

Fairness, Accountability, and Transparency

Machine Learning: Jordan Boyd-Graber University of Maryland

Trust Part of ML Pipeline

Learn model

Trust model

Deploy model

Trust AI system



Make better decisions



Improve model



ML is Everywhere

- Authorizing credit
- Sentencing guidelines
- Prioritizing services
- College acceptance
- Suggesting medical treatment

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ML is Everywhere

- Authorizing credit
- Sentencing guidelines
- Prioritizing services
- College acceptance
- Suggesting medical treatment
- How do we know it isn't being incompetent/evil?









Female voices pose a bigger challenge for voice-activated technology than men's voices

To predict and serve?

Kristian Lum, William Isaac

First published: 7 October 2016 Full publication histor



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Users by Race

Facebook Lets Advertisers Exclude

Abstract

Uber seems to offer better service in areas arch for a person's name, such as "Trevon Jones", may yield a with more white people. That raises some d ad for public records about Trevon that may be neutral, such as "Trough Jones? ...", or may be suggestive of an arrest record, such as ested?...". This writing investigates the delivery of these kinds of

> Washington Heights Southwest Washingt

tough questions.

POLICE



Machine Bias

There's software used across the country to predict future criminals. And it's biased against blacks.

1 Natalie Smith, Mark Josephs, Jan-

Dupont Circle Logan Circle

Keep it Simple (Stupid)

- Clear preference for interpretability
- Even at the cost of performance: decision trees still popular
- But what about all of the great machine learning we've talked about?

Pneumonia Example (Caruana)

- Prediction task:
 - LOW Risk: outpatient: antibiotics, call if not feeling better
 - HIGH Risk: admit to hospital (10% of pneumonia patients die)
- Most accurate ML method: multitask neural nets

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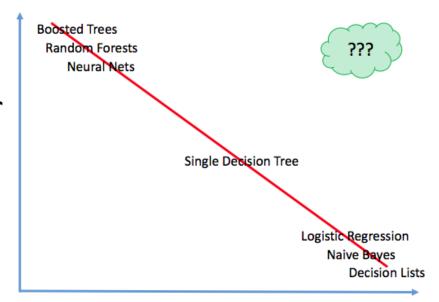
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- Most accurate ML method: multitask neural nets
- Used logistic regression
- Learned rule: HasAsthma(x) \rightarrow LessRisk(x)

Why?

- asthmatics presenting with pneumonia considered very high risk
- receive agressive treatment and often admitted to ICU
- history of asthma also means they often go to healthcare sooner
- treatment lowers risk of death compared to general population

Lessons Learned (Caruana)

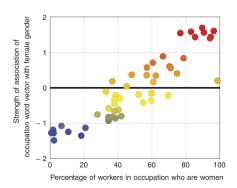
- Always going to be risky to use data for purposes it was not designed for
 - Most data has unexpected landmines
 - Not ethical to collect correct data for asthma.
- Much too difficult to fully understand the data
 - Our approach is to make the learned models as intelligible as possible for task at hand
- Experts must be able to understand models in critical apps like healthcare
 - Otherwise models can hurt patients because of true patterns in data
 - If you donâĂŹt understand and fix model it will make bad mistakes
- Same story for race, gender, socioeconomic bias
 - The problem is in data and training signals, not learning algorithm
- Only solution is to put humans in the machine learning loop



Intelligibility

We've already seen problems

- Gender/racial bias
- Generalization failures
- Malicious Input



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Can we just remove problematic variables?

- Not obvious a priori
- Can find correlated features
- More of a problem in deep learning

Subject for Today

- Intrinsic evaluation: topic models
- Intrinsic evaluation: embeddings
- Extrinsic evaluation: supervised ML
- Extrinsic evaluation: visualizations for supervised ML