



Republic of the Philippines
Department of Health
OFFICE OF THE SECRETARY

May 9, 2008

ADMINISTRATIVE ORDER
No. 2008-0017

SUBJECT: IMPLEMENTING GUIDELINES FOR THE LGU SCORECARD

I. RATIONALE

The LGU Scorecard is a component of Monitoring and Evaluation for Equity and Effectiveness (MES), which is the tool to be used by the Department of Health to track the progress of F1 implementation in the country. It shall measure the performance of the health system within the Province-Wide Health System (PWHS) as a result of implementing F1. It reports the performance to clients and stakeholders in a system of open accountability, for outcomes valuable to the poor and the Filipino people.

The LGU Scorecard is a composite scorecard of stakeholders within the province wide health system, which includes the clients, the public and private providers within the component municipalities, cities and provinces, and the municipal/city and provincial government.

II. OBJECTIVES OF THE LGU SCORECARD

The LGU Scorecard shall serve as a tool to:

- a) Track the performance of the Province-Wide Health System in implementing F1;
- b) Guide the management of F1 implementation; and
- c) Report to clients on performance.

III. GENERAL PRINCIPLES

- 1. The LGU Scorecard shall be implemented in all the province wide, health system of the country, but with priority application in all the F1 sites.
- 2. It shall be client friendly, and easily understandable by the clients;
- 3. It shall be technically sound, where performance criteria and scoring have a logical and statistical coherence;
- 4. It shall be operationally viable, where processes to generate and publish the scorecard operates within institutional mechanisms and minimizes transaction costs to health system operations;
- 5. It shall be representative of performance, where performance criteria and scoring are linked to health system outcomes desired with the best evidence possible;

IV. ELEMENTS OF THE LGU SCORECARD

A) Performance Indicators

I. The indicators in the scorecards are; subsets of the MES Performance Indicator Framework (PIF), which have both a perceived and substantial effect in attaining key F1 interventions, intermediate outcome and final outcomes.

II. The LGU Scorecard has two sets or indicators (see Annex A).

a. Set I are Outcome Indicators where annual incremental improvements in performance can be measured, and where fairness of performance by wealth or income groups can be gauged.

b. Set II are Output indicators of health system reforms that are complex and require a start up process. Incremental improvements in performance are difficult to study and measure every year. Special studies may be required to complete measurement of these indicators the equity dimension of these indicators shall not be measured.

B) Scoring System

1. Scoring. and assessment of performance will be based on external and internal performance benchmarks.

a. External Performance Benchmarks shall compare the Province Wide Health System performance to the 2010 national target, and to the 2006 national average.

b. Internal Performance benchmark shall compare Province Wide Health System performance with its own. past performance.

2 Scorecards: will utilize color coding scheme to show level of performance that is easily understood by clients:

Set I/Outcome Indicators

a. Red color - The color will be used to tag Province Wide Health System performance that is lower than the 2006 national average level for a specific indicator. The color implies comparative weakness in performance and the need for substantial efforts at improvement;

b. Yellow Color - The color will be used to tag Province Wide Health System performance that is higher than the 2006 national average level but lower than the 2010 national target for a specific indicator. The color implies comparatively good performance that must be maintained and optimized to reach 2010 goals

c. Green Color - The color will be used to tag: Province Wide Health System performance that is equal to or higher than the 2010 national target for a specific indicator. The color implies comparatively excellent performance that merits sustenance, or incentives for additional work it can do for the health system.

Set II/Output Indicators

d. Violet Color — reflects achievement of required system reforms

e. Black Color - reflects non-achievement of required system reforms

3. Scores shall be given for individual PPA's.

C) Tools

1. The LGU Scorecard for a particular LGU shall be issued to the concerned PWHS annually. The LGU Scorecard shall contain a brief narrative description of performance and graphical representations of performance for each PPA.

2. A Regional Management Tool shall be used by the DOH Centers for Health Development to consolidate the performance of all PWHS within the region. It shall be color coded consistently with the scoring system for the LGU Scorecard. It shall guide technical assistance provided by the CHDs to their respective LGUs

a. It is a tool with an aggregate of performances of all the PWH'S in a particular region;

b. It is color coded based on the scoring system for the LGU Scorecard

c. it will guide technical assistance prodded by the CHD's to their respective LGU's.

IMPLEMENTING GUIDELINES

1. The Baseline Survey utilizing 2006 data when possible shall be implemented in two phases. Phase I shall include the outcome indicators. Phase II shall include the output indicators. Both phases shall be implemented in all the F1 provinces in 2008. Data on 2005 performance shall also be collected for purposes of benchmarking 2006 performance to province performance.

2. The LGU Scorecard performance data shall be monitored by the DOH CHDs semi annually and by the DOH Central Office annually, through Semi-Annual and Annual Conferences, respectively. A Quarterly Conference at the PWHS level for the provinces and its component LGU's is recommended.

3. The LGU Scorecard performance data for 2007 shall be included in monitoring to be done in 2008.

4. Nationwide publication and dissemination of results shall be done yearly. Regional and provincial publications and dissemination shall be under the discretion of the local officials of each specific area.

ROLES AND RESPONSIBILITIES

1. DOH-Field Implementation and Management Office (FIMO) & DOH Centers for Health Development

a) Manage the implementation of the, LGU Scorecard

- b) Provide technical assistance to all PWHS in the implementation of the LGU Scorecard
- c) Organize and facilitate the conduct of regular conferences for the LGU Scorecard
- d) Monitor and evaluate the performance of all PWHS
- e) Report to the Bureau of Local Health Development (BLHD) any issues relevant to the further development of the LGU Scorecard

2. Bureau of Local Health Development

- a. Manage the development of the LGU Scorecard to become responsive to implementation events and issues
- b. Provide assistance to the FIMO for managing the implementation of the LGU Scorecard

VII. Repealing Clause

Provisions from previous issuances that are not consistent or contrary to the provisions of this order are hereby rescinded and modified accordingly.

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Secretary of Health

ANNEX A- LGU SCORECARD INDICATORS

F1 PPA's	ANNUAL PERFORMANCE ASSESSMENT		PERFORMANCE ASSESSMENT EVERY 3 YEARS
	Performance Indicators	Equity Dimension	Performance Indicators
I. SERVICE DELIVERY			

