



Republic of the Philippines
Department of Health
OFFICE OF THE SECRETARY

July 11, 2013

JOINT ORDER
No. 2013 - 0033

SUBJECT : Manual of Operations and Procedures for the Implementation of the Point of Care Enrollment Program for Hospital-Sponsored Members

JOINT ORDER No.2013 - 0033

TO: All PhilHealth Offices, Government Hospitals and All Other Concerned

I. RATIONALE

Republic Act (RA) No. 7875 as amended by RA No. 10606 prescribes that: "the National Health Insurance Program (NHIP) shall provide all citizens the mechanisms to gain financial access to health services, in combination with other government health programs. The NHIP shall give the highest priority to achieving coverage of the entire population". Furthermore, Section 3 (c) of the same law emphasizes the need to "prioritize and accelerate the provision of health services to all Filipinos, especially that segment of the population who cannot afford such services". Moreover, Section 7 clearly mentions that "all indigents not enrolled in the Program shall have priority in the use and availment of the services and facilities of government hospitals....Provided, however that such government health care providers shall ensure that said indigents shall subsequently be enrolled in the Program".

Hence, in order to assure that none of the poor are left to chance, it is imperative that patients including their families not covered by PhilHealth at the point of service shall be enrolled accordingly by the admitting institutional health care institution and that PhilHealth shall appropriately reimburse these government health care institutions for the services extended to indigent population.

II. OBJECTIVES

This Manual of Operations and Procedures (MOP) aims to set the governing policies and

operational guidelines in the enrollment of Hospital—Sponsored Members (HSM) under the Point of Care Enrollment Program in government hospitals and their immediate availment of PhilHealth benefits. Specifically, this manual aims to:

- Guide the stakeholders concerned in the implementation of the program
- Provide rules and procedures in the identification, enrolment and availment of NHIP benefits of qualified HSMs

III. COVERAGE

This Manual of Operations and Procedures is intended for the use of all stakeholders and offices concerned in implementing the Point of Care Enrollment Program, to wit:

- PhilHealth Personnel
- DOH-Hospital
- Local Government Units
- DSWD

All DOH—retained hospitals shall mandatorily implement the Point of Care Enrollment Program while participation of LGU—owned hospitals and other government hospitals shall be voluntary and subject to the Corporation's approval.

IV. GOVERNING POLICIES

PhilHealth Circular No.32, s. 2013 dated November 07, 2013, with re: "Implementation of the Point of Care Enrollment Program" prescribes the governing rules and regulations.

V. MISCELLANEOUS PROVISIONS

Any issues that may arise during the course of implementation not covered by the attached MOP shall be resolved jointly by DOH and PhilHealth.

VI. REPEALING CLAUSE

All provisions of previous issuances that are inconsistent with any provisions of this Order and the Manual of Operations and Procedures attached herewith are hereby amended/modified and/ or repealed accordingly.

EFFECTIVITY

This shall take effect immediately.

ENRIQUE T. ONA, MD

Secretary of Health

PSD	Payment Slip Details
SP	Sponsored Program
UHC	Universal Health Care

	Hospital Social Medical Worker.
Health Care Institution Portal	A system deployed by PhilHealth in Health Care Institutions which is capable of providing membership and eligibility details necessary for benefit availment.
Means Test	The protocol administered to determine the ability of individuals and households to pay varying levels of contributions to the NHIP ranging from those whose

	Hospital Social Medical Worker.
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