Microsoft

Getting Started

Point of Sale   Microsoft Dynamics

Contents

Welcome

Microsoft Dynamics™ – Point of Sale provides independent retailers with an affordable, easy-to-use point-of-sale solution. Retailers can use Point of Sale to serve customers effectively, maintain tight control over business performance, and keep pace with competitors.

Point of Sale is a single program with two views:

- **POS View** is the point-of-sale screen cashiers use to process transactions and returns, look up items and customers, and do other daily point-of-sale tasks.

- **Manager View** is a convenient and central location for managing your inventory and store information; for example, generating reports, receiving inventory, and managing customer and employee information.

When used with Microsoft Office Accounting Professional 2007, retailers can automate accounting with inventory management and other day-to-day, retail business processes. Point of Sale can also share information with Intuit QuickBooks.

Point of Sale works with many popular POS hardware devices; for example, cash drawers, receipt printers, bar code scanners, check readers (MICR), PIN pads, line displays, magnetic stripe readers (MSR), or signature capture devices.

More information
For more information about what's new in Point of Sale 2.0, see "What's new in this release" in Manager View Help.

Find more information

See Help in both POS View and Manager View for more information about Point of Sale and complete step-by-step instructions.

In many parts of Point of Sale, Help is context sensitive, providing detailed explanations of the specific controls and options you see on the screen.

POS View Help

- Press F1.

Manager View Help

- On the **Help** menu, click **Point of Sale Help**.

  -Or-

  Press F1.

  -Or-

  On the toolbar, click the Help button 🕜 .

POS View Quick Reference

Point of Sale includes a Quick Reference card for cashiers. The card provides keyboard shortcuts and step-by-step instructions for common POS procedures.

Product support

Microsoft product support

You can find Microsoft product support for Point of Sale at the Microsoft Help and Support Web site at http://support.microsoft.com/

30 days of free support

Help is just a phone call away! Your purchase of Point of Sale entitles you to 30 days of free product support. In addition to giving you access to Microsoft CustomerSource, product newsgroups, Knowledge Base articles, and other exclusive Internet resources, this offer provides you with free telephone support for any Point of Sale issues or questions that arise.

An e-mail message containing details about your free support account will be sent to you approximately two business days after Microsoft receives your product registration information. In the message, you will find a 10-digit authorization number that you can use when calling the support line. The phone number for the support line is 1-888-477-7877.

For information about continuing support options, see http://www.microsoft.com/dynamics/support

Microsoft CustomerSource

CustomerSource is a Microsoft Web site that provides Microsoft customers around-the-clock access to support resources and a multitude of tools to improve their business processes and practices. Site access is available to Microsoft customers currently on a service plan (including Point of Sale customers currently enjoying their 30 days of free support) at https://mbs.microsoft.com/customersource

Microsoft Certified Partners

You can also take advantage of an ongoing relationship with a Microsoft Certified Partner who understands the unique service needs of your business. To find a partner near you, visit the Point of Sale Web site at http://www.microsoft.com/pos

Product information

For product information about Point of Sale and other Microsoft retail, business, and accounting software, visit the Microsoft Dynamics Web site at www.microsoft.com/dynamics

Setting up POS hardware

You can connect one or more point-of-sale (POS) hardware devices to your computer; for example, a cash drawer, receipt printer, bar code scanner, check reader (MICR), PIN pad, line display, magnetic stripe reader (MSR), or signature capture device.

While you can add and remove POS hardware at any time, installing your devices before installing Point of Sale can make the installation process go more smoothly.

View the tutorial: *Setting Up POS Hardware*

Before you set up any new POS hardware devices, be sure to look at the illustrated online tutorial, *Setting Up POS Hardware*, included on the Point of Sale CD.

Directly supported POS hardware devices

Although many POS hardware devices will work with Point of Sale when properly installed and set up, Microsoft recommends the directly supported devices listed below. With these devices, you do not need to install OPOS service objects or Common Control Objects.

- Cash drawer: APG Vasario VB554 (USB HID)

- Scanner: Symbol LS2208 (USB HID)

- MSR: MagTek (USB HID) – part number 21040102

Set up POS hardware

1 Connect each POS hardware device and install the device's software according to the manufacturer's instructions. Typically, the device's manufacturer provides configuration software on a CD that accompanies the device.

   Notes:

   - Whether you connect the device first or install the software first varies by the device and manufacturer.

   - Some POS hardware devices can be connected to a second device, which is then connected to the computer. For example, you can connect: a cash drawer, line display, or MICR/printer to

the computer or to a receipt printer. You can also connect an MSR (magnetic stripe reader) or PIN pad to the computer or to a signature capture device.

If you use more than two or three of these secondary connections, some of your devices might not work properly.

- Make sure you connect each device using the proper cable.

- When connecting a device to the computer, make sure to use the appropriate port on the computer, according to the manufacturer's instructions.

2 Download and install the device's OPOS service objects from the device manufacturer's Web site.

Notes:

- Review the system requirements and setup instructions before downloading.

- Microsoft recommends installing Common Control Objects whenever you install a POS hardware device. Installing a new device's OPOS software can sometimes overwrite previously installed Common Control Objects.

3 Configure and test each device according to the manufacturer's instructions before using it with Point of Sale.

IMPORTANT

Installing POS hardware correctly is essential if it is to work properly with Point of Sale.

Installing the software

Installing Microsoft Dynamics – Point of Sale

You can set up Microsoft Dynamics – Point of Sale on one computer or on multiple computers. The arrangement you choose depends on how many computers you have in your store and how you intend to use them.

The one-computer store

If your store has only one computer, that computer will be used for both management and point-of-sale tasks. It will also have the store database—the file where Point of Sale keeps your store's information.

The multiple-computer store

In a multiple-computer store, you designate one computer as your main computer, which is often set up in a back office and used for management tasks. The other computers can be used as register computers for ringing up sales.
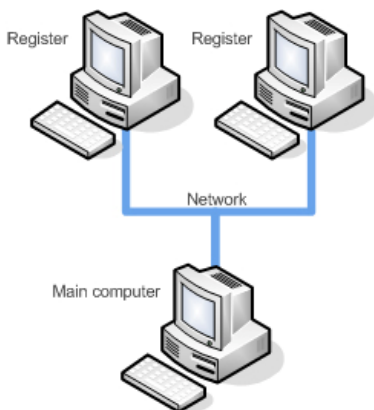
While you can install Point of Sale on several register computers, only the main computer will contain the store database. The other

computers will communicate with the main computer through your network.

Notes:

- Your store's network must be functioning properly for you to install and use Point of Sale on multiple computers.

- You must purchase one copy of Point of Sale for each computer on which you want to install the program and use POS View.

  You can install the same copy of Point of Sale on additional computers without activating the software if you only want to use Manager View. For example, you might want to install Point of Sale on a computer in the back office and use Manager View to receive and manage inventory.

Before you install

View the tutorial: *Installing and Using Point of Sale*

Before you install Point of Sale, be sure to look at the illustrated online tutorial, *Installing and Using Point of Sale*, included on the Point of Sale CD.

Upgrading from a previous release of Point of Sale

IMPORTANT If you are upgrading from a previous release of Point of Sale, see the detailed information in the Appendix on page 23 and "Database Upgrade" in Manager View Help.

Using Point of Sale with Microsoft Office Accounting Professional 2007

Microsoft Dynamics – Point of Sale comes with Microsoft Office Accounting Professional 2007. If you plan to use Office Accounting with Point of Sale, install Office Accounting and set up your company file before you set up accounting integration in Point of Sale. See "Installing Office Accounting 2007" on page 17.

Using Point of Sale with Microsoft Windows Vista

When using Point of Sale on computers running Microsoft Windows Vista, you will need to run Point of Sale as an Administrator in order to complete any of the following tasks:

- Create, duplicate, or delete an employee

- Change an employee's password, ID, or role

- Create, back up, or restore the store database

- Change the database connection settings

To run Point of Sale as an Administrator

1 Close Point of Sale.

2 On the **Start** menu, point **Programs** or **All Programs**, point to **Microsoft Dynamics – Point of Sale**, and then right-click **Point of Sale**.

3 Click **Run as administrator**.

4 Enter the credentials of an account in the Administrators group.

Installing Point of Sale

There are five main steps to installing Point of Sale. Each step is described in detail below.

Step 1   Install Point of Sale.

Step 2   Complete the Getting Started Wizard.

Step 3   Activate and register Point of Sale.

Step 4   Enter basic information about your store.

Step 5   Specify the POS hardware you want to use.

Note: If you're installing Point of Sale in a multiple-computer store, first install Point of Sale on the main computer that will have the store database, and then install Point of Sale on additional register computers. For more information, see "Installing Point of Sale on additional computers" on page 14.

Step 1   Install Point of Sale

1 Insert the Point of Sale CD in your computer's CD drive and follow the on-screen instructions.

Note: Install Point of Sale on the local computer, not on a remote computer over a network.

2 At the end of the Installation Wizard, click **Finish** to close the wizard.

Select the **Start Microsoft Dynamics – Point of Sale when wizard closes** check box, if you want to do so.

Step 2   Complete the Getting Started Wizard

1 Start Point of Sale. On the **Start** menu, point to **Programs** or **All Programs**, point to **Microsoft Dynamics – Point of Sale**, and then click **Point of Sale**.

The first time you start Point of Sale, the program starts the Getting Started Wizard. Follow the on-screen instructions.

2 When the wizard asks if you want to use a new store database or an existing one, select one of the following.

- Select **I want to create my new store database on this computer** if you are installing Point of Sale on the store's only computer or the store's main computer.

  -or-

- Select **I already have a store database** if you are installing Point of Sale on an additional computer or are upgrading from a previous release of Point of Sale.

  IMPORTANT   For more information about upgrading, see the Appendix on page 23.

3 If you are creating a new store database, the Create Store Database Wizard starts. When it asks what kind of database you want to create, select one of the following.

- **Create a new blank database**.

  -or-

- **Use a sample database**.

Should you create an empty store database or a sample store database?

You can use a sample database to practice using Point of Sale. Also, the sample information can serve as a guide for entering your own store's information. With an empty store database, you enter all of your store's information from scratch.

4 Type a name for the store database.

The store database name is limited to 50 characters and cannot contain any of these characters: ~ ! ` % ^ * _ ( ) - + = ? , . < > /

> **IMPORTANT** Write down the database name and computer name in the space provided below and keep this booklet in a safe place. You will need this information to install Point of Sale on additional computers. If you lose this information, you will need to re-install Point of Sale.
>
> To find the computer name, right-click the **My Computer** icon on the Desktop and click **Properties**.

Database name:

Computer name:

5 At the end of the Create Store Database Wizard, click **Finish** to close the wizard and create the store database.

6 If you created a sample database, the Create Password Wizard starts so you can create passwords for the sample employees in the sample database.

Step 3 Activate and register Point of Sale

The first time you start Point of Sale, the Activation Wizard starts automatically.

Activation reduces software piracy by authenticating your software as a genuine, fully licensed copy. Registered customers receive 30 days of free product support, including telephone support and access to CustomerSource. For more information, see "Product support" on page 2.

Registered customers can also receive notices of upgrades and other special offers. (A fee may be required for some offered services.)

You can activate over the Internet (recommended) or by telephone.

- Type your product key, click **Next**, and then follow the on-screen instructions. You can find the product key on the inside of the Point of Sale CD folder.

  -or-

  To activate later, click **Cancel**.

IMPORTANT After you install Point of Sale, you must activate the software to use POS View. (You can use Manager View without activating the software. In this case, do not enter a product key and do not activate the software.)

Step 4 Enter basic information about your store

More information

See "Setting up your store in Point of Sale" on page 19 and "Set up your store" in Point of Sale Manager View Help for more information about setting up your store.

1 If you chose to create a blank database, the Store Setup Wizard starts automatically.

  The Store Setup Wizard is an easy way to enter basic information about your store, such as sales tax and employee information, so you can quickly get started ringing up sales.

  Note: Before you can use Point of Sale, you must complete the Store Settings Section of the Store Setup Wizard to create an employee ID and password for the store owner, as well as enter other basic information about your store.

2 To start the Store Setup Wizard now, click **Next** and follow the on-screen instructions. To start the wizard later, click **Cancel**.

3 The Store Setup Wizard will ask you to create an employee ID and password for the store owner.

  Note: Passwords can be up to 14 characters and must comply with the current Windows security settings on your computer.

For example, if your computer has been set up to enforce strong passwords, passwords might need to contain certain characters, such as numbers, uppercase and lowercase letters, and punctuation.

IMPORTANT Write down the employee ID and password for the store owner in the space provided below and keep this booklet in a safe place. You will need this information to log on to Point of Sale and use the program. If you lose this information, you will need to re-install Point of Sale.

Employee ID:

Password:

4 At the end of the Store Settings section of the Store Setup Wizard, click **Finish** to close this section of the wizard.

Note: To close the Store Setup Wizard at any time, click **Cancel**. Any information you entered on previous pages will have been saved. You can restart the Store Setup Wizard at any time from the **Settings** menu in Point of Sale Manager View.

Point of Sale closes the Store Settings section of the wizard and displays the Store Setup Wizard menu.

5 You have completed the minimum required to start and use Point of Sale. The other sections of the wizard are optional.

For example, select **Employees** if you want to enter basic information about your store's employees. Each employee who uses Point of Sale must have an employee ID and password. You can also enter this information later in Point of Sale Manager View.

Select **Inventory** if you want to enter basic information about your store's inventory. You can create departments and categories to help organize your store's inventory, as well as enter information about your store's suppliers.

6 Select **Close** to close the Store Setup Wizard and start Point of Sale.

Step 5 Specify the POS hardware you want to use

1 The first time you start Point of Sale and whenever you start Point of Sale after adding or removing hardware devices, Point of Sale will display a list of hardware devices installed on your computer. This

message confirms that Point of Sale recognizes the hardware; you are not required to use all the listed devices with Point of Sale.

Note: If you connected and installed a POS hardware device that does not appear in this list, check the following points and then restart Point of Sale. Make sure:

- The cable is connected properly to the computer.
- The cable is connected properly to the device.
- The software for the device is installed properly.
- The device is configured according to the manufacturer's instructions.

2 After you dismiss the hardware list, Point of Sale displays the **Register Properties** dialog box.

The list of **Available devices** shows the devices currently installed on the computer.

- Select a device and use the arrow buttons to move the devices you want Point of Sale to use to the **Selected devices** list.

When you add a printer to the **Selected devices** list, Point of Sale displays the **Printer Properties** dialog box for that printer. If you have other programs on your computer that use this printer, select the **Share printer with other programs** check box.

Note: If you want to keep electronic copies of receipts, select either the **Save electronic copies of receipts** check box in the Register Properties dialog box <u>or</u> the **Save receipts to database** check box in the Printer Properties dialog box. If you select both check boxes, Point of Sale will keep two electronic copies of each receipt.

How do I uninstall Point of Sale?

For instructions on how to uninstall Point of Sale, see "Uninstall Point of Sale" in Point of Sale Manager View Help.

Installing Point of Sale on additional computers

In a multiple-computer store, you designate one computer as your main computer, which is often set up in a back office and used for management tasks. This computer will have the store database. The main computer can also be referred to as the "server."

The other computers can be used as register computers for ringing up sales or for other uses. For example, if your store sells through mail order, an additional computer could be dedicated to processing mail order sales. Additional computers can also be referred to as "clients."

Note: If you plan to install Point of Sale on more than five registers, Microsoft recommends using Microsoft SQL Server™ 2005 rather than Microsoft SQL Server™ 2005 Express Edition, which is included with Point of Sale.

There are five main steps to installing Point of Sale on each additional computer you want to use in your store. Each step is described in detail below.

IMPORTANT Before you install Point of Sale on additional computers, make sure you have already installed Point of Sale on the main computer, because this is the computer that will have the store database.

Step 1   Install Point of Sale.

Step 2   Connect to the store database.

Step 3   Assign a register number.

Step 4   Activate and register Point of Sale.

Step 5   Specify the POS hardware you want to use.

Step 1   Install Point of Sale

For instructions on installing Point of Sale, see "Step 1 Install Point of Sale" on page 9.

Step 2 Connect to the store database

The first time you start Point of Sale on an additional installation, you need to tell the program where to find the store database on the main computer.

1 Start Point of Sale. On the **Start** menu, point to **Programs** or **All Programs**, point to **Microsoft Dynamics – Point of Sale**, and then click **Point of Sale**.

   The first time you start Point of Sale, the program starts the Getting Started Wizard. Follow the on-screen instructions.

2 When the wizard asks if you want to use a new store database or an existing one, select **I already have a store database**.

   Point of Sale displays the **Change Database Connection** dialog box.

3 In the **Computer name** box, type the name of the computer that has the store database; for example, "MainComputer".

   Notes:

   - To find the computer name of the main computer, click **Start**, next right-click **My Computer**, click **Properties**, and then click the **Computer Name** tab.

   - Do not use "(local)" for the computer name.

   Point of Sale contacts the main computer and displays the **Server Administrator** dialog box.

4 Enter an Administrator user name and password for the computer with store database.

   Point of Sale displays the **Select Database** dialog box.

5 In the **Database name** box, select the name of the database that is currently being used by Point of Sale on the main computer.

   Note: For notes about the database name that you used for the main computer, see page 10.

   Point of Sale connects to the selected database and displays the Finish page of the Getting Started Wizard.

Step 3 Assign a register number

After the Getting Started Wizard closes, Point of Sale displays the Logon screen.

1 Log on to Point of Sale with the employee ID and password you created when you installed Point of Sale on the main computer.

   Note: For notes about the employee ID and password that you created when you installed Point of Sale on the main computer, see page 12.

   Point of Sale asks if you want to assign register number 1 to this computer.

   Note: Each installation of Point of Sale must have a unique register number.

2 If you want register number 1 to remain assigned to another installation of Point of Sale, click **No**.

   -or-

   If you want to assign register number 1 to this installation, click **Yes**.

   Note: If you assign register number 1 to this installation, you must change the register number of the computer that was previously assigned register number 1.

3 If you chose **No** in step 1 (to keep register number 1 assigned to another installation of Point of Sale), Point of Sale asks if you want to change the register number of this computer.

   Click **Yes**.

   Point of Sale displays the **Add New Register** dialog box.

4 Click **Use the next available register number**.

   -or-

   If you want to assign a different register number, click **Use the number specified below**, and then type the number.

Step 4 Activate and register Point of Sale

For instructions on activating and registering Point of Sale, see "Step 3 Activate and register Point of Sale" on page 10.

Step 5 Specify the POS hardware you want to use

For instructions on specifying the POS hardware you want to use with Point of Sale, see "Step 5 Specify the POS hardware you want to use" on page 12.

Installing Microsoft Office Accounting 2007

Microsoft Dynamics – Point of Sale comes with Microsoft Office Accounting Professional 2007. If you plan to use Office Accounting with Point of Sale, install Office Accounting and set up your company file before you set up accounting integration in Point of Sale.

For complete information about installing Microsoft Office Accounting 2007, see the instructions included with the Office Accounting CD.

If you are going to install Office Accounting 2007 on a different computer than Point of Sale, you must install Remote Accounting Setup on the computer where Office Accounting 2007 is installed.

Install Remote Accounting Setup

1 Install Office Accounting 2007 on one computer, and then install Point of Sale on another computer.

2 Insert the Point of Sale CD in the CD drive of the computer with Office Accounting 2007.

3 On the main menu, under **Install**, click **Remote Accounting Setup**, and then follow the instructions on the screen.

Starting and exiting Point of Sale

Start Point of Sale

- On the **Start** menu, point to **Programs** or **All Programs**, point to **Microsoft Dynamics – Point of Sale**, and then click **Point of Sale**.

  -or-

  If you created a desktop shortcut when you installed Point of Sale, double-click the **Microsoft Dynamics – Point of Sale** desktop shortcut.

Switching between POS View and Manager View

Switch from POS View to Manager View

- In the tray, select the **Manager View** tab.

  -or-

  Press **F7** (Tools), and then press **8** (Manager View).

Switch from Manager View to POS View

- In the tray, select the **POS View** tab.

  -or-

  On the **View** menu, click **Point of Sale View**.

Exiting Point of Sale

Exit Point of Sale from POS View

- Press **F6** (Tasks), and then press **8** (Exit).

Exit Point of Sale from Manager View

- On the **File** menu, click **Exit**.

Setting up your store in Point of Sale

Before you can start ringing up sales, you need to tell Point of Sale a few things about your store, such as your sales tax, the employees who will be using Point of Sale, and so on.

The checklist in this chapter includes everything you might need to specify. A few things are required, but beyond that, what you actually specify depends on your particular store.

If you want to begin processing transactions as soon as possible, use the Store Setup Wizard to quickly specify the minimum required information.

Store Setup Wizard

The Store Setup Wizard makes getting started with Point of Sale quick and easy. You can enter just enough information to start ringing up sales right away. Later, as time allows, you can enter more of your store information.

The first time you start Point of Sale, the Store Setup Wizard starts automatically. You can also start the Store Setup Wizard from Manager View later from the Settings menu.

Note: If you install Point of Sale and choose a sample database, the Store Setup Wizard does not start automatically, since the database already contains basic sample information.

Checklist

You must enter the following information before you can begin performing sales transactions

To get started ringing up sales quickly, you can specify the following minimum information in Point of Sale Manager View.

Alternately, you can specify the basics of most of this information in the Store Setup Wizard. Later, you can specify more detailed information in Manager View.

❑ Owner information (in the Store Setup Wizard)

An employee ID and password for the store owner is required and must be specified in the Store Setup Wizard the first time the wizard is run.

❑ Store information (in the Store Setup Wizard or Manager View)

The store name, address, and contact information. Depending on other settings, this information can appear on receipts, reports, or other documents.

❑ Employee information (in the Store Setup Wizard or Manager View)

You can specify basic employee information in the Store Setup Wizard.

❑ Payment methods (in the Store Setup Wizard or Manager View)

Specify the forms of payment accepted by your store, such as cash, check, and so on.

❑ Sales tax (in the Store Setup Wizard or Manager View)

Specify different sales taxes and individual tax authorities, such as state, county, or city (in Manager View). Specify a single sales tax (in the Store Setup Wizard).

❑ Register connection with the store database (in Manager View)

In a multiple-computer store, it's important to make sure each register connects to the store database, has a unique register number, and journals receipts properly.

❑ Inventory items (in Manager View)

You can create your items manually, import item information from a text file with the Import Wizard, or you can import item information from Microsoft Office Accounting 2007.

See "About importing information into the store database" in Manager View Help.

Note: You can also create your inventory by adding items at the register as you sell them.

The following information is optional and can be entered in Manager View at any time.

Registers and hardware

❑ Receipt formats

   Create your own receipt formats or use the two pre-set formats included with Point of Sale.

❑ Task pads

   Define custom task pad buttons, so the POS View screen works the way you do, tailored for your most common tasks and functions.

❑ Line display messages

   Define custom messages for a line display.

❑ Accounting integration

   Exchange accounting information with Microsoft Office Accounting 2007 or Intuit QuickBooks.

❑ Payment processing

   Set up credit card, debit card, gift card, and check transaction processing.

Inventory

Note: Although optional, specifying as much of the following information as possible will make entering or importing inventory information easier and faster.

❑ Departments and categories (in the Store Setup Wizard or

   Manager View)

   Create departments and categories to organize your store's inventory.

❑ Suppliers (in the Store Setup Wizard or Manager View)

   You can specify information about your suppliers manually, import the information from a text file with the Import Wizard, or you can import supplier information from Microsoft Office Accounting 2007.

See "About importing information into the store database" in Manager View Help.

❑ Item and preset discounts

Set up discounts for specific items and define preset discounts that you can apply to items or transactions at the register.

❑ Item messages

Create messages for cashiers about specific items.

Customers

❑ Customers

You can specify information about your customers manually, import the information from a text file by using the Import Wizard, or you can import customer information from Microsoft Office Accounting 2007.

See "About importing information into the store database" in Manager View Help.

❑ Customer discounts

Specify discounts for specific customers.

Appendix – Upgrading from a previous release

Before installing Point of Sale 2.0

When upgrading Point of Sale from a previous release, the store database must be upgraded to make it compatible with Point of Sale 2.0. This will be done during the installation process. The Installation Wizard will ask if you want to upgrade the database.

Before you install Point of Sale 2.0, review the following points.

- Make sure you backup your current store database.

- Exit Point of Sale on all registers in the store.

- Settle all transactions. Once the database is upgraded, you will not be able to settle any credit card transactions processed using the previous release of Point of Sale.

- Administrator credentials are required. To perform the database upgrade, you must have Administrator credentials.

  If you are running Microsoft Windows XP, you will be prompted to enter the credentials of an account that is a member of the Administrators group.

  If you are running Microsoft Windows Vista, you will need to close Point of Sale and reopen it as an Administrator. For more information, see "To run Point of Sale as an Administrator" on page 8.

- All registers must be upgraded. In order to communicate with the upgraded store database, all registers in the store must be upgraded to the new release of Point of Sale. Whether that happens before or after the database upgrade, you should close Point of Sale on all registers before proceeding with the database upgrade.

- Employee passwords must be changed. As a security measure, the Create Password Wizard will appear after the database upgrade is complete, and you will be prompted to enter new, temporary passwords for the employees in the database. After the upgrade is complete, employees will be prompted to choose their own passwords the first time they log on. If you prefer to change these temporary passwords yourself, see "Change an employee's password or ID" in Manager View Help.

- For the sounds in POS View to work properly, they must be upgraded manually. See the instructions in the Readme File on the Point of Sale CD.