## **ENRIQUE ALEXIS PALACIOS ANDRADE**

Economía – PUCP | (+51) 947 587 103 | Portfolio | Interactive CV

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Bachelor's degree in Social Sciences with a concentration in Economics. Passionate about technology, data science and analytics, artificial intelligence, business intelligence, and programming, with proven experience leading multidisciplinary teams. Currently pursuing a Master's degree in Data Science & AI (UTEC) and a Master's degree in Mathematical Statistics (UNMSM). Proficient in agile methodologies (Scrum), statistics, machine learning, and deep learning, as well as tools and platforms such as R, Python, Power BI, SQL, Azure Machine Learning, Databricks, GCP, AWS, and GitHub. Strong research and teamwork skills, adept at delivering high-impact presentations, committed to continuous learning, and capable of solving problems on demand.

**EDUCATION** 

Universidad de Ingeniería y Tecnología - UTEC

April - Present

Master's Degree in **Data Science** & **Artificial Intelligence** 

<u>Universidad Nacional Mayor de San Marcos - UNMSM</u>

April - Present

Master's Degree in Mathematical Statistics

MIT International Science and Technology Initiatives

January 2025

Global Teaching Labs Ai

Pontificia Universidad Católica del Perú

August 2023

Bachelor's Degree in Social Sciences, concentration in Economics

Departamento Académico de Ingeniería - PUCP

January 2024

Artificial Intelligence Summer Camp

Pontificia Universidad Católica del Perú

*May* 2023 – *February* 2024

Specialization Diploma in Data Analytics

**Datapath** 

August 2023 – October 2023

Machine Learning Engineer Bootcamp

Universidad Nacional Agraria La Molina

June 2023 – September

Specialization Diploma in Data Science: Machine Learning & Deep Learning

**AWARDS AND CONFERENCES** 

2024 INFORMS/ALIO/ASOCIO International Conference

Speaker: Towards Operational Excellence in Customer Service via AI-assisted Call Center Quality Control – Speech Analysis

2025 MIT International Science and Technology Initiatives

First Place: Final Project "Application of Machine Learning for Mill Liner Wear Prediction in SAG Grinding Mills in Mining"

**Pacifico Seguros** 

The Best Data Scientist

**WORK EXPERIENCE** 

Pacífico Seguros abril 2024 - Actualidad

## Data Analyst - Digital Ecommerce

- Build and deploy end-to-end machine-learning models.
- Oversee pilots for machine-learning models, customer profiling, and AI-driven initiatives.
- Lead the Digital Data Analysis team, foster clear organization-wide communication, and enhance team visibility and influence.
- Drive change-management efforts to streamline processes, certify data quality, and advance Data Literacy and Data Governance programs.
- Develop automated dashboards and reports with Power BI, Databricks, and Microsoft Azure.

Pacífico Seguros marzo 2023 - marzo 2024

## **Trainee Data Scientist & Analytics**

Led a Speech Analysis initiative leveraging Generative AI to convert post-sale call-center conversations into actionable insights and process improvements.

- Designed a Test-and-Learn experimental methodology that boosts decision accuracy and validates business hypotheses.
- Built and deployed production-grade machine-learning models through an end-to-end framework and governance playbook, fully integrated with MLOps for scalable deployment.
- Established model-risk assessment, monitoring, and lifecycle-management procedures to safeguard and sustain machinelearning solutions. Creación y aplicación de metodología para monitoreo y seguimiento de modelos de machine learning.
- Fostered a data-driven culture via high-impact analytic materials, data-literacy programs, and championed GitHub Copilot adoption across the Data Science ecosystem.

CERTIFICATIONS \_\_\_\_\_

**CIDE PUCP** February 2023

Scrum Master Certificate – Scrum Study, Blockchain Fundamentals

**Databricks** October 2023

Lakehouse fundamentals, Generative AI fundamentals

Datapath February 2023

Programming, analysis, visualization, consumption, and building of APIs in Python.

Económica December 2022

Excel Avanzado: Macros

Kaggle December 2022

SQL, Python y machine learning

TECHNICAL SUMMARY \_\_\_\_\_

Python, R, SQL/PLSQL, Stata, Eviews, Java, HTML, CSS **Programming:** 

Visualization: Power BI, Looker Studio

**Technologies:** Azure, Google Cloud Platform, Amazon Web Services, PyCharm, GitHub, Git, Databricks,

MLFlow, AirFlow

**Artificial Intelligence:** Panda, Numpy, Scikit-Learn, Pyspark, Pytorch, Hugging Face, Keras

**Design and Presentations:** Microsoft Office 365, Canva, Power Apps Language Intermediate English | Idiomas Católica

PORTFOLIO

Portfolio of published and in-progress projects: Portfolio

- Credit Card Fraud Detection Machine Learning (Python)link del proyecto
- Distribution of Multi-Bank Credits 2021 2022 (Power BI) <u>link del provecto</u>

Personal Brand Project

Diffusion Channel: <u>palaciosdata.tec</u>

EVENT PARTICIPATION\_

ABC del BCP January 2024

Hackathon - Financial Education FinAdventures

Contraloría General de la República

November 2023

Hackathon - Juku Challenge

Peppermint - Laboratorio de Innovación December 2023

Hackathon - Tech For Good