

Programming Languages

- C
- Java
- JavaScript
- Perl
- GoLang
- Python
- SQLite
- PHP

Education

- B.S in Computer Science *University of Texas at San Antonio – San Antonio, Tx*
August 2012 – December 2017
- A+ Certification *New Horizons Computer Learning Centers – San Antonio, Tx*
June 2012

Work Experience

- Network Operations Technician *CPS Energy – San Antonio, Tx*
July 2018 to Present
- Performs monitoring and support of Corporate and Operational computer systems (Hardware, Software, CPU, File Systems) Network Infrastructure, including firewalls in a 24x7x365 environment.
 - Processes service requests via e-mail, on-line forms, telephone, employee self-service, and walk-ins.
 - Serves as an advocate for the customer to ensure a satisfactory resolution to their request or issue.
 - Assists with SAP troubleshooting and routine processes related to service entry, purchase requisitions and employee self-serve.
- Information Security Office *Tender Touch Hospice – San Antonio, Tx*
December 2016 to July 2018
- Network administration
 - Encryption of data and databases
 - File Management
 - Management of Inbound and Outbound traffic
 - System maintenance
 - General Bookkeeping
 - Daily Management of Accounts
 - Weekly Reports
- Computer Science Tutor *University of Texas at San Antonio – San Antonio, Tx*
September 2016 to December 2016
- Aid in school assessments
 - Create methodologies that students may follow
 - Help Students understand conceptual problems

Career Qualifications

- Git usage and Maintenance
- Application Development Knowledge
- Various IDE experience
- Knowledge of web protocols and tools
- Experience with GNU/Linux
- System Repair and Recovery
- Driver package installation
- Error checking and handling across platforms
- Source Building
- Scripting
- Automation
- GNU/Linux management & Administration
- Rsync Knowledge
- Development Knowledge and management
- Slack usage and experience
- Agile, Waterfall, and other development modals
- Packaging