Jarusha Nolan

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CAREER OBJECTIVE

Quick learner, assertive, self-motivated and goal orientated Pharmacist with over seventeen years of experience within the Pharmaceutical industry. Proven ability to assess customers' needs, establish rapport, build trust and exceed customer expectations. My career objective is to progress further within a dynamic branch of Pharmacy, or an innovative and vibrant Healthcare Company, thereby, broadening my areas of expertise within the scope of the profession to provide optimal healthcare.

CORE SKILLS AND KNOWLEDGE

- Exceptional analytical and strategic thinking as well as problem solving skills, including the ability of delegation of tasks, for smooth operational management.
- Superb attention to detail and ability to manage multiple projects/tasks simultaneously.
- Mitigating risks associated with insufficient or incorrect medication supply across the hospital network (including Schedule 8 drugs).
- Extremely team orientated and great at training, motivating and managing staff.
- Adept in implementing and maintaining policies for the bi-annual accreditation process for the hospital, in line with state guidelines.
- Ability to disseminate complex information on drugs and disease states, to educate patients and healthcare counterparts.
- Highly experienced in educational training of Registered Nurses, Allied Health, pharmacy contemporaries and patients, on both small and large scales.
- Highly adept in the management of hospital pharmacy inventory when left in charge.
- Ability to utilise Medical and Pharmaceutical databases and literature efficiently, to access and maintain up to date drug information.
- Reporting of serious adverse events in patients, to the TGA, as well as, maintaining accurate records in a timely manner.
- Accurate compounding of active ingredients for extemporaneous medicines
- As an experienced pharmacist, possess invaluable insight into the world of healthcare and can use that knowledge to enhance the quality of health outcomes for patients.
- Excellent time management, organisational and planning skills.
- Outstanding verbal and written communication skills.
- Highly efficient in Microsoft Office.

REGISTRATION

- Pharmacist with full registration in NSW since 2011 (Nil Conditions)
- Registration Number PHA0001629453

EDUCATION

- Bachelor of Pharmacy: B. Pharm; Faculty of Pharmacy, University of Sydney, NSW (Completed 2009)
- Higher School Certificate: Pietermaritzburg Girls' High School, KZN, South Africa

PROFESSIONAL EXPERIENCE

Clinical Pharmacist <u>Grade 2 Year 4</u> - Hawkesbury Health District Service (St John of God Hospital) Permanent Part Time (Sept 2019 – Present)

Company: Hawkesbury Hospital is a public and part private hospital that services the Hawkesbury Health District. It houses both Community and Allied Health services at its Windsor base whilst providing acute, diagnostic and maternity services to the local community and surrounding districts.

Personal Responsibility, Skills & Training

- Maintaining clinical duties as the rotating ward Pharmacist ensuring the correct administration of medications, whilst complying with the State Poisons Act & Regulations and Health Department Guidelines.
- Mitigating day to day risks associated with the correct handling and supply of Schedule 8 medications across the entire hospital.
- Sole responsibility to ensure guidelines are met and Pharmacy policies are consistent with annual accreditation requirements, to guarantee pharmaceutical services are in line with NSW regulations for the entire hospital.
- Maintaining adherence to Hospital Formulary to keep costs at bay.
- Liaising with physicians, nurses, physiotherapists, social workers, occupational therapists, dieticians and speech pathologists collaboratively, to ensure optimal patient outcomes.
- Timely and precise re-conciliation of patient's medications to ensure continuity of care from admission, all the way to their discharge.
- Managing pharmacy inventory accurately through current ordering portals and suppliers to ensure optimal levels are maintained across the entire hospital.
- Correctly identifying generic names, drug strengths and transcribing special notes on medication charts, to assist nursing staff during medication administration.
- Reporting and documenting Adverse Drug reactions to the TGA.
- Providing key drug information to patients and carers in a clear and easy to understand format.
- Presenting in-service training to Registered Nurses and Allied Health staff, alike.
- Maintaining accurate Schedule 8 drug register audits for the pharmacy, as well as hospital wards.
- Implementing the NAPS audit to aid antimicrobial stewardship for the entire hospital.

PROFESSIONAL EXPERIENCE

Clinical Pharmacist Grade 2 Year 4 - St John of God Richmond Hospital

Permanent Part Time (Oct 2020 – Present)

Company: St John of God Richmond Hospital is a private entity that focuses on rehabilitation and aids individuals to return to everyday life, with the tools to overcome life's setbacks. It specialises in Mental Health, PTSD and Drug and Alcohol detoxification.

Personal Responsibility, Skills & Training

- Maintaining clinical duties as the rotating ward Pharmacist ensuring the correct administration of medications, whilst complying with the State Poisons Act & Regulations and Health Department Guidelines.
- Mitigating day to day risks associated with the correct handling and supply of Schedule 8 medications across the hospital.
- Working collaboratively with physicians and Allied Health to ensure best patient care is provided.
- Maintaining adherence to Hospital Formulary to keep costs at bay.
- Providing prompt, accurate and concise medical information to patients and carers in an easy to understand format.
- Correctly identifying generic names, drug strengths and transcribing special notes on medication charts, to assist nursing staff during medication administration.
- Providing an up to date medication summary for patients on discharge.
- Implementing in-service training to Registered Nurses and Allied Health staff, alike.
- Specialised Mental Health training and sensitive counselling approaches when interacting with unwell patients.

PROFESSIONAL EXPERIENCE

Pharmacist in Charge - Lynch's Pharmacy

Full Time (Nov 2005 - Sept 2020)

Company: Lynch's Pharmacy was a shopping strip pharmacy that serviced the local community for over 50 years (prior to its closure in 2021). It had a multi-cultural clientele base of all ages and offered premium healthcare and advice to its patrons.

Personal Responsibility, Skills & Training

- Maintaining accurate monthly and quarterly QCPP claiming, documentation and maintenance for the pharmacy, via the 6CPA Community Pharmacy Agreement.
- Creating and implementing stringent policies for the streamlined running of the pharmacy and to meet and exceed bi-annual accreditation requirements.
- Responsible for the accurate reporting and recording of serious adverse events to the TGA and General Practitioners, to ensure maximal patient safety.
- Compiling easy to understand, up to date information packs on disease states to inform peers, patients, nursing staff and nursing home residents, thereby, enhancing compliance and health outcomes.
- Webster Pak maintenance (350 packs per week) for large nursing home facilities and community patients.
- Maintaining Methadone and Buprenorphine dosing services for selected patients.
- Managing NDSS database to meet diabetic patients' needs.
- Spearheading and maintaining the Pharmacy Practice Incentive Program and Know Your Numbers
 campaign for the pharmacy, as well as, implementing Medscheck, Diabetes Check and Clinical
 Interventions.
- Professional counselling of patients, regarding their health issues, to ensure optimum health outcomes.
- Accurate and efficient dispensing of patients' medications using Fred.
- Compounding of selected extemporaneous medicines to meet patients' needs.
- Preservation of stock levels through multiple wholesalers, API, Symbion, Sigma and Pfizer.

OTHER SKILLS AND TRAINING

- Website design using templates <u>www.cocktailhour.com.au</u> and <u>www.lightofthelotus.com.au</u>
- Mental Health First Aid certified.
- Sole organisation and implementation of Health Promotions for various key National Health days.
- Partaking in health webinars to maintain optimum client health outcomes and stay abreast of current guidelines.
- Continual Professional Development in key health areas, via seminars, *AJP* journal articles and conferences, to maintain up to date knowledge.

REFERENCES

Available on request.