

# **APPENDIX A-02**

## **Segregation of Duties (SoD)**

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## **1. Purpose**

This appendix defines the Segregation of Duties (SoD) matrix to ensure that no single individual has control over all phases of a critical process. This reduces the risk of errors, fraud, and non-compliance with FDA regulations (21 CFR Part 11 and Part 820).

Something is here to check

## **2. Scope**

This SoD matrix applies to all software development, quality management, and laboratory operations processes within the organization.

## **3. Key Principles**

- No single person can initiate AND approve a change
- Development and Quality Assurance must be independent
- Code review requires at least 2 approvers (not including author)
- Production deployment requires Quality Manager approval
- Document approval requires segregation between author and approver

## 4. Segregation of Duties Matrix

The following table defines which roles can perform which actions. = Allowed,  
= Prohibited

Action	Dev Lead	QA DevelopLead	Quality Mgr	SRE Lead	Product Owner
Create Change Request					
Approve Change Request					
Write Code		*			
Approve Pull Request (Code Review)					
Merge to Main Branch					
Deploy to Production					
Approve SOP Document					
Execute Lab IQ/OQ/PQ					
Approve Lab Results					

\* Developer can approve Pull Request only if they are NOT the author

## 5. Critical Requirements

- Minimum 2 approvers required for all Pull Requests
- Quality Manager must approve all production deployments
- No developer can approve their own Pull Request
- Branch protection must be enforced on main/production branches
- All changes must go through Pull Request process (no direct commits to main)

## 6. Approvals

This document requires electronic signature approval via DocuSign (21 CFR Part 11 compliant).

<b>Role</b>	<b>Name</b>	<b>Signature &amp; Date</b>
Author	[Name]	[DocuSign Field]
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