

<b>YOKOGAWA</b> 	DOCUMENT NUMBER: SNW-QM-231
DOCUMENT TITLE: Customer Audits	

HISTORY LOG				
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0	31 Mar 11	Initial	Jeffrey Foo	Lee Kock Hin
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representative

## **1 Customer Audits**

Customers are welcome to audit PSC operations. It is customary to submit written request for audit to PSC Operations Head (as a matter of courtesy). A convenient time for the audit will be given by PSC Operations Head.

Customer Audits may cover all aspects of PSC operations. Records and documents of other customers will not be shown to the Auditor, since these are considered confidential. Only PSC division and department records and documentation will be shown.

PSC internal audit records are considered confidential and will not be given to customer auditor for review. PSC Quality Manager may show such records briefly only to demonstrate that a system of internal audit does exist at PSC.

## **2 Reference Document.**

SMW-Q-001 Customer Audit Handling.

## **3 End of document**