

RHYS RICHARDSON

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📍 Chatburn Close, Fy3 7fd Blackpool



Profile

I am a positive and hardworking individual, who always strives to achieve the highest standard possible, at any given task. In my previous role as a Representative, I demonstrated the ability to work under intense pressure, handle customer complaints and solve problematic situations as and when they arose.



Professional Experience

Customer Service Representative, Tesco

2016 – present

As a member of the Tesco team I was trusted with many roles such as:

- Training new team members
- Met and exceeded set productivity targets
- Respectfully diffused and resolved various customer situations.

During my time at Tesco I was careful to ensure that I was efficient without sacrificing the quality of my work.



Interests

- Freshwater Fishing
- Building and customizing PC's
- Puzzle and Strategy Games
- Camping



Education

Beacon Hill High School, GCSE

Math - C

English - C

Science - C

York College, Information Technology

The physical and theoretical implementations of Information Technology. Modules included:

- Web Development
- Games Development
- Graphic Design

Qualification - A*



Skills

- Problem Solving
- Quick Learner
- Effective Communication
- Organised



References

Scott Willis, Line Manager, Tesco

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