



Customer Support
hotelservices@yatra.com
0120-4845568(9 am to 9 pm)



Dear DILLIP,



Congratulations! Your Hotel Booking is Confirmed

Booking Reference Number - **2307250099595**

Please collect the invoice at the property.

Kindly note, your booking is now confirmed. You are not required to contact Yatra to confirm further

Hotel Details

Hotel Confirmation Number: YAT0011376411

***Use this Hotel Confirmation Number for all your communication with hotel**

Tulip Residency ★★ ★

Mumbai

Check-in		Check-out		ROOM TYPE
Fri		Sat	1 ROOMS FOR 1 Night(s)	
25	1 Night(s)	26	Room 1 - 2 Adults	Standard Room - Double - Room Only - MOR
Jul		Jul		
Checkin	12-00	Checkout	11-00	
Time:	PM	Time:	AM	

Hotel Address: Building No. 8, Saki Vihar Complex, Kamani Oil Mills Lane Chandavli, Saki Vihar Road, Powai, Andheri East, Powai Andheri east, MUMBAI 400072

PHONE: 0-7666659648, 91-0-7738524540

Guest Details

Mr.. DILLIP PARHI

Payment Details

Amount collected on behalf of the hotel	Rs.1,542
Convenience Fee and taxes	Rs.49
Yatra Promo Offer (-)	Rs.334
Total Amount (Prepaid)	Rs.1257.0
Payment received via Credit Card	

Note: The convenience fee charged have been partially/fully adjusted in the yatra promo discount.

Your eCash Account

New eCash Earned (+)	Rs.138
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Available Balance	Rs.138
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Now book your bus tickets with Yatra instantly.
Get the best deals.

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Cancellation Policy (Cancellation policies are applicable if full booking amount is paid*)

Full refund if you cancel this booking by 24-Jul-25 12:00 PM IST.

No refund if you cancel this booking later than 24-Jul-25 12:00 PM IST.

You might be charged upto the full cost of stay (including taxes & service charge) if you do not check-in to the hotel.

Note: The convenience fee is non refundable.

Special Request

Smoking Room

(Special request can't be guaranteed.We will pass these requests to the hotels.)

Hotel Booking Terms and Conditions

In these terms, "customer" and "you" refers to a Yatra.com customer who has transacted with Yatra, "we" and "Yatra" interchangeably refers to Yatra Online Pvt. Ltd.

- According to government regulations, a valid Photo ID has to be carried by every person above the age of 18 staying at the hotel. The identification proofs accepted are Driving License, Voters Card, Passport, Ration Card. Without valid ID the guest will not be allowed to check in. Note- PAN Cards will not be accepted as a valid ID card.
- The hotel(s) reserves the right to decline accommodation to localites/same city residents / Posing Couples. Yatra.com will not be responsible for any check-in declined by the hotel(s) or any refunds due to the above mentioned reason.
- In case suitable proof of identification is not presented at check in, the accommodation can be declined to guests posing as a couple. Yatra will not be responsible for any check in declined by the hotel due to the aforesaid reason and Yatra.com shall not be able to process any refund.
- As part of the pay@hotel mode, advance payment of 25% is taken upfront while making the booking. Balance amount is to be paid at the Hotel directly at the time of check-in/check-out (as per the hotel's policy).
- Yatra hotels offer no hidden charges - please pay the amount displayed on your confirmation voucher directly to the hotel at the time of check in, for your reservation made with Yatra.com using "Pay At Hotel" option as mode of payment.
- Your reservation is guaranteed for arrival on the confirmed check-in date only.
- Normally check in time is 12 pm and check out time is 10 am. However we will advice you to confirm the check in and check out time directly from the concerned hotel. Early check in or late check out shall be subject to availability and may be chargeable by the hotel. Please contact the hotel directly for early check in or late check out.
- If you don't check-in to the hotel on the first day of your reservation and you do not alert Yatra.com well within the free cancellation time frame, the advance collected for your reservation would be forfeited automatically and cancellation charges as per the hotels cancellation policy would apply.
- In case you avail of the Website's hotel reservation service and are, thereafter, not contactable on the contact details provided in this regard, then the hotel reservation selected by you will stand cancelled and Yatra would not be liable for any charges/expenses incurred by you, either directly or indirectly in this regard.

- Cancellation charges, if applicable, will be deducted from the Booking Deposit. The hotelier may charge your Card/Account for additional cancellation charges, if any.
- On cancelling your hotel booking, you may be charged a standard cancellation fee of Rs. 250 per booking over and above the hotel's own cancellation charges.
- Gala dinner charges which are applicable for Christmas and New Year dates would be extra and payable directly to the hotel. Please check with the hotel directly for more information on the same. Not applicable on Book by Hour bookings.
- Extra bed can be accommodated with a folding cot or a mattress, subject to room size & availability.
- Your special requests would be passed on to the hotel and those shall be subject to the terms and conditions of the concerned hotel. We shall not be liable for any discrepancy in such services or in the performance or consequences of such services.
- Your booking details shall be sent to the respective hotel. Yatra does not guarantee the facilities booked by you.
- In case of any amendment (date change) in your hotel reservation, Yatra would inform and advise you about the availability and applicable new rates.
- Amendments/Cancellations of booking can only be made by Yatra. The hotel cannot modify your booking or process refunds for bookings made at the special Yatra rates.
- Such amendments/cancellation of booking shall be according to the respected hotel policy. Please read the hotel policy before booking.
- Refund to e-wallet within 2 - 4 hrs from the time of cancellation. In case of refund to bank account/credit card, Yatra takes 24 hours to process your refund. Further, the private sector banks may take 2-3 working days and public sector banks may take up to 7 working days to refund in your account
- If payment has been received by credit/debit card, the refund shall be credited to the same card by which the payment was received. For all other cases, refund will be made by Account Payee Cheque only.
- Any special offer being provided by Yatra shall be governed by the specific terms and conditions of such special offer as displayed on the Website.
- All cheques/demand drafts in payment of bills must be crossed "A/C Payee Only" and drawn in favour of Yatra Online Private Limited.
- Late payment interest @24% per annum shall be charged on all outstanding bills after due date.
- All taxes and charges shall be applicable on actual basis.
- On booking, you may earn "Yatra Miles", which can be redeemed according to the terms and conditions relating to Yatra Miles.
- Standard Terms and Conditions mentioned on www.Yatra.com shall also apply.

For any query or clarification, please write to us at hotelservices@yatra.com or call us at 0120-4845568 (9 am to 9 pm).

- For Day Use booking, extension of stay beyond the time slots booked will levy additional charges.

Confirmation details have been also sent to: SMS: +91 7757012052

Wishing You a Happy Journey!

Yatra

Important: Please do not reply to this email. It has been sent to an email account that is unattended. Please add donotreply@yatra.com to your contact list and address book to ensure that you receive communication related to your booking from yatra.com