Enya Crocock Moreno

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PROFILE

Aspiring Data Analyst with competencies in SQL, Excel, data visualisation and statistics. Bilingual speaker native in Spanish and English. Curious and tenacious by nature with an ability to work alone or as part of a team. Looking forward to getting an opportunity to demonstrate and develop my skills and to contribute by producing quality data-driven insights.

SKILLS

Data Analytics
- SQL – Microsoft SQL Server, MySQL
- Excel – Pivot Tables, X Lookup, Conditional Formulas
- Data Visualisation – Microsoft Power BI, Tableau

Languages
- Spanish – Native
- English – Native

WORK EXPERIENCE

Diputación de Málaga (Centro de Información de Turismo de Interior)   **Málaga, Spain**
Tourist Information Centre Assistant   *November 2019 – May 2020*
- Proactively streamlined visitor data collection processes through the use of Excel Spreadsheets resulting in a more modernized and user-friendly system.
- Researched, developed, and designed a tourism brochure now on display in the tourist centre.
- Effectively communicated with customers in person, via email and by telephone to provide them with the information they solicited, receiving numerous customer complements.
- Actively listened to customers interests and recommended suitable travel itineraries.
- Improved efficiency in customer interaction by enhanced monitoring and reorganising stock.

PROJECTS

Genealogy Project   [Link](#)
- Researched and collected 7 generations worth of genealogical data through various online sources.
- Developed a MySQL database to store the data.
- Designed a Power BI dashboard to visualize family members movements throughout time to help ease future research.

Covid -19 Exploratory Data Analysis and Visualisation   [GitHub](#)
- Explored a Covid-19 dataset on Microsoft SQL Server.
- Used Power BI to visualize the Covid-19 status up to November 2021 and vaccination status around the world.

ACHIEVEMENTS

Harry Potter Infographic   [Link](#)
Finalist (top 7 of 256 participants)   *2022*
- Created a one-page report using a Harry Potter dataset for a Maven Analytics Challenge.
- Designed a guide through the harry potter movie universe for non-harry potter fans on Power BI.

Corporate Social Responsibility in Tourism Project   **Universidad de Málaga**
Scholarship winner   *2016*
- Used network to secure interviews and tours with key departments within the Marriott Resort.
- Collaborated with team members to coordinate and assemble the project plan.
- Took a lead role in the preparation and English translation of interview questions and building the presentation.

EDUCATION

Universidad de Málaga   **Málaga, Spain**
Bachelor's Degree in Tourism   *Graduation Date: October 2020*
- Relevant courses: Statistics, Database Management

Technological University Dublin   **Dublin, Ireland**
Erasmus Exchange Program – Tourism   *September 2018 – June 2019*

CERTIFICATES

- Google Data Analytics Professional Certificate   July 2021