Michael Dzedzei

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Summary

Motivated and passionate entry-level professional with a strong foundation in cyber security. Graduating soon from Masterschool Cyber Security Program with hands-on experience in network security, ethical hacking, and incident response. Strong problem-solving skills, excellent communication, and a desire to learn and grow. Actively pursuing certifications and participating in capture the flag events to stay updated. Seeking opportunities to contribute skills and grow professionally in a supportive organization aligned with my passion for cyber security.

Experience



Developer

Monkey Bear Studios

Jul 2019 - Present (4 years 1 month)

Developing bespoke mods and mod frameworks for highly popular video games such as Grand Theft Auto 5, Red Dead Redemption 2, and RUST. Using languages such as JavaScript, Java, Lua, HTML, MySQL, Python, and C, the gaming experience is enhanced by introducing new gameplay mechanics, immersive features, and creative content. Collaborating closely with cross-functional teams, while ensuring seamless integration, compatibility, and optimal performance of mods to deliver exceptional gaming experiences to private and public servers worldwide on both Windows and Linux servers.



Project Development Manager

Nova Network Inc.

Jan 2019 - Oct 2022 (3 years 10 months)

As a Project Development Manager at Nova Network (a blockchain information technology company), successfully led and executed the creation of innovative projects within the crypto/blockchain space. Focused on NFT marketplaces and Decentralized Exchanges (DEX), oversaw the entire project lifecycle from conceptualization to implementation. Collaborated with cross-functional teams to ensure efficient coordination and timely delivery of high-quality platforms.



Security Officer

JBM Patrol & Protection Corp.

Apr 2018 - Feb 2019 (11 months)

The Security Patrol Officer position involves maintaining security and safety within both corporate and government properties by conducting regular patrols and monitoring designated areas. Responsible for detecting and preventing security threats, responding to alarms, and assisting with access control to ensure a secure environment. A key aspect of this role is writing detailed reports on security incidents, observations, and any unusual activities. Effective communication and coordination with team members are essential to uphold security protocols and protect people and property on the premises. The Security Patrol Officer plays a critical role in enforcing security measures and contributing to the overall safety of the government facility.

Customer Experience Manager, Computer Specialist

OfficeMax

Jan 2017 - Apr 2018 (1 year 4 months)

The Customer Experience Supervisor position at OfficeMax entails strong leadership building teamwork and helping customer service representatives to ensure exceptional service and satisfaction for customers. The role involves providing guidance, support, and training to enhance the team's performance, addressing inquiries and resolving concerns, and collaborating with management to implement strategies for improving the overall customer experience and driving sales growth. The responsibilities also included diagnosing and resolving computer-related issues, troubleshooting hardware and software problems, performing repairs, upgrades and other technical support, assisting customers in finding the right technology solutions, and ensuring a positive technology shopping experience. The role requires strong technical, analytical skills, and a dedication to customer satisfaction.

Education

Masterschool

Feb 2023 - Oct 2023

Bootcamp where we covered the basics on Information Security, Active Directory, Firewalls, Security Information and Event Management (SIEM), Windows Server, Penetration Testing, Vulnerability Assessment, System Administration, Network Administration



GED

Aug 2005 - Apr 2008

Licenses & Certifications

- CompTIA Security+ (Expected 9/23) Masterschool
- CompTIA Network+ (Expected 9/23) Masterschool
- Amazon Web Services Cloud Practitioner (Expected 9/23) Masterschool

Skills

Security • Report Writing • Observation • Critical Thinking • Public Safety • Workplace Safety • Microsoft SQL Server • FTP • Server Administration • Customer Service