

# Era Adem

Junior Software Engineer

✉ era.adem017@gmail.com

📍 Braintree, MA 02184

in linkedin.com/in/era-adem

📞 7813633410

🌐 Portfolio- <https://eraadem.github.io/>

🐙 github.com/EraAdem

## WORK EXPERIENCE

### Software Engineer Immersive Program General Assembly

2019 – September

Boston, MA

Achievements/Tasks

- Completed 4 full-stack applications during a 500+ hour, 12 week immersive program.

### Business Support Operation Specialist, IT Department, Billing Team Albtelecom Telecommunication Company

01/2018 – 09/2018

Tirana, Albania

Achievements/Tasks

- Developed and controlled queries of billing and invoicing process
- Received escalated requests from Customer Service team and minimized customer complaints
- Troubleshoot and resolved invoice issues

### Internship, IT Department Albtelecom Telecommunication Company

10/2017 – 01/2018

Tirana, Albania

Achievements/Tasks

- Received training and shadowed senior colleagues in IT Department in the largest telecommunication company in Albania

## EDUCATION

### Master of Sciences in Computer Science University of Natural Sciences

2016 – 2018

Tirana, Albania

### Bachelor of Sciences in Computer Science University of Natural Sciences

2013 – 2016

Tirana, Albania

Courses

- Languages: Albanian (Native or Bilingual Proficiency)
- Italian (Professional Working Proficiency)

## SKILLS

Javascript

Jquery

HTML

CSS

AJAX

SQL

Ruby on Rails

React

Express.js

Node.js

MongoDB

PostgreSQL

SAP CI

Bootstrap

## PROJECTS (GENERAL ASSEMBLY)

### Project 4 / My travelgram

- [https://github.com/EraAdem/project\\_2\\_client](https://github.com/EraAdem/project_2_client)
- Users can create flights by entering the place you visited, date and a short description of the place. You can also view, edit and delete the flight. Technologies used are: Ruby on Rails, Javascript, Jquery, AJAX, HTML and CSS.

### Project 3 / Appointment Scheduler

- <https://eraadem.github.io/appointment-scheduler-client/>
- Allows all users to view all appointments; authenticated users can add, edit, and delete their appointments.
- Technologies used: Express.js, MongoDB, REACT, CSS, Bootstrap

### Project 2 / Bucket List

- Team project built with Express, MongoDB, Javascript, Jquery, AJAX, HTML, CSS and Handlebars. Bootstrap After signing in, the user can create a bucket list item, update and delete bucket list item. You can also see all your bucket list items but not other users.

### Project 1 / Tic Tac Toe Game

- <https://eraadem.github.io/Tic-Tac-Toe---Era/> Project from scratch built with Javascript, Jquery, Ajax, HTML CSS, DOM

## ACHIEVEMENTS

Published research based on master's thesis, 'Adaption of an E-Book System Based on Eve Platform Using a Distributed Control Schema of a Virtual Network'. in International Conference 'Recent Trends and Applications in Computer Science and Information Technology, November 2018. <http://ceur-ws.org/Vol-2280/paper-25.pdf>

SQL Server 2008 Training, TIRANA CENTER OF TECHNOLOGY (May 2018-July 2018)

Python Bootcamp, Udemy, July 2019