

YOKOGAWA 	DOCUMENT NUMBER: SNW-QM-231
DOCUMENT TITLE: Customer Audits	

HISTORY LOG				
Rev.	Date	Description of Changes	Originator	Approver
0	31 Mar 11	Initial	Jeffrey Foo	Lee Kock Hin
1	20-Sep-12	Approved	Jeffrey Foo	Lee Kock Hin

CONTROLLED COPY
For document printing,
please approach QA
representative

1 Customer Audits

Customers are welcome to audit VPSS operations. It is customary to submit written request for audit to VPSS Operations Head (as a matter of courtesy). A convenient time for the audit will be given by VPSS Operations Head.

Customer Audits may cover all aspects of VPSS operations. Records and documents of other customers will not be shown to the Auditor, since these are considered confidential. Only VPSS division and department records and documentation will be shown.

VPSS internal audit records are considered confidential and will not be given to customer auditor for review. VPSS Quality Manager may show such records briefly only to demonstrate that a system of internal audit does exist at VPSS.

2 Reference Document.

SMW-Q-001 Customer Audit Handling.

3 End of document