Client: Shi, Shuomeng (6686) Patient: Shiliu (7997)

Phone:0434499739Species:CanineBreed:Collie, BorderAddress:10A Sindel StreetAge:2 Yrs. 1 Mos.Sex:Female

West Ryde, NSW 2114 Color: Blue Merle

Date Type	Staff	History
5/08/2023 P	GY	1.00 tube of Pro-Kolin Probiotic Paste 60mls (708) Rx #: 14493 0 Of 0 Refills Filled by: GY Please give 5.0ml orally TWICE daily. Starting 05/08/2023 for 5-7 days.
5/08/2023 C Shiliu's O n	AP paid for CC r	CC Membership ACTIVE - CLOSED Aug 07/2023 membership on the 29/10/2022 at OurVet Erina. Invoice is attatched.

5/08/2023 C GY Hx: - CLOSED Aug 07/2023

Hx:

OV Erina client full paid complete care membership with prove of invoice dated 10/2022. unable to call OVE as not open on weekends.

O reported patient has always had intermittent watery diarrhoea for a few days. Mostly self resolving with prokolin for up to a week.

O is utd with monthly nexgard spectra. active, frequents dog park.

no change of appetite, still BAR since started watery diarrhoea a few days ago.

O would like further diagnosis due to intermittent GI symptoms.

diet: origin kibble. cooked vegetables. snacks.

diarrhoea does not seem to correlate to snacks offered.

O recently moved, had not found vet clinic close to residential.

E;

all vitals normal. MM pink, moist <2s.

eyes, ears: clear and clean. oral: grade 0/4 dental. nsf.

auscultation: normal bronchovesicular lung sounds. no murmur.

abdomen: comfortable upon cranial and caudal abdominal palpation. no point of tension or foreign body noted. MSK; weight bearing normally on all 4s.

rectal: well formed faecal ball in rectum. obtained some faecal sample in case for testing. no rectal impaction. faeces was brown.

- in house faecal float negative, nsf.

A:

1. intermittent watery diarrhoea; GI vs Extra GI

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Date Type Staff History

P;

discussed pe findings.

advised to commence prokolin bid for 5-7 days.

advised faecal PCR (O would like to use cc faecal examination). explained difference of PCR and in house faecal float and limitations of the latter.

O unable to decide PCR test, would like to call insurance company to check coverage. O was informed of cut off time 12pm for sample submission.

Called O at 12.35pm to inform faecal float test negative. PCR sample not submitted.

<b>5/08/2023 V</b> CS		Aug 5, 2023 10:20 AM Staff: CS			
			Weight	: 19.10 kilogram	S
29/10/2022 29/10/2022 29/10/2022 29/10/2022 29/10/2022 29/10/2022 29/10/2022	PR PR PR PR PR	SA SA SA SA SA SA	1.00 CC In House 1.00 each of CC C 1.00 each of CC Ir 1.00 CC Microchip	complete Care Blood Test (9 n House Heartworm Test (90 n (9007) e Dental Benefit (9032)	
25/09/2022 CC full payn	_	MC pired - removed	CC Expired - CLO PVL, invoiced CC	SED Oct 15/2022 C unsub + removed in-sto	re and CS benefits
27/07/2022	L	SW	Laboratory Red Test SDMA = SDMA: SDMA and impairment of	ults from IDEXX VetLa quisition ID: 2913 Result 8 ug/dL d CREA within referen GFR is unlikely. Rec lete urinalysis.	Posted Final Reference Range 0 - 14 ce interval:
27/07/2022	L	SW		ults from IDEXX VetLa quisition ID: 2913 Result 30 g/L	

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	01-44	I li aka ma		
Date Type	Staff	History		
		ALKP =	128 U/L	23 - 212
		ALT =	75 U/L	10 - 125
		BUN/UREA =	7.7 mmol/L	2.5 - 9.6
		CREA =	71 umol/L	44 - 159
		GLU =	6.05 mmol/L	4.11 - 7.95
		TP =	66 g/L	52 - 82
		GLOB =	36 g/L	25 - 45
		ALB/GLOB =	0.9	20 10
		BUN/CREA =	27	
		•	nd CREA within refere	nce interval:
			f GFR is unlikely. Re	
			plete urinalysis.	•
		·	-	
27/07/2022 L	SW	Hematology r	esults from IDEXX Vet	Lab In-clinic
		Laboratory R	equisition ID: 2913	Posted Final
		Test	Result	Reference Range
		HCT =	48.1 %	37.3 - 61.7
		HGB =	16.0 g/dL	13.1 - 20.5
		MCHC =	33.3 g/dL	32.0 - 37.9
		WBC =	10.10 x10^9/L	5.05 - 16.76
		LYMPHS =	2.71 x10^9/L	1.05 - 5.10
		%LYMPHS =	26.9 %	0.16 1.10
		MONOS =	0.77 x10^9/L	0.16 - 1.12
		%MONOS =	7.6 % 5.74 w1009/T	2.95 - 11.64
		NEUT = %NEUT =	5.74 x10^9/L 56.8 %	2.95 - 11.64
		EOS =	0.88 x10^9/L	0.06 - 1.23
		%EOS =	8.7 %	0.00 1.25
		BASO =	0.00 x10^9/L	0.00 - 0.10
		%BASO =	0.0 %	3.23
		PLT =	444 K/uL	148 - 484
		Retics =	81.3 K/uL	10.0 - 110.0
		%Retics =	1.2 %	
		RBC =	6.59 <b>x</b> 10^12/L	5.65 - 8.87
		MCV =	73.0 fL	61.6 - 73.5
		MCH =	24.3 pg	21.2 - 25.9
		RDW =	18.8 %	13.6 - 21.7
		MPV =	9.0 fL	8.7 - 13.2
		PDW =	7.8 fL L	9.1 - 19.4
		PCT =	0.40 %	0.14 - 0.46

27/07/2022 C SW General check over - CLOSED Jul 29/2022 o found a small lump on the back few days ago

Client: Shi, Shuomeng (6686)

Phone: 0434499739 Address: 10A Sindel Street

West Ryde, NSW 2114

Patient: Shiliu (7997)

Species: Canine Breed: Collie, Border Sex: Female

Age: 2 Yrs. 1 Mos.

Color: Blue Merle

Date Type Staff **History** 

ate about 1/2 of a hand sized cooked lamb bone last night this morning - vomited up large amount of bone fragments Ate well today, no further vomit since morning, still very active and happy. defecating normally utd with monthly nexgard spectra + 3 monthly paraguard usual diet: orijen dry

Examination:

BAR, BCS 6/9, chest nad HR 136, rr panting mm pinkmoist crt< 2 sec, q0 dental abdo nad comfortable, no pain on palpation

temp: 38.7

PAB: WNL

losec 10mg sid 3 days bland diet for 3-4 days rec probiotics - o has at home recheck asap if not improving dew claws trimmed discussed desexing - o not considering desexing at this stage

27/07/2022 P	SW	3.00 tablet of Losec Tablets 10mg (1628) Rx #: 12058 0 Of 0 Refills Filled by: SW GIVE 1 TABLET ONCE DAILY FOR 3 DAYS.	
27/07/2022 V	SW	Jul 27, 2022 02:45 PM Staff: SW	
		Weight : 16.40 kilograms	

Nurse Consult - CLOSED Mar 07/2022

Both owners brought Shiliu in, requested microchip verification form to be filled in and nails to be trimmed. Scanned brtween shoulder blades and filled in verification form, SW signed it.

Trimmed only tips of front nails, back nails were quite short. Able to do by myself.

Client: Shi, Shuomeng (6686)

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West Ryde, NSW 2114

Patient: Shiliu (7997)

Species: Canine Breed: Collie, Border Sex: Female

Age: 2 Yrs. 1 Mos.

Color: Blue Merle

Date Type Staff **History** 

6/01/2022 V CS Jan 6, 2022 03:32 PM Staff: CS

Weight : 11.30 kilograms

SW 6/01/2022 C Check eyes - CLOSED Jan 06/2022 weepy both eyes for the past few days

otherwise well at home

eddu no v/d/cs/

Examination:

BAR, vitals wnl, teething

conjunctivitis bilaterally, inflammed third eyelid, dried mucoid discharges both medial canthus f-stain - negative, no fb seen

amacin BID 5 days nails trimmed

recheck 5 days if not improved desexing recommended

6/01/2022 P SW

1.00 tube of Amacin Eye Ointment (1941) Rx #: 10572 0 Of 0 Refills Filled by: SW

APPLY IN BOTH EYES TWICE DAILY FOR 5 DAYS.

13/11/2021 C SW Third puppy vaccination - CLOSED Nov 13/2021

due for third puppy vaccination doing well at home, eddu no v/d/c/s

utd with nexgard spectra

Examination:

BAR, vitals wnl, chest nad HR 128, rr 28 mm pink, abdo tense, temp:39.0 fit for vaccination nails trimmed

Client: Shi, Shuomeng (6686)

Phone: 0434499739 Address: 10A Sindel Street

West Ryde, NSW 2114

Patient: Shiliu (7997)

Species: Canine Breed: Collie, Border Sex: Female

Age: 2 Yrs. 1 Mos.

Color: Blue Merle

Date Type Staff **History** 

Canigen DHP B2103501 Exp 10-2022 Canigen KC B2119401 Exp 03-2023 Protech c2i B3291008 Exp 16.02.2023 due 1 year desexing recommended

13/11/2021 V

CS

Nov 13, 2021 03:05 PM Staff: CS

Weight : 8.40 kilograms

16/10/2021 C SW Second vaccination - CLOSED Oct 16/2021 Due for second puppy vaccination no concerns at home has soft stools yesterday - resolved now

utd with nexgard spectra + tapewormer

Examination: BAR, vitals wnl fit for vaccination nails trimmed

Canigen DHP B2103501 Exp 10-2022 Canigen KC B2111202 Exp 11-2022 Protech c2i B3291008 Exp 16.02.2023 Due 4 weeks desexing recommended

9/10/2021 C

CN

Reason: check skin under chin CN N11381 - CLOSED Oct 09/2021

Reason: check skin under chin CN N11381

History:

Client: Shi, Shuomeng (6686) Patient: Shiliu (7997)

Phone:0434499739Species:CanineBreed:Collie, BorderAddress:10A Sindel StreetAge:2 Yrs. 1 Mos.Sex:Female

West Ryde, NSW 2114 Color: Blue Merle

Date Type Staff History

Saw female o today o agreed to consult following covid policy

Puppy recently BIOP

O come in because she noticed there was a skin lesion under the chin

O therwise EDDU normal no VD CS

**Examination:** 

BAR very playful

BCS 5/9

HR 120 RR normal MM pink CRt 1s

teeth - G0/4 perfect D dental

EENT: NAD. eyes nose ears clear no discharge

I: NAD coat ok except single focal papule under the chin

CVR: NAD normal lung field no murmur chest clear

GI: NAD in abdopalpation soft relax.

UG: NAD

MSK: Ambulatory no lameness. NAD in spinal manipulation. normal gait. All joints good ROM. Checked no

signs of pain localization.

N: NAD in corneal, menace reflex. unremarkable full neurological examination not performed

PLN: normal size

Assessment:

susp mild dermatitis/ acne. contact with food bowl?

Plan:

O to clean with saline and monitoring

Also rediscussed FTW - o to carry on monthly nexgard spectra and quarterly tapewormer

**9/10/2021 V** CN Oct 9, 2021 03:33 PM Staff: CN

Weight : 5.20 kilograms

28/09/2021 C SW General check over - CLOSED Sep 28/2021

purchased from breeder 1 week ago

all well at home, eddu

Client: Shi, Shuomeng (6686)

Phone: 0434499739 Address: 10A Sindel Street

West Ryde, NSW 2114

Patient: Shiliu (7997)

Species: Canine Breed: Collie, Border Age: 2 Yrs. 1 Mos. Sex: Female

Age: 2 Yrs. 1 Mos. Color: Blue Merle

Color. Blue Merie

Date Type Staff

History

just vomited in the car ride had nexgard spectra last week no concerns at home had first vaccination done already

Examination:
BAR, vitals wnl
oral exam nad, eyes/ears/nose nad
in good health
nails trimmed
ears cleaned

tapewormer given PO

28/09/2021 V SW

25/09/2021 R

Sep 28, 2021 11:03 AM Staff: SW

Weight : 4.28 kilograms

MC

Complete Care - CLOSED Sep 25/2021



# The Complete Care Membership

I,Shuomeng Shi of 10A Sindel Street, West Ryde, NSW, 2114, shishuomeng@hotmail.com have chosen to join Our Vet Complete Care.

My present VIP number is C21507844

The pet(s) I have chosen to join into this program is(are):

Patient Name: Shiliu Second Pet: Patient Name:

Collie, Border Breed : \_\_\_\_\_

9 Wks. 1 Days Age : \_\_\_\_\_

B:Billing, C:Med note, CB:Call back, CK:Check-in, CM:Communications, D:Diagnosis, DH:Declined to history, E:Examination, ES:Estimates, I:Departing instr, L:Lab result, M:Image cases, P:Prescription, PA:PVL Accepted, PB:problems, PP:PVL Performed, PR:PVL Recommended, R:Correspondence, T:Images, TC:Tentative medI note, V:Vital signs

OurVet Lidcombe Page 8 of 11 Date: 25/08/2023 2:23 PM

Client: Shi, Shuomeng (6686) Patient: Shiliu (7997) Phone: 0434499739 Species: Canine Breed: Collie, Border Address: 10A Sindel Street Age: 2 Yrs. 1 Mos. Sex: Female West Ryde, NSW 2114 Color: Blue Merle Date Type Staff History | have read the "Terms and Conditions" as described on the Complete Care brochure and understand that further details may be acquired via the Our Vet website - www.ourvetpets.com.au whave read and understood the Our Vet Privacy policy and understand that further details may be acquired via the Our Vet website - www.ourvetpets.com.au I have chosen to pay this Membership via: Full payment - \$480(GST inc) ✓ Direct Debit - following paying a deposit of \$80 and then 10 payments of \$40.00/month If joining a second pet: Full Payment - \$432 (GST inc) - a 10% Discount Direct Debit Payment - \$72 Deposit and then 10 payments of \$36.00/month - a 10% Discount If paying by Direct Debit I have read and accept the "Terms and Conditions" and further understand that details may be acquired via the Our Vet website - www.ourvetpets.com.au I understand that I will be notified on the anniversary of this Membership as specified in the "Terms and Conditions" and will notify Our Vet if there are any matters pertaining to my Membership. Signed for Our Vet: Saturday, 25 September 2021 14:35 25/09/2021 R MC Complete Care - CLOSED Sep 25/2021

Client: Shi, Shuomeng (6686)

Phone: 0434499739 Address: 10A Sindel Street

Date Type

West Ryde, NSW 2114

Staff

R:Correspondence, T:Images, TC:Tentative medl note, V:Vital signs

Patient: Shiliu (7997)

Species: Canine Breed: Collie, Border Sex: Female

Age: 2 Yrs. 1 Mos.

Color: Blue Merle

**History** 

# The Complete Care Membership

I,Shuomeng Shi of 10A Sindel S have chosen to join Our Vet Com My present VIP number is C2150	
The pet(s) I have chosen to join in Patient Name: Shiliu Collie, Border 9 Wks. 1 Days	nto this program is(are):  Second Pet: Patient Name:  Breed :  Age :
✓I have read the "Terms and Commay be acquired via the Our Vet v	nditions" as described on the Complete Care brochure and understand that further details website - www.ourvetpets.com.au
✓I have read and understood the Vet website - www.ourvetpets.cor	Our Vet Privacy policy and understand that further details may be acquired via the Our n.au
I have chosen to pay this Member	ship via:
Full payment - \$480(GST inc)	
✓ Direct Debit - following paying	a deposit of \$80 and then 10 payments of \$40.00/month
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☐ Direct Debit Payment - \$72 De	posit and then 10 payments of \$36.00/month - a 10% Discount
If paying by Direct Debit I have reacquired via the Our Vet website	ad and accept the "Terms and Conditions" and further understand that details may be www.ourvetpets.com.au
	on the anniversary of this Membership as specified in the "Terms and Conditions" and will ters pertaining to my Membership.
Signature:	
B:Billing, C:Med note, CB:Call back, CK:Check-i I:Departing instr, L:Lab result, M:Image cases, P	n, CM:Communications, D:Diagnosis, DH:Declined to history, E:Examination, ES:Estimates, :Prescription, PA:PVL Accepted, PB:problems, PP:PVL Performed, PR:PVL Recommended,

OurVet Lidcombe Page 10 of 11 Date: 25/08/2023 2:23 PM

Client: Shi, Shuomeng (6686)

Phone: 0434499739 Address: 10A Sindel Street

West Ryde, NSW 2114

Patient: Shiliu (7997)

Species: Canine Breed: Collie, Border Sex: Female

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Date	Туре	Staff	History
Signed for Ou	ır Vet:		
_			

Saturday, 25 September 2021 14:35