**Ryan Engelken**

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**Objective:**

Determined and creative Web Developer looking to utilize eagerness to learn, passion for coding, and problem solving to transition from design to development in the tech industry.

**Education:**

* **Eleven Fifty Academy, Web Development Immersive Learning Program, Indianapolis, IN, October 2021**
  + 12-week immersive learning program for Web Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
* **Ivy Tech Community College, Software Development**

**Competencies & Functional Skills:**

Troubleshooting, problem solving, creative, communication, customer service, critical thinking, organization, Agile methodology.

**Technical Skills:**

**Languages:**  JavaScript, Node.JS, React, Heroku & Firebase deployment, TypeScript deployment

**CI/CD:** Agile, Scrum, Git

**Testing Tools:**

**Databases:** SQL Server

**Web Technologies:** HTML, CSS, APIs, stateless components, session validation, responsive web design

**Technical Projects:**

* **Portfolio** 
  + Utilized HTML, and CSS to design & build my portfolio website which show cases all my work thus far
  + Deployed with Firebase
* **Video Game Review Website https://gamer-genus-engelken.herokuapp.com/**
  + Utilized RAWG Video Game Api HTML, CSS, Bootstrap, React, Typescript, Reactstrap, MaterialUI to design & build this website
  + Deployed with Heroku
* **Weather API** https://weatherapi-c20d6.web.app/
  + Utilized WeatherAPI, HTML, CSS, and JavaScript to create a weather search app in which you can find information about weather in any given US city
  + Deployed with Firebase

**Professional Experience:**

**DoorDash, Indianapolis, IN, April 2019 – Current**

* 4.89 Customer Rating
* 98% on time or early

**Guitar Center (Contact Center), Indianapolis, IN, August 2017 – April 2019**

* Consistently delivered exceptional customer service in all types of interactions
* Knowledge of products and services
* Problem solve issues with orders and shipping

**Securitas (Security Guard, Seasonal ), Indianapolis, IN, January 2017 – August 2017**

* Complete well documented daily reports

**Dial America (Contact Center), Indianapolis, IN, September 2015- January 2017**

* Sold Sirius XM radios via phone conversation
* Consolidated customer accounts, as well as upsold product when necessary
* Advanced to inbound identity theft based on customer feedback

**Fresh Thyme, Indianapolis, IN, August 2014 – September 2015**

* Stacked product in fast and neat manor
* Unloaded truck and kept track of inventory
* Cleaned, cut and prepared fruits

**Achievements & Awards:**

* Deans List in 2019 and 2020 semesters at Ivy Tech