### **Entor Krasniqi**

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### **Profile**

Enthusiastic ICT student with a genuine passion for helping people through technology!

I am a second-year Information Technology student at Metropolia University of Applied Sciences, specializing in software engineering. I am also studying networks and cybersecurity. I have experience in project execution, such as network configuration, software applications and web applications.

I believe I would be a great fit for your organization because I am a quick learner, adaptable, and highly motivated to grow, especially in the field of networking and software development. Also I'm interested in moving to different countries and experiencing different cultures.

Additionally, I thrive in collaborative environments and excel at problem-solving.

### **Education**

# Vocational Qualification in Business and Administration (Merkonomi), Financial Administration

Business College Helsinki 2015 - 2018

#### **Bachelor of Engineering in Information Technology**

Metropolia University of Applied Sciences, Helsinki August 2023 - Present

### Skills

#### **Technical Skills**

• Programming Languages: JavaScript, TypeScript, Python, Java

• Databases: MySQL, MariaDB, MongoDB

• Web Development: React.js, Vue.js, Express

• Cloud Services: Microsoft Azure

- Version Control: Git
- Styling Libraries and CSS: Bootstrap, Milligram, Tailwind CSS
- **Operating systems:** Foundational knowledge in Linux (installation, configuration and system administration)
- Adobe Tools: Proficient in Adobe Photoshop and Illustrator with strong foundational skills in both
- UI/UX Design: Experience in designing user-friendly and visually appealing interfaces

### **Networking Expertise**

- Installation and maintenance of wireless networks, including ASUS RT-AX53U routers
- Experience with Cisco networking technologies such as router and switch configurations, VLANs, and routing protocols (e.g., OSPF, EIGRP)
- Understanding of TCP/IP, DNS, DHCP, and NAT principles
- IoT integration: Sending and receiving MQTT messages between Raspberry Pi devices in wireless networks
- Familiarity with network simulators like Cisco Packet Tracer

### **Installation and Support**

Experience in software and hardware installations and support services

### **Documentation and Process Management**

- Proficient in creating user guides and documentation
- Experience in planning and executing user-friendly web applications for projects

#### Interpersonal Skills

- Strong customer service skills and ability to perform in busy environments (experience as a sales security officer and event security)
- Excellent prioritization and communication skills developed through projects and financial administration roles

### Work Experience

### Sales Security Officer (Salesperson / Security Guard)

Leinonen Suomi Oy 2017 - 2018

- Provided customer service in Finnish and English at retail store checkout counters
- Managed cash transactions and maintained accuracy in sales activities
- Assisted in general store maintenance and inventory tasks
- Enhanced daily processes and supported sales optimization efforts

#### **Financial Administration Assistant**

Reila Palvelut Oy 2019 - 2020

- Assisted in bookkeeping tasks, including bank statement reconciliations and preparing financial records
- Provided customer service and correspondence in Finnish and English
- Participated in handling and archiving financial documents, ensuring up-to-date records
- Supported invoice management and preparation of sales invoices
- Compiled and reviewed financial reports and analyses, supporting monthly reporting processes

### **Event Security Officer**

HKI Events 2020 - Present

- Delivered customer service in a fast-paced event environment in Finnish and English
- Ensured the overall safety of event areas and maintained event security
- Managed payment terminals and cash flows at events
- Provided customer support and guidance at event locations
- Handled general maintenance tasks, such as preparing event spaces and implementing safety measures

# **Projects**

### Airplane Quiz Game

Developed an interactive airplane-themed quiz game where players create their usernames to log in and participate in quiz challenges. Players earn coins for each correct answer, enabling them to "travel" to different locations worldwide. Upon reaching a new destination, players face unique location-specific challenges complemented by real-time weather updates, offering an immersive experience.

Technologies used: Python, JavaScript, SQL, CSS, HTML

### **Fitness Supplement Full-Stack Web Application Store**

Developed a responsive full-stack web application for users seeking high-quality supplements. The online store adapts seamlessly to mobile users, providing an optimized shopping experience across devices. The backend is built using Node.js and TypeScript, ensuring a robust and reliable foundation. MySQL is the primary database, supplemented by MongoDB for special use cases. The frontend utilizes Tailwind CSS and JavaScript, creating a clean, attractive, and responsive user interface. The goal is to offer fitness-focused customers a reliable and user-friendly way to explore and purchase high-quality supplements.

Technologies used: JavaScript, SQL, MongoDB, CSS, HTML, Tailwind CSS

### **Real Estate Web Application**

Developed a real estate web application similar to Oikotie.com, tailored for the Balkan market. This platform connects property buyers, sellers, and renters, offering a seamless user experience for browsing and listing properties. The application is built using the MERN stack, ensuring a dynamic and responsive interface while maintaining robust backend functionality.

Technologies used: MongoDB, Express, React.js, Node.js

### **Additional information**

- Willing to relocate internationally for the right opportunity.
- Enthusiastic about exploring innovative technologies and networking solutions.

## Languages

Finnish: NativeEnglish: FluentAlbanian: Fluent