

Caleb Timon Pfingston

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Technical Skills

- **Database Technologies:** Oracle 12c, Oracle 21c, MySQL, PostgreSQL, NoSQL, Database Security
- **Cloud Technologies:** AWS, Azure, AWS RDS, Azure SQL Database, Cloud Computing, Cloud Migration
- **Scripting & Automation:** SQL, PL/SQL, Python, Bash, Shell Scripting, Automation
- **DevOps Tools:** Docker, Git, Docker Compose, Registry Management
- **Operating Systems:** Ubuntu/Linux, Windows, Server Management, System Administration, Virtualization
- **SQL Development:** Stored Procedures, Triggers, Indexes, Views, Functions, Query Optimization, Performance Tuning

Projects

- **Employee Database Management System** (Oracle, SQL)
Implemented a normalized database to manage employee records, using Oracle 12c with proper integrity practices, ensuring data security and a 10% increase in query performance.
- **Dockerized Database Application** (Docker, Bash, Oracle, SQL)
Deployed an Oracle 21c Image inside a Docker container on an Ubuntu server, configuring port access and volumes for data accessibility and retention.
- **Website Scrapping AI Agent** (Python, Git, Docker, Docker Compose, Webhooks)
Created an AI agent able to scrape any website for relevant data using a combination of a Python server, Docker Compose, and a reverse webhook, with the ability to query data in 15 seconds or less.

Professional Experience

Guest Experience Associate

11/2021 – Present

Petco

- Mastered product knowledge across 300+ unique pet supply items, enabling precise recommendations tailored to current and prospective pet owners and solidifying the store's reputation for reliable guidance.
- Championed new pet product display arrangement based on customer traffic patterns, resulting in a 15% increase in high-margin impulse purchases within the first month, as measured by sales data.
- Mentored 5+ new guest experience associates on de-escalation and active listening, resulting in zero safety incidents and a 95% positive feedback rate from shadowing sessions.
- Collaborated tightly with a team of 7 associates to complete tasks, satisfy customers, and quality check products and services.

Automotive Mentorship

08/2024 – Present

Juan Marin – Mentor

- Performed repair for vital systems across 10 different projects, each project creating hands on experience for different brands in a team environment and organized 5 of said projects with a small team.
- Practiced vehicle upkeep methodologies and technical understanding for 6 different vehicle makes and models.
- Utilization of OBD-II scanners to diagnose engine error codes and analyze live data and mode 6 data for pass/fail states of vehicle modules.
- Communicated with mentor for timely project completion across all projects, ensuring application of detail-oriented colleague support.

Delivery Driver

01/2020 – 11/2021

Port Saint John Discount Pharmacy

- Navigated over 500+ local and long-distance medical supply deliveries across three states while adhering to strict HIPAA guidelines, maintaining a 99.9% on-time delivery success rate despite hazardous road conditions.
- Maintained strict HIPAA compliance across 100% of medical supply deliveries by implementing secure handling procedures and verifying recipient credentials alongside accurate communication of said credentials to management, safeguarding patient privacy and company reputation.
- Mentored 5 colleagues in advanced route optimization strategies using GPS and real-time traffic data, delivering 98% of packages within the designated time window while maintaining HIPPA compliance.
- Ensured proper reiteration of client information to over 10 fellow pharmacy tech and management employees, ensuring client retention.

Education

Eastern Florida State College

Associate in Science (Database Administration)

Cumulative GPA: 3.66; Dean's List 2019 – 2024

Relevant Coursework: Operating Systems; Database Design; SQL scripting; Oracle Fundamentals

Projected Graduation Year: 2025