



Modernizing an R/3 Solution with ABAP Cloud

Light & Shadow

Stephan Heinberg December 5, 2024

Summary





Introduction

The University of Zurich is the largest university in Switzerland

- 31'000 Students
- 5'000 Lecturers

Stephan Heinberg

- Co-Product Owner, Architect & Team Lead
- 23 years within SAP universe

Software for Education & Student Management

- SAP industry solution: Student Lifecycle Management (SLCM)
- 2016 SAP announced an innovation stop
- However it is part of S/4 until 2040

Our Strategy

- In 2018 we performed market research, because we need innovations
 - TINA: There Is No standard Alternative
 - Decision: Custom Solution based on SAP SLCM & S/4 Platform



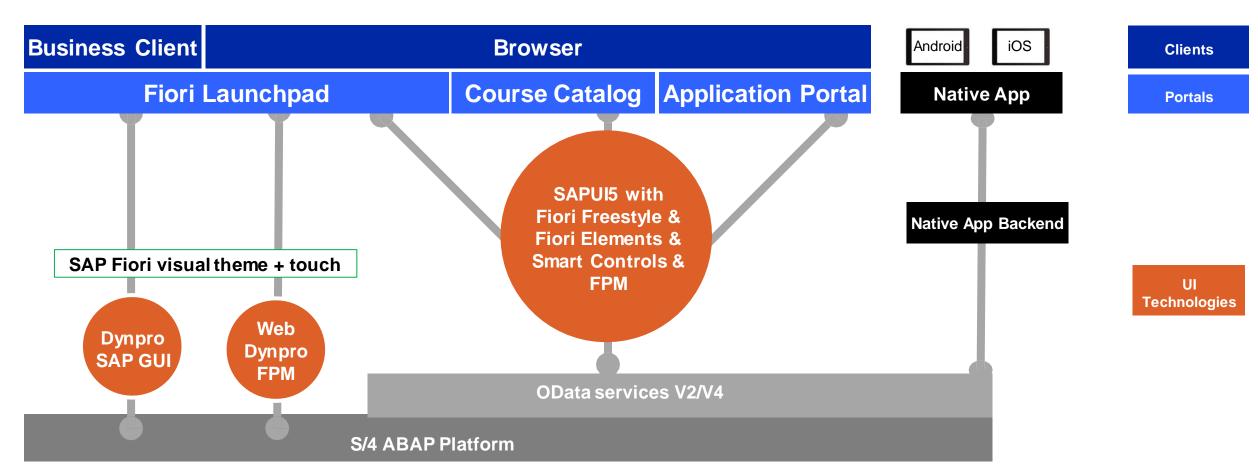
Our UI-Strategy

Admin Staff

Lectures

Students (via Internet)

User Groups



It's your turn: Human Load Test

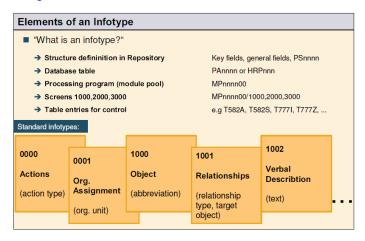
Test our product "Public Course Catalog" based on ABAP Cloud

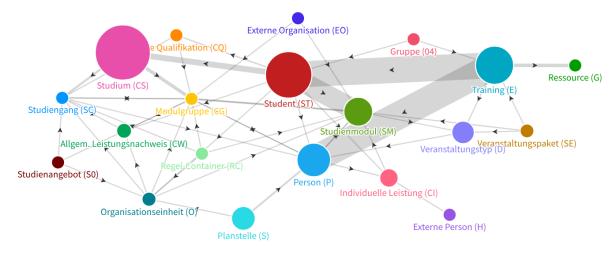
https://studentservices.uzh.ch/uzh/anonym/vvzsearch/



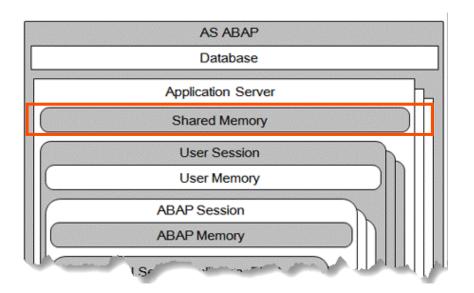
Before S/4HANA – no full real-time data possible

Complicated Legacy Data Modell in our industry solution. 25 year old architecture.





Non Realtime solution for Self-Service Apps possible. We needed a Buffer.



Isolated solution - No benefits from recent SAP Innovations

Is there not a solution from SAP Technology?



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Let's do this

Pre-project with POC in 2023

Project in 2023/2024

- Go-Live May 2024
- Goals
 - Real Time Access with **ABAP Cloud & HANA** on our most challenging products.
 - Modern Business Object Layer with RAP/EML



What does ABAP Cloud mean for us - and what not?

RESTful

Stateless ABAP

E2E – Client to Database

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What does ABAP Cloud mean for us - and what not?

CDS with custom virtual data model (VDM)

HANA SQL (Relational Engines)

RAP (Modern Business Object Layer with EML)

Fiori Elements & Smart Controls and Flexible Programming Model

OData V2 & V4

Extensibility & Released Standard Objects RAP/CDS

Side-by-Side

Clean Core

5 Challenges

#1: Complexity

#2: Bugs & SAP Bubble Mentality

#3: Technology Uncertainty

#4: HANA Performance & High CPU Load

#5: HANA Text Search

There will be 4 friends, who can help you

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Challenge #1: Complexity

Student-Modules Search without values helps

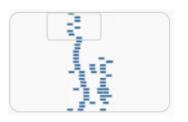
Complexity Metrics

Used Data Sources	
Database tables:	133
Database views:	234
CDS views with parameter:	0
CDS table functions:	0
SQL Operations	
JOIN operations:	65
SET operations:	67
GROUP BY clauses:	2
Performance Related Function Calls and Operations	
Function calls:	6
Explicit type CAST operations:	9
CASE expressions:	1

- 133 database tables
- 234 views

SQL Dependency Graph

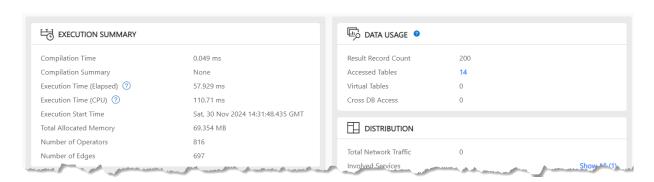
Your Friend "The HANA Query Optimizer"



HANA PlanViz

Overview





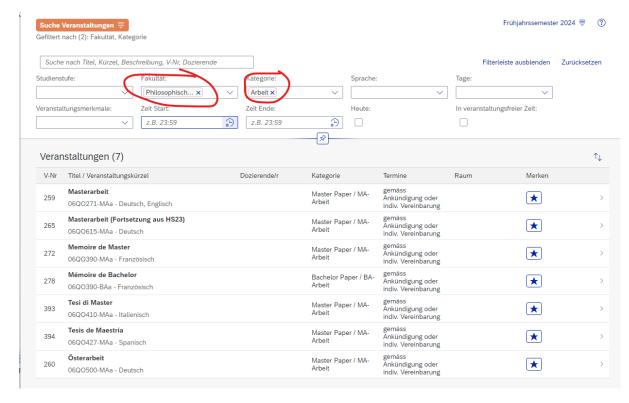
- 14 accessed tables
- 58 ms execution time

Challenge #2: Bugs & SAP Bubble Mentality

HANA Sorting Bug

— SPS00-SPS07.078 (2016-2024): **AZazÄä**

— Correct solution: AaÄäZz



SAP Support Case with SAP Bubble Mentality



Your Friend "The Bug Fix"

 3501346 - Unexpected Sorted Results Are Returned With LOCALE Parameter

BUG FIX

- Solution SAP HANA 2: Revisions >= 079.00 (SPS07), Released July 2024
 - Affected engines: ROW/ESX/HEX, not COLUMN

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Challenge #3: Technology Uncertainty

OData V2 Service with Default User (anonymous login) works, we are live since 2016

OData V4 Service with Default User (anonymous login) not working

Interim Solution: Modification

— Your Friend:



SAP solution is still open

- Case opened, last response from SAP
 - we are planning to include the 'anonymous' login feature in the next OnPrem release.

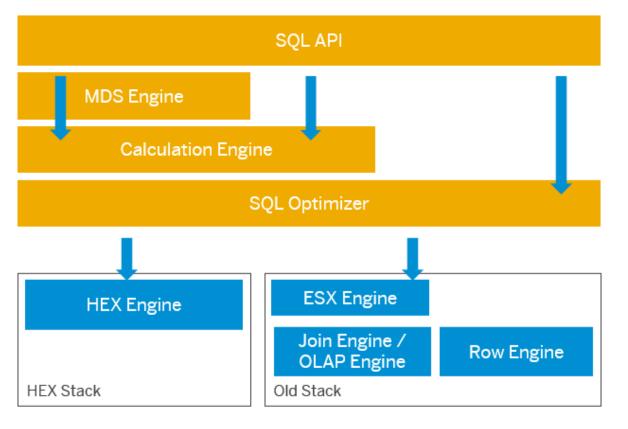


Challenge #4: HANA Performance & High CPU Load

Our HANA Server was overloaded

— Two times a year we have an event with a lot of concurrent users

HANA Engines: ESX vs. HEX



Your Friend "The HANA Hex Engine"

Helped us to reduce HANA CPU Time by 300% and accelerated response by almost 100% on complex CDS views



Let me tell you a secret, how to activate HEX for SADL

- HANA Revision >= 075.00 (SPS07) (Released April 2023)
- Use HANA hint USE_HEX_PLAN in every relevant SQL statement
 - SADL: Annotation for exposed CDS Views:
 @consumption.dbhints: ['USE_HEX_PLAN']
 - ABAP SQL: with hint 'USE_HEX_PLAN'

Challenge #4: HANA Performance & High CPU Load

Good explaining Note

3513507 - HANA HEX Engine not Used for Queries Containing "WITH PARAMETERS('LOCALE' = <code>) "

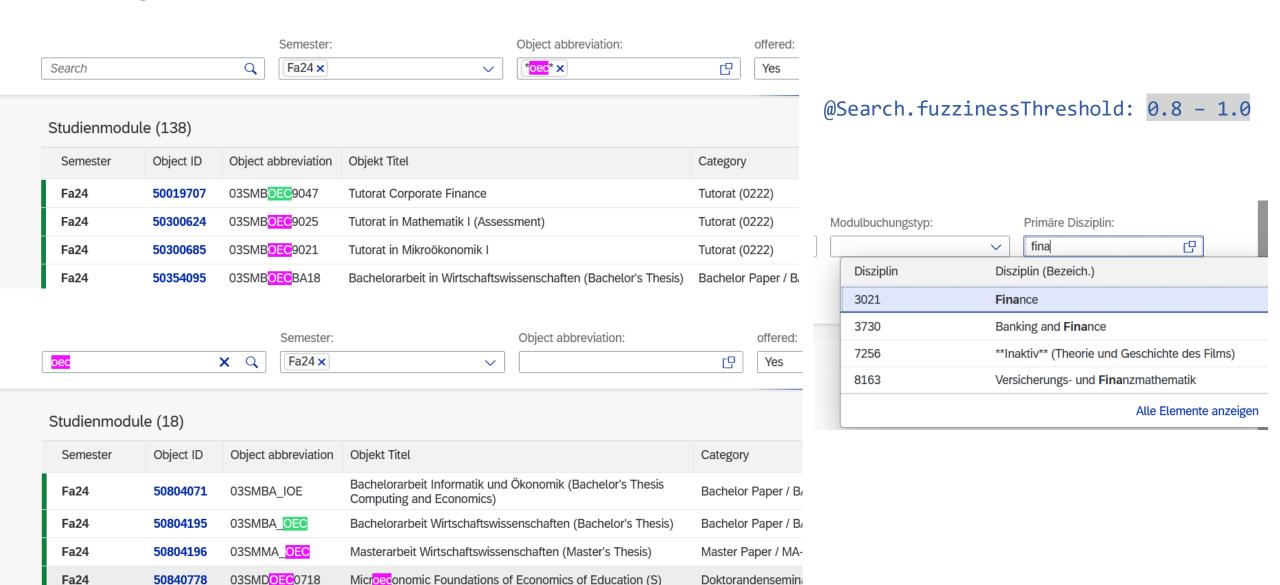
Released: September 2024



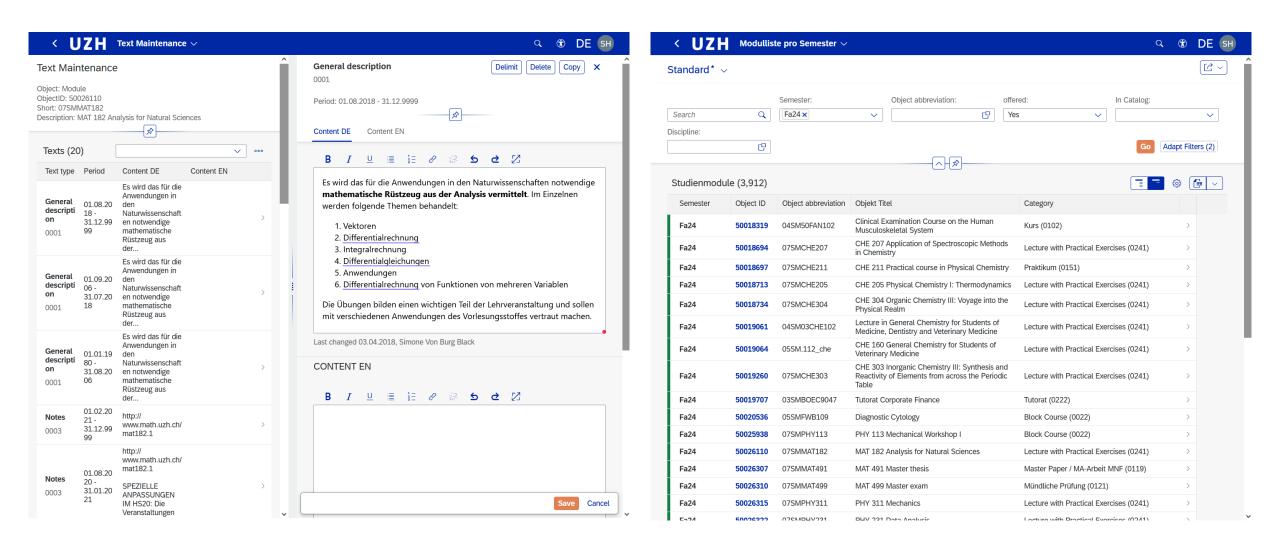
SAP can do better

— Why can HEX engine not help automatically?

Challenge #5: HANA Text Search: Our Customer want 'CONTAINS' Not 'Fuzzy'



Much More Custom Fiori Apps in the Launchpad based on ABAP Cloud



ABAP Cloud @ University of Zurich: Light

Industry Solution (SLCM) part of S/4HANA

It runs, we are live since May 2024

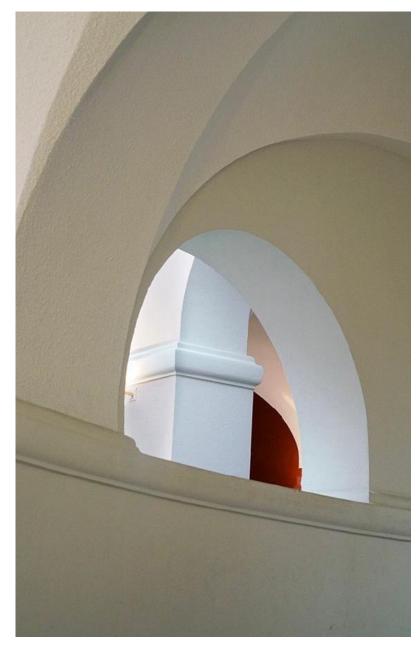
RESTful now works really well with ABAP

Performance & Efficiency of HANA HEX Engine

Thanks to SAP people participate in ABAPConf

Devtoberfest ABAP & HANA Sessions, also for the past years





ABAP Cloud @ University of Zurich: Shadow

SAP Bubble Mentality (some SAP teams do not have a holistic view of the customer)

- SADL vs. HANA (Sorting Bug & Performance with LOCALE)
- Fiori Elements vs. UI5
- ABAP Cloud, e.g. RAP Stream Support
 - Binary documents don't belong on primary HANA Database and the UI can be improved.

Cloud first becomes Cloud only! We made our strategy with SAP's maintenance promise for S/4 OnPrem until 2040

- 2-year release for technology stack is painful for us, e.g. UI5, ABAP Platform Features
 - It's like a "communist planned economy": 2025, 2027, 2029
- Do we have a Code Split between S/4 on Prem vs. Private Cloud, because of Joule?
- It hurts, that SAP trashes a Fiori Elements Rapid Prototyping Tool, after buying AppGyver.

Please invest more in ABAP Cloud

- SAP is asking customers to invest in S/4HANA, in clean core and in the ABAP Cloud. SAP needs to
 ensure adequate investment on their side as well.
- The roadmap is behind schedule
 - Fiori UIs with Multiple Business Objects, Collaborative Draft, Change Documents etc.
- CAP is ahead in some features. It is more fun to code. It is more attractive for young developers.





Thank you!

