

# Ephraim Samanyayi

Aspiring Full-Stack Web Developer | IT Support & Software Trainer

Phone  
0618514214

Email  
esamanyayi95@gmail.com

My Website  
www.esamanyayi.com

## Address

6 Gie Road, Table View,  
Western Cape, 7441

## Profile



Tech-savvy support specialist and software trainer turned full-stack web developer with over 6 years of hands-on experience in training, IT support, and collaborating with software teams. Known for translating complex systems into simple solutions, I bring a unique mix of technical insight, user empathy, and problem-solving skills.

At RE/MAX of Southern Africa, I've supported and trained thousands of agents and staff on internal platforms (CRM, Listing Syndication, Deal Management), built detailed training programs, hosted webinars, and worked closely with developers to test and improve features.

Fuelled by curiosity and a desire to create solutions, I've transitioned into full-stack web development — building real-world tools with Laravel, React, JavaScript, PHP, and MySQL. My journey is driven by one goal: **turning user challenges into working, practical solutions.**

## Work Experience

2015 – 2016  
Lew Geffen Sotheby's,  
Cape Town

### Administrative Assistant / PA

Provided daily admin and scheduling support for a high-performing real estate agent, including document management and listing coordination.

- Organized agent calendars, appointments, and property viewings.
- Managed listing documentation and client communication.
- Assisted in day-to-day real estate operations.

2016 – 2019  
RE/MAX Property  
Associates, Cape Town

### Software Training Administrator / IT Support Assistant / PA

Provided daily admin and scheduling support for a high-performing real estate agent, including document management and listing coordination.

- Led onboarding training for agents using CRM and listing tools.
- Managed incoming support queries via Freshdesk and resolved common issues.
- Handled software troubleshooting, basic admin support, and user requests

2019 – Present  
RE/MAX of Southern  
Africa

### Software Trainer / Software Support Engineer

Provided daily admin and scheduling support for a high-performing real estate agent, including document management and listing coordination.

- Organized agent calendars, appointments, and property viewings.
- Managed listing documentation and client communication.
- Assisted in day-to-day real estate operations.

---

### Skills

#### Personal

- Strong Communication
- Empathy & Patience
- Problem-Solving Mindset
- Attention to Detail
- Adaptability
- Initiative

#### Professional

- Software/Application Support
- User Training & Documentation
- System Testing & Quality Checks.
- Process Improvement
- Stakeholder Liaison
- Planning & Organisation

---

### Interests



Reading



Walking



Listen to Music



Learning



Mentorship

---

### References

---

#### Lydia Johnstone

Full Status Property Practitioner  
Lew Geffen Sotheby's Internation Realty.  
082 561 3046

#### Vicko Petropoulakis

IT Manager  
RE/MAX of Southern Africa  
021 700 2000

---

#### Caron Leslie

Broker/Owner  
RE/MAX Property Associates  
021 521 3100

---