

Medicare Claims Processing Manual

Chapter 20 - Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)

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01 - Foreword

(Rev. 980, Issued: 06-14-06, Effective: 10-01-06, Implementation: 10-02-06)

42 CFR 400.202

This chapter provides general instructions on billing and claims processing for durable medical equipment (DME), prosthetics and orthotics (P&O), parenteral and enteral nutrition (PEN), and supplies. Coverage requirements are in the Medicare Benefit Policy Manual and the National Coverage Determinations Manual.

These instructions are applicable to services billed to the A/B MAC (A), (B), and (HHH), and DME MAC unless otherwise noted.

The DME, prosthetic/orthotic devices (except customized devices in a SNF), supplies and oxygen used during a Part A covered stay for hospital and skilled nursing facility (SNF) inpatients are included in the inpatient prospective payment system (PPS) and are not separately billable.

In this chapter the terms provider and supplier are used as defined in 42 CFR 400.42 [CFR 400.202](#) (Follow the link, choose the applicable year, select Title 42, then open Chapter IV. You then must choose which part to open. To get to §400.202 you select the first choice and download the pdf version.).

- Provider means a hospital, a CAH, a skilled nursing facility, a comprehensive outpatient rehabilitation facility, a home health agency, or a hospice that has in effect an agreement to participate in Medicare, or a clinic, a rehabilitation agency, or a public health agency that has in effect a similar agreement but only to furnish outpatient physical therapy or speech-language pathology services, or a community mental health center that has in effect a similar agreement but only to furnish partial hospitalization services.

Of these provider types only hospitals, CAHs, SNFs, and HHAs would be able to bill for DMEPOS; and for hospitals, CAHs, and SNFs usually only for outpatients. Any exceptions to this rule are discussed in this chapter.

- Supplier means a physician or other practitioner, or an entity other than a provider that furnishes health care services under Medicare.

A DMEPOS supplier must meet certain requirements and enroll as described in Chapter 10 of the Program Integrity Manual. A provider that enrolls as a supplier is considered a supplier for DMEPOS billing. However, separate payment remains restricted to those items that are not considered included in a PPS rate.

Unless specified otherwise the instructions in this chapter apply to both providers and suppliers, and to the A/B MACs (A), (B), (HHH), and DME MACs that process their claims.

10 - Where to Bill DMEPOS and PEN Items and Services **(Rev. 1603, Issued: 09-26-08, Effective: 10-27-08, Implementation: 10-27-08)**

Skilled Nursing Facilities, CORFs, OPTs, and hospitals bill the A/B MAC (A) for prosthetic/orthotic devices, supplies, and covered outpatient DME and oxygen (refer to §40). The HHAs may bill Durable Medical Equipment (DME) to the A/B MAC (HHH), or may meet the requirements of a DME supplier and bill the DME MAC. This is the HHA's decision. A/B MACs (A) other than A/B MACs (HHH) will receive claims only for the class "Prosthetic and Orthotic Devices."

Unless billing to the A/B MAC (A) is required as outlined in the preceding paragraph, claims for implanted DME, implanted prosthetic devices, replacement parts, accessories and supplies for the implanted DME must be billed to the A/B MACs (B) and not the DME MAC. The Healthcare Common Procedure Coding System (HCPCS) codes that describe these categories of service are updated annually in late spring. All other DMEPOS items are billed to the DME MAC. See the Medicare Claims Processing Manual, Chapter 23, §20.3 for additional information.

Parenteral and enteral nutrition, and related accessories and supplies, are covered under the Medicare program as a prosthetic device. See the Medicare Benefit Policy Manual, Chapter 15, for a description of the policy. All Parenteral and Enteral (PEN) services furnished under Part B are billed to the DME MAC. If a provider (see §01) provides PEN items under Part B it must qualify for and receive a supplier number and bill as a supplier. Note that some PEN items furnished to hospital and SNF inpatients are included in the Part A PPS rate and are not separately billable. (If a service is paid under Part A it may not also be paid under Part B.)

10.1 - Definitions

(Rev. 1, 10-01-03)

A3-3313.1, B3-2100.1, HHA-220.1, HO-235.1, SNF-264.1

10.1.1 - Durable Medical Equipment (DME)

(Rev. 1, 10-01-03)

DME is covered under Part B as a medical or other health service (§1861(s)(6) of the Social Security Act [the Act]) and is equipment that:

- a. Can withstand repeated use;
- b. Is primarily and customarily used to serve a medical purpose;
- c. Generally is not useful to a person in the absence of an illness or injury; and
- d. Is appropriate for use in the home.

All requirements of the definition must be met before an item can be considered to be durable medical equipment.

A SNF normally is not considered a beneficiary's home. However, a SNF can be considered a beneficiary's home for Method II home dialysis purposes. See the Program Integrity Manual, Chapter 5, for guidelines on when a SNF may be considered a home. For detailed coverage requirements (including definitions and discussion) associated with the following DME terms and circumstances see the Medicare Benefit Policy Manual, Chapter 15:

- "Durability"
- "Medical Equipment"
- "Equipment Presumptively Medical"
- "Equipment Presumptively Nonmedical"
- "Special Exception Items"
- "Necessary and Reasonable"
- "Necessity for the Equipment"
- "Reasonableness of the Equipment"
- "Payment Consistent With What is Necessary and Reasonable"
- "Beneficiary's Home"
- "Establishing the Period of Medical Necessity"
- "Repairs, Maintenance, Replacement and Delivery"
- "Leased Renal Dialysis Equipment"
- "Coverage of Supplies and Accessories"
- "Beneficiary Disposal of Equipment"
- "New Supplier Effective Billing Date"
- "Incurred Expense Date"
- "Partial Months-Monthly Payment"
- "Purchased Equipment Delivered Outside the U.S."

For coverage information on specific situations and items of DME, see the Medicare National Coverage Determinations Manual.

10.1.2 - Prosthetic Devices - Coverage Definition

(Rev. 1, 10-01-03)

Prosthetic devices (other than dental) are covered under Part B as a medical or other health service (§1861(s)(8) of the Act) and are devices that replace all or part of an internal body organ or replace all or part of the function of a permanently inoperative or malfunctioning internal body organ. Replacements or repairs of such devices are covered when furnished incident to physicians' services or on a physician's orders.

For detailed coverage requirements (including definitions and discussion) associated with the following prosthetic device terms and circumstances see the Medicare Benefit Policy Manual, Chapter 15:

- "Test of Permanence"
- "Prosthetic Lenses"
- "Intraocular Lenses (IOLs)"
- "Supplies, Adjustments, Repairs and Replacements"

For coverage information on specific situations and prosthetic devices, see the Medicare National Coverage Determinations Manual.

10.1.3 - Prosthetics and Orthotics (Leg, Arm, Back, and Neck Braces, Trusses, and Artificial Legs, Arms, and Eyes) - Coverage Definition **(Rev. 1, 10-01-03)**

These appliances are covered under Part B as a medical or other health service (§1861(s)(9) of the Act) when furnished incident to physicians' services or on a physician's order. A brace includes rigid and semi-rigid devices that are used for the purpose of supporting a weak or deformed body member or restricting or eliminating motion in a diseased or injured part of the body.

For detailed coverage requirements (including definitions and discussion) associated with the following terms and circumstances see the Medicare Benefit Policy Manual, Chapter 15:

"Leg, Arm, Back, and Neck Braces, Trusses, and Artificial Legs, Arms, and Eyes"

"Adjustments and Replacement of Artificial Limbs"

For coverage information on specific situations, braces, trusses, and artificial limbs and eyes, see the Medicare National Coverage Determinations Manual.

10.1.4 - Payment Definition Variances **(Rev. 1, 10-01-03)**

10.1.4.1 - Prosthetic Devices **(Rev. 1, 10-01-03)**

§§1834(h)(1)(G) and (H) of the Act, "Replacement of Prosthetic Devices and Parts," refers to prosthetic devices that are artificial limbs. (Follow the link, scroll down to section (h) and look for the above title.) (Section 1861(s) of the Act, which defines "medical and other health services," does not define artificial limbs as "prosthetic devices" (§1861(s)(8) follow the link, scroll down to section (s) and look for "(8) prosthetic devices"). Rather, artificial limbs are included in the §1861(s)(9) category, "orthotics and prosthetics." When discussing replacement, these instructions will use the term "prosthetic device" as intended by §1834(h)(1)(G), i.e., artificial limbs.

10.1.4.2 - Prosthetic and Orthotic Devices (P&O) **(Rev. 1, 10-01-03)**

Except as specifically noted (e.g., IOLs), when discussing payment and other policies, instructions in this chapter will use the terms "prosthetic and orthotic devices" and the abbreviation "P&O" interchangeably to refer to both §1861(s)(8) and (9) (follow the link, scroll down to section (s) and look for both (8) and (9)) services.

10.2 - Coverage Table for DME Claims **(Rev. 1, 10-01-03)** **B3-2105**

Reimbursement may be made for expenses incurred by a patient for the rental or purchase of durable medical equipment (DME) for use in his/her home provided that all the conditions in column A below have been met. Column B indicates the action A/B MACs (A), (B), and (HHH), and DME MACs will take to establish that the conditions have been met.

A - Conditions	B - Review Action
1. Payment may be made for the following:	1. Payment may be made for following:
(a) Items of DME that are medically necessary	(a) The HCPCS file shows coverage status of items. If item is not listed in the HCPCS file, the MAC will develop LMRP to determine whether the item is covered.
(b) Separate charges for repair, maintenance and delivery	(b) Repairs - only if DME is being purchased or is already owned by patient and repair is necessary to make the equipment serviceable. Medicare pays the least expensive alternative. (See special

A - Conditions	B - Review Action
	<p>exception in Chapter 15 of the Medicare Benefit Policy Manual for repair of dialysis delivery system.)</p> <p>NOTE: See Chapter 15 of the Medicare Benefit Policy Manual for handling claims suggesting deliberate or malicious damage or destruction.</p> <p>Maintenance - only if the equipment is being purchased, or is already owned by the patient, and if the maintenance is extensive amounting to repairs, i.e., requiring the services of skilled technicians. (MACs deny claims for routine maintenance and periodic servicing, e.g., testing, cleaning, checking, oiling, etc.) (See special exception in Chapter 15 of the Medicare Benefit Policy Manual for maintenance of dialysis delivery system.)</p> <p>Delivery - of rented or purchased equipment is covered, but the related payment is included in the fee schedule for the item. Additional payment may be made at the discretion of the MAC in special circumstances (see Chapter 15 of the Medicare Benefit Policy Manual)</p>
<p>(c) Separate charges for disposable supplies, e.g., oxygen, if essential to the effective use of medically necessary durable medical equipment. Separate charges for replacement of essential accessories such as hoses, tubes, mouthpieces, etc., only if the beneficiary owns or is purchasing durable medical equipment (BPM, Chapter 15, §110). (Medications used in connection with durable medical equipment are covered under certain conditions - see Chapter 15 of the Medicare Benefit Policy Manual)</p>	<p>(c) Claim must indicate that:</p> <ul style="list-style-type: none"> • The patient has the DME for which the supply is intended; • The DME continues to be medically necessary; and • The items are readily identifiable as the type customarily used with such equipment. <p>NOTE: If the quantity of accessories and/or supplies included in a claim seems excessive or if claims for such items are received from the same claimant with undue</p>

A - Conditions	B - Review Action
	frequency, see Chapter 5 of the Medicare Program Integrity Manual.
<p>2. DME must be for use in patient's residence other than a health care institution. (BPM §110.3 & PIM, Chapter 5, §1)</p>	<p>2. Payment cannot be made for equipment for use in an institution classified as:</p> <ul style="list-style-type: none"> a. A participating hospital, b. An emergency hospital, c. Meets <u>§1861(e)(1)</u> of the Act, d. A participating SNF or e. Meets <u>§1819(a)(1)</u> of the Act. <p>Except for a distinct part of a SNF, if one of these institutions has a distinct part that does not meet 1819(a)(1), the patient may be considered in his/her residence if he/she was physically located in such distinct part during the use period.</p> <p>DMEPOS (DME, P&O, and supplies) items provided to hospice patients are generally included in the payment for hospice services. Items of DMEPOS are covered by Medicare and paid in addition to the hospice payment only when those items or supplies are provided to the patient for treatment of a condition or illness not related to the patient's terminal illness.</p>
<p>3. Physician's prescription required.</p>	<p>A supplier must maintain and, upon request, make available to the MAC, the detailed written order (or, when required, the Certificate of Medical Necessity (CMN)) from the treating physician. See the Medicare Program Integrity Manual, Chapter 5.</p>

10.3 - Beneficiaries Previously Enrolled in Managed Care Who Return to Traditional Fee for Service (FFS)

(Rev. 1, 10-01-03)

B3-9051

When a beneficiary who was previously enrolled in a Medicare HMO/Managed Care program returns to traditional FFS, he or she is subject to all benefits, rules, requirements and coverage criteria as a beneficiary who has always been enrolled in FFS. When a beneficiary returns to FFS, it is as though he or she has become eligible for Medicare for the first time. Therefore, if a beneficiary received any items or services from their HMO or Managed Care plan, they may continue to receive such items and services only if they would be entitled to them under Medicare FFS coverage criteria and documentation requirements.

For example, if a beneficiary received a manual wheelchair under a HMO/Managed Care plan, he or she would need to meet Medicare coverage criteria and documentation requirements for manual wheelchairs. He or she would have to obtain a Certificate of Medical Necessity (CMN), and would begin an entirely new rental period, just as a beneficiary enrolled in FFS, to obtain a manual wheelchair for the first time.

There is an exception to this rule if a beneficiary was previously enrolled in FFS and received a capped rental item, then enrolled in an HMO, stayed with the HMO for 60 or fewer days, then returned to FFS. For purposes of this instruction, CMS has interpreted an end to medical necessity to include enrollment in an HMO for 60 or more days.

Another partial exception to this rule involves home oxygen claims. If a beneficiary has been receiving oxygen while under a Medicare HMO, the supplier must obtain an initial CMN and submit it to the DME MAC at the time that FFS coverage begins. However, the beneficiary does not have to obtain the blood gas study on the CMN within 30 days prior to the Initial Certification date on the CMN, but the test must be the most recent study the patient obtained while in the HMO, under the guidelines specified in DME MAC policy. It is important to note that, just because a beneficiary qualified for oxygen under a Medicare HMO, it does not necessarily follow that he/she will qualify for oxygen under FFS.

Another partial exception to this rule involves home oxygen claims. If a beneficiary has been receiving oxygen while under a Medicare HMO, the supplier must obtain an initial CMN and submit it to the DME MAC at the time that FFS coverage begins. However, the beneficiary does not have to obtain the blood gas study on the CMN within 30 days prior to the Initial Certification date on the CMN, but the test must be the most recent study the patient obtained while in the HMO, under the guidelines specified in DME MAC policy. It is important to note that, just because a beneficiary qualified for oxygen under a Medicare HMO, it does not necessarily follow that he/she will qualify for oxygen under FFS.

These instructions apply whether a beneficiary voluntarily returns to FFS, or if he or she involuntarily returns to FFS because their HMO or Managed Care plan no longer participates in the Medicare + Choice (HMO) program.

20 - Calculation and Update of Payment Rates

(Rev. 1, 10-01-03)

B3-5017, PM B-01-54, 2002 PEN Fee Schedule

Section 1834 of the Act requires the use of fee schedules under Medicare Part B for reimbursement of durable medical equipment (DME) and for prosthetic and orthotic devices, beginning January 1 1989. Payment is limited to the lower of the actual charge for the equipment or the fee established.

Beginning with fee schedule year 1991, CMS calculates the updates for the fee schedules and national limitation amounts and provides the A/B MACs (A), (B), (HHH), and DME MACs with the revised payment amounts. The CMS calculates most fee schedule amounts and provides them to the A/B MACs (A), (B), and (HHH), and DME MACs. However, for some services CMS asks A/B MACs (B) to calculate local fee amounts and to provide them to CMS to include in calculation of national amounts. These vary from update to update, and CMS issues special related instructions to A/B MACs (B) when appropriate.

Parenteral and enteral nutrition services paid on and after January 1, 2002 are paid on a fee schedule. This fee schedule also is furnished by CMS. Prior to 2002, payment amounts for PEN were determined under reasonable charge rules, including the application of the lowest charge level (LCL) restrictions.

The CMS furnishes fee schedule updates (DMEPOS, PEN, etc.) at least 30 days prior to the scheduled implementation. A/B MACs (A), and (HHH) use the fee schedules to pay for covered items, within their claims processing jurisdictions, supplied by hospitals, home health agencies, and other providers. A/B MACs (A) and (HHH) consult with DME MACs and, where appropriate with A/B MACs (B), on filling gaps in fee schedules.

The CMS furnishes the fee amounts annually, or as updated if special updates should occur during the year, to A/B MACs (A), (B), (HHH), and DME MACs and the Railroad Retirement Board (RRB), Specialty MAC (SMAC), and to other interested parties (including the Pricing, Data Analysis and Coding Contractor (PDAC), RRB, Indian Health Service, and United Mine Workers).

20.1 - Update Frequency

(Rev. 1, 10-01-03)

AB-03-071, AB-03-100, CMS Web Site

The DMEPOS fee schedule is updated annually to apply update factors and quarterly to include new codes and correct errors.

The current update of the DMEPOS fee schedule is located at:

<http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/DMEPOSFeeSched/DMEPOS-Fee-Schedule.html>

The current quarterly update is also located at: <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/DMEPOSFeeSched/DMEPOS-Fee-Schedule.html>

20.2 - Locality

(Rev. 1, 10-01-03)

B3-5017.1

For services furnished on or after January 1, 1987, the U.S. is considered one locality.

The U.S. constitutes a "medical service area comparable to the concept of trade areas," for the furnishing of enteral and parenteral therapies. The therapies, nutrients and associated supplies are available only from nationally recognized manufacturers and a review of their published price lists displayed no variation based upon individual State or other localities.

20.3 - Elimination of "Kit" Codes and Pricing of Replacement Codes

(Rev. 1, 10-01-03)

PM B-01-56

Prior to 2002, most suppliers billed for dialysis supplies using codes describing "kits" of supplies. The use of kit codes allowed suppliers to bill for supply items without separately identifying the supplies that are being furnished to the patient. Effective January 1, 2002, these kit codes were deleted and suppliers are required to bill for dialysis supplies using HCPCS codes for individual dialysis supplies.

20.4 - Contents of Fee Schedule File

(Rev. 1, 10-01-03)

PM A-02-090

The fee schedule file provided by CMS contains HCPCS codes and related prices subject to the DMEPOS fee schedules, including application of any update factors and any changes to the national limited payment amounts. The file does not contain fees for drugs that are necessary for the effective use of DME. It also does not include fees for items for which fee schedule amounts are not established. See Chapter 23 for a description of pricing for these. The CMS releases via program issuance, the gap-filled amounts and the annual update factors for the various DMEPOS payment classes:

Symbol	Payment Class	Category Label
IN	Inexpensive/routinely purchased.	DME
FS	Frequency Service.	DME
CR	Capped Rental.	DME
OX	Oxygen and Oxygen Equipment.	OXY
OS	Ostomy, Tracheostomy and Urologicals	P/O
S/D	Surgical Dressings.	S/D

Symbol	Payment Class	Category Label
P/O	Prosthetics and Orthotics.	P/O
SU	Supplies.	DME
TE	TENS.	DME

The A/B MACs (HHH) need to retrieve data from all of the above categories. A/B MACs (A) need to retrieve data only from categories P/O, S/D and SU. A/B MACs (A) need to retrieve the SU category in order to be able to price supplies on Part B SNF claims.

20.5 - Online Pricing Files for DMEPOS

(Rev. 2464, Issued: 05-04-12, Effective: 10-01-11-MCS/10-01-12-VMS, Implementation: 10-03-11-MCS, VMS Analysis and Design /10-01-12-VMS implementation)

The CMS provides updates to the DMEPOS fee schedule and related schedules annually or as otherwise necessary. A/B MACs (B) or DME MACs must maintain at least five full calendar years of fee schedules and related pricing data (i.e., the current and four prior calendar years), regardless of the number of updates or pricing periods within those five years.

30 - General Payment Rules

(Rev. 1, 10-01-03)

B3-5102

DMEPOS are categorized into one of the following payment classes:

- Inexpensive or other routinely purchased DME;
- Items requiring frequent and substantial servicing;
- Certain customized items;
- Other prosthetic and orthotic devices;
- Capped rental items; or
- Oxygen and oxygen equipment.

The CMS determines the category that applies to each HCPSC code and issues instructions when changes are appropriate. See §§130 for billing information for each payment class.

DME, including DME furnished under the home health benefit and Part B DME benefit, is paid on the basis of the fee schedule.

Oxygen and oxygen equipment are paid on the basis of a fee schedule.

Any DME or oxygen furnished to inpatients under a Part A covered stay is included in the SNF or hospital PPS rate. When an inpatient in a hospital or SNF is not entitled to Part A inpatient benefits, payment may not be made under Part B for DME or oxygen provided in the hospital or SNF because such facilities do not qualify as a patient's home. The definition of DME in §1861(n) of the Act provides that DME is covered by Part B only when intended for use in the home, which explicitly does not include a SNF or hospital. (See the Medicare Benefit Policy Manual, Chapter 15). This does not preclude separate billing for DME furnished after discharge.

Payment to providers and suppliers other than Home Health Agencies (HHAs) for supplies that are necessary for the effective use of DME is made on the basis of a fee schedule, except that payment for drugs is made under the drug payment methodology rules (See Chapter 17 for drug payment information.)

Payment for prosthetics and orthotics is made on the basis of a fee schedule whether it is billed to the A/B MAC (A), (B), or (HHH), or DME MAC.

Payment under Part B for surgical dressings is made on the basis of the fee schedule except:

- Those applied incident to a physician's professional services;
- Those furnished by an HHA; and
- Those applied while a patient is being treated in an outpatient hospital department.

30.1 - Inexpensive or Other Routinely Purchased DME **(Rev. 1, 10-01-03)**

For this type of equipment, A/B MACs (A), (B), or (HHH), and DME MACs pay for rentals or lump-sum purchases. However, with the exception of TENS (see §30.1.2), the total payment amount may not exceed the actual charge or the fee schedule amount for purchase.

A. Inexpensive DME

This category is defined as equipment whose purchase price does not exceed \$150.

B. Other Routinely Purchased DME

This category is defined as equipment that is acquired at least 75 percent of the time by purchase and includes equipment that is an accessory used in conjunction with a nebulizer, aspirator, or ventilators that are either continuous airway pressure devices or intermittent assist devices with continuous airway pressure devices.

30.1.1 - Used Equipment **(Rev. 1, 10-01-03)**

For payment purposes, used equipment is considered routinely purchased equipment and is any equipment that has been purchased or rented by someone before the current purchase transaction. Used equipment also includes equipment that has been used under circumstances where there has been no commercial transaction (e.g., equipment used for trial periods or as a demonstrator).

However, if a beneficiary rented a piece of brand new equipment and subsequently purchased it, the payment amount for the purchase should be high enough so that the total combined rental and purchase amounts at least equal the fee schedule for the purchase of comparable new equipment. The payment amount may be established in this manner only to the extent it does not exceed the actual charge made for the purchase.

EXAMPLES: The fee schedule amounts for an item of DME are ordinarily as follows:

\$500 for purchase when the item is new.

\$375 for purchase when the item is used.

\$50 per month for renting the item.

Situation 1: A beneficiary rented the item when it was brand new for one month and then purchased it for \$500. The amount allowed for the purchase is \$450 (i.e., \$500 minus the \$50 allowed for the one month of rental) rather than \$375.

Situation 2: A beneficiary rented the item for one month when it was brand new and then purchased it for \$400. The amount allowed for the purchase is \$400 rather than the \$450 that is allowable in situation 1 since the payment amount may not exceed the actual charge for an item.

30.1.1.2 - Used Rental Equipment **(Rev. 3443, Issued: 01-29-16, Effective: 07-01-16, Implementation: 07-05-16)**

When a beneficiary elects to purchase previously rented inexpensive and routinely purchased DME and the service has a UE (purchase of used equipment) modifier the Medicare allowed amount for used purchased equipment will be calculated at the lower of the purchase fee schedule amount (UE) minus previous paid rental amounts or the actual charge for the used purchased equipment.

30.1.2 - Transcutaneous Electrical Nerve Stimulator (TENS) **(Rev. 2605, Issued: 11-30-12, Effective: 06-08-12, Implementation: 01-07-13)**

In order to permit an attending physician time to determine whether the purchase of a TENS is medically appropriate for a particular patient, MACs pay 10 percent of the

purchase price of the item for each of 2 months. The purchase price and payment for maintenance and servicing are determined under the same rules as any other frequently purchased item, except that there is no reduction in the allowed amount for purchase due to the two months rental.

Effective June 8, 2012, CMS will allow coverage for TENS use in the treatment of chronic low back pain (CLBP) only under specific conditions which are described in the NCD Manual, Pub. 100-03, chapter 1 Section 160.27.

30.2 - Items Requiring Frequent and Substantial Servicing

(Rev. 1, 10-01-03)

A3-3629

For this type of equipment, MACs pay the fee schedule amounts on a rental basis until medical necessity ends. MACs cannot pay for purchase of this type of equipment.

30.2.1 - Daily Payment for Continuous Passive Motion (CPM) Devices

(Rev. 1, 10-01-03)

The CPM devices (HCPCS code E0935) are classified as items requiring frequent and substantial servicing and are covered as DME as follows (see the Medicare National Coverage Determinations Manual.):

- Continuous passive motion devices are covered for patients who have received a total knee replacement. To qualify for coverage, use of the device must commence within 2 days following surgery. In addition, coverage is limited to that portion of the 3 week period following surgery during which the device is used in the patient's home.

MACs make payment for each day that the device is used in the patient's home. No payment can be made for the device when the device is not used in the patient's home or once the 21 day period has elapsed. Since it is possible for a patient to receive CPM services in their home on the date that they are discharged from the hospital, this date counts as the first day of the three week limited coverage period.

30.3 - Certain Customized Items

(Rev. 2687, Issued: 04-19-13, Effective: 01-01-92, Implementation: 07-19-13)

Customized items are rarely necessary and are rarely furnished. In accordance with 42 CFR Section 414.224, in order to be considered a customized item, a covered item (including a wheelchair) must be uniquely constructed or substantially modified for a specific beneficiary according to the description and orders of a physician and be so different from another item used for the same purpose that the two items cannot be grouped together for pricing purposes. For example, a wheelchair that is custom fabricated or substantially modified so that it can meet the needs of wheelchair-confined, conjoined twins facing each other is unique and cannot be grouped with any other

wheelchair used for the same purpose. It is a one-of-a-kind item fabricated to meet specific needs. Items that are measured, assembled, fitted, or adapted in consideration of a patient's body size, weight, disability, period of need, or intended use (i.e., custom fitted items) or have been assembled by a supplier or ordered from a manufacturer who makes available customized features, modification or components for wheelchairs that are intended for an individual patient's use in accordance with instructions from the patient's physician do not meet the definition of customized items. These items are not uniquely constructed or substantially modified and can be grouped with other items for pricing purposes. The use of customized options or accessories or custom fitting of certain parts does not result in a wheelchair or other equipment being considered as customized. The item must be uniquely constructed using raw materials or there must be a necessary, substantial modification to the base equipment (e.g., wheelchair frame) for the item to be considered a customized item.

Section 414.224 (b) provides that payment is made for the lump sum purchase of the item based on the MAC's individual consideration and judgment of a reasonable payment amount for each customized item. The MAC's individual consideration takes into account written documentation on the costs (including design, fabrication, and assembly costs) of the item including at least the cost of labor, to the extent that they are reasonable, of those actually performing the customization. The MAC's individual consideration also takes into account the cost of the types of materials, to the extent that they are reasonable, used in custom fabricating or substantially modifying an item. The MAC may need to require a detailed description of each phase of the construction process and labor skills needed to fabricate or modify the item in order to determine a reasonable amount.

MACs shall submit quarterly reports to CMS on the items they have determined meet the definition of customized items and how they reached the conclusion for each item. MACs shall include in these reports the reasonable payment amount determinations and factors they considered in determining the reasonable payment amount for each item.

The definition of customized DME set forth in regulations at 42 CFR Section 414.224 is based on the longstanding definition of customized DME used in making decisions regarding when to make individual payment determinations outside the normal process for calculating customary and prevailing charges under the reasonable charge payment methodology used for DME prior to 1989. Public Law 101-508, Omnibus Budget Reconciliation Act (OBRA), November 5, 1990 (104 Stat. 1388-79) amended the criteria for treatment of wheelchair as 'a customized item at section 1834 (a) (4) of the Social Security Act by adding a clause that in case of a wheelchair furnished on or after January 1, 1992, the wheelchair shall be treated as a customized item if the wheelchair has been measured, fitted, or adapted in consideration of the patient's body size, disability period of need, or intended use, and has been assembled by a supplier or ordered from a manufacturer who makes available customized features, modification or components for wheelchairs that are intended for an individual patient's use in accordance with instructions from the patient's physician. The amendment further noted that this clause applied only to items furnished on or after January 1, 1992, unless the Secretary

developed specific criteria before that date for the treatment of wheelchairs as customized items for purposes of section 1834(a) (4) of the Social Security Act (in which case the amendment made by such clause would not become effective.’ CMS issued an interim final rule on December 20, 1991 (56 FR 65995) to announce the decision not to use the optional definition of customized wheelchairs in section 1834 (a) (4) of the Act and add a new section 414.224 to 42 CFR to provide in regulation criteria that must be met for a covered item to be considered a customized item for payment purposes. The final rule (58 FR 34919) was published on June 30, 1993.

NOTE: MACs must observe that the alternative definition of customized wheelchairs found in section 1834(a)(4) of the Act was never adopted for Medicare payment purposes and should not be confused with the definition of customized items at 42 CFR 414.224.

30.4 - Other Prosthetic and Orthotic Devices

(Rev. 1, 10-01-03)

A3-3629

For payment purposes, these items consist of all prosthetic and orthotic devices excluding:

- items requiring frequent and substantial servicing;
- customized items;
- parenteral/enteral nutritional supplies and equipment; and
- intraocular lenses.

Other than these exceptions, A/B MACs (A), (B), (HHH), and DME MACs pay the fee schedule amounts for prosthetic and orthotic devices on a lump-sum purchase basis.

30.5 - Capped Rental Items

(Rev. 1, 10-01-03)

For these items of DME, A/B MACs (HHH) and DME MACs pay the fee schedule amounts on a monthly rental basis not to exceed a period of continuous use of 15 months. In the tenth month of rental, the beneficiary is given a purchase option (see §30.5.2). If the purchase option is exercised, A/B MACs (HHH) and DME MACs continue to pay rental fees not to exceed a period of continuous use of 13 months and ownership of the equipment passes to the beneficiary. If the purchase option is not exercised, A/B MACs (HHH) and DME MACs continue to pay rental fees until the 15 month cap is reached and ownership of the equipment remains with the supplier (see §30.5.4). In the case of electric wheelchairs only, the beneficiary must be given a purchase option at the time the equipment is first provided (see §30.5.3).

30.5.1 - Capped Rental Fee Variation by Month of Rental

(Rev. 1, 10-01-03)

For the first three rental months, the capped rental fee schedule is calculated so as to limit the monthly rental to 10 percent of the average of allowed purchase prices on assigned claims for new equipment during a base period, updated to account for inflation. For each of the remaining months, the monthly rental is limited to 7.5 percent of the average allowed purchase price. After paying the rental fee schedule amount for 15 months, no further payment may be made except for the 6-month maintenance and servicing fee (see §40.2).

30.5.2 - Purchase Option for Capped Rental Items **(Rev. 1, 10-01-03)**

Effective May 1, 1991, suppliers must give beneficiaries the option of converting their capped rental equipment to purchased equipment during their 10th continuous rental month. DME MACs and A/B MACs (HHH) make no further rental payments after the 11th rental month for capped rental items until the supplier notifies the DME MAC or A/B MAC (HHH) that it has contacted the beneficiary and furnished him/her with the option of either purchase or continued rental. Information contained in Exhibit 1 may be furnished to beneficiaries by suppliers to help them make a rent/purchase decision. DME MACs and A/B MACs (HHH) provide copies of Exhibit 1 to suppliers. Beneficiaries have one month from the date the supplier makes the offer to accept this option. If the beneficiary declines or fails to respond to the purchase option, the A/B MAC (HHH) or DME MAC continues to make rental payments until the 15-month rental cap is reached.

If the beneficiary accepts the purchase option, the DME MAC or A/B MAC (HHH) continues making rental payments until a total of 13 continuous rental months have been paid. The DME MAC or A/B MAC (HHH) will not make any additional rental payments beyond the 13th rental month. On the first day after 13 continuous rental months have been paid, the supplier must transfer title to the equipment to the beneficiary.

30.5.3 - Additional Purchase Option for Electric Wheelchairs **(Rev. 1, 10-01-03)**

Effective May 1, 1991, suppliers must give beneficiaries entitled to electric wheelchairs the option of purchasing them at the time the supplier first furnishes the item. DME MACs or A/B MACs (HHH) make no rental payment for the first month for electric wheelchairs until the supplier notifies the MAC that it has given the beneficiary the option of either purchasing or renting. Information contained in Exhibit 2 may be furnished to beneficiaries by suppliers to help them make a rent/purchase decision. MACs provide copies of Exhibit 2 to suppliers. Payment must be on a lump-sum fee schedule purchase basis where the beneficiary chooses the purchase option. If the beneficiary declines to purchase the electric wheelchair initially, MACs make rental payments in the same manner as any other capped rental item, including the instructions in §30.5.2.

30.5.3.1 - Exhibits

(Rev. 1, 10-01-03)

Exhibit 1 - The Rent/Purchase Option

You have been renting your (specify the item(s) of equipment) for 10 continuous rental months. Medicare requires (specify name of supplier) to give you the option of converting your rental agreement to a purchase agreement. This means that if you accept this option, you would own the medical equipment. If you accept the purchase option, Medicare continues making rental payments for your equipment for 3 additional rental months. You are responsible for the 20 percent coinsurance amounts and, for unassigned claims, the balance between the Medicare allowed amount and the supplier's charge. After making these additional rental payments, title to the equipment is transferred to you. You have until (specify the date one month from the date the supplier notifies the patient of this option) to elect the purchase option. If you decide not to elect the purchase option, Medicare continues making rental payments for an additional 5 rental months, a total of 15 months. You are responsible for the 20 percent coinsurance amounts and, for unassigned claims, the balance between the Medicare allowed amount and the supplier's charge. After a total of 15 rental months have been paid, title to the equipment remains with the medical equipment supplier; however, the supplier may not charge you any additional rental amounts.

In making your decision to rent or purchase the equipment, you should know that for purchased equipment your supplier may charge you each time your equipment is actually serviced. You are responsible for the 20 percent coinsurance amounts and, for unassigned claims, the balance between the Medicare allowed amount and the supplier's charge. However, for equipment that is rented for 15 months, your responsibility for such service is limited to 20 percent coinsurance on a maintenance and servicing fee payable twice per year whether or not the equipment is actually serviced.

Exhibit 2 - How Medicare Pays For Electric Wheelchairs

(Rev. 1, 10-01-03)

If you need an electric wheelchair prescribed by your doctor, you may already know that Medicare can help pay for it. Medicare requires (specify name of supplier) to give you the option of either renting or purchasing it. If you decide that purchase is more economical, for example, because you will need the electric wheelchair for a long time, Medicare pays 80 percent of the allowed purchase price in a lump sum amount. You are responsible for the 20 percent coinsurance amounts and, for unassigned claims, the balance between the Medicare allowed amount and the supplier's charge. However, you must elect to purchase the electric wheelchair at the time your medical equipment supplier furnishes you the item. If you elect to rent the electric wheelchair, you are again given the option of purchasing it during your 10th rental month.

If you continue to rent the electric wheelchair for 10 months, Medicare requires (specify name of supplier) to give you the option of converting your rental agreement to a purchase agreement. This means that if you accept this option, you would own the

medical equipment. If you accept the purchase option, Medicare continues making rental payments for your equipment for 3 additional rental months. You are responsible for the 20 percent coinsurance amounts and, for unassigned claims, the balance between the Medicare allowed amount and the supplier's charge. After these additional rental payments are made, title to the equipment is transferred to you. You have until (specify the date one month from the date the supplier notifies the patient of this option) to elect the purchase option. If you decide not to elect the purchase option, Medicare continues making rental payments for an additional 5 rental months, a total of 15 months. After a total of 15 rental months have been paid, title to the equipment remains with the medical equipment supplier; however, the supplier may not charge you any additional rental amounts.

In making your decision to rent or purchase the equipment, you should know that for purchased equipment, you are responsible for 20 percent of the service charge each time your equipment is actually serviced and, for unassigned claims, the balance between the Medicare allowed amount and the supplier's charge. However, for equipment that is rented for 15 months, your responsibility for such service is limited to 20 percent coinsurance on a maintenance and servicing fee payable twice per year whether or not the equipment is actually serviced.

30.5.4 - Payments for Capped Rental Items During a Period of Continuous Use **(Rev. 1, 10-01-03)**

When no purchase options have been exercised, rental payments may not exceed a period of continuous use of longer than 15 months. For the month of death or discontinuance of use, DME MACs and A/B MACs (HHH) pay the full month rental. After 15 months of rental have been paid, the supplier must continue to provide the item without any charge, other than for the maintenance and servicing fees (see §40.2) until medical necessity ends or Medicare coverage ceases (e.g., the patient enrolls in an M+C organization). For this purpose, unless there is a break in need for at least 60 days, medical necessity is presumed to continue. If a supplier makes any additional rental charges, DME MACs and A/B MACs (HHH) should report questionable situations to the RO of the Inspector General.

A period of continuous use allows for temporary interruptions in the use of equipment. Interruptions may last up to 60 consecutive days plus the days remaining in the rental month (this does not mean calendar month, but the 30-day rental period) in which use ceases, regardless of the reason the interruption occurs. Thus, if the interruption is less than 60 consecutive days plus the days remaining in the rental month in which use ceases, DME MACs and A/B MACs (HHH) will not begin a new 15-month rental period. Also, when an interruption continues beyond the end of the rental month in which the use ceases, MACs will not make payment for additional rental until use of the item resumes. MACs will establish a new date of service when use resumes. Unpaid months of interruption do not count toward the 15-month limit.

EXAMPLE: A patient rents an item of equipment for 12 months and is then institutionalized for 45 days. Upon his discharge from the institution, the patient resumes use of the equipment and is considered to be in his 13th month of rental (since the period of institutionalization is not counted) for purposes of calculating the 15-month rental period. Moreover, for the period he was institutionalized, no payment is made for the item of equipment. If the supplier desires, it may pick up the item of equipment during the patient's hospitalization but is required to return the item upon the patient's return home.

If, however, the interruption is greater than 60 consecutive days (plus the days remaining in the rental month in which need ceases) and the supplier submits a new prescription, new medical necessity documentation and a statement describing the reason for the interruption which shows that medical necessity in the prior episode ended, a new 15-month period begins. If the supplier does not submit this documentation, a new 15-month period does not begin.

As a general rule, DME MACs and A/B MACs (HHH) accept written documentation from suppliers without further development. However, although it is expected that such circumstances are limited in number, they do represent an opportunity for abuse. Therefore, if a pattern of frequent interruptions in excess of 60 days occurs, MACs will institute a thorough medical review of the supplier's claims. MACs should report questionable situations to the RO of the Inspector General.

If a 15-month rental period has already ended and a greater than 60 consecutive day interruption occurs, MACs will subject any claims purporting to be a new period of medical necessity after the interruption to a thorough medical review to ensure that medical necessity did in fact end after the prior episode.

Additional issues relating to the term "continuous" follow.

Change of Address

If the beneficiary moves during or after the 15-month period, either permanently or temporarily, it does not result in a new rental episode.

Modifications or Substitutions of Equipment

If the beneficiary changes equipment to different but similar equipment, DME MACs and A/B MACs (HHH) may refer the claim to their medical review unit. If, after thorough review, they conclude that the beneficiary's medical needs have substantially changed and the new equipment is necessary, DME MACs will begin a new 15-month period. The supplier providing equipment during the 10th month must also provide the purchase option. Otherwise, they will continue to count against the current 15-month limit and base payment on the least expensive medically appropriate configuration of equipment (if the 15-month period had already expired, they will make no additional rental payments). The principles are described in the Medicare Benefit Policy Manual, Chapter 15.

If the new configuration is a modification of existing equipment through the addition of medically necessary features (e.g., a special purpose back is added to a wheelchair), DME MACs and A/B MACs will continue the 15-month rental period for the original equipment and begin a new 15-month rental period for the added equipment.

Change in Suppliers

If the beneficiary changes suppliers during or after the 15-month rental period, this does not result in a new rental episode. For example, if the beneficiary changes suppliers after his 8th rental month, the new supplier is entitled to the monthly rental fee for seven additional months (15 - 8). The supplier that provides the item in the 15th month of the rental period is responsible for supplying the equipment and for maintenance and servicing after the 15-month period (see §40.2).

30.5.5 - Payment for Power-Operated Vehicles that May Be Appropriately Used as Wheelchair (Rev. 1, 10-01-03) B3-5107.1

The allowed payment amount for a power-operated vehicle that may be appropriately used as wheelchair, including all medically necessary accessories, is the lowest of the:

- Actual charge for the power-operated vehicle, or
- Fee schedule amount for the power-operated vehicle.

30.6 - Oxygen and Oxygen Equipment (Rev. 2465, Issued: 05-11-12, Effective: 10-01-12, Implementation: 10-01-12)

For oxygen and oxygen equipment, A/B MACs (A) and (HHH), and DME MACs pay a monthly fee schedule amount per beneficiary. Unless otherwise noted below, the fee covers equipment, contents and supplies. Payment is not made for purchases of this type of equipment.

When an inpatient is not entitled to Part A, payment may not be made under Part B for DME or oxygen provided in a hospital or SNF. (See the Medicare Benefit Policy Manual, Chapter 15) Also, for outpatients using equipment or receiving oxygen in the hospital or SNF and not taking the equipment or oxygen system home, the fee schedule does not apply.

There are a number of billing considerations for oxygen claims. The chart in §130.6 indicates what amounts are payable under which situations.

Effective for claims on or after February 14, 2011, payment for the home use of oxygen and oxygen equipment when related to the treatment of cluster headaches is covered

under a National Coverage Determination (NCD). For more information, refer to chapter 1, section 240.2.2, Publication 100-03, of the National Coverage Determinations Manual.

30.6.1 - Adjustments to Monthly Oxygen Fee **(Rev. 1, 10-01-03)**

If the prescribed amount of oxygen is less than 1 liter per minute, the fee schedule amount for stationary oxygen rental is reduced by 50 percent.

The fee schedule amount for stationary oxygen equipment is increased under the following conditions. If both conditions apply, A/B MACs (A), (B), (HHH), and DME MACs use the higher of either of the following add-ons. A/B MACs (A), (B), (HHH), and DME MACs may not pay both add-ons:

- a. Volume Adjustment - If the prescribed amount of oxygen for stationary equipment exceeds 4 liters per minute, the fee schedule amount for stationary oxygen rental is increased by 50 percent. If the prescribed liter flow for stationary oxygen is different than for portable or different for rest and exercise, A/B MACs (A), (B), (HHH), and DME MACs use the prescribed amount for stationary systems and for patients at rest. If the prescribed liter flow is different for day and night use, A/B MACs (A), (B), (HHH), and DME MACs use the average of the two rates.
- b. Portable Add-on - If portable oxygen is prescribed, the fee schedule amount for portable equipment is added to the fee schedule amount for stationary oxygen rental.

30.6.2 - Purchased Oxygen Equipment **(Rev. 1, 10-01-03)**

A/B MACs (A) or (HHH), and DME MACs may not pay for oxygen equipment that is purchased on or after June 1, 1989.

30.6.3 - Contents Only Fee **(Rev. 1, 10-01-03)**

Where the beneficiary owns stationary liquid or gaseous oxygen equipment, the A/B MAC (A), (B), (HHH), or DME MAC pays the monthly oxygen contents fee. For owned oxygen concentrators, however, A/B MAC (A), (B), (HHH), or DME MAC do not pay a contents fee.

Where the beneficiary either owns a concentrator or does not own or rent a stationary gaseous or liquid oxygen system and has either rented or purchased a portable system, A/B MAC (A), (B), and (HHH), or DME MAC pay the portable oxygen contents fee.

30.6.4 - DMEPOS Clinical Trials and Demonstrations

(Rev. 2003, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

The definition of the QR modifier is “item or service has been provided in a Medicare specified study.” When this modifier is attached to a HCPCS code, it generally means the service is part of a CMS related clinical trial, demonstration or study.

- The DME MACs shall recognize the “QR” modifier when associated with an oxygen home therapy clinical trial identified by CMS and sponsored by the National Heart, Lung & Blood Institute. DME MACs shall pay these claims if the patient’s arterial oxygen partial measurements are from 56 to 65 mmHg, or whose oxygen saturation is at or above 89%.

The definition of condition code 30 is “qualified clinical trial.” When this condition code is reported on a claim, it generally means the service is part of a CMS related clinical trial, demonstration or study.

The A/B MACs (HHH) shall recognize condition code 30, accompanied by ICD-9-CM diagnosis code V70.7 or ICD-10 diagnosis code Z00.6, as applicable, in the second diagnosis code position, when associated with an oxygen home therapy clinical trial identified by CMS and sponsored by the National Heart, Lung & Blood Institute. A/B MACs (HHH) shall pay these claims if the patient’s arterial oxygen partial measurements are from 56 to 65 mmHg, or whose oxygen saturation is at or above 89%.

30.7 - Payment for Parenteral and Enteral Nutrition (PEN) Items and Services **(Rev. 1, 10-01-03)**

Payment for PEN items and services is made in a lump sum for nutrients and supplies that are purchased and on a monthly basis for equipment that is rented.

30.7.1 - Payment for Parenteral and Enteral Pumps **(Rev. 1, 10-01-03)** B3-5017; PM B-01-54

Effective April 1, 1990, claims for rental of parenteral and enteral pumps are limited to payments for a total of 15 months during a period of medical need. Payment policies for these pumps generally follow the rules for capped rental items.

A period of medical need ends when enteral or parenteral nutrients are not medically necessary for 2 consecutive months.

DME MACs do not allow additional rental payments once the 15-month limit is reached or pump is purchased unless the attending physician changes the prescription between parenteral and enteral nutrients.

DME MACs do not begin a new 15-month rental period when a patient changes suppliers. The new supplier is entitled to the balance remaining on the 15-month rental period.

The supplier that collects the last month of rental (i.e., 15th month) is responsible for ensuring that the patient has a pump for the duration of medical necessity and for maintenance and servicing (M/S) of the pump during the duration of therapy.

A period of voluntary non-billing care and institutional care is not counted toward the 15 months. Calculation is resumed when the voluntary care ends or when the patient is released from institutional care.

An entire month's rent may not be paid when a patient is hospitalized during the month.

The DME MAC will request documentation to verify a break in medical need of two months or more before approving an additional 15-month rental period.

DME MACs notify the supplier of the last rental payment.

The patient has the option of purchasing or renting the pump from the supplier. DME MACs must request written authorization from the patient before or after paying for a pump purchase. If the patient decides to purchase the pump once rentals have been paid, the purchase allowance will consist of the used purchase allowance less the amount allowed to date for rentals.

DME MACs provide coverage for one pump for parenteral nutrition. DME MACs do not allow additional benefits for portable pumps or additional pumps.

30.7.2 - Payment for PEN Supply Kits **(Rev. 1, 10-01-03)**

Enteral care kits contain all the necessary supplies for the enteral patient using the syringe, gravity, or pump method of nutrient administration. Parenteral nutrition care kits and their components are considered all-inclusive items necessary to administer therapy during a monthly period.

The DME MAC compares the enteral feeding care kits on the claim with the method of administration indicated on the CMN.

The allowance for the amount paid for a gravity-fed care kit is paid when a pump feeding kit is billed in the absence of documentation or unacceptable documentation for a pump. Payment is denied for additional components included as part of the PEN supply kit.

30.8 - Payment for Home Dialysis Supplies and Equipment **(Rev. 2487, Issued: 06-08-12, Effective: 01-01-11, Implementation: 06-19-12)**

B3-4272, B3-4272.1 partial, A3-3644, B3-3045.7

For dates of service prior to January 1, 2011, there are two methods of payment for home dialysis equipment and supplies: Method I and Method II.

Under Method I, benefits are paid by A/B MAC (A) on the basis of a prospective payment, the composite rate. (See Chapters 8 and 12. for more information on establishing the composite rate).

Under Method II, the DME MAC paid for supplies and services other than physician services. Physician services are paid at a monthly capitation rate by the A/B MAC (B). See Chapters 8 and 12 for more information on payment under Method II.

For dates of service on and after January 1, 2011, please refer to Section 30.8.3 for information on the elimination of Method II home dialysis.

30.8.1 - DME MAC and A/B MAC (A) Determination of ESRD Method Selection

(Rev. 2487, Issued: 06-08-12, Effective: 01-01-11, Implementation: 06-19-12)

AB-01-61

A. Method Selection and Form CMS-382

For services furnished prior to January 1, 2011, the beneficiary was required to complete Form CMS-382 to choose either Method I or Method II dialysis. Method I dialysis patients receive their home dialysis equipment and supplies from a dialysis facility. Method II patients chose to deal with a home dialysis supplier that is not a dialysis facility. Once a beneficiary made a method selection choice, the beneficiary or dialysis facility submitted the Form CMS-382 to the appropriate A/B MAC (A). The A/B MAC (A) then processed information from the form to CWF. Chapter 8 provided the instructions for completing the form.

For dates of service prior to January 1, 2011, the DME MACs deny Method II claims where there is no method selection or the method selection has a value of '1' on file at CWF.

For dates of service on and after January 1, 2011, please refer to Section 30.8.3 for information on the elimination of Method II home dialysis.

B. Changes in Method Selection

Prior to the implementation of the ESRD PPS, for dates of service prior to January 1, 2011, if a beneficiary decided to change his or her choice of method selection, he or she filled out a new Form CMS-382 to indicate the change. The beneficiary could have filled

out a new method selection form at any time, but in most circumstances, the change did not take effect until January 1 of the following calendar year. If a beneficiary requested an exception to the January 1 implementation date in writing from the A/B MAC (A), the A/B MAC (A) could have chosen to grant his or her request. See Chapter 8 for related requirements.

The DME MAC systems must be able to interpret the CWF trailer record that contains the method effective date.

For dates of service on and after January 1, 2011, please refer to Section 30.8.3 for information on the elimination of Method II home dialysis.

30.8.2 - Installation and Delivery Charges for ESRD Equipment (Rev. 2487, Issued: 06-08-12, Effective: 01-01-11, Implementation: 06-19-12)

3-5105.1

ESRD facilities are responsible for all reasonable and necessary expenses incurred in the initial installation of home dialysis equipment, but not those expenses attributable to items that are basically for the purpose of improving the patient's home, e.g., plumbing or electrical work beyond that necessary to tie in with existing power or water lines.

The delivery and installation of renal dialysis equipment, unlike that involved when a hospital bed is delivered and set up, requires testing and assurance of equipment performance. Therefore, if the supplier of home dialysis equipment customarily charges for delivery and service, and this is a common practice among other suppliers as well, this is payable.

30.8.3 - Elimination of Method II Home Dialysis (Rev. 2487, Issued: 06-08-12, Effective: 01-01-11, Implementation: 06-19-12)

Effective for dates of service on and after January 1, 2011, Section 153b of the Medicare Improvements for Patients and Providers Act (MIPPA) eliminated Method II home dialysis claims. Specifically, Method II home dialysis is no longer recognized as a beneficiary option for dates of services beginning January 1, 2011, therefore, all ESRD patients that previously selected Method II are covered under Method I. All home dialysis claims must be billed by an ESRD facility and paid under the ESRD PPS. As a result, the submission of the CMS-382 form to the A/B MACs (A) or DME MACs is no longer required for home dialysis patients on or after January 1, 2011.

Method II claims will not be accepted for dates of service on or after January 1, 2011. Method II claims for dates of service prior to January 1, 2011 will continue to be processed within normal timely filing limitations. For more information on timely filing, see Pub. 100-04, Chapter 1, Sections 70 through 70.8.6.

For dates of service on or after January 1, 2011, MACs shall continue to allow separate billing for certain ESRD supply HCPCS codes subject to the ESRD PPS consolidated billing requirements when submitted by suppliers for services not related to the beneficiary's ESRD dialysis treatment and billed with the modifier AY. MACs shall pay for ESRD supplies subject to ESRD CB when billed on a CMS-1500 or electronic equivalent if the ESRD supply claims contain modifier AY. A list of equipment and supplies eligible for separate payment when billed with modifier AY can be found in the first table (DME ESRD Supply HCPCS for ESRD PPS Consolidated Billing Edits) of the document titled "Items and Services Subject to Consolidated Billing for the ESRD PPS" located at the ESRD Payment website:
http://www.cms.gov/ESRDPayment/50_Consolidated_Billing.asp#TopOfPage.

Some equipment and supplies are ESRD-related but are not used in other provider settings and will, therefore, never be used for reasons other than for the treatment of ESRD. These equipment and supplies can be found listed in the second table (DME ESRD Supply HCPCS Not Payable to DME Suppliers) of the document titled "Items and Services Subject to Consolidated Billing for the ESRD PPS" located at the ESRD Payment website:
http://www.cms.gov/ESRDPayment/50_Consolidated_Billing.asp#TopOfPage. DME suppliers will not be capable of billing and being paid for any of the supplies on this list using the AY modifier.

30.9 – Payment of DMEPOS Items Based on Modifiers **(Rev. 3535, Issued: 06-07-16, Effective: 07-01-16, Implementation: 07-05-16)**

The following modifiers were added to the HCPCS to identify supplies and equipment that may be covered under more than one DMEPOS benefit category:

- AU Item furnished in conjunction with a urological, ostomy, or tracheostomy supply;
- AV Item furnished in conjunction with a prosthetic device, prosthetic or orthotic; and
- AW Item furnished in conjunction with a surgical dressing.

Codes A4450 and A4452 are the only codes that have been identified at this time that would require use of all three of the above listed modifiers. Providers must report these modifiers on claims for items identified by codes A4450 and A4452 that are furnished on or after January 1, 2005. Modifier AU may also be applicable to code A4217. Providers must report modifier AU on claims for items identified by code A4217 that are furnished in conjunction with a urological, ostomy, or tracheostomy supply on or after January 1, 2005. Items identified by code A4217 that are furnished in conjunction with durable medical equipment are reported without a modifier. In the future, other codes may be identified as codes that must be submitted with these modifiers. Medicare contractors base payment for the codes A4217, A4450, and A4452 on the presence or absence of these modifiers.

Codes L8040 thru L8047 describe facial prostheses. Providers must report the following modifiers on claims for replacement of these items:

- KM Replacement of facial prosthesis including
- g new impression/moulage; and
- KN Replacement of facial prosthesis using previous master model.

Providers must report these modifiers on claims for replacement of items identified by codes L8040 thru L8047 that are furnished on or after January 1, 2005. Medicare contractors base payment for the codes L8040 thru L8047 on the presence of these modifiers. These modifiers are only used when the prostheses is being replaced. In accordance with section 302(c) of the Medicare Prescription Drug, Improvement, and Modernization Act of 2003 (MMA), the fee schedule update factors for 2004 thru 2008 for durable medical equipment (DME), other than items designated as class III devices by the Food and Drug Administration (FDA), are equal to 0 percent. The HCPCS codes for DME designated as class III devices by the FDA are identified on the DMEPOS fee schedule available on the above mentioned web site by presence of the KF modifier. Elevating/stair climbing power wheelchairs are class III devices. Suppliers billing the DMERCs must submit claims for the base power wheelchair portion of this device using HCPCS code K0011 (programmable power wheelchair base) with modifier KF for claims submitted on or after April 1, 2004, with dates of service on or after January 1, 2004. For claims with dates of service on or after January 1, 2004, the elevation feature for this device should be billed using HCPCS code E2300 and the stair climbing feature for this device should be billed using HCPCS code A9270.

Regional home health intermediaries (RHHIs) will not be able to implement the KF modifier until January 1, 2005. Therefore, for claims with dates of service prior to January 1, 2005, HHAs must submit claims for the base power wheelchair portion of stair climbing wheelchairs with HCPCS code E1399. For claims with dates of service on or after January 1, 2005, HHAs must submit claims for the base power wheelchair portion of stair climbing wheelchairs with HCPCS code K0011 with modifier KF.

The fee schedule amounts for K0011 with and without the KF modifier appear on the fee schedule file referenced at www.cms.hhs.gov/providers/pufdownload/default.asp#dme. For claims with dates of service prior to January 1, 2005, RHHIs should pay claims for stair climbing wheelchair bases billed with code E1399 using the fee schedule amounts for K0011 with the KF modifier. All other claims for programmable power wheelchair bases should be paid using the fee schedule amounts for K0011 without the KF modifier.

Effective for claims with dates of service on or after January 1, 2005, HHAs must submit modifier KF along with the applicable HCPCS code for all DME items classified by the FDA as class III devices.

The following modifier was added to the HCPCS in 2007 as a placeholder modifier:

- **KU** DMEPOS Item Subject to DMEPOS Competitive Bidding Program Number 3

The DMEPOS fee schedules are updated on an annual basis in accordance with the statute and regulations. The update process for the DMEPOS fee schedule is located in Pub.100-04, Medicare Claims Processing Manual, chapter 23, section 60. Payment on a fee schedule basis is required for certain durable medical equipment (DME) by §1834(a) of the Social Security Act. Section 1834(a)(1)(F)(ii) of the Act mandates adjustments to the fee schedule amounts for certain DME items furnished on or after January 1, 2016, including wheelchair accessories and seat and back cushions, in areas that are not competitive bid areas, based on information from competitive bidding programs (CBPs) for DME.

Section 2 of the Patient Access and Medicare Protection Act (PAMPA) mandates that the adjusted fee schedule amounts for 2016 described above are not be applied to wheelchair accessories and seat and back cushions furnished in connection with Group 3 complex rehabilitative power wheelchairs described by codes K0848 through K0864 of the Healthcare Common Procedure Coding System (HCPCS). Although this change is effective January 1, 2016, it is not being implemented until July 1, 2016. Until these changes are implemented, payment for these items will be based on the adjusted fee schedule amounts. Providers/suppliers can submit claims for these items with dates of service on or after January 1, 2016, prior to July 1, 2016, but payment will be based on the adjusted fee schedule amounts. On or after July 1, 2016, providers/suppliers can adjust previously paid claims with dates of service on or after January 1, 2016, for the corrected fee payment.

Providers/suppliers must use modifier “KU” for claims submitted on or after July 1, 2016, with dates of service on or after January 1, 2016, and before January 1, 2017, for any HCPCS code describing a wheelchair accessory or seat or back cushion when furnished in connection with a Group 3 complex rehabilitative power wheelchair.

30.9.1 – Processing of Expatriate Beneficiary DMEPOS Claims for Purchased Items Submitted with the EX Modifier (Rev. 3491, Issued: 04-05-16, Effective: 07-01-16, Implementation: 07-05-16)

In accordance with section 1862(a)(4) of the Social Security Act, claims for DMEPOS provided to Medicare beneficiaries living outside of the U.S. are payable as long as the delivery occurred while the beneficiary was in the U.S. and the item is delivered to a U.S. address.

Effective July 1, 2016, the modifier EX was developed to allow suppliers to bill Medicare for purchased only DMEPOS items that are furnished to expatriate beneficiaries. Suppliers should submit these claims based on their supplier locality, not based on the beneficiary address. By attaching the EX modifier, the supplier is attesting that the beneficiary is an expatriate beneficiary, and that the item was delivered/furnished while the beneficiary is present in the U.S., and all other billing criteria has been met.

For purchased items only furnished on or after July 1, 2016, contractors shall accept the EX modifier for processing. Contractors shall pay claims with the EX modifier for Expatriate beneficiaries based on supplier locality.

Suppliers shall append modifier EX on all lines with a line item date of service. Contractors shall automatically deny the claim(s), when all line(s) items have not been submitted with an EX modifier.

If a beneficiary-submitted claim (1490S) is received, written attestation from the supplier must also be included. Contractors shall deny the 1490S claim form with or without an EX modifier if a supplier 1500 claim form including the EX modifier or a written supplier attestation that the beneficiary was in the U.S. when the service was rendered is not included with the 1490S.

The following items for expatriate beneficiary claims are not payable and should be denied:

Oxygen Equipment and Supplies

Parenteral and Enteral Nutrition Equipment and Supplies

Rentals - capped or inexpensive, routinely purchased (IRP)

Contractors will apply National Mail Order (NMO) rules to expatriate claims.

NOTE: P.O. Boxes and Lock Boxes are not allowed for NMO or any delivery of supplies for expatriate claims, and must be delivered to the beneficiary residence.

National Competitive Bid Program (CBP) rules shall apply to expatriate claims.

NOTE: An exception for the submission of paper claims for CBP is being granted for expatriate claims.

The supplier must send paper claims to the supplier's jurisdiction for processing. If this attestation is determined to be inaccurate, the supplier is subject to sanctions resulting from providing inaccurate information on a claim.

40 - Payment for Maintenance and Service of Equipment

(Rev. 3196, Issued: 02-13-15, Effective: 07-01-15, Implementation: 07-06-15)

40.1 - General

(Rev. 3196, Issued: 02-13-15, Effective: 07-01-15, Implementation: 07-06-15)

A/B MACs (HHH), and DME MACs pay for *reasonable and necessary* maintenance and servicing of purchased equipment in the following classes:

- inexpensive or frequently purchased,

- customized items, other prosthetic and orthotic devices, and
- capped rental items purchased in accordance with §30.5.2 and §30.5.3, or in situations where rental claims have been paid but title to the equipment is transferred to the beneficiary during a period of continuous use of less than 13 months.

Do not pay for maintenance and servicing of purchased items that require frequent and substantial servicing, or purchased oxygen equipment. (Maintenance and servicing may be paid for purchased items in these two classes if they were purchased prior to June 1, 1989). Reasonable and necessary charges include only those made for parts and labor that are not otherwise covered under a manufacturer's or supplier's warranty. A/B MACs (A), (B), (HHH), and DME MACs pay on a lump-sum, as needed basis based on their individual consideration for each item. Payment may not be made for maintenance and servicing of rented equipment other than maintenance and servicing for PEN pumps (under the conditions of §40.3), the maintenance and servicing fee established for capped rental items in §40.2, or the maintenance and servicing fee established for certain oxygen equipment in 42 CFR 414.210(e)(2).

Servicing of equipment that a beneficiary is purchasing or already owns is covered when necessary to make the equipment serviceable. The service charge may include the use of "loaner" equipment where this is required. If the expense for servicing exceeds the estimated expense of purchasing or renting another item of equipment for the remaining period of medical need, no payment can be made for the amount of the excess. A/B MACs (HHH), and DME MACs investigate and deny cases suggesting malicious damage, culpable neglect or wrongful disposition of equipment as discussed in Pub.100-02, Medicare Benefit Policy Manual, chapter 15 where they determine that it is unreasonable to make program payment under the circumstances. Such cases are referred to the program integrity specialist in the RO.

40.2 - Maintenance and Service of Capped Rental Items (Rev. 3196, Issued: 02-13-15, Effective: 07-01-15, Implementation: 07-06-15)

For capped rental items furnished before January 1, 2006, which have reached the 13-month rental cap, A/B MACs (HHH) and DME MACs pay claims for maintenance and servicing fees after 6 months have passed from the end of the final paid rental month or from the end of the period the item is no longer covered under the supplier's or manufacturer's warranty, whichever is later.

The maintenance and servicing fee for capped rental items furnished before January 1, 2006, may be paid only once every 6 months. However, in the event the beneficiary elected to purchase the equipment, maintenance and servicing are paid in accordance with the instructions in §40.1.

For capped rental items furnished on or after January 1, 2006, A/B MACs (HHH) and DME MACs shall pay for reasonable and necessary maintenance and servicing of

beneficiary-owned equipment following 13 months of continuous use or, in the case of complex rehabilitative power wheelchairs, are acquired on a lump sum purchase basis. In addition, in cases where one or more rental payments have been made for a capped rental item, and the supplier transfers title to the equipment prior to the end of a 13 month period of continuous use, A/B MACs (HHH) and DME MACs can pay for reasonable and necessary maintenance and servicing of the beneficiary-owned equipment.

40.3 - Maintenance and Service of PEN Pumps

(Rev. 1, 10-01-03)

B3-5017.4

Effective October 1, 1990, necessary maintenance and servicing of pumps after the 15-month rental limit is reached may include repairs and extensive maintenance that involves the breaking down of sealed components, or performing tests that require specialized testing equipment not available to the beneficiary or nursing home. The DME MAC will pay only for actual incidents of maintenance, servicing, or replacement. For enteral pumps, no more than one-half rental payment may be paid every six months, beginning six months after the last rental payment. For parenteral pumps, no more than one-half the rental payment may be paid every three months, beginning three months after the last rental payment for the pump. The DME MAC requests written proof from the supplier of maintenance and servicing of the pump.

50 - Payment for Replacement of Equipment

(Rev. 1, 10-01-03)

B3-5102.2.B

Replacement of equipment which the beneficiary owns or is purchasing or is a capped rental item is covered in cases of loss, or irreparable damage or wear, and when required because of a change in the patient's condition subject to the following provisions. Expenses for replacement required because of loss or irreparable damage may be reimbursed without a physician's order when, in the DME MAC's judgment, the equipment as originally ordered, considering the age of the order, still fills the patient's medical needs. However, claims involving replacement equipment necessitated because of wear or a change in the patient's condition must be supported by a current physician's order. (See the Medicare Benefit Policy Manual, Chapter 16, for payment for equipment replaced under a warranty.)

DME MACs investigate and deny cases suggesting malicious damage, culpable neglect or wrongful disposition of equipment as discussed in the Benefit Policy Manual, Chapter 15, where it is determined that it is unreasonable to make program payment under the circumstances. They refer such cases to the program integrity specialist in the RO.

DME MACs do not pay for replacement of rented equipment except capped rental items. (See §50.1) However, they pay for replacement of purchased equipment in the following classes: inexpensive or routinely purchased, customized items, capped rental (where the beneficiary has elected to purchase the item), and other prosthetic and orthotic devices.

They do not pay for purchase or replacement of items that require frequent and substantial servicing or oxygen equipment.

50.1 - Payment for Replacement of Capped Rental Items

(Rev. 1, 10-01-03)

A3-3629

Effective May 1, 1991, if a capped rental item of equipment has been in continuous use by the patient, on either a rental or purchase basis, for the equipment's useful lifetime or if the item is lost or irreparably damaged, the patient may elect to obtain a new piece of equipment. The MAC determines the reasonable useful lifetime for capped rental equipment but in no case can it be less than five years. This is a different requirement from that in the following section about prosthetic devices that are not capped rental. Computation of the useful lifetime is based on when the equipment is delivered to the beneficiary, not the age of the equipment. If the patient elects to obtain a new piece of equipment, payment is made on a rental or purchase basis.

50.3 - Payment for Replacement of Parenteral and Enteral Pumps

(Rev. 1, 10-01-03)

B3-3324

Payment for replacement of PEN pumps purchased more than eight years prior to the current date may be considered, with documentation that indicates proof of purchase date. Medicare will consider payment for either a replacement by purchase or 15 months of rental.

50.4 - Payment for Replacement of Oxygen Equipment in Bankruptcy Situations

(Rev. 1961, Issued: 04-30-10, Effective: 10-01-10, Implementation: 10-04-10)

When a supplier files for Chapter 7 or 11 bankruptcy under Title 11 of the United States Code and cannot continue to furnish oxygen to its Medicare beneficiaries, the oxygen equipment is considered lost in these situations and payment may be made for replacement equipment. For replacement oxygen equipment, a new reasonable useful lifetime period and a new 36 month rental payment period begins on the date of delivery of the replacement oxygen equipment.

In advance of payment, A/B MACs (HHH), and DME MACs must review supporting documentation to verify that the supplier declared bankruptcy to assure that payment for replacement of oxygen equipment can legitimately be made to a successor supplier.

- For a Chapter 7 bankruptcy, supporting documentation must include court records documenting that the previous supplier filed a petition for a Chapter 7 bankruptcy in a United States Bankruptcy Court,

- For a Chapter 11 bankruptcy, supporting documentation must include Court records documenting that the previous supplier filed a petition for a Chapter 11 bankruptcy in a United States Bankruptcy Court; and documents filed in the bankruptcy case confirming that the equipment was sold or is scheduled to be sold as evidenced by one of the following:
 - The Court order authorizing and/or approving the sale; or
 - Supporting documentation that the sale is scheduled to occur or has occurred, e.g., a bill of sale, or an asset purchase agreement signed by the seller and the buyer; or
 - A Court order authorizing abandonment of the equipment.

Similar to other situations where oxygen equipment is lost, stolen, or irreparably damaged, the A/B MAC (HHH) or DME MAC must verify the following information is included and valid with the claim: blood gas testing results, Oxygen Certificate of Medical Necessity (CMN), the Healthcare Common Procedure Coding System (HCPCS) code for the replacement oxygen equipment, the HCPCS modifier RA Replacement of a DME Item, and a narrative note on why the equipment was replaced.

Under no circumstances may payment be made for replacement equipment when the original supplier divests business and equipment outside of the court bankruptcy process.

50.5 – Payment of a Part of a DMEPOS Item (Rev. 3593, Issued: 08-17-16, Effective: 10-01-16, Implementation: 10-03-16)

The RB modifier is used on a DMEPOS claim to denote the replacement of a part of a DMEPOS item (base equipment/device) furnished as part of the service of repairing the DMEPOS item (base equipment/device). All repair part claims billed with the RB modifier, whether within or outside a competitive bidding area, shall be paid on a lump sum purchase basis.

Payment for repair parts that are described by HCPCS codes for competitive bidding items and are furnished in competitive bidding areas for use in repairing base equipment that are competitive bid items is made based on the single payment amount established for the HCPCS code. Payment for such repair parts that are furnished for use in repairing base equipment that are not competitive bidding items in the area is made in accordance with 42 CFR 414.408(k)(1)(ii), which provides that payment for the part is made based on the contractor's consideration of the item under 42 CFR 414.210(e). When making payment determinations for parts described by HCPCS codes for competitive bidding items furnished for use in repairing base equipment that are not competitive bidding items, contractors have discretion to use the single payment amounts for the item in establishing the Medicare allowed amount for the repair part.

60 - Payment for Delivery and Service Charges for Durable Medical Equipment
(Rev. 1, 10-01-03)
B3-5105

Delivery and service are an integral part of oxygen and durable medical equipment (DME) suppliers' costs of doing business. Such costs are ordinarily assumed to have been taken into account by suppliers (along with all other overhead expenses) in setting the prices they charge for covered items and services. As such, these costs have already been accounted for in the calculation of the fee schedules. Also, most beneficiaries reside in the normal area of business activity of one or more DME supplier(s) and have reasonable access to them.

Therefore, DME MACs may not allow separate delivery and service charges for oxygen or DME except as specifically indicated in §§90 or in rare and unusual circumstances when the delivery is not typical of the particular supplier's operation.

For example, there may be situations in which it is necessary for a DME dealer to incur extraordinary delivery expenses in order to meet the needs of beneficiaries living in remote areas that are not served by a local dealer or when a local dealer is temporarily out of stock of required oxygen or equipment. For example, DME MACs may recognize a reasonable separate delivery charge when the supplier must deliver an item of DME outside its normal area of business activity and the beneficiary does not have access to a supplier whose location is nearer.

When a supplier delivers oxygen or DME outside the area in which he/she normally does business, but the item could have been obtained locally, DME MACs may allow any separate additional delivery charge only to the extent that it does not raise the total payment for the oxygen or DME above the local fee schedule.

When a separate charge can be allowed for delivery/service, DME MACs base the amount (based on mileage or a flat rate) on all of the relevant circumstances, including:

- The time and distance traveled;
- The actual additional expenses incurred by the supplier;
- The type and quantity of equipment or oxygen delivered;
- The supplier's customary charge under such circumstances;
- The prevailing charges in the locality under such circumstances; and
- Delivery charges made elsewhere in similar localities. Any separate delivery charges recognized because of unusual circumstances may, of course, be paid for only for deliveries that have actually been made.

Suppliers must be advised in the DME MAC service areas to bill a separate delivery charge only in those rare situations in which "unusual circumstances" were encountered. Information issuances should be used to advise DME suppliers of the need to fully document unusual circumstances on claims/bills for separate delivery charges. If a

supplier, nevertheless, routinely itemizes delivery charges, DME MACs may consider payment for the charges to be included in the fee for the equipment.

80 - Penalty Charges for Late Payment Not Included in Reasonable Charges or Fee Schedule Amounts

(Rev. 1, 10-01-03)

B3-5106.1

Penalty charges imposed on a beneficiary by a physician or supplier because of failure to make timely payment on a bill are not covered under Medicare.

NOTE: The Judicial Council of the American Medical Association has ruled that, "It is not in the best interest of the public or the profession to charge a penalty if fees for professional services are not paid within a prescribed period of time, nor is it proper to charge a patient a flat collection fee if it becomes necessary to refer the amount to an agency for collection."

90 - Payment for Additional Expenses for Deluxe Features

(Rev. 1, 10-01-03)

B3-5107, PM AB-02-114

The payment amount for a given service or item, whether rented or purchased, must be consistent with what is reasonable and medically necessary to serve the intended purpose (See the Medicare Benefit Policy Manual, Chapter 15). Additional expenses for "deluxe" features, or items that are rented or purchased for aesthetic reasons or added convenience, do not meet the reasonableness test. Thus, where a service or item is medically necessary and covered under the Medicare program, and the patient wishes to obtain such deluxe features, the payment is based upon the payment amount for the kind of service or item normally used to meet the intended purpose (i.e., the standard item.) Usually this is the least costly item. DME MACs may, of course, determine that the payment amount for a more expensive service or item is reasonable when the additional expense is for an added feature that is medically necessary in a given case. For example, a more expensive item may be medically necessary where a patient in a weakened condition needs a power-operated wheelchair or a power-operated vehicle that may be appropriately used as a wheelchair since the patient is not strong enough to operate a manual wheelchair.

Finally the provider may not charge the beneficiary for features not medically required by his/her condition and which cannot be considered in determining the provider's allowable costs unless the beneficiary or her/his representative has specifically requested the excessive or deluxe items or services with knowledge of the amount s/he is to be charged. An Advance Beneficiary Notification (ABN) is required as documentation that the beneficiary has made such an informed request. See Chapter 30 for ABN requirements.

The acceptance of an assignment binds the supplier-assignee to accept the allowed charge for the medically required equipment or service as the full charge and he cannot charge the beneficiary the differential attributable to the equipment actually furnished.

Only if a more expensive item or model with special features is medically necessary for the beneficiary will the allowed charge be based on the more expensive model. If the patient purchases or rents an item of durable medical equipment having more expensive features than his condition requires, the supplier accepting assignment on such an item cannot charge or collect any amount in excess of the allowed charge for the appliance adequate for the patient's needs. Acceptance of assignment binds the supplier to accept the allowed charge determined by the DME MAC, as the full charge for the item. A supplier who wishes to charge and collect the full price for equipment more expensive than medically required by the patient need not accept assignment. In assignment cases, the beneficiary is responsible for paying the supplier the unpaid balance of the allowed charge when payments stop because his condition has changed and the equipment is no longer medically necessary. Similarly, when payments stop because the beneficiary dies, his/her estate is responsible to the supplier for such unpaid balance.

100 - General Documentation Requirements

(Rev. 1, 10-01-03)

B3-4107.1, B3-4107.8, HHA-463, Medicare Handbook for New Suppliers: Getting Started, B-02-31

Benefit policies are set forth in the Medicare Benefit Policy Manual, Chapter 15, §§110-130.

Program integrity policies for DMEPOS are set forth in the Medicare Program Integrity Manual, Chapter 5.

See Chapter 21 for applicable MSN messages.

See Chapter 22 for Remittance Advice coding.

100.1 - Written Order Prior to Delivery

(Rev. 1, 10-01-03)

See the Medicare Program Integrity Manual, Chapter 5, for requirements for written orders for suppliers, including providers billing the DME MAC or A/B MAC (B) as suppliers.

See §01 for definitions of provider and supplier.

100.1.1 - Written Order Prior to Delivery - HHAs

(Rev. 1, 10-01-03)

See the Medicare Program Integrity Manual, Chapter 6. These instructions apply to bill types 32x, 33x and 34x.

100.2 - Certificates of Medical Necessity (CMN)

(Rev. 1, 10-01-03)
B3-3312

For certain items or services billed to the DME MAC, the supplier must receive a signed Certificate of Medical Necessity (CMN) from the treating physician. CMNs are not required for the same items when billed by HHAs to A/B MACs (HHH). Instead, the items must be included in the physician's signed orders on the home health plan of care. See the Medicare Program Integrity Manual, Chapter 6.

The A/B MAC (A) will inform other providers (see §01 for definition of provider) of documentation requirements.

DME MACs may ask for supporting documentation beyond a CMN.

Refer to the DME MAC Web site described in §10 for downloadable copies of CMN forms.

See the Medicare Program Integrity Manual, Chapter 5, for specific Medicare policies and instructions on the following topics:

- Requirements for supplier retention of original CMNs
- CMN formats, paper and electronic
- List of currently approved CMNs and items requiring CMNs
- Supplier requirements for submitting CMNs
- Requirements for CMNs to also serve as a physician's order
- Civil monetary penalties for violation of CMN requirements
- Supplier requirements for completing portions of CMNs
- Physician requirements for completing portions of CMNs

100.2.1 - Completion of Certificate of Medical Necessity Forms

(Rev. 2993, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

1. SECTION A: (This may be completed by supplier.)
 - a. Certification Type/Date - If this is an initial certification for this patient, the date (MM/DD/YY) is indicated in the space marked "INITIAL". If this is a revised certification (to be completed when the physician changes the order, based on the patient's changing clinical needs), the initial date is indicated in the space marked "INITIAL", and the revision date is indicated in the space marked "REVISED". If this is a recertification, the initial date is indicated in the space marked "INITIAL", and the recertification date is indicated in the space marked "RECERTIFICATION". Whether a REVISED or RECERTIFIED CMN is submitted, the INITIAL date as well as the REVISED or RECERTIFICATION date is always furnished.

- b. Patient Information - This indicates the patient's name, permanent legal address, telephone number, and his/her health insurance claim number (HICN) as it appears on his/her Medicare card and on the claim form.
 - c. Supplier Information - This indicates the name of the company (supplier name), address, telephone number, and the Medicare supplier number assigned by the National Supplier Clearinghouse (NSC).
 - d. Place of Service - This indicates the place in which the item is being used, i.e., patient's home is 12, skilled nursing facility (SNF) is 31, or end stage renal disease (ESRD) facility is 65. See chapter 23 for place of service codes.
 - e. Facility Name - This indicates the name and complete address of the facility, if the place of service is a facility.
 - f. HCPCS Codes - This is a list of all HCPCS procedure codes for items ordered that require a CMN. Procedure codes that do not require certification are not listed on the CMN.
 - g. Patient Date of Birth (DOB), Height, Weight, and Sex - This indicates patient's DOB (MM/DD/YY), height in inches, weight in pounds, and sex (male or female).
 - h. Physician Name and Address - This indicates the treating physician's name and complete mailing address.
 - i. UPIN - This indicates the treating physician's unique physician identification number (UPIN).
 - j. Physician's Telephone Number - This indicates the telephone number where the treating physician can be contacted (preferably where records would be accessible pertaining to this patient) if additional information is needed.
2. SECTION B: (This may not be completed by the supplier. While this section may be completed by a non-physician clinician, or a physician employee, it must be reviewed by the treating physician. A/B MACs (B) and (HHH) and DME MACs publish this requirement about section B in their bulletins at least annually.)
- a. Estimated Length of Need - This indicates the estimated length of need (the length of time (in months) the physician expects the patient to require use of the ordered item). If the treating physician expects that the patient will require the item for the duration of his/her life, 99 is entered. For recertification and revision CMNs, the cumulative length of need (the total length of time in months from the initial date of need) is entered.

- k. **Diagnosis_Codes** - Listed in the first space is the diagnosis code that represents the primary reason for ordering this item. Additional diagnosis codes that would further describe the medical need for the item (up to 3 codes) are also listed. A given CMN may have more than one item billed, and for each item, the primary reason for ordering may be different. For example, a CMN is submitted for a manual wheelchair (K0001) and elevating leg rests (K0195). The primary reason for K0001 is stroke, and the primary reason for K0195 is edema.
 - l. **Question_Section** - This section is used to gather clinical information regarding the patient's condition, the need for the DME, and supplies.
 - m. **Name of Person Answering Section B Questions** - If a clinical professional other than the treating physician (e.g., home health nurse, physical therapist, dietician, or a physician employee) answers the questions in section B, he/she must print his/her name, give his/her professional title, and the name of his/her employer, where indicated. If the treating physician answered the questions, this space may be left blank.
3. **SECTION C:** (This is completed by the supplier.)
- a. **Narrative Description of Equipment and Cost** - The supplier indicates (1) a narrative description of the item(s) ordered, as well as all options, accessories, supplies, and drugs; (2) the supplier's charge for each item, option, accessory, supply, and drug; and (3) the Medicare fee schedule allowance for each item, option, accessory, supply, or drug, if applicable.
4. **SECTION D:** (This is completed by the treating physician.)
- a. **Physician Attestation** - The treating physician's signature certifies the CMN that he/she is reviewing includes sections A, B, C, and D, the answers in section B are correct, and the self-identifying information in section A is correct.
 - b. **Physician Signature and Date** - After completion and/or review by the treating physician of sections A, B, and C, the treating physician must sign and date the CMN in section D, verifying the attestation appearing in this section. The treating physician's signature also certifies the items ordered are medically necessary for this patient. Signature and date stamps are not acceptable.

Certifications and recertifications may not be altered by "whiting out" or "pasting over" and entering new data. Such claims are denied and suppliers that show a pattern of altering CMNs are identified for educational contact and/or audit.

Also suppliers who have questionable utilization or billing practices or who are under sanction are considered for audit.

100.2.2 - Evidence of Medical Necessity for Parenteral and Enteral Nutrition (PEN) Therapy
(Rev. 1, 10-01-03)
B3-3324, B3-4450

The PEN coverage is determined by information provided by the treating physician and the PEN supplier. A completed certification of medical necessity (CMN) must accompany and support initial claims for PEN to establish whether coverage criteria are met and to ensure that the PEN therapy provided is consistent with the attending or ordering physician's prescription. DME MACs ensure that the CMN contains pertinent information from the treating physician. Uniform specific medical data facilitate the review and promote consistency in coverage determinations and timelier claims processing.

The medical and prescription information on a PEN CMN can be most appropriately completed by the treating physician or from information in the patient's records by an employee of the physician for the physician's review and signature. Although PEN suppliers sometimes may assist in providing the PEN services, they cannot complete the CMN since they do not have the same access to patient information needed to properly enter medical or prescription information. A/B MACs (B) and DME MACs use appropriate professional relations issuances, training sessions, and meetings to ensure that all persons and PEN suppliers are aware of this limitation of their role.

When properly completed, the PEN CMN includes the elements of a prescription as well as other data needed to determine whether Medicare coverage is possible. This practice will facilitate prompt delivery of PEN services and timely submittal of the related claim.

100.2.2.1 - Scheduling and Documenting Certifications and Recertifications of Medical Necessity for PEN
(Rev. 1, 10-01-03)

A certification for PEN therapy must accompany the initial claim submitted. The initial certification is valid for six months. DME MACs establish the schedule on a case-by-case basis for recertifying the need for PEN therapy. A change in prescription for a beneficiary past the initial certification period does not restart the certification process.

A period of medical necessity ends when PEN services are not medically required for 2 consecutive months. The entire certification process, if required, begins after 2 consecutive months have elapsed.

A revised certification or a change in prescription may impact on the payment levels of PEN services. A revised certification is appropriate when there is a change:

- In the treating physician's orders in the category of nutrients and/or calories prescribed;

- By more than one liter in the daily volume of parenteral solutions;
- From home-mix to pre-mix or pre-mix to home-mix parenteral solutions;
- From enteral to parenteral or parenteral to enteral therapy; or
- In the method of infusion (e.g., from gravity-fed to pump-fed).

100.2.2.2 - Completion of the Elements of PEN CMN (Rev. 1, 10-01-03)

The patient's name, address, and HICN and the nature of the certification (i.e., initial, renewed, or revised) must be entered on all certifications by the supplier, physician, or physician's designated employees. The supplier identifying information is required on all PEN certifications.

All medical and prescription information must be completed from the patient's records by the attending/ordering physician, or an employee of the physician authorized to act on the physician's behalf, and reviewed and signed by the physician.

1. Place of Service - The CMN must identify the site where the patient is receiving PEN services. A patient may receive services at home, in a nursing home setting (e.g., skilled nursing facility), or another site that must be indicated by the supplier/physician.
2. Patient's General Condition - The attending physician must complete information about the patient's age, height, and weight. The general condition of the patient also includes an estimated duration of therapy (i.e., in months, years, or for life), the ambulatory status, and whether the patient is conscious. The physician should also indicate food allergies/sensitivities, other medical treatments, therapies, and/or medical conditions that may affect the patient's nutritional needs.
3. Patient's Clinical Assessment - The attending physician must indicate all the diagnoses related to the PEN therapy and describe the patient's functional impairment of the digestive tract that precludes the enteral patient from swallowing and the parenteral patient from absorbing nutrients. The physician must certify that PEN therapy meets the requirement that a patient is not able to maintain weight and strength due to pathology or nonfunction of the ingestion system and that the enteral therapy serves as the source of nutrition for the patient who has a functioning digestive tract, but whose disability prevents ingestion of sufficient nutrients to the alimentary tract for metabolism. Nutritional supplements for patients capable of ingesting normally, even if required to maintain weight and strength, cannot be covered under the prosthetic device benefit. The physician must have a basis for certifying or recertifying the need for PEN services. The physician is expected to see the patient within 30 days prior to certifying or recertifying PEN services. However, if the physician did not see the patient, he/she must explain why and describe what other monitoring methods were used to evaluate the patient's PEN needs.

4. Patient's Nutritional Prescription - Subsequent to an examination of the patient and/or a review of the patient's medical information, the attending physician must complete the patient's nutritional requirements (prescription) to certify the PEN therapy provided.

For the parenteral patient, the CMN must contain the following information:

- The infusion frequency per week,
- The route of administration,
- A reason for the use of pre-mixed parenteral formulas,
- An explanation for the use of special formulas such as hepatic, renal, or stress formulas, and
- The amino acid/dextrose formula components of the parenteral solution mix.

Amino acids serve as a source of protein. Adult parenteral nutrition patients generally need 1 to 1.5 grams of protein per day for each kilogram (2.2 pounds) of body weight. Dextrose concentrations less than 10 percent must be explained by the physician. The physician must document the reason for using more than 12 units (@ 500ml per unit) of lipids per month.

Parenteral nutrition may be either "self-mixed" (i.e., the patient is taught to prepare the nutrient solution aseptically) or "pre-mixed" (i.e., the nutrient solution is prepared by trained professionals employed or contracted by the PEN supplier). The attending physician must provide information to justify the reason for "pre-mixed" parenteral nutrient solutions.

Renal dialysis patients sometimes undergo parenteral therapy to replace fluids and nutrients lost during dialysis. Patients are usually infused less than daily and parenteral feeding is often supplemental and, therefore, not covered as a PEN benefit. The renal dialysis patient must meet all the requirements for PEN coverage. The attending physician must document that the patient, despite the need for renal dialysis, suffers from a permanently impaired functional impairment that precludes swallowing or absorption of nutrients.

For the enteral patient, the attending physician must include the following information on the CMN:

- The name of the nutrient product or nutrient category,
- The number of calories per day (100 calories = 1 unit),
- The frequency per day,
- The method of administration (i.e., syringe, gravity, or pump),
- The route of administration (i.e., nasogastric tube, gastrostomy tube, jejunostomy tube, percutaneous enteral gastrostomy tube, or naso-intestinal tube), and
- The reason for the use of a pump.

Categories of enteral nutrition are based on the composition and source of ingredients in each enteral nutrient product. Category IB of enteral nutrients contains products that are natural intact protein/protein isolates commonly known as blenderized nutrients. Additional documentation is required to justify the necessity of Category IB nutrients. The attending physician must provide sufficient information to indicate that the patient:

- Has an intolerance to nutritionally equivalent (semi-synthetic) products;
- Had a severe allergic reaction to a nutritionally equivalent (semi-synthetic) product; or
- Was changed to a blenderized nutrient to alleviate adverse symptoms expected to be of permanent duration with continued use of semi-synthetic products.

Enteral nutrient categories III through VI require additional medical justification for coverage. These categories represent formulas for special needs or use.

- Category III (code B4153): hydrolyzed protein/amino acids. These products contain a high nitrogen availability as a result of chemical treatment to reduce high molecular protein compounds into smaller molecules and amino acids that are easier to digest.
- Category IV (code B4154): defined formulas for special metabolic needs and conditions such as abnormal glucose tolerance, renal disease, liver disease, HIV, respiratory insufficiency, and malnutrition.
- Category V (code B4155): modular components (proteins, carbohydrates, fats).
- Category VI (code B4156): standardized nutrients. These products contain low residue ingredients.

If the patient exhibits a problem with any particular formula in Nutrient Category I (HCPCS B4150) or II (HCPCS B4152), the physician must document the unfavorable events that resulted in prescribing a higher category formula.

Generally, daily enteral intake of 750 to 2,000 calories is considered sufficient to maintain body weight. Patients with medical complications may require an intake outside the range. The attending physician must document the reason for prescribing less than 750 calories per day or more than 2000 calories per day.

Enteral nutrition may be administered by syringe, gravity, or pump. The attending physician must specify the reason that necessitates the use of an enteral feeding pump. Some enteral patients may experience complications associated with syringe or gravity method of administration. DME MACs provide coverage for enteral pumps if the medical necessity is documented by the attending physician on the CMN. Examples of circumstances that indicate the need for a pump include, but are not limited to:

- Aspiration or Dumping Syndrome;
- Severe diarrhea remedied by regulated feeding;
- Insulin-dependent diabetics who require a flow rate of less than 100cc's per hour for proper regulation of nutrients;
- Patients with congestive heart failure who require a pump to prevent circulatory overload; or
- Patients with a jejunostomy tube for feeding.

The DME MAC reviews the claims to ensure that the equipment for which payment is claimed is consistent with that prescribed (e.g., expect a claim for an I.V. pole, if a pump is used).

5. Attending Physician's Signature and Identification - A handwritten, original signature and date must be on each certification. The form must be dated to show reasonable association to the dates of active PEN therapy. The full name, address, telephone number (including area code), and Unique Physician Identification Number (UPIN) allows the DME MAC to determine if the prescriber is authorized to order Medicare services and facilitate claims development.
6. PEN Supplier's Identification - The PEN supplier's name, address, telephone number, and PEN identification number must be on each certification. This information allows the DME MAC to determine if the supplier is authorized to provide PEN supplies and facilitate claims development.

100.2.2.3 - DME MAC Review of Initial PEN Certifications **(Rev. 1, 10-01-03)** **B3-4450**

In reviewing the claim and the supporting data on the CMN, the DME MAC compares certain items, especially pertinent dates of treatment. For example, the start date of PEN coverage cannot precede the date of physician certification. The estimated duration of therapy must be contained on the CMN. This information is used to verify that the test of permanence is met. Once coverage is established, the estimated length of need at the start of PEN services will determine the recertification schedule.

The information shown on the certification must support the need for PEN supplies as billed. A diagnosis must show a functional impairment that precludes the enteral patient from swallowing and the parenteral patient from absorbing nutrients.

Initial assigned claims with the following conditions are denied without development:

- Inappropriate or missing diagnosis or functional impairment;
- Estimated duration of therapy is less than 90 consecutive days;
- Duration of therapy is not listed;
- Supplies have not been provided;
- Supplies were provided prior to onset date of therapy; and
- Stamped physician's signature.

Unassigned claims are developed for missing or incomplete information.

A. Revised Certifications/Change in Prescription

A revised certification is required when:

- There is a change in the attending physician's orders in the category of nutrients and/or calories prescribed;
- There is a change by more than one liter in the daily volume of parenteral solutions;
- There is a change from home-mix to pre-mix or pre-mix to home-mix parenteral solutions;
- There is a change from enteral to parenteral or parenteral to enteral therapy; or
- There is a change in the method of infusion (e.g., from gravity-fed to pump-fed).

The PEN payments are not adjusted unless a revised or renewed certification documents the necessity for the change. Payment levels for the most current certification or recertification may not be changed unless a prescription change is documented by a new recertification.

The DME MAC may adjust the recertification schedule as needed.

100.2.3 - Evidence of Medical Necessity for Oxygen

(Rev. 1, 10-01-03)

B3-4105

Oxygen coverage is determined by the results of an arterial blood gas or oximetry test. A CMN for oxygen equipment must include results of specific testing before coverage can be determined.

Suppliers that bill electronically may transmit initial, revised, and recertification CMNs by electronic media using CMS-established standard formats. Information transmitted from a revised or recertification Form CMS-484 must accompany the first claim for monthly benefits submitted after the supplier has received the hard copy Form CMS-484 from the certifying physician. If the supplier submits Form CMS-484 information to the

DME MAC electronically, the supplier must keep the paper certification readily available so that it may be promptly furnished to the DME MAC if requested for purposes of audits of medical necessity documentation.

Blood Oxygen Testing

The medical necessity of home oxygen is documented by the results of a blood oxygen test. The blood oxygen test may be either an arterial blood gas or an oximetry test. The following timeliness requirements must be met.

Initial Certification:

Groups I and II: Must be tested within 30 days prior to the date of initial certification. If the oxygen is begun immediately following discharge from an acute care facility, the test must be within two days prior to discharge.

Recertification:

Group I: Retesting requirements are to be determined by the DME MAC.

Group II: Must be retested between the 61st - 90th day after the date of the initial certification.

Revised Certifications:

Group I and II: Must be tested within 30 days prior to the date of the revised certification if the initial certification specified a length of need that is less than lifetime.

Physician Evaluation

Initial Certification:

Groups I and II: Must be seen and evaluated by the treating physician within 30 days prior to the date of initial certification

Recertifications:

Group I and II: Must be seen and re-evaluated by the treating physician within 90 days prior to any recertification date.

A. Initial Certifications

In reviewing the claim and the supporting data, DME MAC compare certain items, especially pertinent dates of treatment. For example, the start date of home oxygen coverage cannot precede the date of prescription or the date of the test(s) whose results establish that the special coverage criteria are met. Once coverage is established, the estimated length of need in Section B on the Form CMS-484, and the circumstances and

the results of testing that established the medical necessity at the start of home oxygen therapy, determines the recertification schedule.

Definitions of "Group" based on blood gas values:

Group I - An arterial PO₂ at or below 55 mm Hg, or arterial blood oxygen saturation at or below 88 percent.

Group II - An arterial PO₂ is 56 to 59 mm Hg or arterial blood oxygen saturation is 89 percent.

Group III - An arterial PO₂ at or above 60 mm Hg, or arterial blood oxygen saturation at or above 90 percent.

When oxygen is prescribed in an institution, in order to establish medical necessity it is necessary that the institution would have to recheck the oxygen level no sooner than 2 days before discharge.

Clinical documentation will be reviewed to confirm the fact that the prescribing of continued oxygen was based upon the "chronic stable state" (was done while the patient was in a chronic stable state - i.e., not during a period of acute illness or an exacerbation of the patient's underlying disease) of the patient.

DME MACs verify that the information shown on or accompanying the Form CMS-484 or other CMN supports the need for oxygen as billed.

When both arterial blood gas (ABG) and oxygen saturation (oximetry) tests have recently been performed on the same day, suppliers report only the ABG result. That test is generally acknowledged as the more reliable indicator of hypoxemia.

Test results from oximetry tests performed by a DME supplier, or anyone financially associated with or related to the DME supplier, are not acceptable.

Values in Group III establish a rebuttable presumption of non-coverage. The CMN must be supplemented by additional documentation from the treating physician designed to overcome this presumption and justify the oxygen order, including a summary of other, more conservative therapy that has not relieved the patient's condition. Claims with such documentation are referred to the A/B MAC (B)'s medical director for the coverage determination.

The following types of claims are denied without further development:

- Claims where the only qualifying test results came from oximetry tests conducted by a DME suppliers other than a hospital;
- Claims lacking information necessary to justify coverage;

- Hard copy claims where the CMN or Form CMS-484 lacks the treating physician's signature; or
- Electronic claims where the CMN or Form CMS-484 fails to indicate that the treating physician's handwritten signature is on file in the supplier's office.

An initial CMN is also required when there has been a break in medical necessity of 60 days plus whatever days remained in the rental month during which the oxygen was discontinued. (This indication does not apply if there was just a break in billing because the patient was in a hospital, nursing facility, hospice, or HMO, but the patient continued to use oxygen during that time.)

B. Revised Certifications

Encourage treating physicians to file timely, revised CMNs or Form CMS-484s through the supplier if their order for oxygen changes.

A revised CMN is necessary when:

1. The prescribed maximum flow rate changes from one of the following categories to another: (a) less than 1 LPM, (b) 1-4 LPM, (c) greater than 4 LPM. If the change is from category (a) or (b) to category (c), a repeat blood gas study with the beneficiary on 4 LPM must be performed within 30 days prior to the start of the greater than 4LPM flow.
2. Portable oxygen is added subsequent to initial certification of a stationary system. In this situation, there is no requirement for a repeat blood gas study unless the initial qualifying study was performed during sleep, in which case a repeat blood gas study must be performed while the patient is at rest (awake) or during exercise.
3. The initial certification specified an estimated length of need that is less than lifetime and the physician wants to extend the certification.
4. There is a new treating physician (no new testing is required).

DME MACs do not adjust payments on oxygen claims unless a revised certification documents the necessity for the change. DME MACs timely adjust payments, if necessary, for services since the oxygen prescription was changed.

100.2.3.1 - Scheduling and Documenting Recertifications of Medical Necessity for Oxygen (Rev. 1, 10-01-03)

Recertification scheduling and documentation requirements depend on the date when home oxygen therapy began. DME MACs request the following information on all recertifications:

- Date and results of the most recent arterial blood gas or oximetry tests prior to the recertification date;
- Name of the provider conducting the most recent arterial blood gas or oximetry tests performed prior to the recertification date and the conditions under which this test were conducted; and
- Estimated length of need for oxygen (Section B on the Form CMS-484).

DME MAC establish the schedule for recertifying the need for oxygen for patients beginning home oxygen therapy in accordance with the requirements below:

1. Recertifications

Group I: Recertification requirements are to be determined by the DME MAC.

Group II: If oxygen test results on the initial certification were in Group II, according to §1834(a)(5) of the Act, recertification of all oxygen patients must be performed within 90 days after initial certification for all patients who begin coverage after January 1, 1991, with an arterial blood gas result at or above a partial pressure of 55 mm Hg or an arterial oxygen saturation percentage at or above 89. Repeat blood gas study must be performed between the 61st - 90th day of home oxygen therapy. Retesting is required only if a claim for oxygen therapy will be filed for the fourth or later months.

If recertification is due, DME MACs do not pay the next month's claim if the test was not performed during the required time frame. If a qualifying test is not obtained between the 61st and 90th day of home oxygen therapy, but the patient continues to use oxygen and a test is obtained at a later date, DME MAC instruct suppliers to use the date of the repeat test as the date of service on a subsequent claim, and if that test meets Group II criteria, they resume payments from that point of time.

2. New Orders - In the following situations, a new order must be obtained and kept on file by the supplier, but neither a new CMN nor a repeat blood gas study are required:

- If the prescribed maximum flow rate changes but remains within one of the following categories: (a) less than 1 LPM, (b) 1-4 LPM, (c) greater than 4 LPM
- If the physician has initially specified a delivery system, and a change is made from one type of stationary system to another (i.e., concentrator, liquid, gaseous).

100.2.3.2 - HHA Recertification for Home Oxygen Therapy

(Rev. 2003, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

Section 1834(a)(5) of the Act requires patients who receive home oxygen therapy and who at the time such services are initiated have an initial arterial blood gas value of 56 or higher or an initial oxygen saturation at or above 89 percent to be retested between 60 and 90 days after the start of oxygen therapy in order to continue to receive payment. HHAs must initiate the request for the retesting as promptly as possible because the recertification at three months must reflect the results of an arterial blood gas or oxygen saturation test conducted between the 61st and 90th day of home oxygen therapy. Payment for the fourth month of home oxygen therapy is possible only if the patient's attending physician certifies that retesting results establish the continuing medical necessity for the services. The physician must certify based on the test of the patient's arterial blood gas value or oxygen saturation that there is a medical need for the patient to continue to receive oxygen therapy.

Value codes have been assigned for HHA reporting of the arterial blood gas and oxygen saturation. HHAs report value code 58 or 59 on every initial bill for home oxygen therapy and on the fourth month's bill. Information regarding the form locator numbers that correspond to value codes is found in Chapter 25.

For patients receiving oxygen therapy, who are not under a plan of care (bill type 34X), HHAs obtain a physician's recertification of the retesting and maintain a copy in their files for verification.

For patients receiving oxygen therapy, who are under a plan of care (bill types 32X and 33X), HHAs obtain a physician's recertification of the retesting and reflect this on Form CMS-485 or CMS-486 for verification.

A/B MACs (HHH) do not continue to make payment where the HHA fails to have the patient retested to determine continuing need of oxygen therapy within the specified time frames.

100.2.3.3 - A/B MAC (HHH) or DME MAC Review of Oxygen Certifications **(Rev. 1, 10-01-03)**

All claims with initial certifications calling for oxygen flow rates of more than 4 liters per minute must be reviewed before payment is authorized.

Items Requiring Special Attention –

- a. Oxygen Delivery or Supply Prescribed - If the treating physician has specified the oxygen equipment to be supplied, A/B MACs (A) and (HHH) and DME MACs ensure that the equipment furnished is consistent with that prescribed.

- b. Treating Physician Identification - A/B MACs (A) and (HHH) and DME MACs must ensure that the CMN or Form CMS-484 has been signed by the treating physician. A stamped signature is unacceptable. The physician's identification number must be the Unique Physician Identification Number (UPIN).

100.3 - Limitations on DME MAC Collection of Information

(Rev. 1, 10-01-03)

B-02-031

The Paperwork Reduction Act (PRA) of 1995 §44 USC 3500, et seq. requires that the Director of the Office of Management and Budget approve any collections of information performed by or for the Federal Government unless the collection fits within exceptions for audits and investigations. Absent such approval, the collection violates the PRA and agencies may not hold the public to the requirement. Therefore, DME MACs must adhere to the following:

1. Power operated vehicles additional documentation requirements

A Certificate of Medical Necessity (CMN) must accompany initial claims for power operated vehicles (POV). Except during the course of audits and investigations, DME MACs must not require that additional documentation accompany all POV claims. DME MACs may continue requesting information during the course of audits and investigations and when developing individual claims on either a pre- or a post-payment basis. If DME MACs choose to conduct such investigations, they must follow the guidelines in the Program Integrity Manual, Chapter 3.

2. Power wheelchair additional documentation requirements re: make and model name/number

There must be no requirement that all claims for power wheelchairs include the make and model name/number of the wheelchair separate from the claim or the CMN.

The CMN, an OMB approved information collection form, can be used to collect this information. Specifically, DME MACs can require that the make and model name/number of the power wheelchair be included in Section C of the CMN. Section C requires the supplier to include a narrative description of the items, options and accessories ordered.

3. Power wheelchair additional documentation requirements re: functional abilities

There must be no requirement for suppliers to submit additional documentation to describe a beneficiary's medical condition and functional abilities when the supplier bills for a higher level of equipment than previously supplied.

While it is appropriate to avoid paying for duplicate equipment, it is inappropriate to require this documentation for all claims for "higher level equipment." DME MACs may choose to perform pre- or post- payment probe samples to review these types of claims individually in order to determine medical necessity. If DME MACs choose to conduct such investigations, they must follow the guidelines in the Program Integrity Manual, Chapter 3.

100.4 - Reporting the Ordering/Referring NPI on Claims for DMEPOS Items Dispensed Without a Physician's Order

(Rev. 1368: Issued: 11-02-07; Effective: 05-23-08; Implementation: 04-07-08)

Chapter 5, section 5.2.1 of the Medicare Program Integrity Manual (PIM) states that, in order for Medicare to make payment for an item of Durable Medical Equipment Prosthetic, and Orthotic Supplies (DMEPOS), the DMEPOS supplier must obtain a prescription from the

For Coordination of Benefit purposes, DMEPOS suppliers shall use the modifier EY (no physician or other licensed health care provider order for this item or service) and report their own name and National Provider Identifier (NPI) in the "Ordering/Referring Provider Name" fields on claims submitted on or after May 23, 2008 to secure a Medicare denial.

If the supplier has obtained a physician order for some, but not all, of the items provided to a particular beneficiary, the supplier must submit a separate claim for the items with no physician order.

110 - General Billing Requirements - for DME, Prosthetics, Orthotic Devices, and Supplies

(Rev. 330, Issued: 10-22-04, Effective: 01-01-05, Implementation: 04-04-05)

Part B suppliers and providers other than Home Health Agencies (HHAs) must bill DMEPOS to the DME MAC, except claims for implanted DME. Implanted DME and supplies for the implanted equipment are billed to the A/B MAC (B).

Suppliers and providers must have a supplier billing number issued by the National Supplier Clearinghouse (NSC) prior to billing the DME MAC.

Institutional providers bill their A/B MAC (A) for prosthetics and orthotics devices and supplies. Generally, Medicare does not pay for DME in a facility. For hospital outpatient DME, bills go to the appropriate DME MAC.

DMEPOS provided under a home health plan of care may be billed either by the HHA or by the supplier (including the HHA with a supplier number if the HHA prefers to bill that way) to the DME MAC. If the HHA chooses to bill to the A/B MAC (HHH), the HHA includes the DME on the PPS claim (32x or 33x). If the beneficiary is not under a plan of care and receives DMEPOS from a HHA, the agency uses bill type 34x.

Beneficiary Submitted Claims must contain an enrolled Medicare Supplier Number.

110.1 - Billing/Claim Formats

(Rev. 2993, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

The DME MAC and the A/B MAC (B) are billed on the ASC X12 837 professional claim format or if permissible Form CMS-1500.

The A/B MAC (A) (including the A/B MAC (HHH)) is billed on the ASC X12 837 institutional claim format or if permissible Form CMS-1450.

Note that the ASC X12 formats support reporting of the CMNs in the FRM segment

The National Council for Prescription Drug Programs (NCPDP) Telecommunications Standard Version D0 and Batch Standard 1.2 is the HIPAA standard for electronic retail pharmacy drug claims and related coordination of benefits (COB).

This standard will be used by all DME MACs that process retail pharmacy drug transactions. All other claims submitted to the DME MAC by pharmacies, other than retail pharmacy drug claims, must be sent in the ASC X12 837 professional claim format.

110.1.1 - Requirements for Implementing the NCPDP Standard

(Rev. 1, 10-01-03)

Retail pharmacies will be identified by a value of A5 in the specialty code as received by the National Supplier Clearinghouse. Only DME MAC suppliers with an A5 specialty code may use the NCPDP standard. The DME MACs, their EDI submitters, and their other trading partners are required to transmit the NDCs in the NCPDP standards for identification of prescription drugs dispensed through a retail pharmacy. NDCs replace the drug HCPCS codes for retail pharmacy drug transactions billed to DME MACs via the NCPDP standards.

110.1.2 - Certificate of Medical Necessity (CMN)

(Rev. 867, Issued: 02-17-06, Effective: 04-01-06, Implementation: 04-03-06)

The CMN for Parenteral Nutrition (Form CMS-852) is required. The DME MAC Information Form for Immunosuppressive Drugs (Form DMERC-08.02) is not required when billing for immunosuppressive drugs with dates of service on or after April 1, 2006. As with other electronic formats, CMN data must be submitted within the valid transaction.

For claims submitted on the Form CMS-1500, retail pharmacies will continue to supply hard copy CMNs when required.

110.1.3 - NCPDP Companion Document (Rev. 1, 10-01-03)

The DME MACs are to provide the NCPDP companion document, found at:
<http://www.cms.gov/Medicare/Billing/ElectronicBillingEDITrans/Downloads/NCPDPD0CG.pdf> to retail pharmacy drug claim submitters (either provider, billing agent, or clearinghouse) that will submit retail pharmacy drug claims to Medicare electronically.

110.2 - Application of DMEPOS Fee Schedule (Rev. 1, 10-01-03)

Services that are paid under the DME fee schedule are identified in the DMEPOS fee schedule file available free on the CMS Web Site at:
<http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/DMEPOSFeeSched/DMEPOS-Fee-Schedule.html>

The DMEPOS fee schedule applies to claims to A/B MACs (A) and (HHH) as follows.

BILL TYPE/ DEFINITION	ORTHOTICS/ PROSTHETICS	DME/ OXYGEN
12X (Hospital inpatient Part B)	Subject to fee schedule	Not covered, therefore, not subject to fee schedule
13X (Hospital Outpatient)	Subject to fee schedule	Subject to fee schedule
22X (SNF inpatient Part B)	Subject to fee schedule	Not covered, therefore, not subject to fee schedule
23X (SNF outpatient)	Subject to fee schedule	Subject to fee schedule
*32X (HHA visits under Part B Plan of Care)	Subject to fee schedule	Subject to fee schedule
*33X (HHA visits under Part A Plan of Care)	Subject to fee schedule	Subject to fee schedule
34X (HHA visits not under a Plan of Care)	Subject to fee schedule	Subject to fee schedule
71X Rural health clinics (Provider-based only)	Subject to fee schedule	Subject to fee schedule
74X (Outpatient PT)	Subject to fee schedule	Subject to fee schedule

BILL TYPE/ DEFINITION	ORTHOTICS/ PROSTHETICS	DME/ OXYGEN
75X (CORF)	Subject to fee schedule	Subject to fee schedule
**83X ASC	Subject to fee schedule	Subject to fee schedule
85X RPCH	Subject to fee schedule	Subject to fee schedule

- * HCPCS codes A4214, A4310 through A4455, A4481, A4622, A4623, A4625, A4626, A4629, and A5051 through A5149 are excluded from the fee schedule when billed by a HHA to its A/B MAC (HHH) under these bill types. Also, when billed on type of bill 32x or 33, catheter and ostomy supplies are considered non-routine supplies and are billed with revenue code 027x.
- ** HCPCS codes A4214, A4310 through A4330, A4338 through A4359, and A5102 through A5114 are excluded from the fee schedule when billed by a non-OPPS hospital with an ASC service under this bill type. In addition, HCPCS codes A5119 through A5131 can be excluded or included in the fee schedule depending on the procedure in which they are associated.

NOTE: Bill types not listed are not subject to the fee schedule for either orthotics/-prosthetics or DME/oxygen with the exception of provider-based Federally Qualified Health Centers (FQHCs). Orthotics/prosthetics and DME/oxygen furnished by provider-based FQHCs are subject to the fee schedule. However, bill type 73X is not reflected in the above chart since FQHCs use the bill type for the parent provider (usually 13x).

Bill types listed above are billed to the A/B MAC (A) or (HHH) for orthotics/prosthetics.

Providers other than HHAs bill the DME MAC for DME/oxygen. HHAs bill their A/B MAC (HHH) for DME/oxygen.

DME billing is not required on Home Health PPS claims. Home Health Agencies retain the option to bill services to A/B MAC (HHH) or have services provided under arrangements with a supplier that bills the DME MAC.

110.3 - Pre-Discharge Delivery of DMEPOS for Fitting and Training (Rev. 1, 10-01-03) B3-3011

The following are CMS policy and billing procedures regarding the circumstances under which a supplier may deliver durable medical equipment, prosthetics, and orthotics - but not supplies - to a beneficiary who is in an inpatient facility that does not qualify as the beneficiary's home.

110.3.1 - Conditions That Must Be Met

(Rev. 1, 10-01-03)

In some cases, it would be appropriate for a supplier to deliver a medically necessary item of durable medical equipment (DME), a prosthetic, or an orthotic - but not supplies - to a beneficiary who is an inpatient in a facility that does not qualify as the beneficiary's home. The CMS will presume that the pre-discharge delivery of DME, a prosthetic, or an orthotic (hereafter "item") is appropriate when all the following conditions are met:

1. The item is medically necessary for use by the beneficiary in the beneficiary's home.
2. The item is medically necessary on the date of discharge, i.e., there is a physician's order with a stated initial date of need that is no later than the date of discharge for home use.
3. The supplier delivers the item to the beneficiary in the facility solely for the purpose of fitting the beneficiary for the item, or training the beneficiary in the use of the item, and the item is for subsequent use in the beneficiary's home.
4. The supplier delivers the item to the beneficiary no earlier than two days before the day the facility discharges the beneficiary.
5. The supplier ensures that the beneficiary takes the item home, or the supplier picks up the item at the facility and delivers it to the beneficiary's home on the date of discharge.
6. The reason the supplier furnishes the item is not for the purpose of eliminating the facility's responsibility to provide an item that is medically necessary for the beneficiary's use or treatment while the beneficiary is in the facility. Such items are included in the Diagnostic Related Group (DRG) or Prospective Payment System (PPS) rates.
7. The supplier does not claim payment for the item for any day prior to the date of discharge.
8. The supplier does not claim payment for additional costs that the supplier incurs in ensuring that the item is delivered to the beneficiary's home on the date of discharge. The supplier cannot bill the beneficiary for redelivery.
9. The beneficiary's discharge must be to a qualified place of service (e.g., home, custodial facility), but not to another facility (e.g., inpatient or skilled nursing) that does not qualify as the beneficiary's home.

110.3.2 - Date of Service for Pre-Discharge Delivery of DMEPOS

(Rev. 1, 10-01-03)

For DMEPOS, the general rule is that the date of service is equal to the date of delivery. However pre-discharge delivery of items intended for use upon discharge are considered

provided on the date of discharge. The following three scenarios demonstrate both the latter rule (when the date of service is the date of discharge) and related exceptions.

1. If the supplier leaves the item with the beneficiary two days prior to the date of discharge, and if the supplier, as a practical matter, need do nothing further to effect the delivery of the item to the beneficiary's home (because the beneficiary or a caregiver takes it home), then the date of discharge is deemed to be the date of delivery of the item. Such date must be the date of service for purposes of claims submission. (This is not an exception to the general DMEPOS rule that the date of service must be the date of delivery. Rather, it recognizes the supplier's responsibility - per condition five above - to ensure that the item is actually delivered to the beneficiary's home on the date of discharge.) No one may bill for the days prior to the date of discharge.
2. If the supplier fits the item to the beneficiary, or trains the beneficiary in its use while the beneficiary is in the facility, but thereafter removes the item and subsequently delivers it to the beneficiary's home, then the date of service must be the date of actual delivery of the item, provided such date is not earlier than the date of discharge.
3. If the supplier leaves the item at the facility and the beneficiary does not take the item home, or a third party does not send it to the beneficiary's home, or the supplier does not otherwise (re)deliver the item to the beneficiary's home on or before the date of discharge, the date of service must not be earlier than the actual date of delivery of the item, i.e., the actual date the item arrives, by whatever means, at the beneficiary's home.

110.3.3 - Facility Responsibilities During the Transition Period (Rev. 1, 10-01-03)

1. A facility remains responsible for furnishing medically necessary items to a beneficiary for the full duration of a beneficiary's stay. The DRG and PPS rates cover such items.
2. A facility may not delay furnishing a medically necessary item for the beneficiary's use or treatment while the beneficiary is in the facility. A facility may not prematurely remove a medically necessary item from the beneficiary's use or treatment on the basis that a supplier delivered a similar or identical item to the beneficiary for the purpose of fitting or training.
3. A facility may not, through a stratagem of relying upon a supplier to furnish such items, improperly shift its costs for furnishing medically necessary items to a beneficiary who is a resident in the facility to Medicare Part B.

Nevertheless, beginning two days before the beneficiary's discharge, a facility may take reasonable actions to permit a supplier to fit or train the beneficiary with the medically necessary item that is for subsequent use in the beneficiary's home. These actions may include the substitution of the supplier-furnished item, in whole or in part, for the facility-

furnished item during the beneficiary's last two inpatient days provided the substitution is both reasonable and necessary for fitting or training and the item is intended for subsequent use at the beneficiary's home.

4. For prosthetic and orthotic (P&O) items, the above restrictions apply to residents in a covered Part A stay. For DME, the above restrictions apply in a covered Part A or a Part B stay.

110.4 - Frequency of Claims for Repetitive Services (All Providers and Suppliers) **(Rev. 1, 10-01-03)**

HHAs include DMEPOS on bill types 32x or 33x with home health visits bill at the frequency required for the home health. See Chapter 10 for home health billing requirements.

Other providers and suppliers, including home health agencies billing the A/B MAC (HHH) on bill type 34x, submit claims on a monthly basis unless another policy that allows billing at a different frequency applies. For example suppliers may bill for more than one month's diabetic test strips.

Claims are submitted in sequence where there are cases of known continuous periods of service over an extended period (e.g., capped rental equipment or therapies). When there is a break in service (e.g. interruption of capped rental as the result of an extensive inpatient stay), suppliers should continue sequential billing when the services resume.

The purpose of these requirements is to avoid CMS operational expenditures, and at the same time simplify the review process

110.5 - DME MACs Only - Appeals of Duplicate Claims **(Rev. 2993, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)**

The Durable Medical Equipment Medicare Administrative Contractors (DME MACs) must afford appeal rights for the initial determination of an item or service only, unless the supplier is appealing whether or not the denied item is actually a duplicate. If a claim is denied as a duplicate, the DME MACs must not afford appeal rights based on coverage, medical necessity, pricing, or any basis on which the supplier can otherwise appeal. The DME MAC may only afford appeal rights on claims denied as duplicates if the supplier is appealing because the claim is not, in fact, a duplicate. If a supplier appeals a denied duplicate claim on the basis that the claim is not, in fact a duplicate, the DME MAC shall adjudicate the claim in accordance with all other Medicare rules and regulations.

The DME MACs must use the following Medicare Summary Notice (MSN) and ASC X12 835 remittance messages when denying duplicate claims:

- MSN 7.3 - This service/item is a duplicate of a previously processed service. No appeal rights are attached to the denial of this service except for the issue as to whether the service is a duplicate. Disregard the appeals information on this notice unless you are appealing whether the service is a duplicate.
- Spanish - Este servicio/artículo es un duplicado de otro servicio procesado previamente. No tiene derechos de apelación de este servicio, excepto si cuestiona que este servicio es un duplicado. Haga caso omiso a la información sobre apelaciones en esta notificación, en relación a sus derechos de apelación, a menos que este apelando si el servicio fue duplicado.
- Claim adjustment reason code 18:- Duplicate claim/service

Remittance advice remark code N111 - This service was included in a claim that was previously billed and adjudicated. No appeal rights attached except with regard to whether the service/item is a duplicate.

120 - DME MACs - Billing Procedures Related To Advanced Beneficiary Notice (ABN) Upgrades

(Rev. 2013, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

This section provides the DME MACs billing instructions regarding the use of ABNs and claims modifiers for upgrades for items of DMEPOS.

Federal Regulations at 42 CFR 411.408 and Chapter 30 of this manual establishes the basis for a supplier to issue an ABN to a beneficiary. The purpose of the ABN is to inform a Medicare beneficiary, before he or she receives an item that Medicare will probably not pay for that particular item on that particular occasion. The ABN allows the beneficiary to make an informed consumer decision on whether to accept an item for which he or she may have to pay out of pocket or through supplementary insurance.

Under existing policy, suppliers may collect from a beneficiary a payment amount greater than Medicare's allowed payment amount if the beneficiary, by signing an ABN, agrees to pay extra for a DMEPOS item because the beneficiary prefers an item with features or upgrades that are not medically necessary. This policy applies to both assigned and unassigned claims. When a beneficiary does not sign an ABN, a supplier that accepts assignment cannot hold the beneficiary liable for the cost of medically unnecessary equipment or upgrades unless there is other acceptable evidence that the beneficiary knew or could reasonably have been expected to know that Medicare would not pay for the medically unnecessary equipment or upgrades. With respect to unassigned claims, a signed ABN is necessary to hold the beneficiary liable.

The instructions in this section apply to situations where the ABN is being used for upgrades and applies to both assigned and unassigned claims. An upgrade is an item with features that go beyond what is medically necessary. An upgrade may include an excess component. An excess component may be an item feature or service, which is in addition to, or is more extensive and/or more expensive than the item that is reasonable and necessary under Medicare's coverage requirements. When a DMEPOS supplier knows or believes that the DMEPOS item does or may not meet Medicare's reasonable and necessary rules under specific circumstances, it is the responsibility of the supplier to notify the beneficiary in writing via an ABN if the supplier wants to collect money from a beneficiary if an item is denied.

When a supplier furnishes an upgraded item of DMEPOS and the supplier expects Medicare to reduce the level of payment based on a medical necessity partial denial of coverage for additional expenses attributable to the upgrade, the supplier must give an ABN to the beneficiary for signature for holding the beneficiary liable for the additional expense. Optional ABN forms are available at:

<http://www.cms.gov/Medicare/Medicare-General-Information/BNI/ABN.html>.

A. General Instructions for the Use of ABNs for Upgrading DMEPOS Items

Instruction	Description
1.	An upgrade may be from one item to another within a single Health Insurance Common Procedure Coding System (HCPCS) code, or may be from one HCPCS code to another. When an upgrade is within a single code the upgraded item must include features that exceed the official code descriptor for that item.
2.	The upgrade must be within the range of items or services that are medically appropriate for the beneficiary's medical condition and the purpose of the physician's order. ABNs may not be used to substitute a different item or service that is not medically appropriate for the beneficiary's medical condition for the original item or service. The upgraded item must still meet the intended medical purpose of the item the physician ordered.
3.	Use of an ABN to furnish an upgraded item or service, with the beneficiary being personally responsible for the difference between the costs of the standard and upgraded item or service, does not change coverage or payment rules, statutory provisions, or manual instructions for the particular benefit involved.
4.	In cases where the DME MACs would make payment for the item the physician ordered on a rental basis, the supplier must furnish the upgrade on a rental basis.

Instruction	Description
5.	A supplier furnishing an upgrade and using an ABN must submit a claim and include information on the claim that identifies the upgrade features. Suppliers must submit a claim for upgraded items and services using the GA modifier on the upgraded line item to indicate that the beneficiary signed an ABN. Suppliers must list upgrade features using the ASC X12 837 professional claim format or on the paper Form CMS-1500 in Item 19 or as an attachment to the claim for paper claims.
6.	Denials should be based on medical necessity.

B. Billing Instructions:

Suppliers must bill 2 line items for upgraded DMEPOS items where the beneficiary requests an upgrade. Suppliers must bill both lines on the same claim in the following order:

Line	Instruction
Line 1:	Bill the appropriate HCPCS code for the upgraded item the supplier actually provided to the beneficiary with the dollar amount of the upgraded item. If the supplier has a properly obtained ABN on file signed by the beneficiary, use the GA modifier. If the supplier did not properly obtain an ABN signed by the beneficiary, use the GZ modifier.
Line 2:	Bill the appropriate HCPCS code for the reasonable and necessary item with the actual charge for the item. Use the GK modifier.

Suppliers should bill their full submitted charge on the claim line for the upgraded item (Line 1) and the full amount for the reasonable and necessary item (Line 2). If the upgrade is within a code, suppliers still bill 2 line items, using the same code on both lines, but Line 1 would have the higher dollar amount.

Suppliers must bill both lines on the same claim in sequential order. Line 1 and the associated Line 2 should follow each other.

DME MACs must return/reject applicable assigned claims that have invalid ABN upgrade information using appropriate messages. If the claim is unassigned, DME MACs must issue a denial.

C. Definitions of Modifiers that May be Associated with ABNs

Modifier	Description
GA -	Waiver of Liability (expected to be denied as not reasonable and necessary, ABN on file)
GZ -	Item or Service not Reasonable and Necessary (expected to be denied as not reasonable and necessary, no ABN on file)
GK -	Reasonable and necessary item/service associated with GA or GZ modifier

D. Medicare Summary Notice (MSN) and Remittance Advice (RA)

MSN	Detailed text
36.01:	Our records show that you were informed in writing, before receiving the service that Medicare would not pay. You are liable for this charge. If you do not agree with this statement, you may ask for a review. ASC X12 835, remittance advice remark code M38
36.02:	It appears that you did not know that we would not pay for this service so you are not liable. Do not pay your provider for this service. If you have paid your provider for this service, you should submit to this office three things 1) A copy of this notice, 2) Your provider's bill, and 3) A receipt or proof that you have paid the bill. You must file your written request for payment within 6 months of the date of this notice. Future services of this type provided to you will be your responsibility. ASC X12 835 remittance advice remark code M25)
8.51:	You signed an Advanced Beneficiary Notice (ABN). You are responsible for the difference between the upgrade amount and the Medicare payment.

Use the following messages when denying claims due to invalid ABN upgrade information:

MSN	Detailed text
8.53:	This item or service was denied because the upgrade information was invalid.
N108:	This item/service was denied because the upgrade information was invalid.

120.1 - Providing Upgrades of DMEPOS Without Any Extra Charge (Rev. 2013, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

Instead of using ABNs and charging beneficiaries for upgraded items, suppliers in certain circumstances may decide to furnish beneficiaries with upgraded equipment but charge the Medicare program and the beneficiary the same price they would charge for a non-upgraded item. The reason for this may be that a supplier prefers to carry only higher level models of medical equipment in order to reduce the costs of maintaining an inventory that includes a wide variety of different models and products. Also, a supplier may be able to reduce its costs for replacement parts and repairs if it includes in its inventory only certain product lines. The supplier may also be accommodating a physician order for an upgrade.

Policy

Suppliers are permitted to furnish upgraded DMEPOS items and to charge the same price to Medicare and the beneficiary that they would charge for a non-upgraded item. This policy allows suppliers to furnish to beneficiaries, at no extra costs to the Medicare program or the beneficiary, a DMEPOS item that exceeds what the non-upgraded item that Medicare considers to be medically necessary. Therefore, even though the beneficiary received an upgraded DMEPOS item, Medicare's payment and the beneficiary's coinsurance would be based on the Medicare allowed amount for a non-upgraded item that does not include features that exceed the beneficiary's medical needs.

Billing Instructions

When a supplier decides to furnish an upgraded DMEPOS item but to charge Medicare and the beneficiary for the non-upgraded item, the supplier must bill for the non-upgraded item rather than the item the supplier actually furnished. The claim must include only the charge and HCPCS code for the non-upgraded item. The HCPCS code for the non-upgraded item must be accompanied by the following modifier:

Modifier	Detailed Text
GL	Medically Unnecessary Upgrade Provided Instead of Non-upgraded Item, No Charge, No ABN

Suppliers must show the upgrade using the ASC X12 837 professional claim format, or in Item 19 of a paper Form CMS-1500 claim, or as an attachment. The supplier must specify the make and model of the item actually furnished, that is, the upgraded item, and describe why this item is an upgrade

DME MACs are to pay based on Medicare's payment amount for the non-upgraded item if it meets Medicare's coverage and payment requirements. A certificate of medical necessity, if applicable, must be completed for the HCPCS code that identifies the non-upgraded item but not for the upgraded item.

MSN Message:

For items accompanied with a GL modifier, use:

MSN	Detailed Text
8.51:	You are not liable for any additional charge as a result of receiving an upgraded item.

130 - Billing for Durable Medical Equipment (DME) and Orthotic/Prosthetic Devices

(Rev. 2629, Issued: 01-04-13, Effective: -02-05-13, Implementation: 02-05-13)

See §01 of this chapter for definition of provider and supplier.

130.1 - Provider Billing for Prosthetic and Orthotic Devices **(Rev. 2629, Issued: 01-04-13, Effective: -02-05-13, Implementation: 02-05-13)**

See § 01 of this chapter for definition of provider.

These items consist of all prosthetic and orthotic devices excluding parenteral/enteral nutritional supplies and equipment and intraocular lenses.

Prosthetics and orthotic devices when provided during inpatient care are included in the Part A PPS rate unless specified as being outside the rate. The link for information on services included and excluded from the SNF PPS is <http://www.cms.gov/Medicare/Billing/SNFConsolidatedBilling/index.html>. The DME MAC will not separately pay for items of DME provided to a beneficiary in a SNF.

Prosthetics, orthotics and supplies that are considered outside the PPS rate may be billed by the supplier in the case of a SNF or hospital to the A/B MAC (A), or if furnished by a qualified outside entity, that entity may bill its normal contractor.

The SNFs, hospitals, or other entities that furnish prosthetic and/or orthotic devices to their patients for whom Part A benefits are not payable (i.e., no Part A entitlement or benefits exhausted) may bill for such items, assuming other billing requirements are met.

NOTE: Items such as catheters and ostomy supplies are excluded from the fee schedule when billed by HHAs for patients under a plan of care. In this situation, HHAs bill for these items as supplies under revenue code 0270. Effective with items furnished on or after January 1, 1994, the fee schedules for ostomy, tracheostomy, and urological supplies are calculated using the same method used to calculate the purchase fee schedules for inexpensive or other routinely purchased DME.

HCPCS codes A4214, A4310 through A4330, A4338 through A4359, and A5102 through A5114 are excluded from the fee schedule when billed by hospitals along with an ASC service. Hospitals bill for these items as supplies, under revenue code 0272. In addition, HCPCS codes A5119 through A5131 are excluded from the fee schedule unless they are submitted with ostomy related ASC procedure codes 44340 through 44346, 44380, 44382, 44388 through 44392, or 50953 through 50961.

In all other circumstances, including HHAs billing for patients not under a plan of care, SNFs, CORFs, OPTs, and hospitals bill these items as prosthetics and orthotics under code 0274, along with the relevant HCPCS code.

DME MACs only - For all states that have licensure/certification requirements for provision of prosthetics and/or orthotics, DME MACs shall process claims for Prosthetics and Certain Custom-Fabricated Orthotics only when the following specialty codes are forwarded to the DME MACs from the NSC. The specialty codes are:

- Medical Supply Company with Orthotics Personnel - Specialty Code 51;
- Medical Supply Company with Prosthetics Personnel - Specialty Code 52;
- Medical Supply Company with Orthotics and Prosthetics Personnel - Specialty Code 53;
- Orthotics Personnel - Specialty Code 55;
- Prosthetics Personnel - Specialty Code 56;
- Orthotics Personnel, Prosthetics Personnel and Pedorthists - Specialty Code 57,
- Physical Therapist - Specialty Code 65;
- Occupational Therapist - Specialty Code 67;
- Ocularist - Specialty Code B5; and
- All Physician Specialty Codes listed in this manual [IOM] Chapter 26, §10.8.2

These specialties shall be licensed or certified by the state when applicable. These specialties shall bill for Medicare services when State law permits such entity to furnish a prosthetic or orthotic.

Claims billed by other specialty codes for prosthetics and certain custom-fabricated orthotics shall be denied.

130.2 - Billing for Inexpensive or Other Routinely Purchased DME

(Rev. 1, 10-01-03)

A3-3629, B3-4107.8

This is equipment with a purchase price not exceeding \$150, or equipment that the Secretary determines is acquired by purchase at least 75 percent of the time, or equipment that is an accessory used in conjunction with a nebulizer, aspirator, or ventilators that are either continuous airway pressure devices or intermittent assist devices with continuous airway pressure devices. Suppliers and providers other than HHAs bill the DME MAC or, in the case of implanted DME only, the A/B MAC (B). HHAs bill the A/B MAC (HHH) or the DME MAC.

Effective for items and services furnished after January 1, 1991, Medicare DME does not include seat lift chairs. Only the seat lift mechanism is defined under Medicare as DME. Therefore, seat lift coverage is limited to the seat lift mechanism. If a seat lift chair is provided to a beneficiary, A/B MACs (A), and (HHH), and DME MACs pay only for the lift mechanism portion of the chair. Some lift mechanisms are equipped with a seat that

is considered an integral part of the lift mechanism. A/B MACs (A) and (HHH), and DME MACs do not pay for chairs (HCPCS code E0620) furnished on or after January 1, 1991. The appropriate HCPCS codes for seat lift mechanisms are E0627, E0628, and E0629.

For TENS, suppliers and providers other than HHAs bill the DME MAC. HHAs bill the A/B MAC (HHH) using revenue code 0291 for the 2-month rental period (see §30.1.2), billing each month as a separate line item and revenue code 0292 for the actual purchase along with the appropriate HCPCS code.

130.3 - Billing for Items Requiring Frequent and Substantial Servicing (Rev. 1, 10-01-03)

A3-3629, B3-4107.8

These are items such as intermittent positive pressure breathing (IPPB) machines and ventilators, excluding ventilators that are either continuous airway pressure devices or intermittent assist devices with continuous airway pressure devices.

Suppliers and providers other than HHAs bill the DME MAC. HHAs bill the A/B MAC (HHH).

130.4 - Billing for Certain Customized Items (Rev. 1, 10-01-03)

A3-3629, B3-4107.8

Due to their unique nature (custom fabrication, etc.), certain customized DME cannot be grouped together for profiling purposes. Claims for customized items that do not have specific HCPCS codes are coded as E1399 (miscellaneous DME). This includes circumstances where an item that has a HCPCS code is modified to the extent that neither the original terminology nor the terminology of another HCPCS code accurately describes the modified item.

Suppliers and providers other than HHAs bill the A/B MAC (B) or DME MAC. HHAs bill their A/B MAC (HHH), using revenue code 0292 along with the HCPCS.

130.5 - Billing for Capped Rental Items (Other Items of DME) (Rev. 1, 10-01-03)

A3-3629, B3-4107.8

These are DME items, other than oxygen and oxygen equipment, not covered by the above categories. Suppliers and providers other than HHAs bill the DME MAC. HHAs bill the A/B MACs (HHH).

130.6 - Billing for Oxygen and Oxygen Equipment

(Rev. 1493; Issued: 04-18-08; Effective Date: 04-01-08; Implementation Date: 04-07-08)

The following instructions apply to all claims from providers and suppliers to whom payment may be made for oxygen. The chart in §130.6.1 indicates what is payable under which situation.

A. Monthly Billing

Fee schedule payments for stationary oxygen system rentals are all inclusive and represent a monthly allowance per beneficiary. Accordingly, a supplier must bill on a monthly basis for stationary oxygen equipment and contents furnished during a rental month.

A portable equipment add-on is also payable when portable oxygen is prescribed and it is determined to be medically necessary in accordance with Medicare coverage requirements. The portable add-on must be claimed in order to be paid. (See §30.6.)

B. HCPCS Codes

The HCPCS codes must be used to report the service. One month of service equals one unit.

C. Use of Payment Modifiers and Revenue Codes for Payment Adjustments

The monthly payment amount for stationary oxygen is subject to adjustment depending on the amount of oxygen prescribed (liters per minute (LPM)), and whether or not portable oxygen is also prescribed. (See §30.6.) HHAs billing the A/B MAC (HHH) for stationary equipment, supplies, or contents, which are not eligible for payment adjustment, bill under revenue code 0601. Claims must indicate the appropriate HCPCS modifier described below, if applicable.

- If the prescribed amount of oxygen is less than 1 LPM, suppliers use the modifier "QE"; HHAs use revenue code 0602. The monthly payment amount for stationary oxygen is reduced by 50 percent.
- If the prescribed amount of oxygen is greater than 4 LPM, suppliers use the modifier "QG"; HHAs use revenue code 0603. The monthly payment amount for stationary oxygen is reduced by 50 percent.
- If the prescribed amount of oxygen exceeds 4 LPM and portable oxygen is prescribed, suppliers use the modifier "QF"; HHAs use revenue code 0604. The monthly payment for stationary oxygen is increased by the higher of 50 percent of the monthly stationary oxygen payment amount, or, the fee schedule amount for the portable oxygen add-on. (A separate monthly payment is not allowed for the portable equipment.)

D. Conserving Device Modifier

The HHA's and suppliers must indicate if an oxygen conserving device is being used with an oxygen delivery system by using HCPCS modifier “QH”.

E. DME MACs Only

For all States that have licensure/certification requirements for the provision of oxygen and/or oxygen related products, DME MACs shall process claims for oxygen and oxygen related products only when an oxygen specialty code is assigned to the DMEPOS supplier by the NSC and is forwarded to the DME MACs from the NSC.

This specialty shall be licensed and/or certified by the State when applicable. This specialty shall bill for Medicare-covered services and/or products when State law permits such entity to furnish oxygen and/or oxygen related products.

130.6.1 - Oxygen Equipment and Contents Billing Chart

(Rev. 1, 10-01-03)

The following chart indicates what oxygen fee schedule component is billable/payable under various transaction scenarios for providers and suppliers:

1. Situation: Beneficiary Uses a Stationary System Only

a. Rental Cases (Beneficiary Uses a Stationary System Only)

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Concentrator	Yes	No	No	No
	E1377			
	E1378			
	E1379			
	E1380			
	E1381			
	E1382			
	E1383			
	E1384			
	E1385			
	E1400			
	E1401			
	E1402			
	E1403			
	E1404			
	E1405			
	E1406			

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Gaseous	Yes	No	No	No
	E0424			
Liquid	Yes	No	No	No
	E0439			

b. Purchase Cases (Beneficiary Uses a Stationary System Only)

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Concentrator	No	No	No	No
Gaseous	No	Yes	No	No
		E0441		
Liquid	No	Yes	No	No
		E0442		

2. Situation: Beneficiary Uses Both a Stationary and Portable System

a. Rents Stationary/Rents Portable

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Concentrator	Yes	No	Yes	No
	E1377 E1378 E1379 E1380 E1381 E1382 E1383 E1384 E1385 E1400 E1401 E1402 E1403 E1404 E1405 E1406		E0431 E0434	
Gaseous	Yes	No	Yes	No
	E0424		E0431	
Liquid	Yes	No	Yes	No
	E0439		E0434	

b. Rents Stationary/Owns Portable

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Concentrator	Yes	No	No	No
	E1377 E1378 E1379 E1380 E1381 E1382 E1383 E1384 E1385 E1400 E1401 E1402 E1403 E1404 E1405 E1406			
Gaseous	Yes	No	No	No
	E0424			
Liquid	Yes	No	No	No
	E0439			

c. Owns Stationary/Owns Portable

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Concentrator	No	No	No	Yes
				E0443 E0444
Gaseous	No	Yes	No	No
		E0441		
Liquid	No	Yes	No	No
		E0442		

d. Owns Stationary/Rents Portable

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Concentrator	No	No	Yes	Yes
			E0431 E0434	E0443 E0444
Gaseous	No	Yes	Yes	No
		E0441	E0431	
Liquid	No	Yes	Yes	No
		E0442	E0434	

3. Situation: Beneficiary Uses a Portable System Only

a. Rents Portable System (Beneficiary Uses a Portable System Only)

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Gaseous	No	No	Yes	Yes

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
			E0431	E0443
Liquid	No	No	Yes	Yes
			E0434	E0444

b. Owns Portable System (Beneficiary Uses a Portable System Only)

Type of System	Stationary Monthly Payment	Oxygen Content Fee	Portable Add-On	Portable Contents Fee
Gaseous	No	No	No	Yes
				E0443
Liquid	No	No	No	Yes
				E0444

NOTE: For HHAs revenue codes 0601, 0602, 0603, and 0604 may apply when billing for oxygen under the situations in this chart.

**130.7 - Billing for Maintenance and Servicing (Providers and Suppliers)
(Rev. 1, 10-01-03)**

A3-3629

General

Payment is not made for maintenance and servicing if the beneficiary rents the equipment since payment for maintenance and servicing are included in the rental payments. An exception to this is the 6-month service fee for capped rental items that the beneficiary has elected not to purchase (see §40.2 and 130.5).

Where purchase is permitted (including "Capped Rental Items" and where the beneficiary elects to purchase), payment for reasonable and necessary maintenance and servicing is made for such purchased equipment.

Coding to Identify Maintenance and Servicing

Capped Rental

If the service is capped rental, suppliers that bill the DME MAC for the maintenance and servicing fee (see §40.2) use modifier -MS with the HCPCS code for the equipment to show that parts and labor which are not covered under any manufacturer or supplier warranty.

The HHAs that bill the A/B MAC (HHH) for maintenance and servicing of capped rental items use revenue code 0299 along with the appropriate HCPCS code for the equipment.

Not Capped Rental

Suppliers that bill the DME MACs for maintenance and servicing indicate the HCPCS code of the item serviced and the modifier -RP, replacement or repair.

The HHAs that bill A/B MACs (HHH) for maintenance and servicing use revenue code 0299 and the appropriate HCPCS code for the equipment serviced.

Hospitals report revenue code 0274 along with one of the following HCPCS codes: L4205, L4210, L7500, L7510, or L7520 when billing the A/B MAC (A) for maintenance and servicing of prosthetics and orthotics.

130.8 - Installment Payments

(Rev. 1, 10-01-03)

A3-3629

Where a beneficiary is purchasing an item through installments, the total price of the equipment item is reported on the first bill. Monthly payments are made (by the A/B MAC (A), (B), (HHH), or DME MAC). The monthly amount is equivalent to the rental fee schedule amount and is paid until the fee schedule purchase price or actual charge has been reached, whichever comes first.

130.9 - Showing Whether Rented or Purchased

(Rev. 2993, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

Claims must specify whether equipment is rented or purchased. For purchased equipment, the itemized bill or claim must also indicate whether equipment is new or used. If the provider or supplier fails to indicate on an assigned claim whether equipment was new or used, the MAC processing the claims assumes purchased equipment is used and process the claim accordingly, i.e., they pay on the basis of the used purchase fee. If an unassigned purchase claim does not specify whether the item was new or used, MACs develop the claim with the supplier. The following table indicates the HCPCS modifiers which are added to the equipment code to indicate its status:

Modifier	Status
-BP	The beneficiary has been informed of the purchase and rental options and has elected to purchase the item
-BR	The beneficiary has been informed of the purchase and rental options and has elected to rent the item
-BU	The beneficiary has been informed of the purchase and rental options and after 30 days has not informed the supplier of his/her decision
-KH	DMEPOS item, initial claim, purchase or first month rental
-KI	DMEPOS item, second or third month rental
-KJ	DMEPOS item, PEN pump or capped rental months four to fifteen
-NR	New when rented (use the 'NR' modifier when an item that was new at the time of rental is subsequently purchased)
-NU	New equipment
-RR	Rental (use the 'RR' modifier when DME is to be rented)
-UE	Used durable medical equipment

HHAs report the appropriate modifier using the ASC X12 837 institutional claim format, or Form CMS-1450 following the appropriate HCPCS code. A/B MACs (HHH) accept 7 positions in this field for data entry purposes.

140 - Billing for Supplies

(Rev. 1, 10-01-03)

140.1 - Billing for Supplies and Drugs Related to the Effective Use of DME

(Rev. 2993, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

Suppliers and providers bill supplies that are necessary for the effective use of DME, including drugs, with the appropriate HCPCS code identifying the supply. HHAs must also report revenue code 0294, "Supplies/Drugs for DME Effectiveness."

Suppliers and providers, other than HHAs, bill supplies and drugs (not including drugs that are necessary for the effective use of implanted DME) that are necessary for the effective use of DME to the DME MACs. HHAs bill the A/B MACs (HHH).

Suppliers and providers, other than HHAs, bill for drugs that are necessary for the effective use of implanted DME (HCPCS codes E0751, E0753, E0782, and E0783) to the A/B MAC (B). HHAs bill the A/B MAC (HHH).

The A/B MACs (HHH) contact the DME MAC or A/B MAC (B) as necessary to determine drug prices.

The DME MACs must:

- accept NDC codes for all drugs billed in the NCPDP format;
- accept NDC codes for oral anti-cancer drugs billed in the ASC X12 837 professional claim format, NCPDP format, and paper Form CMS-1500;
- accept HCPCS for all other drugs billed in the ASC X12 837 professional claim format and paper Form CMS-1500 and
- return as unprocessable claims submitted with an invalid NDC using the appropriate Remittance Advice Remark Code..

See <http://www.wpc-edi.com/codes/Codes.asp> for a current list of the Remittance Advice Remark Codes.

140.2 - Billing for HHA Medical Supplies

(Rev. 1, 10-01-03)

HHA-206.4, HHA-219.1, HHA-461 (partial), HO-228.3, SNF-260.3

Medical supplies are items that, due to their therapeutic or diagnostic characteristics, are essential in enabling personnel to carry out effectively the care the physician has ordered for the treatment or diagnosis of the patient's illness or injury. Medical supplies fit into two categories. They are classified as:

- Routine because they are used in small quantities for patients during the usual course of most home visits; or
- Nonroutine because they are needed to treat a patient's specific illness or injury in accordance with the physician's plan of care and meet further conditions discussed in more detail below.

Both routine and non-routine medical supplies are included in the home health PPS rate and are not separately payable if the beneficiary is under a home health plan of care. The CMS publishes a list of these medical supplies annually, identified by HCPCS code. If no home health plan of care is in place, non-routine medical supplies are reported separately on the bill and the supplies are payable on 34x bills.

140.3 - Billing DME MAC for Home Dialysis Supplies and Equipment

(Rev. 1, 10-01-03)

B3-3045.7

See Chapter 8 for claims processing instructions for Method II for suppliers and DME MACs.

150 - Institutional Provider Reporting of Service Units for DME and Supplies

(Rev. 2993, Effective: ASC X12 – 01-01-12, ICD-10 – Upon Implementation of ICD-10; Implementation: ASC X12 – 08-25-14, ICD-10 – Upon Implementation of ICD-10)

Provider outpatient departments report service units using the ASC X12 837 institutional claim format or on the Form CMS 1450 the number of items being billed for orthotic and prosthetic devices.

For purchased DMEPOS items (excluding items requiring frequent and substantial servicing, capped rental items, and oxygen which cannot be purchased) HHAs report service units using the ASC X12 837 institutional claim format or on the Form CMS-1450 the number of purchased items billed. For rental DME items, including oxygen equipment, HHAs report a separate line for each month billed indicating "1" on the ASC X12 837 institutional claim format or in the service units field on the Form CMS-1450.

For oxygen contents (HCPCS codes E0441, E0442, E0443, and E0444), the HHAs report the number of feet or pounds as described by the HCPCS code.

160 - Billing for Total Parenteral Nutrition and Enteral Nutrition

(Rev. 1, 10-01-03)

A3-3660.6

All providers and suppliers billing for parenteral and enteral nutrition covered as a Part B prosthetic device benefit bill the DME MACs. Medicare pays for no more than a one-month supply of parenteral or enteral nutrients for any one prospective billing period. Claims submitted retroactively may include multiple months.

160.1 - Billing for Total Parenteral Nutrition and Enteral Nutrition Furnished to Part B Inpatients

(Rev. 2993, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

Inpatient Part A hospital or SNF care includes total parenteral nutrition (TPN) systems and enteral nutrition (EN).

For inpatients for whom Part A benefits are not payable (e.g., benefits are exhausted or the beneficiary is entitled to Part B only), total parenteral nutrition (TPN) systems and enteral nutrition (EN) delivery systems are covered by Medicare as prosthetic devices when the coverage criteria are met. When these criteria are met, the medical equipment and medical supplies (together with nutrients) being used comprise covered prosthetic

devices for coverage purposes rather than durable medical equipment. However, reimbursement rules relating to DME continue to apply to such items.

When a facility supplies TPN or EN systems that meet the criteria for coverage as a prosthetic device to an inpatient whose care is not covered under Part A, the facility must bill one of the DME MACs. Additionally, HHAs, SNFs, and hospitals that provide PEN supplies, equipment and nutrients as a prosthetic device under Part B must use the ASC X12 837 professional claim format or if permissible the Form CMS-1500 paper form to bill the appropriate DME MAC. The DME MAC is determined according to the residence of the beneficiary. Refer to §10 for jurisdiction descriptions.

A/B MACs (A) and (HHH) return claims containing PEN charges for Part B services where the bill type is 12x, 13x, 22x, 23x, 32x, 33x, or 34x with instructions to the provider to bill the DME MAC.

160.2 - Special Considerations for SNF Billing for TPN and EN Under Part B

(Rev. 2093, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

The HCPCS code and any appropriate modifiers are required.

SNFs bill the DME MAC for TPN and EN under Part B, using the ASC X12 837 professional claim format, or the Form CMS-1500 paper claim if applicable.

The following HCPCS codes apply.

B4034 B4035 B4036 B4081 B4082 B4083 B4084 B4085 B4150 B4151 B4152
B4153 B4154 B4155 B4156 B4164 B4168 B4172 B4176 B4178 B4180 B4184
B4186 B4189 B4193 B4197 B4199 B4216 B4220 B4222 B4224 B5000 B5100
B5200 B9000 B9002 B9004 B9006 E0776XA B9098 B9099

For SNF billing for PEN, a SNF includes the charges for PEN items it supplies beneficiaries under Part A on its Part A bill. The services of SNF personnel who administer the PEN therapy are considered routine and are included in the basic Part A payment for a covered stay. SNF personnel costs to administer PEN therapy are not covered under the Part B prosthetic device benefit.

If TPN supplies, equipment and nutrients qualify as a prosthetic device and the stay is not covered by Part A, they are covered by Part B. Part B coverage applies regardless of whether the TPN items were furnished by the SNF or an outside supplier. The Part B TPN bill must be sent to the DME Medicare Administrative Contractor regardless of whether supplied by the SNF or an outside supplier.

Enteral nutrients provided during a stay that is covered by Part A are classified as food and included in the routine Part A payment sent to the SNF. (See the Medicare Provider Reimbursement Manual, §2203.1E.) Parenteral nutrient solutions provided during a

covered Part A SNF stay are classified as intravenous drugs. The SNF must bill these services as ancillary charges. (See the Medicare Provider Reimbursement Manual, §2203.2.)

170 - Billing for Splints and Casts

(Rev. 2003, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

The cost of supplies used in creating casts are not included in the payment amounts for the CPT codes for fracture management and for casts and splints. Thus, for settings in which CPT codes are used to pay for services that include the provision of a cast or splint, supplies may be billed with separate CPCS codes. The work and practice expenses involved with the creation of the cast or splint are included in the payment for the code for that service.

For claims with dates of service on or after July 1, 2001, jurisdiction for processing claims for splints transferred from the DME MACs to the A/B MAC (B). The A/B MACs (B) have jurisdiction for processing claims for splints and casts, which includes codes for splints that may have previously been billed to the DME MACs.

Jurisdiction for slings is jointly maintained by the A/B MACs (B) (for physician claims) and the DME MACs (for supplier claims). Notwithstanding the above where the beneficiary receives the service from any of the following providers claims jurisdiction is with the A/B MAC (A). An exception to this is hospital outpatient services and hospital inpatient Part B services, which are included in the OPPOS payment and are billed to the A/B MAC (A) using the ASC X12 837 institutional claim format or Form CMS- 1450).

Other providers and suppliers that normally bill the A/B MAC (A) for services bill the A/B MAC (B) for splints and casts.

190 - A/B MAC (A), (B), or (HHH), or DME MAC Application of Fee Schedule and Determination of Payments and Patient Liability for DME Claims

(Rev. 1, 10-01-03)

A3-3629, B3-5102

The following instructions apply to all A/B MACs (A), (B), and (HHH), and DME MACs processing DMEPOS claims:

First the 'allowable amount' is determined. This is the lower of the fee schedule amount or the billed charge.

The application of deductible and coinsurance are calculated as follows.

A. Claims to A/B MACs (B) or DME MACs

Any unmet deductible is subtracted from the allowed amount and 80 percent of the remainder is paid.

B. Claims to A/B MACs (A) or (HHH)

NOTE: Per 42 CFR 410.2 (Follow the link, choose the applicable year, select Title 42, then open Chapter IV. You then must choose which part to open. To get to §410.2 you select the second choice and open it, then select Part 410 and download the pdf version.), a nominal charge provider means a provider that furnishes services free of charge or at a nominal charge, and is either a public provider or another provider that (1) demonstrates to CMS's satisfaction that a significant portion of its patients are low-income; and (2) requests that payment for its services be determined accordingly.

1. Payment to a Provider Other Than Nominal Charge Provider

To determine the Part B payment to a provider other than nominal charge provider, A/B MACs (A) and (HHH) subtract any unmet Part B deductible from the lower of the actual charge or the fee schedule amount for the item or service and multiply the remainder by 80 percent. This is the final payment. (If the item or service is furnished by a HHA and is covered under a plan of care, the payment is determined in the same way, except that no deductible is applicable.)

2. Payment to a Nominal Charge HHA

To determine the Part B payment to a nominal charge HHA, A/B MACs (HHH) subtract any unmet Part B deductible from the fee schedule amount and multiply the remainder by 80 percent. This is the final payment. (If the item or service is covered under a plan of care, the payment is determined in the same way, except that no deductible is applicable.) For these items and services, no providers other than HHAs are considered nominal charge providers.

3. Payment to a Nominal Charge Provider Other Than a Nominal Charge HHA

To determine the Part B payment to a nominal charge provider other than a nominal charge HHA, A/B MACs (A) and (HHH) subtract any unmet Part B deductible from the lower of the actual charge or the fee schedule amount and multiply the remainder by 80 percent. This is the final payment.

4. Patient Liability to a HHA Other Than a Nominal Charge HHA

To determine the patient liability to a HHA other than a nominal charge HHA under Part B, A/B MACs (HHH) subtract any unmet deductible from the lower of the actual charge or fee schedule amount and multiply the remainder by 20 percent. The result, plus the unmet deductible is the patient's liability. If the item or service is covered under a plan of care, the deductible does not apply.

5. Patient Liability to a Nominal Charge HHA

To determine patient liability to a nominal charge HHA under Part B, A/B MACs (HHH) subtract any unmet deductible from the fee schedule amount and multiply the remainder by 20 percent. The result, plus the unmet deductible is the patient's liability. If the item or service is covered under a Plan of Care, the deductible does not apply.

6. Patient Liability to a Provider Other Than a HHA

To determine patient liability to a provider other than an HHA (including nominal charge providers other than a HHA), A/B MACs (A) subtract any unmet deductible from the actual charge and multiply the remainder by 20 percent. The result, plus the unmet deductible is the patient's liability. Coinsurance is applied as applicable.

The following describes application of deductible and coinsurance on HHA bills by bill type:

- a. Patient Under Part B Plan of Treatment (Bill Type 32X)
 - No deductible applicable; and
 - No coinsurance applicable

Exception: Coinsurance applies on DME and orthotic/prosthetic claims.

- b. Patient Under Part A Plan of Treatment (Bill Type 33X)
 - No deductible applicable; and
 - No coinsurance applicable

Exception: Coinsurance applies on DME and orthotic/prosthetic claims.

- c. Patient Not Under Plan of Treatment, Part B Medical and Other Health Services and Osteoporosis Injections (Bill Type 34X)
 - Deductible applies; and
 - Coinsurance applies

The following examples illustrate how to calculate provider payment and patient liability in various situations. The examples, like the preceding rules for HHAs, address items and services not under a Plan of Care and, therefore, include deductible application. The Note following each HHA example addresses items and services obtained under a Plan of Care and, therefore, do not address deductible application.

EXAMPLE 1: CLAIM CONTAINING ONLY ORTHOTIC/PROSTHETIC CHARGES

\$200.00 Orthotic/prosthetic charges

\$140.00 Orthotic/prosthetic fee schedule amount

\$100.00 Part B deductible to be met

To determine the payment to all providers (other than nominal charge HHAs) apply the following steps:

- Step 1: Determine the lower of the actual charge or the fee schedule amount:
\$140.00 (do not apply the provider's interim rate)
- Step 2: Subtract any unmet Part B deductible from the amount determined in
Step 1: $\$140.00 - \$100.00 = \$40.00$
- Step 3: Apply 80% to the amount determined in Step 2: $\$40.00 \times 80\% = \32.00

The Part B payment to the provider in this example is \$32.00

To determine payment to nominal charge HHAs apply the following steps:

- Step 1: Subtract any unmet deductible from the fee schedule amount: $\$140.00 - \$100.00 = \$40.00$
- Step 2: Apply 80% to the amount determined in Step 1: $\$40.00 \times 80\% = \32.00

The Part B payment to the nominal charge HHA in this example is \$32.00

NOTE: If the item or service is covered under a Home Health Plan of Care, the payment is determined the same way, except no deductible is applicable. In the above examples the payment would be \$112.00 ($\$140.00 \times 80\%$).

To determine beneficiary liability to providers other than HHAs apply the following steps:

- Step 1: Subtract any unmet Part B deductible from the actual charge: $\$200.00 - \$100.00 = \$100.00$
- Step 2: Multiply the amount determined in Step 1 by 20% coinsurance: $\$100.00 \times 20\% = \20.00
- Step 3: Add the result of Step 2 to the unmet deductible: $\$20.00 + \$100.00 = \$120.00$

The beneficiary's liability in this example is \$120.00. (\$100.00 Part B deductible and \$20.00 coinsurance.)

NOTE: If the item of service is covered under a Home Health Plan of Care, the beneficiary's liability is determined the same way, except no deductible is applicable. In this example, the beneficiary's liability would be \$28.00 ($\$140.00 \times 20\%$ coinsurance).

**EXAMPLE 2: CLAIM CONTAINING ONLY ORTHOTIC/PROSTHETIC CHARGES
- NEGATIVE PAYMENT**

\$120.00 Orthotic/prosthetic charges

\$ 80.00 Orthotic/prosthetic fee schedule amount
\$100.00 Part B deductible to be met

To determine the payment to all providers (other than nominal charge HHAs) apply the following steps:

- Step 1: Determine the lower of the actual charge or the fee schedule amount:
\$80.00 (do not apply the provider's interim rate)
- Step 2: Subtract any unmet Part B deductible from amount determined in Step 1:
 $\$80.00 - \$100.00 = -\$20.00$

Do not apply the 80 percent since the result of Step 2 is a negative amount. There is no Part B payment to the provider in this example because the result equals a negative payment amount. A/B MACs (A) or (HHH) do not take the negative amount of (-\$20.00) from future payments to the provider.

To determine payment to nominal charge HHAs, apply the following step:

- Step 1: Subtract any unmet deductible from the fee schedule amount: $\$80.00 - \$100.00 = -\$20.00$

Do not apply the 80 percent since the result of Step 1 is a negative amount. There is no Part B payment to the nominal charge HHA in this example because the result equals a negative payment amount. A/B MACs (HHH) do not take the negative amount of (-\$20.00) from future payments to the HHA.

NOTE: If the item or service is covered under a Home Health Plan of Care the payment is determined in the same way, except no deductible is applicable. In the above examples the payment would be \$64.00 ($\$80.00 \times 80\%$).

To determine beneficiary liability to providers other than HHAs, apply the following steps:

- Step 1: Subtract any unmet Part B deductible from the actual charge: $\$120.00 - \$100.00 = \$20.00$
- Step 2: Multiply the amount in Step 1 by 20% coinsurance: $\$20.00 \times 20\% = \4.00

The beneficiary's liability in this example is \$104.00 (\$100.00 Part B deductible and \$4.00 coinsurance).

The beneficiary's liability to HHAs (nominal charge and other than nominal charge) in this example is \$80.00 (the fee schedule amount for nominal charge HHAs or the lower of the fee schedule amount or the actual charge for other than nominal charge HHAs). The HHA cannot charge the beneficiary the \$100.00 deductible since it exceeds \$80.00.

\$80.00 is credited to the beneficiary's deductible. The beneficiary's deductible to be met on the next claim is \$20.00. The beneficiary has no coinsurance obligation.

NOTE: If the item or service is covered under a Home Health Plan of Care, the beneficiary's liability is determined the same way, except that no deductible is applicable. The beneficiary's liability in this example would be \$16.00 coinsurance (\$80.00 x 20%).

200 - Automatic Mailing/Delivery of DMEPOS (Rev. 1, 10-01-03)

Suppliers/manufacturers may not automatically deliver DMEPOS to beneficiaries unless the beneficiary, physician, or designated representative has requested additional supplies/equipment. The reason is to assure that the beneficiary actually needs the DMEPOS. DME MAC review should be done on a post-pay basis.

A beneficiary or their caregiver must specifically request refills of repetitive services and/or supplies before a supplier dispenses them. A supplier may not initiate a refill of an order. The supplier must not automatically dispense a quantity of supplies on a predetermined regular basis.

A request for refill is different than a request for a renewal of a prescription. Generally, the beneficiary or caregiver will rarely keep track of the end date of a prescription. Furthermore the physician is not likely to keep track of this. The supplier is the one who will need to have the order on file and will know when the prescription will run out and a new order is needed. It is reasonable to expect the supplier to contact the physician and ask for a renewal of the order. This is consistent with the DME MAC Supplier Manual for the particular jurisdiction, which states: "The description of the item (on an order) may be completed by someone other than the physician (most commonly the supplier). However, the physician must review the order and sign and date it to indicate agreement." Again the supplier must not automatically mail or deliver the DMEPOS to the beneficiary until specifically requested.

The DME MACs inform suppliers of these procedures via their bulletins and training sessions. These procedures will benefit suppliers by helping to maximize claims processing accuracy, and to reduce the likelihood of a postpayment claim denial because the DMEPOS were not medically necessary.

DME MACs must publish this information on their Web sites and in their bulletins on an annual basis.

210 - CWF Crossover Editing for DMEPOS Claims During an Inpatient Stay (Rev. 2003, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

I. General Information

A. Background:

In general, the DMEPOS benefit is meant only for items a beneficiary is using in his or her home. For a beneficiary in a Part A inpatient stay, an institutional provider (e.g., hospital) is not defined as a beneficiary's home for DMEPOS, and so Medicare does not make separate payment for DMEPOS when a beneficiary is in the institution. The institution is expected to provide all medically necessary DMEPOS during a beneficiary's covered Part A stay.

EXCEPTION: Medicare makes a separate payment for a full month for DMEPOS items, provided the beneficiary was in the home on the "from" date or anniversary date defined below.

For capped rental items of durable medical equipment (DME) where the DME supplier submits a monthly bill, the date of delivery ("from" date) on the first claim must be the "from" or anniversary date on all subsequent claims for the item. For example, if the first claim for a wheelchair is dated September 15, all subsequent bills must be dated for the 15th of the following months (October 15, November 15, etc.).

B. Policy:

If a beneficiary using DMEPOS is at home on the "from" date or anniversary date, Medicare pays for the DMEPOS for the entire month, even if the "from" date is the date of discharge from the institutional provider.

If a beneficiary using DMEPOS is in a covered Part A stay for a full month, Medicare does not make payment for the DMEPOS for that month.

For capped rental items, if the covered Part A stay overlaps the anniversary date ("from" date on the claim), and the beneficiary is not in the covered Part A stay for the entire month, the date of discharge becomes the new anniversary date ("from" date on the claim) for subsequent claims. In this situation, the supplier must submit a new claim with the date of discharge as the new anniversary date upon the beneficiary's release from the institution. Suppliers should annotate the claims, to indicate that the patient was in an institution, resulting in the need to establish a new anniversary date.

The CWF:

- rejects a DME MAC claim that contain DMEPOS HCPCS codes when the DME MAC claim has a date of service that falls within the inpatient stay;
- considers an inpatient stay to include all days prior to the date of discharge;
- processes a DME MAC claim that contain DMEPOS HCPCS codes when the DME MAC claim has the same "from" date equal to the date of inpatient discharge;

- validates for a crossover service on a DME MAC claim for an inpatient beneficiary based on the “from” date only of the DME MAC claim;
- identifies a DME MAC claim for maintenance and servicing by the “MS” modifier; and
- allows payment for a DME MAC claim for maintenance and servicing of capped rental items when a claim contains the “MS” modifier.

The CWF approves to pay maintenance and servicing claims regardless of whether the beneficiary is in an institutional setting or in the home environment.

The changes in the general policy apply to all items of DMEPOS paid by the DME MACs, however, changes in anniversary date billing apply only to capped rental DME.

In cases where the anniversary date falls at the end of the month (for example January 31) and a subsequent month does not have a day with the same date (for example, February), the DME MAC uses the final date in the calendar month (for example, February 28).

EXAMPLE 1:

A beneficiary rents a wheelchair beginning on January 1. The DME MAC determines that the wheelchair is medically necessary and that the beneficiary meets all coverage criteria, and so begins to make payment on the wheelchair. The beneficiary enters a covered hospital on February 15 and is discharged on April 5.

In this example, Medicare pays for the entire month of February, because the patient was in the home for part of the month. However, the DME MAC denies the claim for March, because the patient was in a covered hospital stay for the entire month.

Because the anniversary date (“from” date) of the monthly bill was April 1, and the patient was still in the covered hospital stay on that date, the DME supplier must not submit another claim until April 5 (the date of discharge). April 5 becomes the new anniversary date (“from” date) for billing purposes, so the supplier would now bill on the 5th of the month rather than the 1st of the month for the remainder of the capped rental period. The supplier should annotate the claim to indicate that the patient was in a hospital on the first claim with the new anniversary date.

EXAMPLE 2:

A beneficiary receives oxygen on January 1. On February 28, the patient enters a hospital and is discharged on March 15.

In this example, the DME MAC denies a claim dated March 1. The supplier submits a new claim dated March 15, which would then become the anniversary date for billing

purposes. The supplier should annotate the claim to indicate that the patient was in a hospital on the first claim with the new anniversary date.

EXAMPLE 3:

A beneficiary rents a hospital bed beginning on January 1. On March 15, the patient enters a hospital and is discharged on March 25.

In this example, the DME MAC pays for the entire month of March.

EXAMPLE 4:

A beneficiary rents a wheelchair beginning December 15. On January 1, the patient enters a hospital and is discharged on January 31.

In this example, the DME MAC denies the claim dated January 15. The supplier submits a new claim dated January 31, which becomes the anniversary date for billing purposes. The supplier should annotate the claim to indicate that the patient was in a hospital on the first claim with the new anniversary date. The February claim would be dated February 28 because there is no 31st day in February.

211 - SNF Consolidated Billing and DME Provided by DMEPOS Suppliers

(Rev. 222, Issued: 07-02-04) (Effective/Implementation: Not Applicable)

211.1 - General Information

(Rev. 222, Issued: 07-02-04) (Effective/Implementation: Not Applicable)

The Social Security Act (§1861(n)) specifies that a hospital or a skilled nursing facility (SNF) cannot be considered a patient's "home" for purposes of the DME benefit. (This restriction of coverage to only those items that are furnished for use in the patient's home does not apply to coverage under the separate Part B benefits for Prosthetics, Orthotics, and Supplies, which are payable without regard to the particular setting in which they are furnished.)

When DME is furnished for use in a SNF during a covered Part A stay, the DME MACs shall not make separate payment for DME, since the DME is already included in the payment that the SNF receives for the covered stay itself. When DME is furnished for use in a SNF during a noncovered stay (SNF benefits exhausted, no qualifying 3-day hospital stay, etc.), the DME MACs still shall not make separate payment for DME, as explained above, Part B's DME benefit does not cover DME items that are furnished for use in SNFs. Even if a patient already rents or owns a piece of DME in their home, the SNF cannot require the patient to bring their own rented or purchased DME with them into the SNF.

211.2 - Partial Month Stays For Capped Rental Equipment

(Rev. 2013, Effective: ASC X12 - 01-01-12, ICD-10 - Upon Implementation of ICD-10; Implementation: ASC X12 - 08-25-14, ICD-10 - Upon Implementation of ICD-10)

A. General Rule

For capped rental DME items where the DME supplier submits a monthly bill, the date of delivery (the “from” date) on the first claim must be the “from”, or “anniversary date”, on all subsequent claims for the item. For example, if the first claim for a wheelchair is dated September 15, all subsequent bills must be dated on the 15th of the following months (October 15, November 15, etc.).

The following instructions discuss DME payment when the DME is furnished during a month in which the beneficiary spends part of the month in a SNF, and part of the month in his or her own home. In accordance with DME payment policy, Medicare will make separate payment for a full month for DME items in such situations, provided the beneficiary was in the home on the “from” date or “anniversary date” defined above.

B. Policy

If a beneficiary using DME is at home on the “from” or “anniversary date”, Medicare will make payment for DME for the entire month, even if the “from” date is the date of discharge from the SNF.

If a beneficiary using DME is in a covered Part A stay in a SNF for a full month, Medicare will not make payment for DME for that month.

For capped rental items, if the covered Part A SNF stay overlaps the “from” or “anniversary date” of the Certificate of Medical Necessity (CMN), and the beneficiary is not in the covered Part A SNF stay for the entire month, the date of discharge becomes the new “anniversary date” for subsequent claims. In this situation, the supplier must submit a new claim with the date of discharge as the new anniversary date upon the beneficiary’s release from the SNF. Suppliers should annotate claims, to indicate that the patient was in a SNF, resulting in the need to establish a new anniversary date.

NOTES: The DME MACs must continue to make payment for maintenance and servicing of capped rental items regardless of whether the beneficiary is in a covered Part A SNF stay on the date of service of the maintenance and servicing claim.

The DME MACs must make payment for DME on the date of discharge from a covered Part A SNF stay. Claims must edit based on the “from” date of the claim and not the “through” date of the claim.

EXAMPLE 1:

A beneficiary rents a wheelchair beginning on January 1. The DME MAC determines that the wheelchair is medically necessary and that the beneficiary meets all coverage criteria, and so begins to make payment on the wheelchair. The beneficiary enters a covered Part A stay in a SNF on February 15 and is discharged on April 5. In this example, Medicare will make payment for the entire month of February, because the patient was in the home for part of the month. However, the DME MAC will deny the claim for March, because the patient was in a covered Part A stay in the SNF for the entire month.

Because the anniversary date (“from” date) of the monthly bill was April 1, and the patient was still in the covered Part A stay in a SNF on that date, the DME supplier must not submit another claim until April 5 (the date of discharge). April 5 becomes the new anniversary date (“from” date) for billing purposes, so the supplier would now bill on the 5th of the month rather than the 1st of the month for the remainder of the capped rental period. The supplier should annotate the claim to indicate that the patient was in a SNF on the first claim with the new anniversary date.

EXAMPLE 2:

A beneficiary receives oxygen on January 1. On February 28, the patient enters a covered Part A stay in a SNF and is discharged on March 15.

In this example, the DME MAC would deny a claim dated March 1. The supplier would submit a new claim dated March 15, which would then become the anniversary date for billing purposes. The supplier should annotate the claim to indicate that the patient was in a covered Part A stay in a SNF on the first claim with the new anniversary date.

EXAMPLE 3:

A beneficiary rents a hospital bed beginning on January 1. On March 15, the patient enters a covered Part A stay in a SNF and is discharged on March 25.
In this example, the DME MAC will make payment for the entire month of March.

NOTE: The changes in the general policy in this instruction apply to all items of DME paid by the DME MACs. However, changes in “anniversary date” billing requirements only apply to capped rental DME.

212 - Home Health Consolidated Billing and Supplies Provided by DMEPOS Suppliers

(Rev. 2977, Issued; 06-20-14, Effective: 09-23-14; ICD-10: Upon Implementation of ICD-10, Implementation: 09-23-14; ICD-10: Upon Implementation of ICD-10)

Section 1842 (b)(6)(F) of the Social Security Act requires consolidated billing of all home health services while a beneficiary is under a home health plan of care authorized by a physician. Consequently, Medicare makes payment for all such items and services to a single home health agency (HHA) overseeing that plan.

The law states payment will be made to the HHA without regard as to whether or not the item or service was furnished by the agency, by others under arrangement to the HHA, or when any other contracting or consulting arrangements exist with the primary HHA, or “otherwise.” Payment for all items is included in the home health prospective payment system (HH PPS) episode payment the HHA receives.

Nonroutine medical supplies are among the types of services that are subject to the home health consolidated billing provision. Medicare periodically publishes Recurring Update Notifications that contain updated lists of nonroutine supply codes that must be included in home health consolidated billing. These services may not be billed separately by a DMEPOS supplier when a Medicare beneficiary is in a HH PPS episode of care.

Durable Medical Equipment (DME), including prosthetics, orthotics and oxygen, is exempt from home health consolidated billing by law.

For detailed information regarding home health consolidated billing, DMEPOS suppliers should refer to chapter 10, section 20 of this manual.

220 - Appeals

(Rev. 1, 10-01-03)

See chapter 29 for a description of the appeals process.

230 - DME MAC Systems

(Rev. 629, Issued: 07-29-05; Effective: 01-01-06; Implementation: 01-03-06)

The VMS shall allow the DME MACs the flexibility to report CMN edits as medical review or claims processing workload.

300 - New Systems Requirements

(Rev. 166, 4-30-04)

The DME MAC systems have the capability to turn off the remit switch when sending a remittance notice is not appropriate (e.g. when the beneficiary has submitted a claim).

Transmittals Issued for this Chapter

Rev #	Issue Date	Subject	Impl Date	CR#
<u>R3593CP</u>	08/17/2016	Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Competitive Bidding Program (CBP): Additional Instructions for the Implementation of Round 2 Recompete of the DMEPOS CBP and National Mail Order (NMO) Recompete	10/03/2016	9579
<u>R3565CP</u>	07/20/2016	Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Competitive Bidding Program (CBP): Additional Instructions for the Implementation of Round 2 Recompete of the DMEPOS CBP and National Mail Order (NMO) Recompete – Rescinded and replaced by Transmittal 3593	10/03/2016	9579
<u>R3535CP</u>	07/07/2016	Payment Change for Group 3 Complex Rehabilitative Power Wheelchairs Accessories and Seat and Back Cushions under Section 2 of the Patient Access and Medicare Protection Act (PAMPA)	07/05/2016	9520
<u>R3500CP</u>	04/28/2016	Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Competitive Bidding Program (CBP): Additional Instructions for the Implementation of Round 2 Recompete of the DMEPOS CBP and National Mail Order (NMO) Recompete – Rescinded and replaced by Transmittal 3565	10/03/2016	9579
<u>R3493CP</u>	04/14/2016	Payment Change for Group 3 Complex Rehabilitative Power Wheelchairs Accessories and Seat and Back Cushions under Section 2 of the Patient Access and Medicare Protection Act (PAMPA) – Rescinded and replaced by Transmittal 3535.	07/05/2016	9520
<u>R3491CP</u>	04/05/2016	Payment for Purchased Durable Medical	07/05/2016	9468

Rev #	Issue Date	Subject	Impl Date	CR#
		Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Furnished to Medicare Beneficiaries Residing Outside the U.S. - Expatriate Beneficiaries		
<u>R3459CP</u>	02/05/2016	Payment Change for Group 3 Complex Rehabilitative Power Wheelchairs Accessories and Seat and Back Cushions under Section 2 of the Patient Access and Medicare Protection Act (PAMPA) – Rescinded and replaced by Transmittal 3493.	07/05/2016	9520
<u>R3444CP</u>	01/29/2016	Payment for Purchased Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Furnished to Medicare Beneficiaries Residing Outside the U.S. - Expatriate Beneficiaries – Rescinded and replaced by Transmittal 3491	07/05/2016	9468
<u>R3443CP</u>	01/29/2016	Manual Update to Pub. 100-04, Chapter 20, to Include Used Rental Equipment	07/05/2016	9488
<u>R3416CP</u>	11/23/2015	CY 2016 Update for Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) Fee Schedule	01/04/2016	9431
<u>R3196CP</u>	02/13/2015	Payment Repairs to Capped Rental Equipment Prior to the End of the 13-Month Cap	07/06/2015	9062
<u>R2993CP</u>	07/25/2014	Update to Pub. 100-04, Chapter 20 to Provide Language-Only Changes for Updating ICD-10 and ASC X12	08/25/2014	8694
<u>R2977CP</u>	06/20/2014	Clarification of Billing Instructions Related to the Home Health Benefit	09/23/2014	8775
<u>R2687CP</u>	04/19/2013	Clarify the Definition of Customized Durable Medical Equipment (DME) Items	07/19/2013	8194
<u>R2629CP</u>	01/04/2013	Updating the VMAP/4D Table with B5 Ocularist Specialty Code	02/05/2013	8123

Rev #	Issue Date	Subject	Impl Date	CR#
<u>R2605CP</u>	11/30/2012	Transcutaneous Electrical Nerve Stimulation (TENS) for Chronic Low Back Pain (CLBP)	01/07/2013	7836
<u>R2511CP</u>	08/03/2012	Transcutaneous Electrical Nerve Stimulation (TENS) for Chronic Low Back Pain (CLBP) – Rescinded and replaced by Transmittal 2605	01/07/2013	7836
<u>R2487CP</u>	06/08/2012	Internet Only Manual (IOM) Update for Laboratory Services and Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Claims Processed under the End Stage Renal Disease Prospective Payment System (ESRD PPS)	06/19/2012	7749
<u>R2475CP</u>	05/18/2012	Internet Only Manual (IOM) Update for Laboratory Services and Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Claims Processed under the End Stage Renal Disease Prospective Payment System (ESRD PPS)	06/19/2012	7749
<u>R2465CP</u>	05/11/2012	Assigned Codes for Home Oxygen Use for Cluster Headaches (CH) in a Clinical Trial (ICD-10)	10/01/2012	7820
<u>R2464CP</u>	05/04/2012	Enhance the Multi-Carrier System (MCS) and ViPS Medicare System (VMS) to Maintain Five Full Years of Pricing Data and to Automatically Price Claims/Adjustments at the Rates in Effect at the Dates of Service	10/01/2012 for VMS	7383
<u>R2299CP</u>	09/08/2011	Enhance the Multi-Carrier System (MCS) and ViPS Medicare System (VMS) to Maintain Five Full Years of Pricing Data and to Automatically Price Claims/Adjustments at the Rates in Effect at the Dates of Service – Rescinded and replaced by Transmittal 2464.	10/03/2011	7383
<u>R2210CP</u>	05/06/2011	Enhance the Multi-Carrier System (MCS) and ViPS Medicare System (VMS) to Maintain Five Full Years of Pricing Data and to Automatically Price Claims/Adjustments at	10/03/2011	7383

Rev #	Issue Date	Subject	Impl Date	CR#
		the Rates in Effect at the Dates of Service – Rescinded and replaced by Transmittal 2299		
<u>R1961CP</u>	04/30/2010	Payment for Replacement of Oxygen Equipment in Bankruptcy Situations	10/04/2010	6838
<u>R1603CP</u>	09/26/2008	Claims Jurisdiction and Enrollment Procedures for Suppliers of Certain Prosthetics, Durable Medical Equipment (DME) and Replacement Parts, Accessories and Supplies	10/27/2008	5917
<u>R1493CP</u>	04/18/2008	Establish Pre-Payment Auto-denial Edits in Applicable States for DMEPOS Suppliers of Oxygen and Oxygen Equipment (DME MACs only)	04/07/2008	5929
<u>R1472CP</u>	03/06/2008	Update of Institutional Claims References	04/07/2008	5893
<u>R1421CP</u>	01/25/2008	Update of Institutional Claims References - Rescinded and Replaced by Transmittal 1472	04/07/2008	5893
<u>R1378CP</u>	11/23/2008	Establish Pre-Payment Auto-denial Edits in Applicable States for DMEPOS Suppliers of Oxygen and Oxygen Equipment (DME MACs only) – Replaced by Transmittal 1493	04/07/2008	5471
<u>R1368CP</u>	11/02/2007	Reporting an NPI and the “EY” Modifier on Claims for DMEPOS Items Dispensed Without a Physician’s Order to Obtain a Medicare Denial for Coordination of Benefits (COB)	04/07/2008	5771
<u>R1142CP</u>	12/22/2006	DMERC Claim Modifiers for Upgrades	04/02/2007	5367
<u>R961CP</u>	05/26/2006	Home Use of Oxygen in Approved Clinical Trials	10/03/2006	4389
<u>R867CP</u>	02/17/2006	Elimination of the DMERC Information Form (DIF)	04/03/2006	4241

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<u>R863CP</u>	02/17/2006	Update to Chapter 20, “Billing for Oxygen and Oxygen Equipment”, Section 130.6	03/17/2006	4271
<u>R745CP</u>	11/04/2005	Elimination of the DMERC Information Form (DIF)	04/03/2006	4040
<u>R656CP</u>	08/19/2005	Full Replacement of CR 3607, Payment Edits in Applicable States for DMEPOS Suppliers of Prosthetics and Certain Custom-Fabricated Orthotics, Change Request 3607 is Rescinded (DMERC Only)	10/03/2005	3959
<u>R629CP</u>	07/29/2005	Certificate of Medical Necessity Claim Edits Workload Reporting	01/03/2006	3699
<u>R546CP</u>	04/29/2005	Number of DMEPOS Pricing Files That Must be Maintained Online for Medicare-DMERC, FI and RHHI Only	10/03/2005	3792
<u>R489CP</u>	03/04/2005	Correction to Healthcare Common Procedure Coding System (HCPCS) Code A4217	07/05/2005	3714
<u>R445CP</u>	01/21/2005	Payment to Providers/Suppliers Qualified to Bill Medicare for Prosthetics and Certain Custom Fabricated Orthotics	07/05/2005	3607
<u>R330CP</u>	10/22/2004	DMERC-Beneficiary Submitted Claims, Process First Claim	04/04/2005	3233
<u>R329CP</u>	10/22/2004	DMERC Only-Payment to Providers/Suppliers Qualified to Bill Medicare for Prosthetics and Certain Custom Fabricated Orthotics	07/05/2005	3373
<u>R284CP</u>	08/27/2004	DMERCs Only-Appeals of Duplicate Claims	09/27/2004	3371
<u>R236CP</u>	07/23/2004	2005 DMEPOS Pricing File Record Layout	01/03/2005	3300
<u>R222CP</u>	07/02/2004	Skilled Nursing Facility Consolidated Billing-New Requirements for Claims for DMEPOS	N/A	2453

Rev #	Issue Date	Subject	Impl Date	CR#
<u>R166CP</u>	04/30/2004	New Systems Requirements	10/04/2004	2761
<u>R001CP</u>	10/01/2003	Initial Release of Manual	N/A	N/A

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