## NOURHAN RAMADAN HAMADA HAMDA

## **Software Engineer**

- Online Version

### **SUMMARY**

Software Engineer with 6+ years of experience developing and maintaining web applications and e-commerce platforms. Strong expertise in PHP frameworks (Laravel, Yii2, Zend), JavaScript, and database management. Proven ability to integrate third-party APIs, implement real-time communication systems, and optimize application performance.

## WORK EXPERIENCE

Software Engineer | The Chefz | May 2023 - February 2024

Real-time Communication Platform (Yii2, Node.js, MongoDB, Socket.IO, Redis)

- Implemented user registration with MySQL and real-time chat using Socket.IO with TTL-indexed message deletion
- · Utilized Redis for queue, caching, and pub/sub messaging; integrated PHP with Socket.IO for message handling
- Developed scalable chat system with infinite scroll and secure authentication flows

POS Integration Service (Lumen, MongoDB)

- · Led multiple integration projects with major POS systems (FOODICS) and SaaS platforms (DELIVERECT/Otter)
- Developed direct restaurant integrations, including custom API implementations for KUDU
- Researched integration protocols and created comprehensive API documentation for data synchronization

Portal & Delivery Dashboard (Yii2, MySQL, AngularJS)

- Built centralized dashboard managing 100+ restaurant operations with real-time data synchronization
- Implemented reCAPTCHA and advanced search functionality with multi-value filtering
- Designed high-performance queue systems for improved operational efficiency

Software Engineer - Intern | @Bibliotheca Alexandrina | Jan - May 2023

Customer-Dealer Management System (ASP.NET, SQL Server, C#)

- Developed full-stack solution for product maintenance tracking and customer relationship management
- Implemented business logic layer and designed interactive frontend forms for dealer-customer interactions
- Created comprehensive database schema supporting complex relationship tracking

Software Engineer | & Rushbrush | Feb 2019 - Jul 2021

**E-commerce Platform Development** ( *®* Rushbrush/ *®* Hapilin - Magento, jQuery)

- Upgraded Magento 1.9 to 2.3; integrated multiple shipping providers and payment gateways
- Developed custom modules: mobile API, HTML page builder, reward system, reporting tools
- · Implemented image optimization through Tinypng API integration and performance enhancements

Customer Support Platform (Laravel, ElasticSearch, Ajax)

- Integrated Facebook Messenger webhooks for multi-format messaging (text, image, video)
- Implemented ElasticSearch for efficient ticket management and search capabilities
- Designed dynamic workflow system using event-listener architecture for automated routing

## Junior Software Engineer | & Ibiidi Ltd | Jul 2017 - Jan 2019

E-commerce Systems & Integrations (Laravel, Zend, jQuery, Phalcon)

- Order Management System: Developed with eBay API integration for comprehensive order tracking.
- Catalogue System: Automated supplier data parsing and enhanced product management.
- Amazon Marketplace Integration: Implemented KMEAN clustering for intelligent price recommendations.
- Virtual Stock System: Real-time inventory synchronization across multiple platforms.
- Company Website: Integrated Stripe payment processing and currency conversion.

### **EDUCATION**

# Professional Diploma in Open-Source Development | @ Information Technology Institute (ITI) | 2015-2016

Overall Grade: Good

## BSc in Electronic & Communication Engineering | Alexandria University | 2009-2014

**Graduation Project:** Home Monitor using ARDUINO

- · Technologies:
  - Hardware: Sensors, RF Wireless Transmitter/Receiver Module & ARDUINO
  - · Software: MATLAB Data Processing & GUI
- Grade: Distinction

### TECHNICAL EXPERTISE

## **Cloud & E-Commerce Training:**

- Shopify Mastery Workshop & E-Cart Academy | Feb-Apr 2025 : 10-week program on store setup, theme
  customization, marketing, and analytics.
- AWS re/Start Program 
   Sprints Academy | Sep 2024: 12-week bootcamp covering Linux, Python, networking, security fundamentals, and core AWS services.

#### Languages & Frameworks:

PHP (Laravel, Yii2, Zend) | JavaScript/jQuery | Python (Django) | C++/C# | Ruby (Rails) | Perl | Bash

#### **Data & Infrastructure:**

MySQL | MongoDB | Redis | Docker | Git/SVN | CI/CD | HTML5/CSS3 | Bootstrap

### **Modern Technologies:**

AngularJS | RESTful APIs | GraphQL | TDD | Agile Development | WordPress | AWS Cloud Services

## PROFESSIONAL SKILLS

#### Technical:

Object-Oriented Programming, API Development & Integration, E-commerce Systems, Cross-platform Compatibility, Real-time Communication Systems

#### Personal

Time Management, Team Collaboration, Problem-solving, Continuous Self-learning

## Languages:

English (Good)

## References

Available upon request