**Vanier College**

**Computer Science Department**

**420-426-VA Systems Development Section 1**

***3rd Deliverable: Use cases and UML Diagrams***

**Submitted By**

I, Manirath, Julie, student ID# \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, certify that I have contributed to this

Deliverable in the amount of 20 %, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

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Deliverable in the amount of 20 %, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

**Client contact:** Back of House Catering

**E-mail:** backofhousecatering@gmail.com

**Contact Name:** Jackie Biber

**19th February 2015**

No work or ideas previously developed will be used for this project.

# **Executive Overview:**

# **Summary description of the client:**

Our client is Back of House Catering, a catering service. This business is managed by Jackie Biber, our contact. Jackie has organization and management issues due to the fact that she is the only person to manage their data and she keeps information on excel (To generate invoices) and her cellphone (Gmail calendar). She also keeps the schedule for the employees on paper and she describes as an annoyance. Jackie prefers to have information stored electronically rather than on paper. The owners on the other hand, prefer to have a hard copy of the information and hate using technology. Although our client prefers digital storage, she feels uncomfortable using tools that are too complex. We are free to contact her at any time and any way (email, phone, text message).