Entor Krasniqi

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Profile

I am a second-year Information Technology student at Metropolia University of Applied Sciences, specializing in software engineering and minoring in cybersecurity. I have experience in project execution, such as network configuration, software applications and web applications. Additionally, I thrive in collaborative environments and excel at problem-solving.

Education

Bachelor of Engineering in Information Technology   2023 - Present
Metropolia University of Applied Sciences, Helsinki

Vocational Qualification in Business and Administration (Merkonomi), Financial Administration
Business College Helsinki   2015 - 2018

Skills

Technical Skills

- **Programming Languages:** JavaScript, TypeScript, Python, Java
- **Databases:** MySQL, MariaDB, MongoDB
- **Web Development:** React.js, Vue.js, Express.js
- **Cloud Services:** Microsoft Azure
- **Version Control:** Git
- **Styling Libraries and CSS:** Bootstrap, Milligram, Tailwind CSS
- **Operating systems:** Foundational knowledge in Linux (installation, configuration and system administration)

- **Adobe Tools:** Proficient in Adobe Photoshop and Illustrator with strong foundational skills in both
- **UI/UX Design:** Experience in designing user-friendly and visually appealing interfaces

Cybersecurity Skills

I have a strong foundation in cybersecurity, having completed courses in Cybersecurity, Cybersecurity Operations, and Ethical Hacking. I am familiar with network security principles, threat detection, and incident response. Additionally, I am gaining hands-on experience with tools like Splunk, Linux and Cisco and actively working on expanding my knowledge through labs and certifications like CISSP"

This will make you stand out more to hiring managers. Let me know if you want to tailor it further!

Networking Expertise

I have hands-on experience in installing and maintaining wireless networks, including configuring **ASUS RT-AX53U routers**. I am proficient in **Cisco networking technologies**, including router and switch configurations, VLANs, and routing protocols such as OSPF and EIGRP. I have a solid understanding of networking fundamentals, including **TCP/IP, DNS, DHCP,** and **NAT**. Additionally, I have worked with IoT integration, setting up **MQTT** communication between Raspberry Pi devices in wireless networks. I am also familiar with network simulation tools like Cisco Packet Tracer to design and test network configurations.

Interpersonal Skills

- **Strong customer service** skills and ability to perform in busy environments (experience as a sales security officer and event security)
- **Excellent prioritization, problem solving and communication** skills developed through projects and financial administration roles

Work Experience

Turvamyyjä (Salesperson / Security Guard)

Reila Palvelut Oy
2020 - 2022

I provided customer service in Finnish and English, efficiently handling cash transactions, balancing registers, and ensuring accuracy in sales activities. In addition to my role as a cashier, I managed stocking and inventory tasks, ensuring products were properly shelved and the store remained organized. At the same time, I played a key role in security by

preventing theft attempts and de-escalating conflicts with **professionalism**. Demonstrating strong **leadership**, **communication,** and **problem-solving** skills, I effectively juggled multiple responsibilities, staying calm under pressure to ensure smooth operations and a safe environment for both customers and staff.

Financial Administration Assistant

Leinonen Suomi Oy
2019 - 2020

In my previous role, I demonstrated strong **organizational** and **communication** skills while assisting in a variety of bookkeeping tasks, including reconciling bank statements and preparing accurate financial records. I effectively managed **customer service** inquiries and correspondence in both Finnish and English, ensuring a seamless and professional experience for clients. Additionally, I played an integral part in the handling and archiving of financial documents, meticulously maintaining up-to-date records. I provided crucial support in invoice management, ensuring the timely preparation of sales invoices. Furthermore, I contributed to the compilation and review of financial reports and analyses, which supported the smooth execution of monthly reporting processes. Through these responsibilities, I cultivated a keen attention to detail, **time management**, and **cross-functional collaboration**, all while upholding the highest standards of **accuracy** and **efficiency**.

Event Security Officer

HKI Events
2020 - Present

In a fast-paced event environment, such as music concerts and bars, I provided exceptional **customer service** in both Finnish and English, ensuring a smooth experience for attendees. I was responsible for managing event **safety** and **security**, overseeing payment terminals and cash flow, and offering proactive support to guests. Additionally, I assisted with preparing event spaces and implementing safety measures. These experiences helped me develop key soft skills such as **adaptability, communication, attention to detail,** and **problem-solving**, which are essential for driving operational success in client-focused environments

Projects

Airplane Quiz Game

Developed an interactive airplane-themed quiz game where players create their usernames to log in and participate in quiz challenges. Players earn coins for each correct answer, enabling them to "travel" to different locations worldwide. Upon reaching a new destination, players face unique location-specific challenges complemented by real-time weather updates, offering an immersive experience.
Technologies used: Python, JavaScript, SQL, CSS, HTML

Fitness Supplement Full-Stack Web Application Store

Developed a responsive full-stack web application for users seeking high-quality supplements. The online store adapts seamlessly to mobile users, providing an optimized shopping experience across devices. The backend is built using Node.js and TypeScript, ensuring a robust and reliable foundation. MySQL is the primary database, supplemented by MongoDB for special use cases. The frontend utilizes Tailwind CSS and JavaScript, creating a clean, attractive, and responsive user interface. The goal is to offer fitness-focused customers a reliable and user-friendly way to explore and purchase high-quality supplements.

Technologies used: JavaScript, SQL, MongoDB, CSS, HTML, Tailwind CSS

Real Estate Web Application

Developed a real estate web application similar to Oikotie.com, tailored for the real estate market. This platform connects property buyers, sellers, and renters, offering a seamless user experience for browsing and listing properties. The application is built using the MERN stack, ensuring a dynamic and responsive interface while maintaining robust backend functionality.
Technologies used: MongoDB, Express, React.js, Node.js

Languages

- **Finnish:** Native
- **English:** Fluent
- **Albanian:** Fluent
- **Swedish**: Basics

Hobbies & Interests

I'm passionate about football, basketball, and MMA, and recently started training in Brazilian Jiu-Jitsu, which has sharpened my **creativity under pressure**.

As a former football team captain, I developed leadership skills, **teamwork**, and the ability to **motivate** others.

I also enjoy design, creating logos, web design and building brand identities for startups with a focus on **simplicity**, **clarity** and **innovation**.

References

References available upon request. I would be happy to provide recommendations from previous employers and colleagues.