**Usability test permissions form**

Please read and sign this form.

In this usability test:

● You will be asked to perform certain tasks on the mobile Sprout application.  
 ● We will also conduct an interview with you regarding the tasks you performed.  
   
Participation in this usability study is voluntary. All information will remain strictly confidential. The descriptions and findings may be used to help improve the Sprout application. However, at no time will your name or any other identification be used. You can withdraw your consent to the experiment and stop participation at any time.  
   
If you have any questions after today, please contact one of our team members at

[noah.monto@maine.edu](mailto:noah.monto@maine.edu), [kody.moseley@maine.edu](mailto:kody.moseley@maine.edu), [taidgh.robinson@maine.edu](mailto:taidgh.robinson@maine.edu), [wei.lin@maine.edu](mailto:wei.lin@maine.edu), [andrew.j.piccirillo@maine.edu](mailto:andrew.j.piccirillo@maine.edu), or [matthew.loewen@maine.edu](mailto:matthew.loewen@maine.edu).   
   
I have read and understood the information on this form and had all of my questions answered  
   
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Subject's Signature Date

**Script**

Hello and thank you for agreeing to partake in the Sprout usability test. During this test if for any reason you decide you need to leave you may do so. During this test you will be asked to perform certain actions within the Sprout application and I will observe how you go about achieving this action. All actions and everything you say today will be kept confidential. Should you have any questions after your testing or any additional feedback after the test session today please feel free to email anyone within Sprout.

The testing today will conclude of 4 tests.

1. Registering for an account
2. Account customization
3. Swiping for users
4. Messaging

Are you ready to begin?

<<Hand user a device with Sprout running>>

For this first test I would like you to register for an account on the Sprout mobile app. Please begin when you are ready.

<<This process should happen within 2 minutes>>

Nice work. This should be a pretty simple task. Users should just have to hit the register button the home page and then fill in their information.

For the next test we would like to see you customize your profile. With a customised profile other users will be able to swipe for you. With more swipes the more possible connections you could make. Please begin whenever you are ready.

<< This process should take 2 - 3 minutes >>

Good work. Now that you have a filled out profile we get you swiping so that you can get some matches. Please navigate to the swiping screen and begin when you are ready.

<< This process should take 1 - 2 minute(s) - Watch the user swipe for 10 profiles >>

<< Have app programmed to auto match with 1 user >>

That looked good. Congratulations on your first match. For the final test today can you please message that user and look at their profile. Please begin whenever you are ready.

<< This process should take 1 - 2 minute(s) >>

Thank you for your participation today in this test. Your participation has been very valuable. Do you have any questions or concerns before leaving today?

<< Take device from user >>

**Survey**

On a scale of 1-10 how easy did you find registering for an account:

On a scale of 1-10 how easy did you find customizing your account:

On a scale of 1-10 how easy did you find the matching process:

On a scale of 1-10 how easy did you find messaging other users:

What features of Sprout did you find easy to use:

What features of Sprout did you have a difficult time using:

What is one way you think we could make Sprout easier to use: