

SYSTEMS THINKING

Systems Analysis

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Outline

1 Introduction to Systems Thinking

2 General Systems Theory

3 Human Organizations



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2 General Systems Theory

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Introduction to Systems Thinking I

- A **system** is just a set of elements interconnected with a common purpose.

- Not all elements must be connected to each others but every connection should be meaningful.

- The more the connections, the more the system complexity. Representation must be feasible.

- Each element must have at least one connection. Isolated elements makes no sense in a

System.

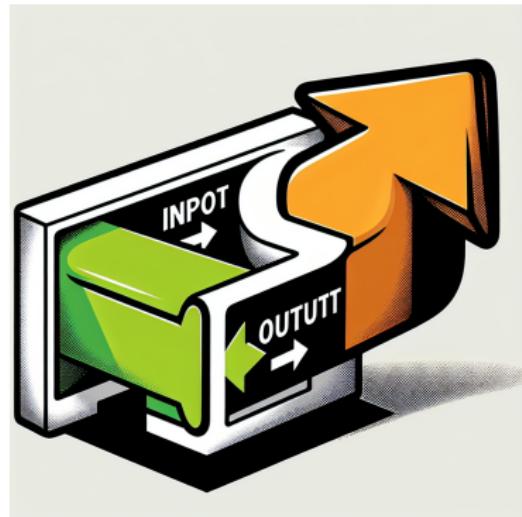


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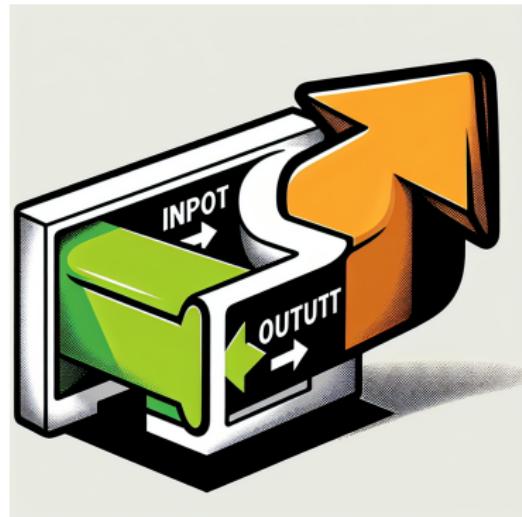


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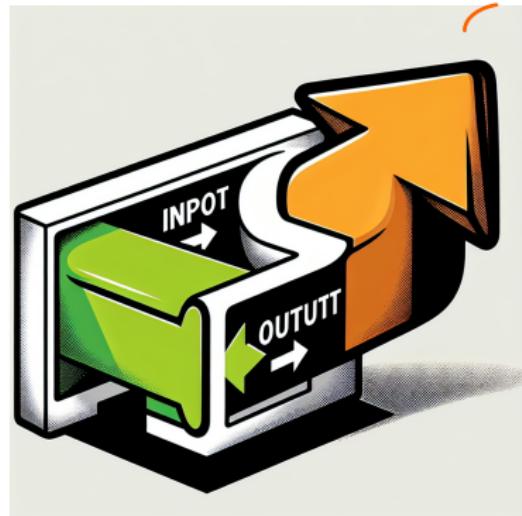


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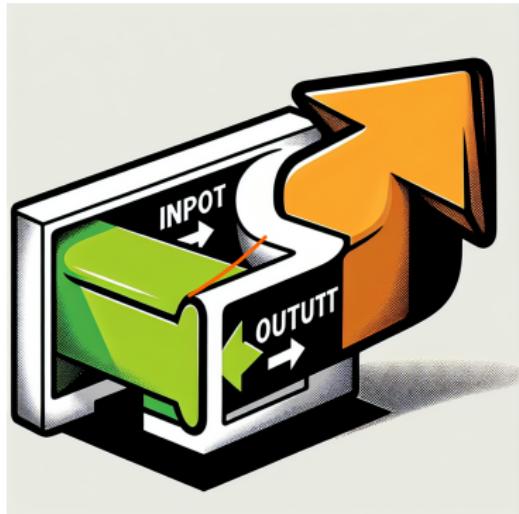
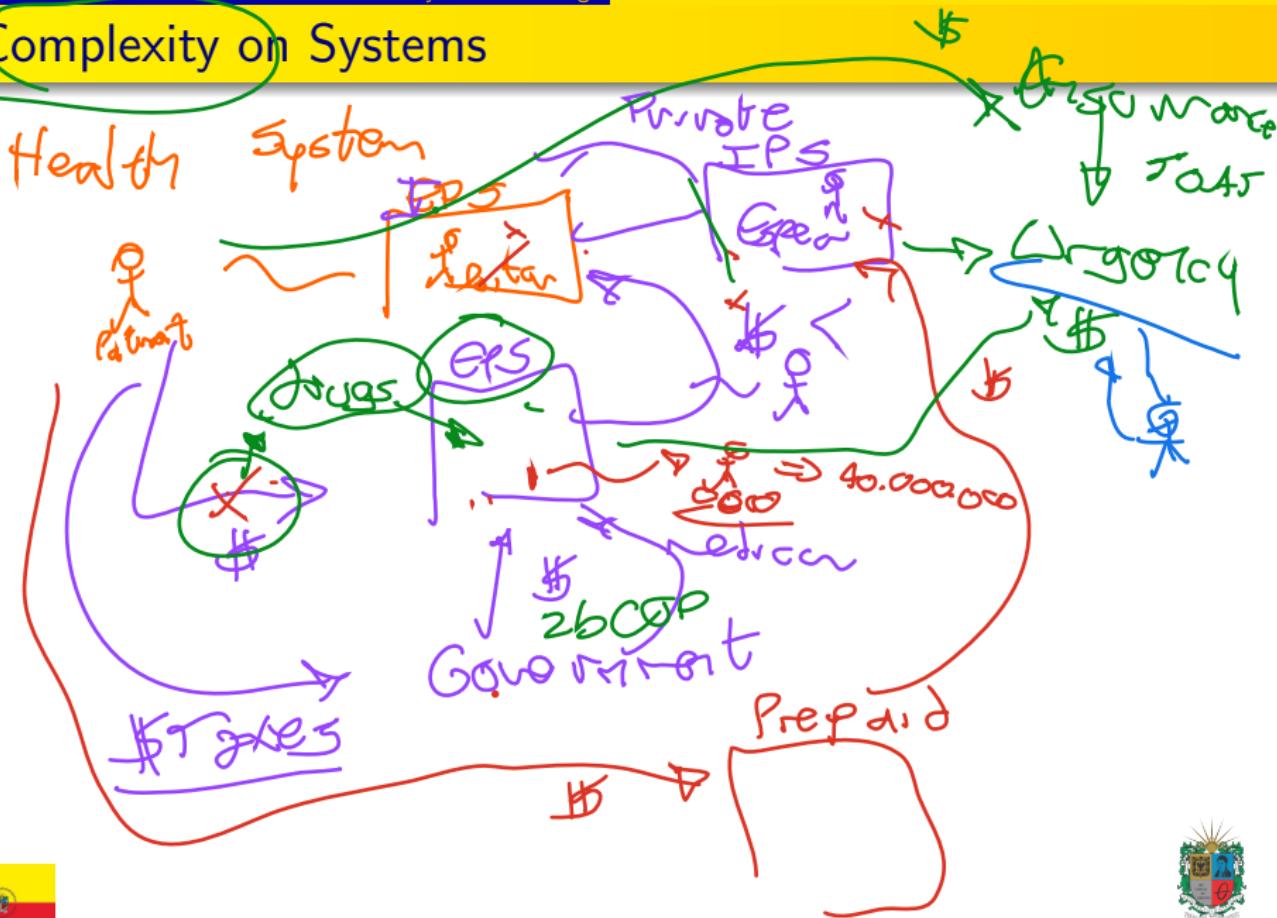


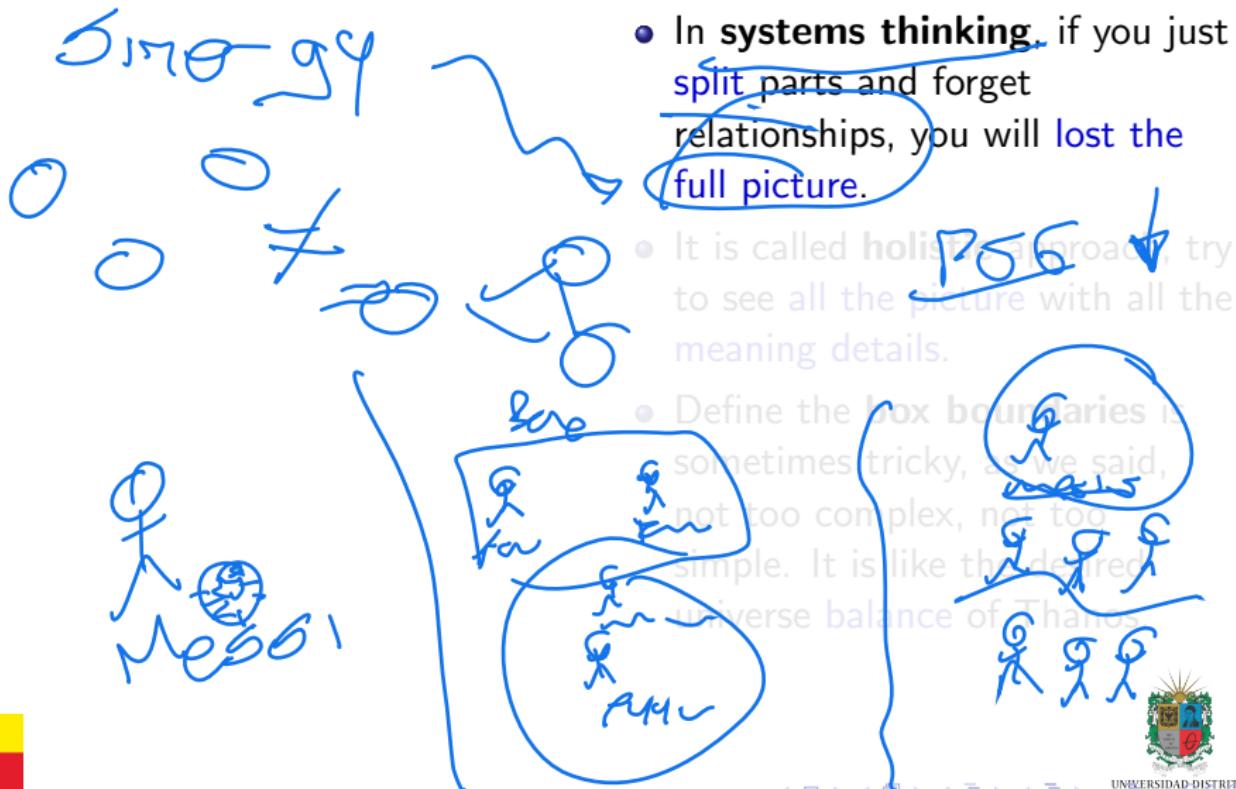
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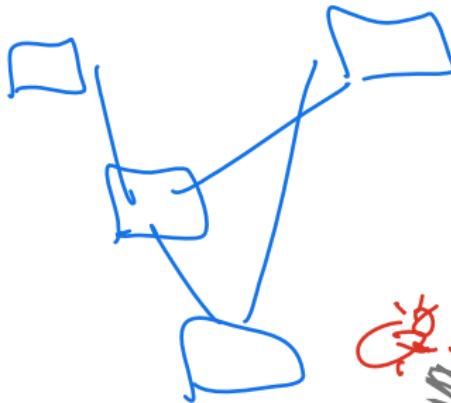
Complexity on Systems



Introduction to Systems Thinking II



Introduction to Systems Thinking II



- In **systems thinking**, if you just split parts and forget relationships, you will **lose the full picture**.
 - It is called **holistic** approach, try to see **all the picture** with all the meaning details.

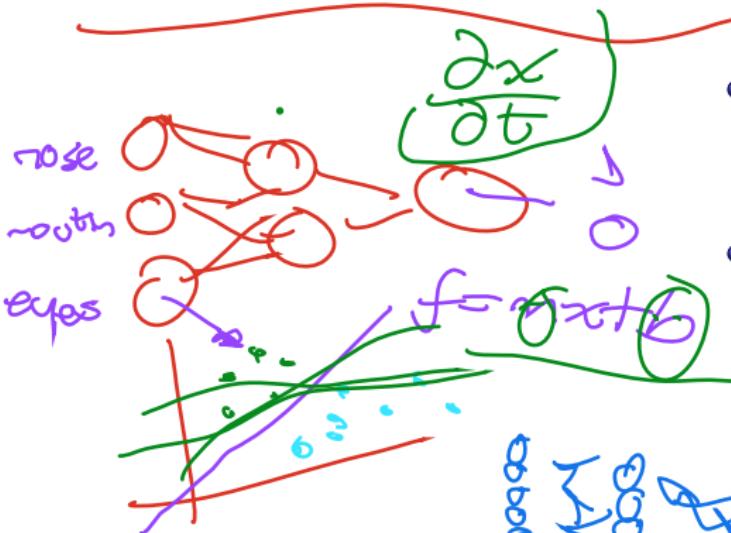
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Introduction to Systems Thinking II



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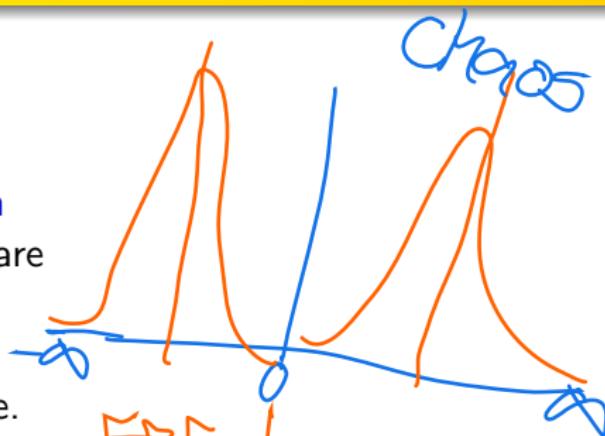


Introduction to Systems Thinking III

- Another important concept is the **homeostasis**, it means to put a system in an **equilibrium state**. That is hard, **systems** are both **not in equilibrium** and **resilient to change**. **Chaotic attractors** study is useful here.

- A system is more than the sum of the parts. It means relationships, feedback loops, recovery capacity, and forgotten wholeness - the whole is just as its parts.

attractor

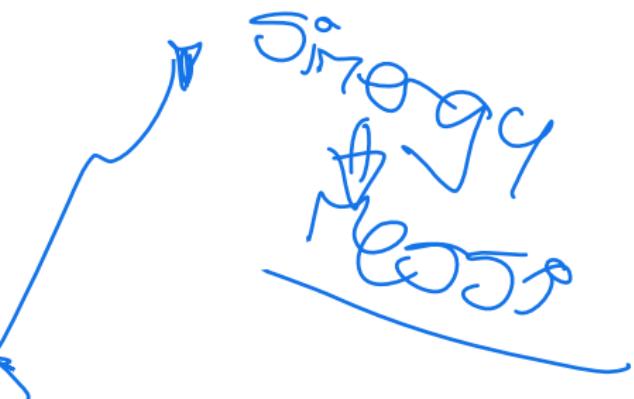


Rules
Probabilities
Randomness



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- A **system** is more than the **sum of the parts**. It means, **relationships, behaviors, recovery capacity, are forgotten** when you see the system just as **its parts**.



Introduction to Systems Thinking IV

- **Systems thinking** is a way to understand and represent problems in order to find the best possible solution.

- Think in a problem as a

system lets you understand details, involved elements, relevant information.

- Systems should be viable, auto-sustaining, provides internal feedback loops; also looks like a whole live-entity.



Introduction to Systems Thinking IV

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Petabytes/day



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~~BRAZIL~~
Argentina

(UD FJC)

Systems Analysis



UNIVERSIDAD DISTRITAL
FRANCISCO JOSÉ DE CALDAS

Introduction to Systems Thinking V

compute
= math



a calculus

- Computation helps to represent behaviors in a mathematical way. Also, it lets to find patterns and information, simplify process; an example of all this is the Artificial Intelligence.

1870's

↳ machine

↳ Babbage

→ Add Lovelace

Alan Turing

↳ Turing Machine

↳ Universal
Turing Machine



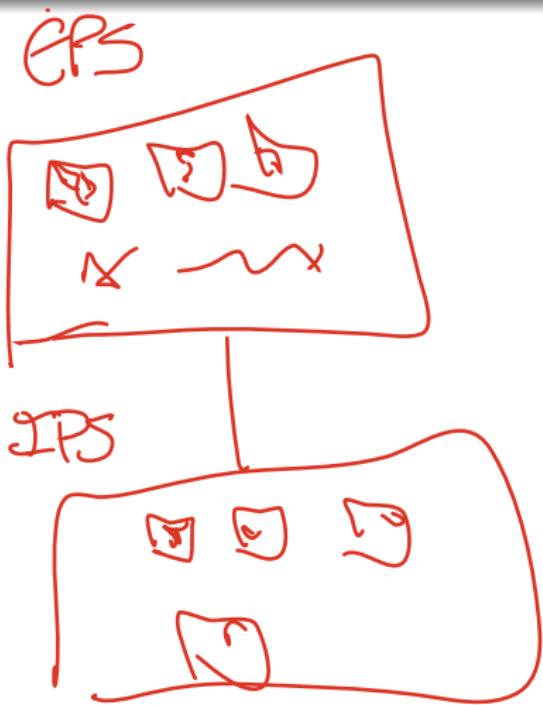
Patterns



- Top-Down approach is useful when you want to see the full picture, and then split it into parts.
- Bottom Up approach is useful when you want to see the parts and then connect them to get the full picture.



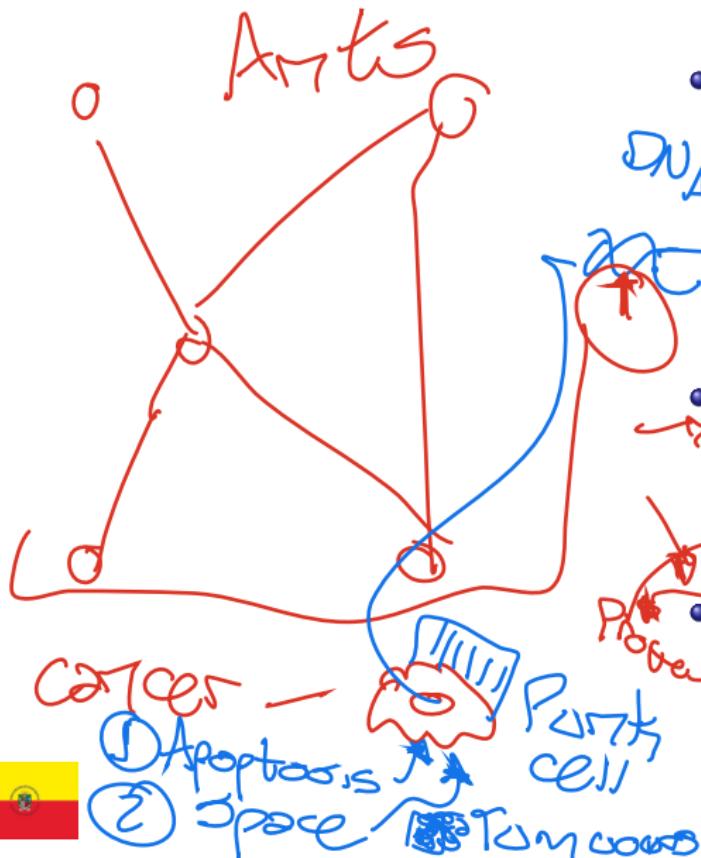
Introduction to Systems Thinking V



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Introduction to Systems Thinking VI

- It is important to understand the **sensitivity** of the problem, because it leads to make **better decisions**.

- The most simple **definition** is: for some inputs, after apply them a designed process you will get some outputs.



Domino Effect

- In a deterministic world the same inputs get the same outputs. Real-life is not deterministic.



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Butterfly Effect

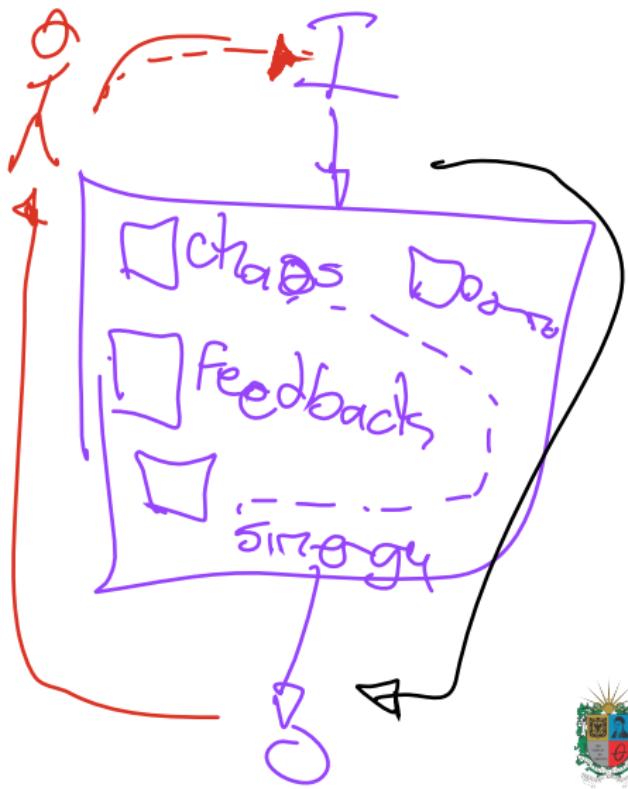
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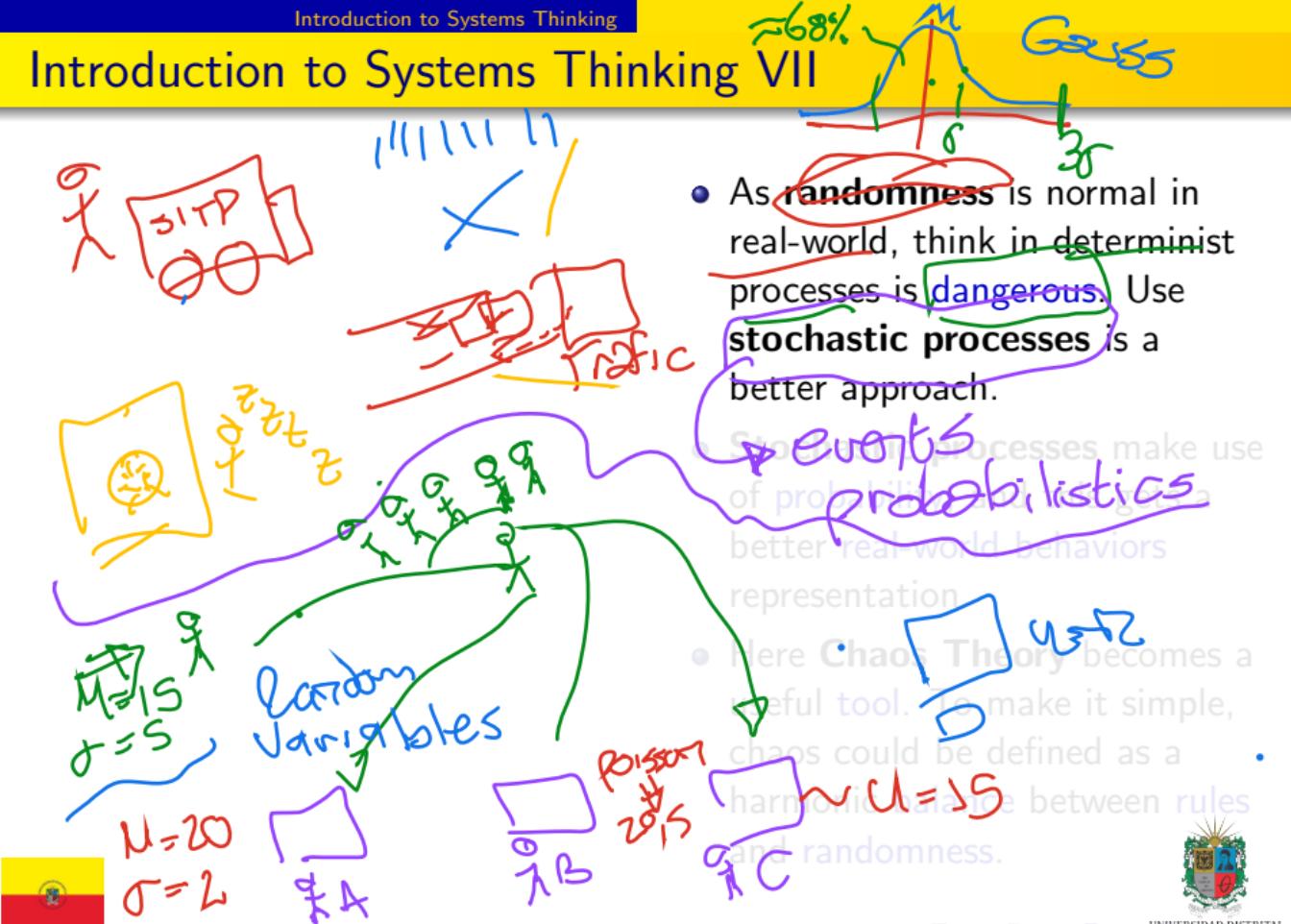


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Introduction to Systems Thinking VII



Introduction to Systems Thinking VII

Bayes Theorem

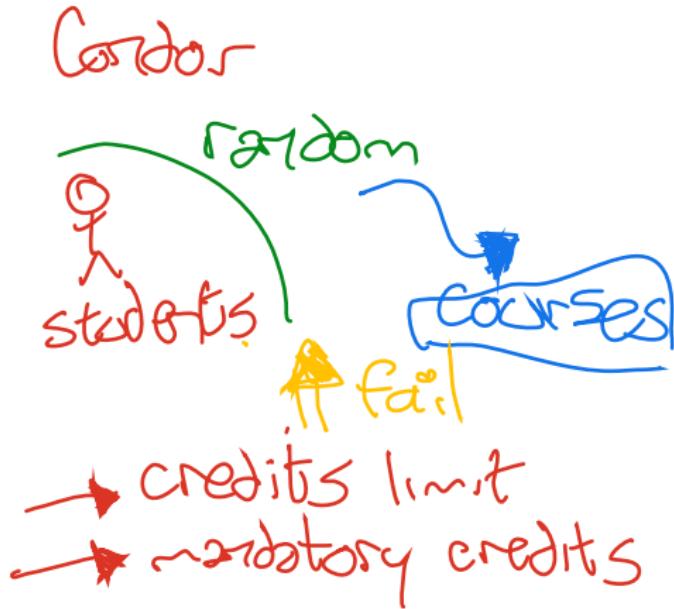
$$P(B \leftarrow A)$$

↳ Machine
Learning

- As **randomness** is normal in real-world, think in determinist processes is **dangerous**. Use **stochastic processes** is a better approach.
- **Stochastic processes** make use of **probability**, and this gets a better **real-world behaviors** representation.
- Here **Chaos Theory** becomes a useful tool. To make it simple, chaos could be defined as a harmonic balance between **rules** and **randomness**.



Introduction to Systems Thinking VII

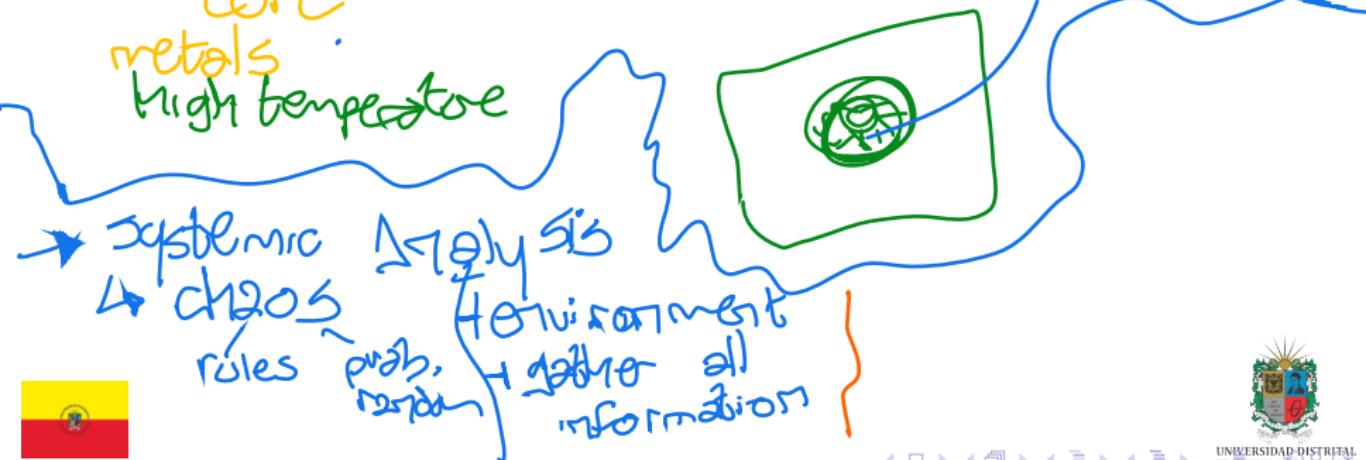
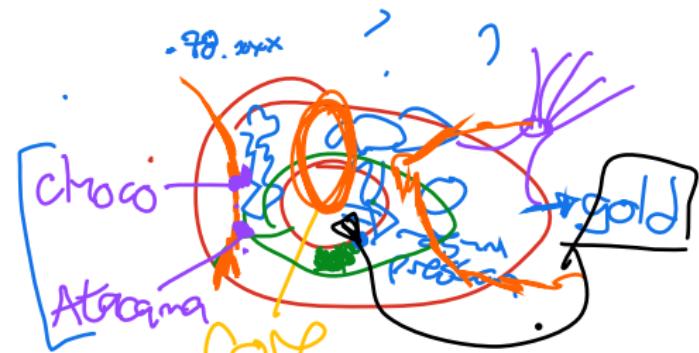


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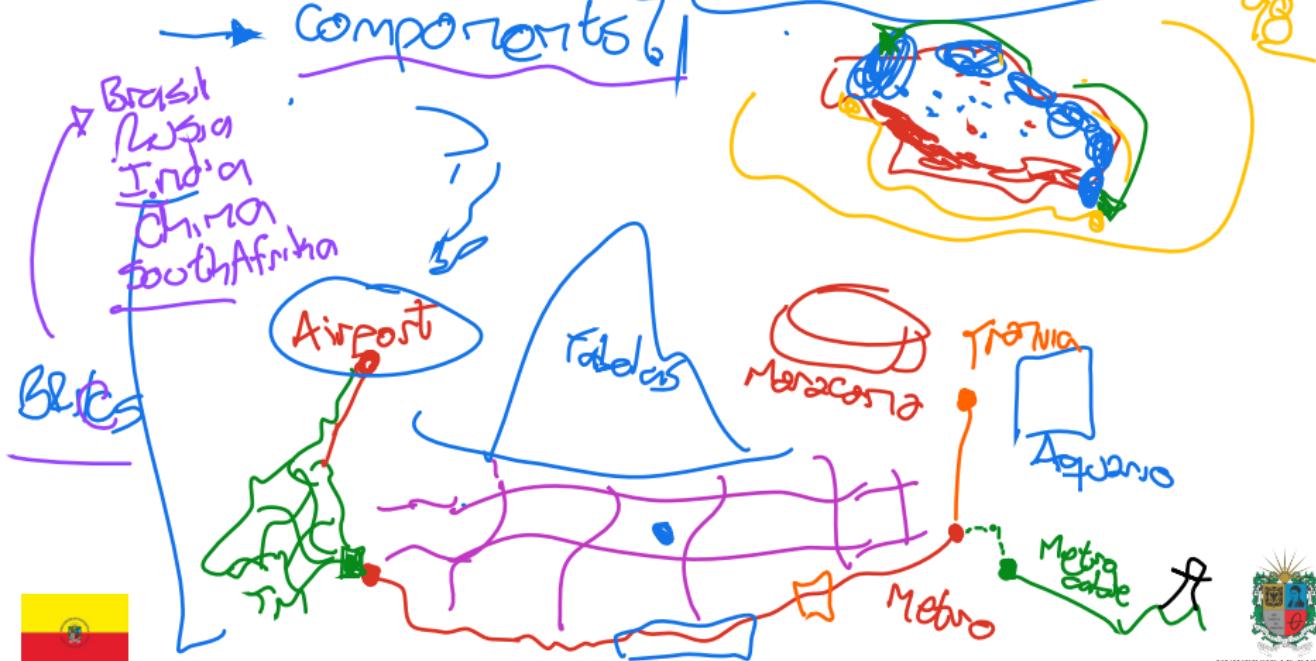
Systems Structure

IMDB (Overleaf)



Case of Study: Transportation System

- Questions? → relevant
 - routes? arrivals? prices?
 - components?



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General Systems Theory I

- In **general systems theory** the idea is to see a problem since different autonomous **study areas**, it helps to create a better **full-picture** of a problem or situation.
- Systems are **holistic** for that reason you need to define boundaries and constraints to control analysis. Also, some systems are highly susceptible to changes from the environment.



Figure: Prompt: Draw systems at different levels in the context of astronomy.



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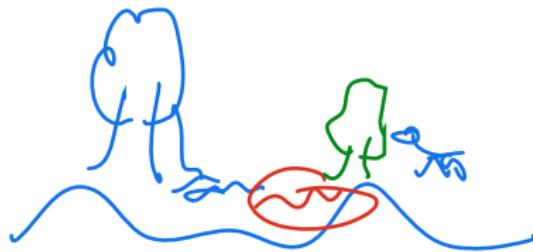
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General Systems Theory II



Dr. Hoose



General Systems Theory II

40's { No computation

50's Alan Turing

→ Artificial Intelligence

→ Chemical Basis of Morphogenesis

→ P1 → C1

→ I2 → C2

60's

- A biologist call **Ludwig Von Bertalanffy** created the **General Systems Theory** around seventy years ago.

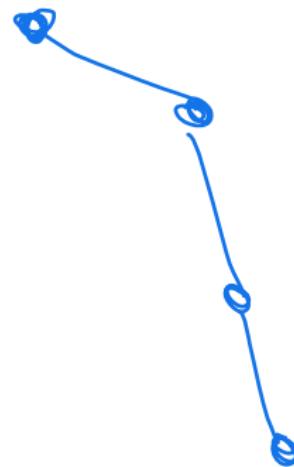
- His idea was to understand and represents in a very simple way some individuals and populations behaviors, also the interactions or different elements in nature.

25 paradigms



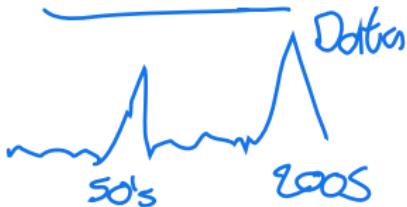
General Systems Theory III

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→ magnetic types
 → programming languages
 → Von Neumann



General Systems Theory IV



- In **nature**, in real-world, **everything is a system**. However, more you go **dive** to understand the problem, more the **complexity arises**.



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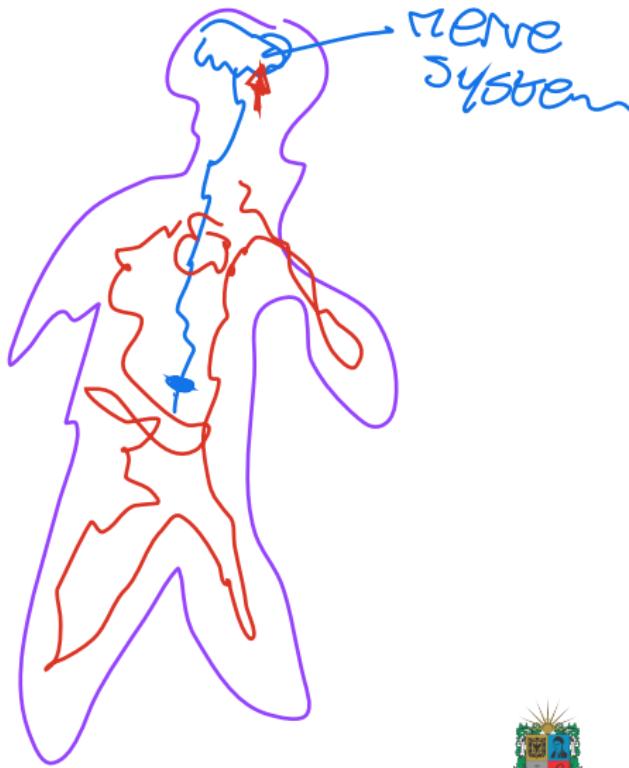


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However, more you go dive to understand the problem, more the complexity arises.
 - In this point, systems theory is useful. Some patterns could be detected, some details could be discarded.



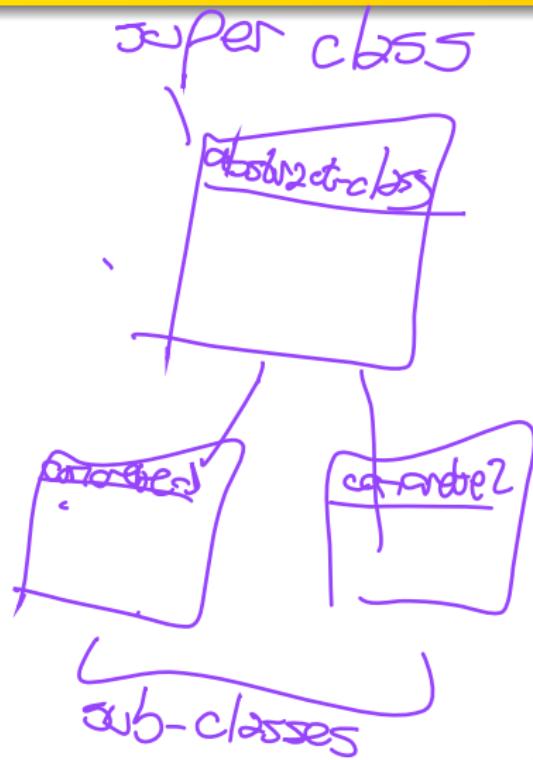
General Systems Theory V

- **Systems hierarchies** are useful to split big problems into components, work on specific components, and then just connect as the context leads.
- A system could be represented by multiple internal systems. Big system is called **super system**, internal ones are called **subsystems**.



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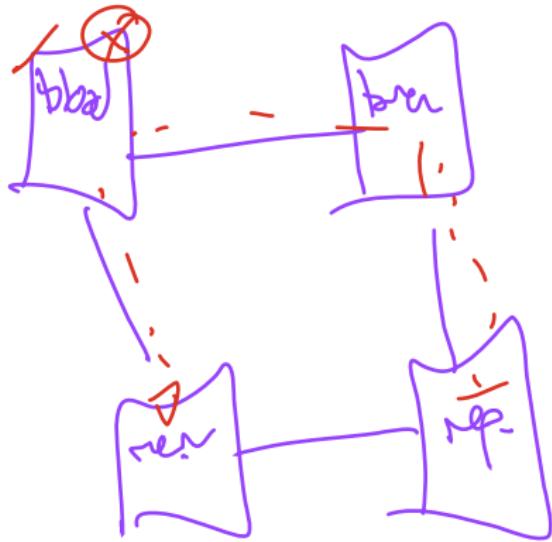


General Systems Theory VI

- In nature ,you could think an **ecosystem** is a **super system** composed by different **subsystems**: water system, solar system, predator-victim , forest system, ...
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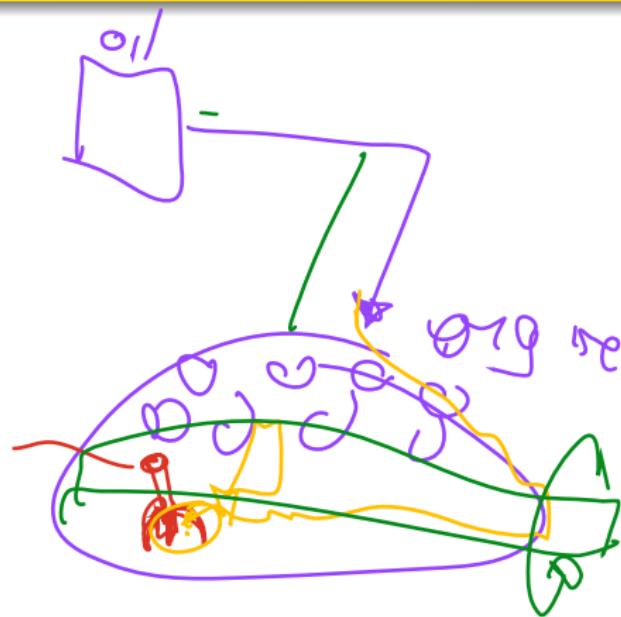


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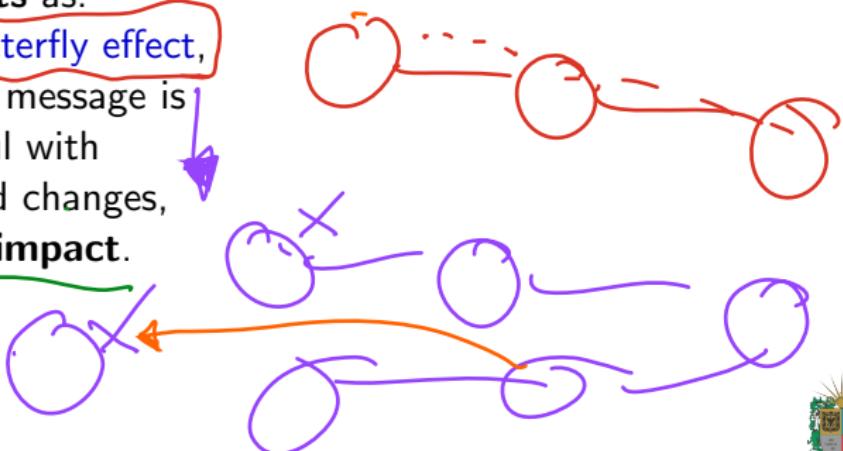
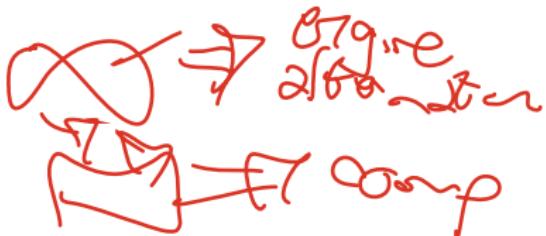
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domino effect, The message
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Representation of a System



General Systems Theory VIII

- Sometimes you have an **expected output**. Major part of the time it's **hard** to achieve it, you must be **prepared for everything**.
- **Black-box** is a type of model when you want to get the desired output based on **specific input**, but you don't want to expose the **process** to achieve it.



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- **White-box** are models where the **processes are open** to check, validate, follow step-by-step. It is useful when you want to understand **how** the **system works**.
- Critical Systems Practice is a methodology to deal with **Critical Systems Thinking** study field. CSP has 4 main stages: *Explore, Produce, Intervene, and Check — EPIC.*



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Human Organizations I

- **Sinergy** is a simple but powerful concept: the aim of the parts is more than the parts itself.
- It means the **interactions** could boost the capabilities of the parts of the **system**. Also, it lets both understand **emergent behaviors** and define improvements in systems.
- One of the main concepts is the **theory of the computation**. Based on graphs, you could define a computational machine.

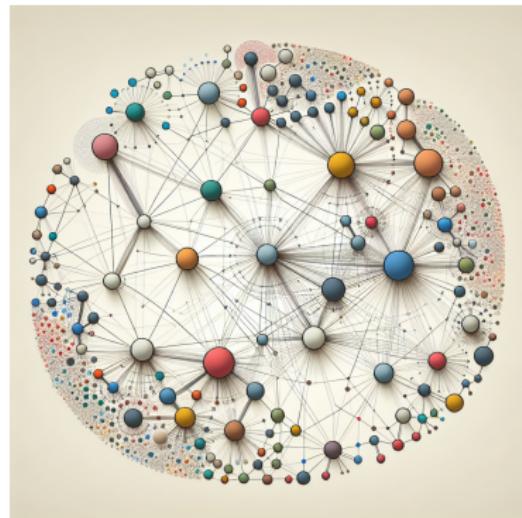


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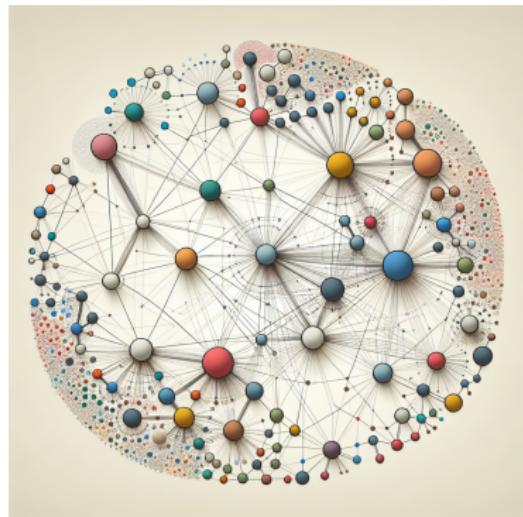


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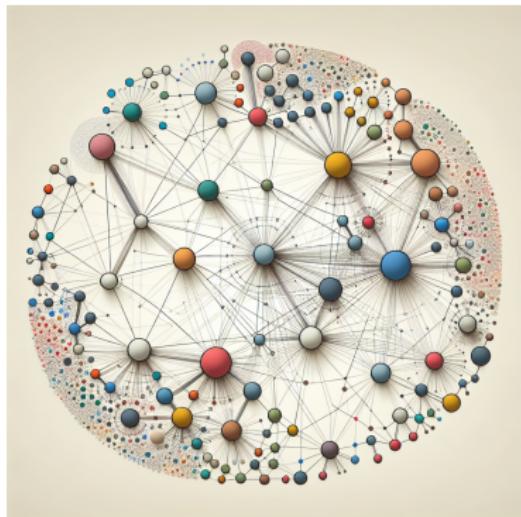


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Human Organizations II

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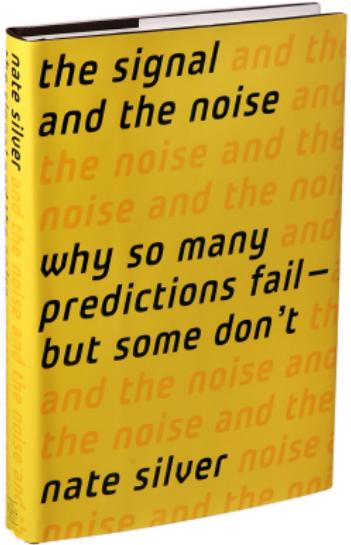


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Synergy: Money Ball



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Thanks!

Questions?



Repo: <https://github.com/EngAndres/ud-public/tree/main/courses/systems-analysis>

