Mutual Fund Analysis & Segmentation



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Background Overview

The company is set to expand into government bond investment products, in addition to its existing mutual fund products. The marketing and sales team would like to run a thematic communication campaign for the upcoming product but want to tailor the campaign to a few different relevant segments. As a data analyst, you're tasked to provide segmentation for this purpose and give communication recommendations for the themes of the campaign.



Objective



Identify the right campaign to expand into government bond investment products.

Our Goals



Identify demographic users



Identify trends over time



Identify the overall risk profile and cluster it

Methodology

DATA ANALYSIS

discover useful information for business decision-making to make client segmentation with K-Means and Silhouette Approach



the process of identifying and fixing any issues with a data set using Pandas Library

RECOMMENDATION

to give good decision-making to stakeholders





Users Demographic



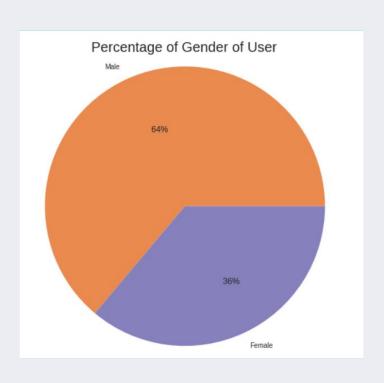
Total Active Users

IDR 350.000.000

Velocity of Money in last Month

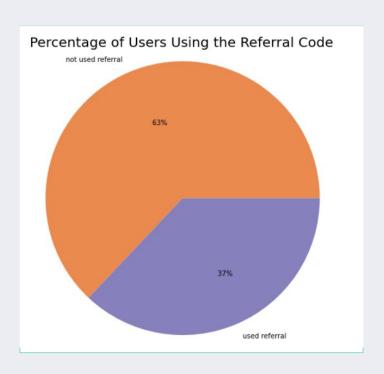


Users Gender Ratio



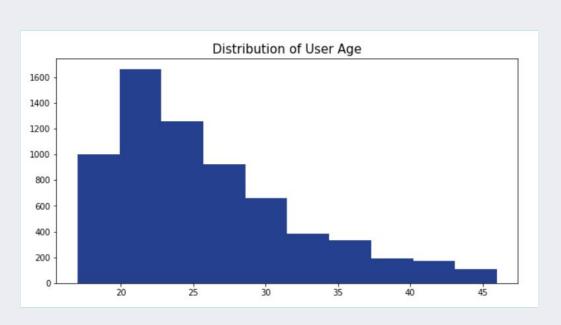
 Of the existing user distribution, 64% of them are male and 36% are female.

Users Refferal Ratio



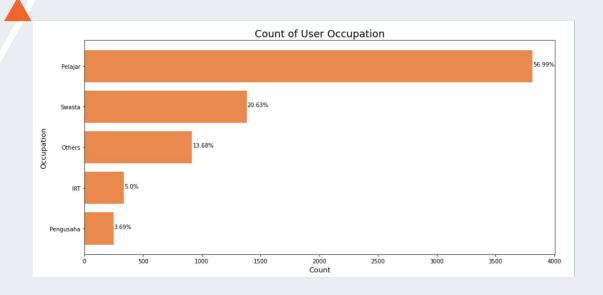
 Of the existing user distribution, 63% of them are not using referral code and 37% using referral code.

Users Age Distribution



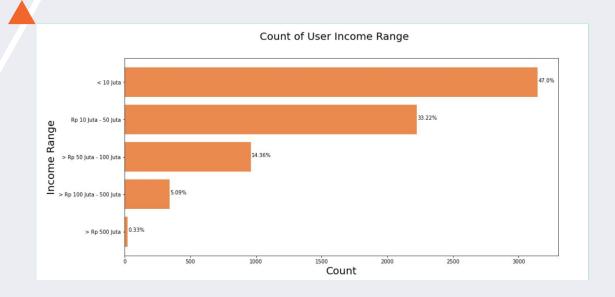
The majority of our users are in the 20-25 age range.

Users Occupation



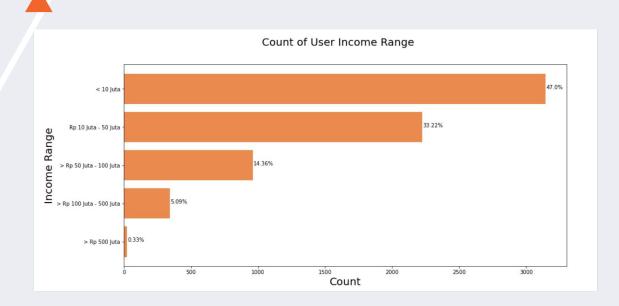
- Explaining from our previous findings that most of our users are in the age of 20-25, most of them are students.
- By paying attention to the pareto principle, we can focus on campaigns aimed at 80% of our users, students and private workers.

Users Income Range



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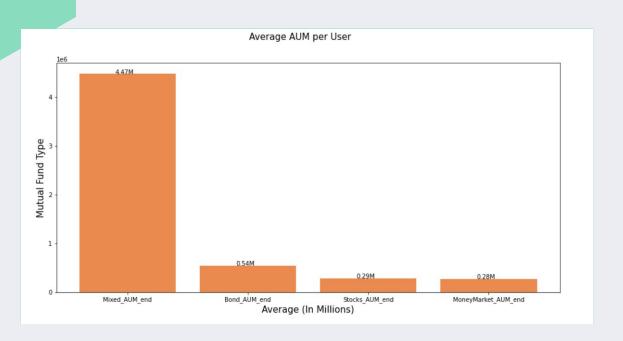
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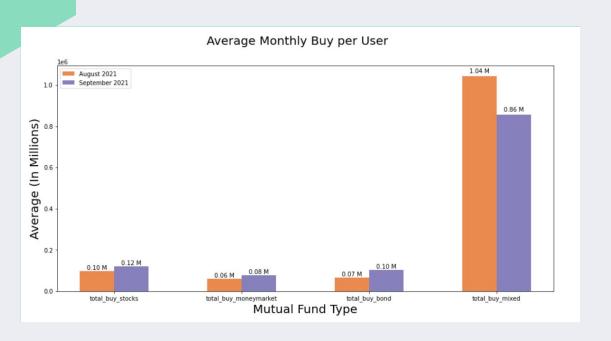
Mutual Fund Popularity

Average Users AUM



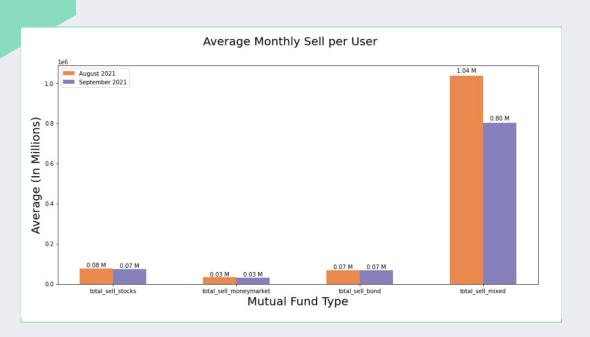
Our users mostly dare to invest large amounts in mixed mutual funds. The average AUM is much higher than the other types

Users Average Monthly Buy Transaction



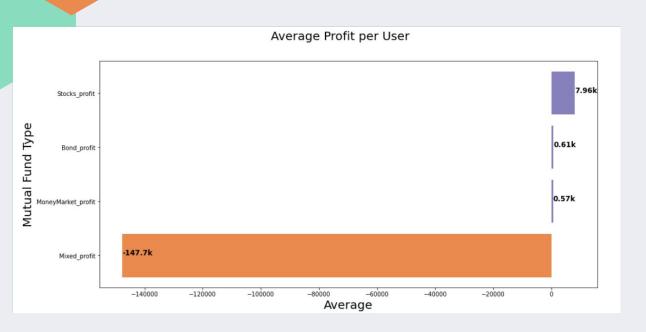
- The average buy of mixed mutual funds is also much higher than the others.
- in September, the number of mixed buys decreased from the previous month. Whereas for other types of mutual funds have increased.

Users Average Monthly Sell Transaction



in September the number of sells from mixed types has decreased from the previous month. Whereas for other types of mutual funds it looks stagnant.

Users Average Profit



- It turns out that the average profit earned from mixed mutual funds is negative, in other words, a loss.
- This is one of the reasons for the reduced number of daily transactions in mixed mutual funds.
- Meanwhile, the type of mutual fund that gets the highest profit is stocks mutual fund.



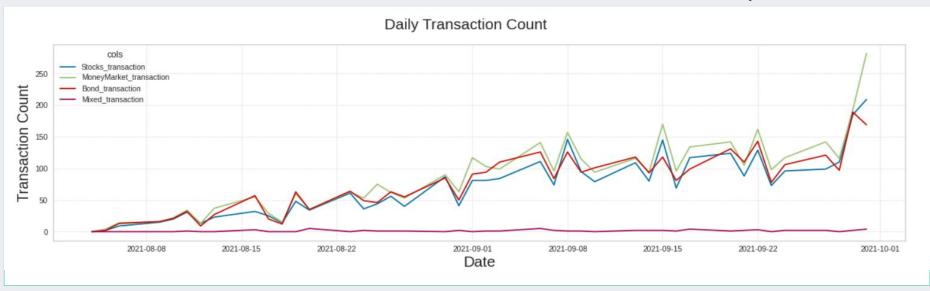




Mutual Fund Transaction Trend

Users Daily Transaction





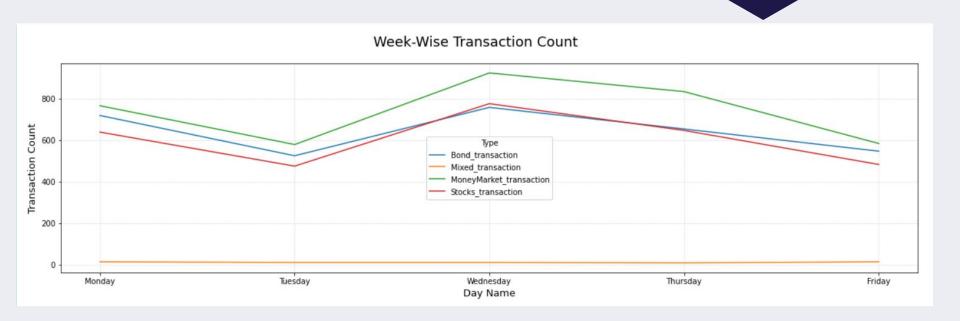
The count of daily transactions seems fluctuates. However, our users tend to make transactions (buy/sell) at the beginning of each week (Monday). Trend transaction of Stocks, MoneyMarket, and Bond is rising with R² score between in **75-80**%.

Users Daily Transaction of Mixed Fund



The highest transaction in August occurred in the middle of the month, while in September it occurred at the beginning of the month. The trendline of the mixed transaction R² score **16.51**%. So we can't conclude that the trend is really increasing.

Users Daily Transaction of Mixed Fund



Our users tend to make transactions (buy/sell) in the middle of each week (Wednesday)





Segmentation & Recomendation

The Distracted One



Above 50% Invest in Stocks



Lowest Balance End Of Period



Mostly Millenial



Private Sector Workers



Middle to High Income





The Observation One | Suitable Target Campaign



Below 14% Invest in Stocks



2nd Highest Balance End of Period



Gen - Z



Mostly Student



Middle to Low Income





The Brave One



Above 50% Invest in Stocks



Highest Balance End of Period



Mostly Millenial



Private Sector Workers



High Income





The Adventurer One



Above 50% Invest in Stocks



3rd Highest Balance End of Period



Gen - Z



Mostly Student



Middle to Low Income





Recommendation



Moment of Ads
Wednesday is a peak
transaction in week



Education Campaign

Create collaboration
with educational
institution to gain
Student market share



Consultation

Develop **consultation** service for low profit growth users

THANKS!

Do you have any questions?

Reach me on:

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