

Analysis grid of usability/retainability	
Concepts	
Usability	
Retainability	
Metrics	
Thematics	Notes and details
Security: The presence of mechanisms that govern or safeguard programs and data	
UI issues: Identify common user issues, assess impact, and gather feedback to enhance usability and ROI	
Process working time: Record the time to carry out for a user to perform a task in a few seconds or minutes	
Job satisfaction level: Report about the difficult task achievement compared one to another	
Test confidence: Impression of the participants on the usability scenarios after passing the usability test.	
Inaccuracies: Recording user errors and their severity, and associating them with interface issues	
Anticipation: User expectations and task difficulties compared to system estimates aid in diagnosing problems	
Page visions / clicks: Initial click success significantly impacts task efficiency and user satisfaction	
General metric: The total of the metrics grid	
Pre-requisites	
Execution efficiency : The run-time performance of the application	
Hardware independance : The software is independent or separated from the underlying hardware on which it runs	
Operability : The ease of operation of the program	
Simplicity : The ease of understanding of the program	
Software system independence : Independency of environmental constraints	
Training : The extent to which the software facilitates the introduction of new users	
Unanticipated metrics/pre-requisites	
Thematics (P/M)	Notes and details