

Enzo Bossa

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EDUCATION

Florida Atlantic University
Bachelor of Computer Science
Minor in Artificial Intelligence

WORK EXPERIENCE

Law Firm of Marcelle Poirier Miami Beach, FL

Web Developer/IT Manager February 2024 - Present

- Develop and maintain websites and web applications according to project requirements.
- Write clean, efficient, and maintainable code using WordPress.
- Implement responsive web design techniques to ensure compatibility across various devices and screen sizes.
- Integrate third-party APIs and services to enhance website functionality.
- Optimize web applications for maximum speed, scalability, and performance.
- Conduct thorough testing and debugging to identify and resolve issues promptly.
- Troubleshoot and resolve hardware and software issues for desktops, laptops, printers, and other peripherals.

Eco Cleaners Oakland Park, FL

IT/Help Desk October 2019 - February 2024

- Provide first-line technical support to users via ticketing system.
- Troubleshoot and resolve hardware and software issues for desktops, laptops, printers, and other peripherals.
- Assist users with login problems, password resets, and account management.
- Install, configure, and update software applications and operating systems.
- Diagnose and resolve network connectivity issues, both wired and wireless.
- Educate users on basic IT procedures and best practices for data security.

ACADEMIC PROJECTS

LibAR (Engineering Design, Fall 2022)

I worked on an augmented reality assistant application for the FAU library. LibAR uses an augmented reality assistant to aid students and staff with everything they need in the FAU library. Users can use hand gestures and voice commands with the HoloLens 2 device to book a study room, find a book, or for staff, to look at IT tickets. I was responsible for creating the component that allows the user to find a book.

- Tools used: Unity, HoloLens 2

Enliven (Principles of Software Engineering, Fall 2021)

Worked in React.js and Firebase to create a posts page to allow users to create posts. The website is a new platform where users can share anything they'd like, whether it be a link to an article on how to keep up a good routine during a lockdown, or just about anything they'd like to share with other users who are having a difficult time during the pandemic.

- Tools used: *REACT.JS, Firebase, VSC, CSS3*

TECHNICAL SKILLS

Languages: *C/C++, JavaScript, PHP, SQL, Python, Java, C#, Swift*

Web Development: *HTML5, CSS3, REACT.JS, JQuery, ASP, ASP.NET, WordPress*

Operating Systems: *Windows, Linux, MacOS*

Software: *Visual Studio Code, Brackets, Jira, Slack, Android Studio, Postman, Unity, XCode*

Support: *Troubleshooting, Printers, BIOS, POST, HDD, SSD, TeamViewer, Microsoft 365, RDP, Active Directory, Command-Line*

Certifications: *Comptia A+*

Languages

- Fluent in English and French