

Caleb Timon Pfingston

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Automotive Skills and Familiarity

- **Vehicle Brands:** Toyota, Mazda, Nissan, BMW
- **Drivetrain:** Drive shaft repair and replacement
- **Emissions:** EVAP system diagnosis and repair
- **Diagnostics:** OBD-II scanner operation, live data analysis, Mode 6 data interpretation for module pass/fail states
- **General Maintenance:** Oil changes, engine air filter replacement, tire rotations, fluid inspections
- **Tools:** Impact wrenches, torque wrenches, jacks, specialized automotive tools, breaker bars, socket sets, combination wrenches, wire brushes, fluid extractors, crescent wrenches

Completed Projects

- **Oil cooler housing repair:** Diagnosed and repaired oil cooler housing leak on a 2010 Mini Cooper while working closely with repair team of three people, involving disassembly and reassembly of bumper, radiator, and intake manifold; achieved complete lubricant retention in under 48 hours.
- **Brake rotor replacement and caliper hardware replacement:** Completed 4 different repair projects related to brake maintenance, including rotor replacement and brake pad inspection/replacement. Each led to dramatically improved vehicle reliability, all while assuring proper team communication.
- **EVAP system repair:** Repaired the EVAP system on a 2012 Mazda CX-7 by identifying a malfunctioning EVAP solenoid, indicated by a P0455 error shown through OBD-II scanner utilization. This repair resulted in increased fuel efficiency by 33%.
- **Coolant system repair and maintenance:** Repaired a faulty coolant hose line on a 2012 Mazda CX-7. Repair was achieved by replacing the damaged quick-release hose couplers and splicing ½ inch and ¾ inch coolant hoses creating a custom hose setup fully repairing the coolant system, while also saving valuable time and resources.

Professional Experience

Guest Experience Associate

11/2021 – Present

Petco

- Mastered product knowledge across 300+ unique pet supply items, enabling precise recommendations tailored to current and prospective pet owners and solidifying the store's reputation for reliable guidance.
- Championed new pet product display arrangement based on customer traffic patterns, resulting in a 15% increase in high-margin impulse purchases within the first month, as measured by sales data.
- Mentored 5+ new guest experience associates on de-escalation and active listening, resulting in zero safety incidents and a 95% positive feedback rate from shadowing sessions.
- Collaborated tightly with a team of 7 associates to complete tasks, satisfy customers, and quality check products and services.

Automotive Mentorship

8/2024 – Present

Juan Marin – Mentor

- Performed repair for vital systems across 10 different projects, each project creating hands on experience for different brands in a team environment and organized 5 of said projects with a small team.
- Practiced vehicle upkeep methodologies and technical understanding for 6 different vehicle makes and models.
- Utilization of OBD-II scanners to diagnose engine error codes and analyze live data and mode 6 data for pass/fail states of vehicle modules.
- Communicated with mentor for timely project completion across all projects, ensuring application of detail-oriented colleague support.

Delivery Driver

1/2020 – 11/2021

Port Saint John Discount Pharmacy

- Navigated over 500+ local and long-distance medical supply deliveries across three states while adhering to strict HIPAA guidelines, maintaining a 99.9% on-time delivery success rate despite hazardous road conditions.
- Maintained strict HIPAA compliance across 100% of medical supply deliveries by implementing secure handling procedures and verifying recipient credentials alongside accurate communication of said credentials to management, safeguarding patient privacy and company reputation.
- Mentored 5 colleagues in advanced route optimization strategies using GPS and real-time traffic data, delivering 98% of packages within the designated time window while maintaining HIPPA compliance.
- Ensured proper reiteration of client information to over 10 fellow pharmacy tech and management employees, ensuring client retention.

Education

Eastern Florida State College

Associate in Science (Database Administration)

Cumulative GPA: 3.66; Dean's List 2019 – 2024

Relevant Coursework: Operating Systems; Database Design; SQL scripting; Oracle Fundamentals

Projected Graduation Year: 2025