

**This is a demo conversation, where a chatbot is the potential tenant. The LLM chatbot was instructed to ask the first 3 questions appears in the conversation, and to add following questions from the conversion, and questions of it's own. Upon completing the conversation the chatbot summarizes the information about the apartment . You can see from the conversation that it is hard to guess who is the computer (the potential tenant) and who is the human (the landlord). This conversation can be made by phone, using chatbot capabilities for live voice conversation or using Twilio's text to voice and voice to text features for the voice conversation.**

**Subject: Inquiry regarding your apartment listing**

**Chatbot:** "Hi! I saw your advertisement for the apartment and I am very interested in learning more. It looks like it could be a great fit, but I have a few specific questions to help me decide if it's right for my situation:

- 1. What is the monthly rent price?**
- 2. Are pets allowed in the apartment? (I have a well-behaved cat).**
- 3. Is the apartment near busses or other public transportation links?**

I would also love to hear a little bit more about the neighborhood in general. Thanks for your help!"

**Me:** Hi, nice to meet you. The rent is 4000\$ a month. Not includes property tax, pet are allowed in the apartment.

**Chatbot:** That is great news about the pets! It can be really hard to find pet-friendly places, so I am very happy to hear my cat is welcome.

However, \$4,000 is a significant amount, especially if it doesn't include the tax. To help me figure out my total monthly budget, I have a few follow-up questions:

- 1. How much does the property tax usually cost per month (or every two months)?**
- 2. You mentioned the price, but is the apartment located near bus stops or a central station? I rely on public transport to get to work.**
- 3. For that price point, how many bedrooms and bathrooms are in the apartment? I want to make sure it's spacious enough.**

Looking forward to hearing from you!

**Me:** The property taxes are 400 dollars for two months, the buses are five minutes walk from the .. apartment. The apartment have four rooms and two bathrooms. Who is the apartment intended for?

**Chatbot:** That is good to know. So, if I calculate correctly, the property tax comes out to about **\$200 per month**, bringing the total monthly cost to roughly **\$4,200**.

To answer your question about who the apartment is for: **It would be for myself and my partner.** We are looking for a larger place (4 rooms) because we both work from home frequently and need the extra space for home offices. Plus, the extra space would be great for our cat to roam around!

#### Chatbot's Conversation summary:

### **Apartment Summary**

- **Monthly Rent:** \$4,000.
  - **Additional Costs:** Property taxes are \$400 every two months (\$200/month), totaling **\$4,200/month**.
  - **Layout:** 4 rooms and 2 bathrooms.
  - **Pet Policy:** Pets are allowed.
  - **Location/Transit:** Conveniently located within a **5-minute walk** to bus stops.
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