Era Adem

No Sponsorship Required

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🌐 Portfolio- https://eraadem.github.io/

in linkedin.com/in/era-adem

⊙ github.com/EraAdem

WORK EXPERIENCE

Software Engineer Immersive Program
General Assembly

09/2019 – 12/2019   *Boston, MA*

Achievements/Tasks

- Completed 4 full-stack applications during a 500+ hour , 12 week immersive program.

Business Support Operation Specialist, IT Department, Billing Team
Albtelecom Telecommunication Company

01/2018 – 09/2018   *Tirana, Albania*

Achievements/Tasks

- Involved and supported invoicing teams for mobile bill cycles by executing and analyzing tasks defined on each prebilling phases and by creating, controlling and executing SQL queries and procedures.
- BSS Systems Monitoring and error debugging, performed systems daily health-checks and followed up the issues by incident escalation procedure
- Analyzed, investigated and resolved customer complains
- Monitored, traced, analyzed and flowed up issues raised on Diameter and Camel protocols, systems logs on application level
- Supported ad hoc requests for data information or data processing coming from different departments
- Performed patch releases, bug fixes, system version updates, and products change configurations

Internship, IT Department
Albtelecom Telecommunication Company

10/2017 – 01/2018   *Tirana, Albania*

Achievements/Tasks

- Received training and shadowed senior colleagues in IT Department in a large Telecommunication Company

EDUCATION

Master of Sciences in Computer Science
University of Natural Sciences

2016 – 2018   *Tirana, Albania*

Bachelor of Sciences in Computer Science
University of Natural Sciences

2013 – 2016   *Tirana, Albania*

SKILLS

Javascript Jquery HTML CSS AJAX

SQL Ruby on Rails React Express.js

Node.js MongoDB PostgreSQL SAP CI

Bootstrap

PROJECTS (GENERAL ASSEMBLY)

Project 4 / My travelgram
- https://github.com/EraAdem/project_2_client
- Users can create flights by entering the place you visited, date and a short description of the place. You can also view,edit and delete the flight. Technologies used are: Ruby on Rails,Javascript,Jquery,AJAX,HTML and CSS.

Project 3/ Appointment Scheduler
- https://eraadem.github.io/appointment-scheduler-client/
- Allows all users to view all apppointments; authenticated users can add, edit, and delete their appointments.
- Technologies used: Express.js, MongoDB, REACT, CSS,Bootstrap

Project 2 / Bucket List
- Team project built with Express, MongoDB, Javascript, , Jquery, AJAX.,HTML,CSS and Handlebars. Bootstrap After signing in , the user can create a bucket list item, update and delete bucket list item. You can also see all your bucket list items but not other users.

Project 1 / Tic Tac Toe Game
- https://eraadem.github.io/Tic-Tac-Toe---Era/ Project from scratch built with Javascript, Jquery, Ajax, HTML CSS, DOM

ACHIEVEMENTS

Published research based on master's thesis, 'Adaption of an E-Book System Based on Eve Platform Using a Distributed Control Schema of a Virtual Network'. in International Conference 'Recent Trends and Applications in Computer Science and Information Technology,November 2018. ⧉
http://ceur-ws.org/Vol-2280/paper-25.pdf

SQL Server 2008 Training, TIRANA CENTER OF TECHNOLOGY (May 2018-July 2018)

Python Bootcamp, Udemy, July 2019