

## APPENDIX A-02

### Segregation of Duties (SoD)

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#### 1. Purpose

This appendix defines the Segregation of Duties (SoD) matrix to ensure that no single individual has control over all phases of a critical process. This reduces the risk of errors, fraud, and non-compliance with FDA regulations (21 CFR Part 11 and Part 820).

#### 2. Scope

This SoD matrix applies to all software development, quality management, and laboratory operations processes within the organization.

#### 3. Key Principles

- **No single person can initiate AND approve a change**
- **Development and Quality Assurance must be independent**
- **Code review requires at least 2 approvers (not including author)**
- **Production deployment requires Quality Manager approval**
- **Document approval requires segregation between author and approver**

#### 4. Segregation of Duties Matrix

The following table defines which roles can perform which actions. = Allowed,  
= Prohibited

<b>Action</b>	<b>Dev Lead</b>	<b>QA Developer</b>	<b>Quality Mgr</b>	<b>SRE Lead</b>	<b>Product Owner</b>
Create Change Request					
Approve Change Request					
Write Code					
Approve Pull Request (Code Review)		*			
Merge to Main Branch					

<b>Action</b>	<b>Dev Lead</b>	<b>QA Developer</b>	<b>Quality Mgr</b>	<b>SRE Lead</b>	<b>Product Owner</b>
Deploy to Production					
Approve SOP Document					
Execute Lab IQ/OQ/PQ					
Approve Lab Results					

*\* Developer can approve Pull Request only if they are NOT the author*

#### 5. Critical Requirements

- **Minimum 2 approvers required for all Pull Requests**
- **Quality Manager must approve all production deployments**
- **No developer can approve their own Pull Request**
- **Branch protection must be enforced on main/production branches**
- **All changes must go through Pull Request process (no direct commits to main)**

#### 6. Approvals

This document requires electronic signature approval via DocuSign (21 CFR Part 11 compliant).

<b>Role</b>	<b>Name</b>	<b>Signature &amp; Date</b>
Author	[Name]	[DocuSign Field]
Reviewer (QA Lead)	[Name]	[DocuSign Field]
Approver (Quality Manager)	[Name]	[DocuSign Field]