

SYSTEMS THINKING

Systems Analysis

Author: Eng. Carlos Andrés Sierra, M.Sc.
cavirguezs@udistrital.edu.co

Lecturer
Computer Engineer
School of Engineering
Universidad Distrital Francisco José de Caldas

2024-III



Outline

1 Introduction to Systems Thinking

2 General Systems Theory

3 Human Organizations



Outline

1 Introduction to Systems Thinking

2 General Systems Theory

3 Human Organizations



Introduction to Systems Thinking I

- A **system** is just a set of elements interconnected with a common purpose.
- Not all elements must be connected to each others, but every **connection** should be meaningful.
- The more the **connections**, the more the system **complexity**. Representation must be feasible.
- Each element must have at least one connection. Isolated elements makes no sense in a System.

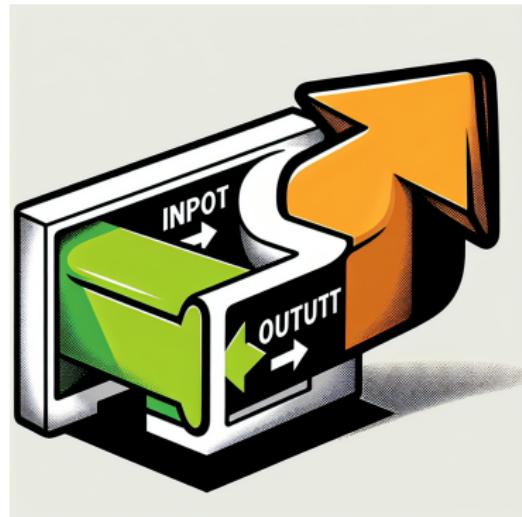


Figure: Prompt: Draw an image of a box with input and output arrows to a box.



Introduction to Systems Thinking I

- A **system** is just a set of elements interconnected with a common purpose.
- Not all elements must be connected to each others, but every **connection** should be meaningful.
- The more the **connections**, the more the system **complexity**. Representation must be feasible.
- Each element must have at least one connection. Isolated elements makes no sense in a System.

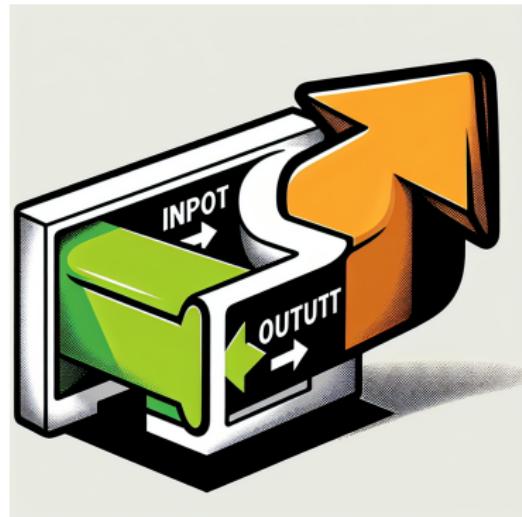


Figure: Prompt: Draw an image of a box with input and output arrows to a box.



Introduction to Systems Thinking I

- A **system** is just a set of elements interconnected with a common purpose.
- Not all elements must be connected to each others, but every **connection** should be meaningful.
- The more the **connections**, the more the system **complexity**. Representation must be **feasible**.
- Each element must have at least one connection. Isolated elements makes no sense in a System.

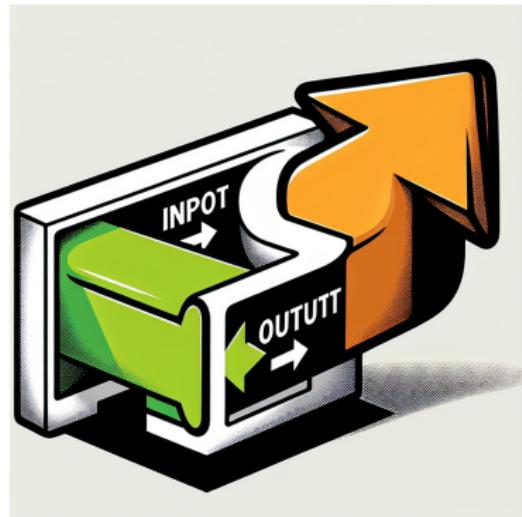


Figure: Prompt: Draw an image of a box with input and output arrows to a box.



Introduction to Systems Thinking I

- A **system** is just a set of elements interconnected with a common purpose.
- Not all elements must be connected to each others, but every **connection** should be meaningful.
- The more the **connections**, the more the system **complexity**. Representation must be **feasible**.
- Each element must have at least one connection. Isolated elements makes no sense in a system.

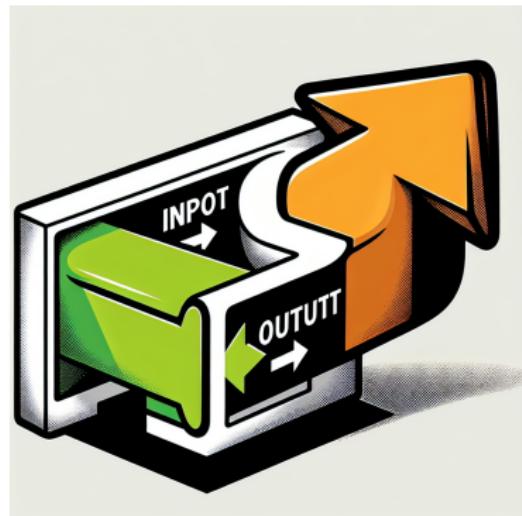


Figure: Prompt: Draw an image of a box with input and output arrows to a box.



Complexity on Systems



Introduction to Systems Thinking II

- In **systems thinking**, if you just **split** parts and forget relationships, you will **lost the full picture**.
- It is called **holistic** approach, try to see all the picture with all the meaning details.
- Define the **box boundaries** is sometimes tricky, as we said, not too complex, not too simple. It is like the desired universe balance of Thanos.



Introduction to Systems Thinking II

- In **systems thinking**, if you just **split** parts and forget relationships, you will **lost the full picture**.
- It is called **holistic** approach, try to see **all the picture** with all the **meaning details**.
- Define the **box boundaries** is sometimes tricky, as we said, not too complex, not too simple. It is like the desired universe balance of Thanos.



Introduction to Systems Thinking II

- In **systems thinking**, if you just **split** parts and forget relationships, you will **lost the full picture**.
- It is called **holistic** approach, try to see **all the picture** with all the **meaning details**.
- Define the **box boundaries** is sometimes tricky, as we said, not too complex, not too simple. It is like the desired universe **balance** of Thanos.



Introduction to Systems Thinking III

- Another important concept is the **homeostasis**, it means to put a system in an **equilibrium state**. That is hard, **systems** are both **not in equilibrium** and **resilient to change**. **Chaotic attractors** study is useful here.
- A **system** is more than the **sum of the parts**. It means, relationships, behaviors, recovery capacity, are **forgotten** when you see the system just as its parts.



Introduction to Systems Thinking III

- Another important concept is the **homeostasis**, it means to put a system in an **equilibrium state**. That is hard, **systems** are both **not in equilibrium** and **resilient to change**. **Chaotic attractors** study is useful here.
- A **system** is more than the **sum of the parts**. It means, relationships, behaviors, recovery capacity, are **forgotten** when you see the system just as **its parts**.



Introduction to Systems Thinking IV

- **Systems thinking** is a way to understand and represent problems in order to find the best possible solution.
- Think in a **problem** as a **system** lets you understand details, involved elements, relevant information.
- **Systems** should be viable, auto-sostenible, provides internal feedback loops, and also looks like a whole live-entity.



Introduction to Systems Thinking IV

- **Systems thinking** is a way to understand and represent problems in order to find the best possible solution.
- Think in a **problem as a system** lets you understand details, involved elements, relevant information.
- **Systems** should be viable, auto-sostenible, provides internal feedback loops, and also looks like a whole live-entity.



Introduction to Systems Thinking IV

- **Systems thinking** is a way to understand and represent problems in order to find the best possible solution.
- Think in a **problem as a system** lets you understand details, involved elements, relevant information.
- **Systems** should be viable, auto-sostenible, provides internal feedback loops, and also looks like a whole live-entity.



Introduction to Systems Thinking V

- **Computation** helps to **represent behaviors** in a mathematical way. Also, it lets to **find patterns** and information, simplify process; an example of all this is the **Artificial Intelligence**.
- **Top-Down** approach is useful when you want to **see the full picture**, and then split it into parts.
- **Bottom-Up** approach is useful when you want to **see the parts** and then connect them to get the full picture.



Introduction to Systems Thinking V

- **Computation** helps to **represent behaviors** in a mathematical way. Also, it lets to **find patterns** and information, simplify process; an example of all this is the **Artificial Intelligence**.
- **Top-Down** approach is useful when you want to **see the full picture**, and then split it into parts.
- **Bottom-Up** approach is useful when you want to **see the parts** and then connect them to get the full picture.



Introduction to Systems Thinking V

- **Computation** helps to **represent behaviors** in a mathematical way. Also, it lets to **find patterns** and information, simplify process; an example of all this is the **Artificial Intelligence**.
- **Top-Down** approach is useful when you want to **see the full picture**, and then split it into parts.
- **Bottom-Up** approach is useful when you want to **see the parts** and then connect them to get the full picture.



Introduction to Systems Thinking VI

- It is important to understand the **sensitivity** of the problem, because it leads to make **better decisions**.
- The most simple **system definition** is: for some **inputs**, after apply them a designed process, you will get some **outputs**.
- In a **deterministic** world the same inputs get the same outputs. Real-life is not deterministic.



Introduction to Systems Thinking VI

- It is important to understand the **sensitivity** of the problem, because it leads to make **better decisions**.
- The most simple **system definition** is: for some **inputs**, after apply them a designed **process**, you will get some **outputs**.
- In a **deterministic** world the same inputs get the same outputs. Real-life is not deterministic.



Introduction to Systems Thinking VI

- It is important to understand the **sensitivity** of the problem, because it leads to make **better decisions**.
- The most simple **system definition** is: for some **inputs**, after apply them a designed **process**, you will get some **outputs**.
- In a **deterministic** world the **same inputs** get the **same outputs**. Real-life is not deterministic.



Introduction to Systems Thinking VII

- As **randomness** is normal in real-world, think in determinist processes is **dangerous**. Use **stochastic processes** is a better approach.
- **Stochastic processes** make use of **probability**, and this gets a better real-world behaviors representation.
- Here **Chaos Theory** becomes a useful tool. To make it simple, chaos could be defined as a harmonic **balance** between **rules** and **randomness**.



Introduction to Systems Thinking VII

- As **randomness** is normal in real-world, think in determinist processes is **dangerous**. Use **stochastic processes** is a better approach.
- **Stochastic processes** make use of **probability**, and this gets a better **real-world behaviors** representation.
- Here **Chaos Theory** becomes a useful tool. To make it simple, chaos could be defined as a harmonic **balance** between **rules** and **randomness**.



Introduction to Systems Thinking VII

- As **randomness** is normal in real-world, think in determinist processes is **dangerous**. Use **stochastic processes** is a better approach.
- **Stochastic processes** make use of **probability**, and this gets a better **real-world behaviors** representation.
- Here **Chaos Theory** becomes a useful **tool**. To make it simple, chaos could be defined as a harmonic **balance** between **rules** and **randomness**.



Systems Structure



Case of Study: Transportation System



Outline

1 Introduction to Systems Thinking

2 General Systems Theory

3 Human Organizations



General Systems Theory I

- In **general systems theory** the idea is to see a problem since different autonomous **study areas**, it helps to create a better **full-picture** of a problem or situation.
- Systems are **dynamical**, for that reason you need to define boundaries and **constraints** to control analysis. Also, some systems are **highly susceptible** to changes from the environment.



Figure: Prompt: Draw systems at different levels in the context of astronomy.



General Systems Theory I

- In **general systems theory** the idea is to see a problem since different autonomous **study areas**, it helps to create a better **full-picture** of a problem or situation.
- **Systems** are **dynamical**, for that reason you need to define **boundaries** and **constraints** to control analysis. Also, some systems are **highly susceptible** to changes from the environment.



Figure: Prompt: Draw systems at different levels in the context of astronomy.



General Systems Theory II

- A biologist call **Ludwig Von Bertallanfy** created the **General Systems Theory** around seventy years ago.
- His idea was to understand and represents in a very simple way some **individuals** and **populations behaviors**, also the **interactions** or different elements in nature.



General Systems Theory II

- A biologist call **Ludwig Von Bertallanfy** created the **General Systems Theory** around seventy years ago.
- His idea was to **undertand** and **represents** in a very simple way some **individuals** and **populations behaviors**, also the **interactions** or different elements in nature.



General Systems Theory III

- He started to **write a book**, but he just had some ideas and not the **enough background** to develop them.
- He waited **twenty years** for mathematical and computational **concepts evolution**, and then he was capable to finish the book citing more applied concepts.



General Systems Theory III

- He started to **write a book**, but he just had some ideas and not the **enough background** to develop them.
- He waited **twenty years** for mathematical and computational **concepts evolution**, and then he was capable to finish the book citing more **applied concepts**.



General Systems Theory IV

- In **nature**, in real-world, **everything is a system**.
However, more you **go dive** to understand the problem, more the **complexity arises**.
- In this point, **systems theory** is useful. Some **patterns** could be detected, some **details** could be discarded.



General Systems Theory IV

- In **nature**, in real-world, **everything is a system**. However, more you **go dive** to understand the problem, more the **complexity arises**.
- In this point, **systems theory** is useful. Some **patterns** could be **detected**, some **details** could be **discarded**.



General Systems Theory V

- **Systems hierarchies** are useful to **split** big problems into components, work on specific **components**, and then just connect as the context leads.
- A **system** could be represented by multiple internal systems. Big system is called **super system**, internal ones are called **subsystems**.



General Systems Theory V

- **Systems hierarchies** are useful to **split** big problems into components, work on specific **components**, and then just connect as the context leads.
- A **system** could be represent by **multiple internal systems**. Big system is called **super system**, internal ones are called **subsystems**.



General Systems Theory VI

- In nature ,you could think an ecosystem is a **super system** composed by different **subsystems**: water system, solar system, predator-victim , forest system,...
- The human body is a **system**, and inside there are many **subsystems**. Each **subsystem** it's basically connected to each other, and if one fails, it is like a domino effect.



General Systems Theory VI

- In nature ,you could think an ecosystem is a **super system** composed by different **subsystems**: water system, solar system, predator-victim , forest system,...
- The human body is a **system**, and inside there are many **subsystems**. Each **subsystem** it's basically connected to each other, and if one fails, it is like a domino effect.



General Systems Theory VII

- **Everything** in the real-world, in the universe, **is a system**. The hardest thing is to get the **right representation**.
- Remember **concepts** as:
snowball effect, butterfly effect,
domino effect, The message is
the same, be careful with
details, failures and changes,
there is **not small impact**.



General Systems Theory VII

- **Everything** in the real-world, in the universe, **is a system**. The hardest thing is to get the **right representation**.
- Remember **concepts** as:
snowball effect, **butterfly effect**,
domino effect, The message is
the same, be careful with
details, failures and changes,
there is **not small impact**.



Representation of a System



General Systems Theory VIII

- Sometimes you have an **expected output**. Major part of the time it's **hard** to achieve it, you must be **prepared for everything**.
- **Black-box** is a type of model when you want to get the desired output based on **specific input**, but you don't want to expose the **process** to achieve it.



General Systems Theory VIII

- Sometimes you have an **expected output**. Major part of the time it's **hard** to achieve it, you must be **prepared for everything**.
- **Black-box** is a type of model when you want to get the **desired output** based on **specific input**, but you don't want to expose the **process** to achieve it.



General Systems Theory IX

- **White-box** are models where the **processes are open** to check, validate, follow step-by-step. It is useful when you want to understand **how** the **system works**.
- Critical Systems Practice is a methodology to deal with **Critical Systems Thinking** study field. CSP has 4 main stages: *Explore, Produce, Intervene, and Check — EPIC.*



General Systems Theory IX

- **White-box** are models where the **processes are open** to check, validate, follow step-by-step. It is useful when you want to understand **how** the **system works**.
- **Critical Systems Practice** is a **methodology** to deal with **Critical Systems Thinking** study field. CSP has 4 main **stages**: *Explore, Produce, Intervene, and Check — EPIC.*



Systems Structure



Outline

1 Introduction to Systems Thinking

2 General Systems Theory

3 Human Organizations



Human Organizations I

- **Sinergy** is a simple but powerful concept: the aim of the parts is more than the parts itself.
- It means the **interactions** could boost the capabilities of the parts of the **system**. Also, it lets both understand **emergent behaviors** and define improvements in systems.
- One of the main concepts is the **theory of the computation**. Based on graphs, you could define a computational machine.

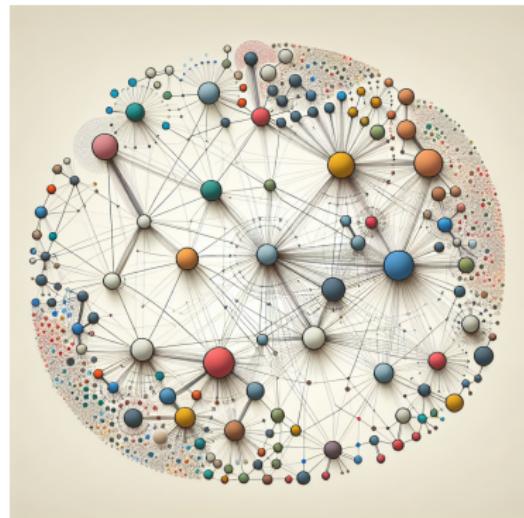


Figure: Prompt: Define a draw of clusters in social networks.



Human Organizations I

- **Sinergy** is a simple but powerful concept: the aim of the parts is more than the parts itself.
- It means the **interactions** could boost the capabilities of the parts of the **system**. Also, it lets both understand **emergent behaviors** and define improvements in **systems**.
- One of the main concepts is the **theory of the computation**.
Based on graphs, you could define a computational machine.

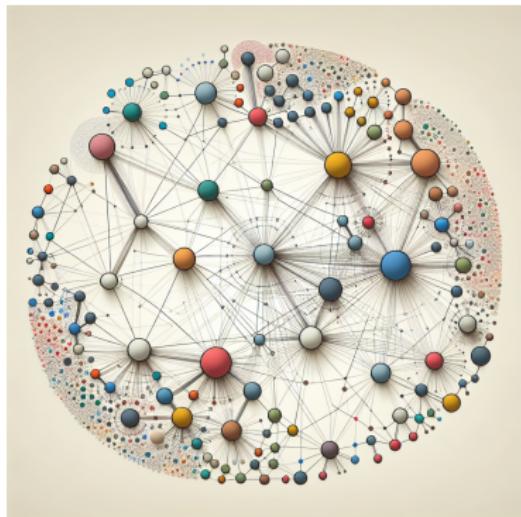


Figure: Prompt: Define a draw of clusters in social networks.



Human Organizations I

- **Sinergy** is a simple but powerful concept: the aim of the parts is more than the parts itself.
- It means the **interactions** could boost the capabilities of the parts of the **system**. Also, it lets both understand **emergent behaviors** and define improvements in **systems**.
- One of the main concepts is the **theory of the computation**. Based on **graphs**, you could define a **computational machine**.

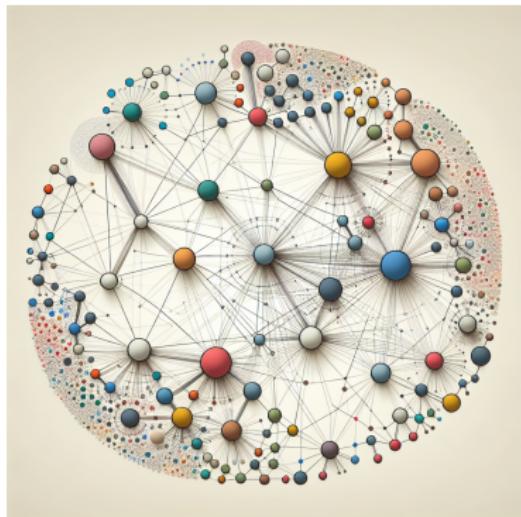


Figure: Prompt: Define a draw of clusters in social networks.



Human Organizations II

- **Alan Turing** proposed a hundred years ago an **Universal Machine**, capable of take any **algorithm** defined as a **state machine**, and process it in a **binary language**.
- Forty years after, **Noam Chomsky** proposed the formal languages based on generative grammars. Here is were the high-level programming languages appear.



Human Organizations II

- **Alan Turing** proposed a hundred years ago an **Universal Machine**, capable of take any **algorithm** defined as a **state machine**, and process it in a **binary language**.
- Forty years after, **Noam Chomsky** proposed the **formal languages** based on **generative grammars**. Here is were the **high-level programming languages** appear.



Human Organizations III

- **Programming Languages** with more **capabilities**, easier **comprehension** had been created. Also, more people start to **code** into specific **domain** programming **languages**.
- **Andrej Kaparty**, hero in Tesla Company and now in Open.AI said: *nowadays, english is the more important programming language.*

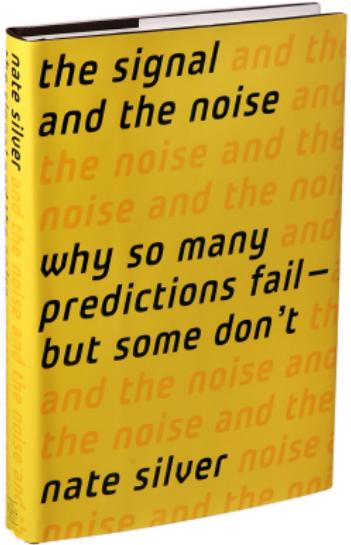


Human Organizations III

- **Programming Languages** with more **capabilities**, easier **comprehension** had been created. Also, more people start to **code** into specific **domain** programming **languages**.
- **Andrej Kaparty**, hero in **Tesla Company** and now in **Open.AI** said: *nowadays, english is the more important programming language.*



Synergy: Money Ball



Outline

1 Introduction to Systems Thinking

2 General Systems Theory

3 Human Organizations



Thanks!

Questions?



Repo: <https://github.com/EngAndres/ud-public/tree/main/courses/systems-analysis>

