# Use Case Appendix 1

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| **Use Case ID:** | 2 | | | |
| **Use Case Name:** | New event | | | |
| **Created By:** | Julie and Karan | | **Last Updated By:** | Julie and Karan |
| **Date Created:** | Feb 17, 2015 | | **Last Revision Date:** | Feb 18, 2015 |
| **Actors:** | | 1. Client 2. Manager 3. Chef 4. Delivery 5. Waiters | | |
| **Description:** | | Getting a new request for an event. | | |
| **Trigger:** | | Client’s first contact | | |
| **Preconditions:** | | 1. Client has contact information 2. Client has order 3. Client has specific date 4. Client has valid payment method | | |
| **Postconditions:** | | 1. Order total is calculated 2. Invoice is created 3. Invoice is sent to Client 4. Client pays Invoice | | |
| **Normal Flow:** | | 1. Client has first contact with Manager 2. Client requests service to Manager 3. Manager requests contact information of Client 4. Client gives contact information to Manager 5. Manager requests payment information of Client 6. Client gives payment information to client 7. Client requests Date for event 8. Manager checks for Date availability 9. Client places order 10. Manager hires Waiters 11. Manager sends order to chef     1. Chef checks inventory     2. Chef prepares food     3. Chef packs food and gives to Delivery truck     4. Delivery Truck delivers food to Waiters at event location     5. Waiters receive food     6. Waiters set up food     7. Waiters serve food 12. Manager creates invoice 13. Manager sends invoice 14. Client pays invoice | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 8. If Date is not available, Manager requests new date to book.  10. If waiter is not available, dispatch new waiter.  11. If chef is not available, dispatch new chef.  11.a. If chef is short on stock of item, order from supplier.  11.c. If dispatch truck is not available, dispatch new delivery truck. | | |
| **Exceptions:** | | 2. If client cancels request before given date limit, fees are not issued.  9. If client changes order before given date limit, fees are not issued.  11.d. If Delivery Truck is late, offer compensation and attempt to postpone meal time. If Truck does not make it, request is void. Offer compensation.  11.g. If foods are not well prepared, issue compensation. | | |
| **Includes:** | | 11. Manager sends order to chef  11.c Chef packs food and gives to Delivery truck | | |
| **Frequency of Use:** | | Every time a new request is made | | |
| **Special Requirements:** | | None | | |
| **Assumptions:** | | Manager is bilingual. | | |
| **Notes and Issues:** | | None | | |