

Ryan Engelken

Indianapolis, IN 46268

ryanaengelken@gmail.com

317.628.4060

- Customer Service, Retail, Sales specialist

Authorized to work in the US for any employer

Work Experience

Driver

DoorDash - Indianapolis, IN

April 2019 to Present

- Deliver Food
- Inform customers of any inconvenience

Customer Service Sales - Call Center

Guitar Center - Call Center - Indianapolis, IN

August 2017 to April 2019

- Customer service
- Sales
- Knowledge of product

Security Guard (Seasonal)

Securitas - Indianapolis, IN

January 2017 to August 2017

- Vehicle and foot patrols
- Notify correct departments
- Daily reports

Sales Rep

Dial America - Indianapolis, IN

September 2015 to December 2016

- Sold Sirius XM radios through phone
- Consolidate Customer accounts
- Customer service

Produce Clerk

Fresh Thyme - Indianapolis, IN

August 2014 to September 2015

- Consistently delivered exceptional customer service in all types of interactions
- Stacked product in fast and neat manor
- Unloaded Truck
- Cleaned, Cut, and prepared fruit

Deli Team Member

Target - Zionsville, IN

August 2013 to July 2014

- Consistently delivered exceptional customer service in all types of interactions
- Trained as a cashier, clerk, cook and slicer to ensure I was available where the team needed me
- Completed bi-annual inventory reports for the entire deli department

Education

High school or equivalent in Business Professionals of America

Pike High School

2012

Skills

- Customer Care
- Call Center
- CSR
- Customer Service
- Produce Experience
- Telemarketing
- Cold Calling
- Security
- Driving
- Delivery Driver Experience
- Load & Unload