

# ES- Shows

## Equine solutions show's

### Terms and Conditions

Effective as of 01<sup>st</sup> Jan. 2024

#### Trademarks and copyrights:

The trademarks, trade dress, logos, and service marks displayed on this site are owned by Equine Solutions ("us"

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"our"). Nothing contained on this site may be construed as granting, by

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Notwithstanding the preceding, you may download a single copy of the content on this site for your personal, noncommercial use, provided all copyright and other proprietary notices are kept intact and you don't modify the content in any manner.

#### Generic Acceptable Use Policy

Please read this acceptable use policy (AUP) carefully before using jumpingchampionsleague.com website ("website", "service") operated by the Equine Solutions ("us"

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"we"

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"our").

Services provided by us may only be used for lawful purposes. You agree to comply with all applicable laws, rules, and regulations in connection with your use of the services. Any material or conduct that in our judgment violates this policy in any manner may result in suspension or termination of the services or removal of user's account with or without notice.

#### Prohibited use

You may not use the services to publish content or engage in activity that is illegal under applicable law, that is harmful to others, or that would subject us to liability, including, without limitation, in connection with any of the following, each of which is prohibited under this AUP:

- Phishing or engaging in identity theft.
- Distributing computer viruses, worms, Trojan horses, or other malicious code.
- Distributing pornography or adult related content or offering any escort services.
- Promoting or facilitating violence or terrorist activities.
- Infringing the intellectual property or other proprietary rights of others.

#### Enforcement

Your services may be suspended or terminated with or without notice upon any violation of this policy. Any violations may result in the immediate suspension or termination of your account.

#### Reporting violations

To report a violation of this policy, please [contact us](#).

We reserve the right to change this policy at any given time, of which you will be promptly updated. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page.[Privacy Policy](#)

We care about our champions "clients" and know that your privacy is important to you. This Privacy Policy (PP) is our way of sharing how we collect your information, why we need it, and how we use it.

#### Scope of Application

This Privacy Policy applies to your use of our websites and mobile websites (together, the "Site") and our mobile applications (together, the "App," and together with the Site, the "Service"). The Service includes websites and mobile applications operated by Equine Solutions and its affiliated brands, including

[Equine Solutions](#), [Jumping Champions League](#), [Smart Stable](#), [I-federation](#). If you visit another website or mobile application, including another Equine Solutions website or mobile application, the privacy policy of that website or mobile application will apply. Please review the privacy policy of that website or mobile application to understand how that website or mobile application operator processes your information.

This Privacy Policy also applies to the information you provide to us after being presented with or directed to this Privacy Policy. This could be, for example, when you share your information with our service representatives (e.g., a customer service agent, design professional, or an installation or assembly pro) or send us a letter, email, or chat.

Before submitting information to the Service, please review this Privacy Policy carefully.

### Information We Collect and How We Use Your Information

There are three general categories of information we collect: (1) Information you give to us; (2) Information we automatically collect from your use of the Site or the App; (3) Information we collect from third parties.

We use your information in several different ways. What we do with your information depends on when we collect it and what we collect.

#### Information you give to us

- **Your name and contact details** (such as your email address, mailing address, phone number, and password)
- **Additional profile information** (such as date of birth, gender, location, and preferred language)
- **Your payment information** (such as your credit/debit card number, security/CVV code, and expiration date)
- **Your financing information** (such as bank account details, date of birth)
- **Your communications and contact history with us** (such as service call recordings, chat and instant messages, or communications with our social media channels)
- **Other information** (such as service/ product reviews, social media posts, survey responses, participation in promotions, and other user-generated content)

How we use information you give to us

Why we collect it

Registration/ Subscription

We need your name and contact details to create your account. This information is necessary for the adequate performance of certain services and offerings on the Site and the App, and to fulfill our operations orders when you place an order/ request.

Accept payment, fulfill orders, provide refunds

We use your name and contact details to fulfill our operations orders and deliver your orders/ requests, and we use your payment information to process payments and comply with applicable law.

Application for financing solutions offered by financing providers

We collect your financing information on behalf of the financing provider you choose and send the information to that financing provider to facilitate your application to financing products/ services.

Sending you account information

We need your name and contact details to deliver important account information to you, such as order confirmations and notices, changes to account settings, and notices about the Site, the App, or the terms and policies that apply to them.

To offer an improved user experience

We use your communications and contact history with us, as well as other information such as additional profile information, to operate, protect, improve and optimize the Site and the App and to personalize and customize your experience.

Analytics, training, and quality

assurance

We may use information you provide to us to train our staff, improve our services and offerings, and perform other internal analytics and performance monitoring.

Communication, marketing, and advertising

We may use information you provide to us to deliver and personalize our communications with you, or to administer referral programs, rewards, surveys, contests, or other promotional activities. We may also use automatically collected information to trigger marketing communications,

for example shopping cart reminders via SMS. [What Payment Methods are Accepted?](#)

The only accepted payment methods are:

- Debit cards attached to bank accounts.
- Credit cards (if they are not pre-paid): Visa, Mastercard™

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## Refund Policy

In the event that the customer wishes to cancel, change or refund the subscription or reservation made through the website before the tournament begins or before using the booking, the customer may do so at any time.

In the event of a refund of the amounts paid or the existence of financial differences more than the value of the reservation required to be replaced, 100% of the original value or differences shall be refunded through Equine Solutions within 10 working days unless we have expressly agreed otherwise in writing.

All requests for refund or replacement shall be in writing and sent to [us](#) with all the necessary details to complete the required procedure.

## MODIFICATIONS TO THE SERVICE AND PRICES

Prices for our products/ services are subject to change without notice.

We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time.

We shall not be liable to you or to any third-party for any modification, price change, suspension, or discontinuance of the Service.

## Disputes

These Terms of Use and any disputes arising out of or related to the Site shall be governed by, and construed and enforced in accordance with, the laws of the Egyptian Arabic Republic (without regard to conflict of law principles). In the event of any such dispute, you irrevocably consent to exclusive jurisdiction and venue in the courts located in the Egyptian Arabic Republic.

ANY CAUSE OF ACTION OR CLAIM YOU MAY HAVE ARISING OUT OF OR RELATING TO THESE TERMS OF USE OR THE SITE MUST BE COMMENCED WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION ACCRUES, OTHERWISE, SUCH CAUSE OF ACTION OR CLAIM IS PERMANENTLY BARRED AND YOU HEREBY AGREE TO WAIVE SUCH CAUSE OF ACTION OR CLAIM AFTER SUCH DATE.

## Get in touch with us!

E-mail: [es@equinesolutions.co](mailto:es@equinesolutions.co)