

Was commercial use
detected on your
TeamViewer ID?

First Name Eran

Last Name Shorer

Address 15 May Street, Claremont

City Cape Town

Zip / Postal Code 7708

Country South Africa

Affected ID's 766473664,776945222,156330601

Why are you using TeamViewer

Dear TeamViewer,
Thank you for your amazing product. I am so grateful to be able to use it.
I am a postgraduate student studying computational neuroscience where I create mathematical models of the nervous system in order to study neurological diseases. I utilize my personal laptop to TeamView into the campus computers which have significantly more processing power to run my simulations. Due to COVID, I have been unable to access the campus computers regularly and therefore rely on TeamViewer for remote work. I am not using the software for any commercial purposes but am logging on several times per day to assess the status of the simulations and make adjustments to

them. As a student in South Africa I unfortunately cannot afford the commercial license for TeamViewer, as wonderful a product as it is.

I hope that this gives some context as to my usage and that you are able to help with restoring my TeamViewer access.

Sincerely,
Eran F Shorer
MSc Computational Neuroscience student
University of Cape Town

Date, Signature

06 June 2021

A handwritten signature in black ink, appearing to be 'Eran F Shorer', written in a cursive style.