## Capstone Project - The Battle of Neighborhoods Report written by Eric Damalie

### **Business Problem**

I have been approached by a marketing company employed by the London NHS trust (Stakeholder) to produce a report about London to help sell the City to potential foreign doctors and nurses who may be considering coming to work in the UK. This marketing material is to help entice these potential health workers (Target Audience) to choose settling and working in London and also help decide which London Borough to settle

### Few facts about London

London is the capital and largest city of England and the United Kingdom

London is considered to be one of the world's most important global cities

London ranks 26 out of 300 major cities for economic performance.

It is one of the largest financial centers and has either the fifth or sixth largest metropolitan area GDP

It is the most-visited city as measured by international arrivals and has the busiest city airport system as measured by passenger traffic.





## **Objectives**

To explore London to show what London has got to offer our target audience in terms of venues.

To show the crime rates of each borough.

To explore the various boroughs to help the potential NHS health worker to decide on which neighborhood he/she would like to settle based on the venues or amenities important to him/her.

## Data Acquisition and Preprocessing

- ▶ In this project, I will be using the following datasets to help solve my problem:
- The London borough data was scrapped from London Borough Wikipedia page
- Foursquare and geopy data to list various selected venues that I believe will be important for our target audience.
- ► The downloaded crime data for London was from <a href="https://data.london.gov.uk/dataset/recorded\_crime\_summary">https://data.london.gov.uk/dataset/recorded\_crime\_summary</a>
- ▶ I will then filter the top 10 most common venue types of each neighborhoods.
- ► The target audience will be given the top ten venues of each neighborhood so they could look at them in determining which neighborhood/borough to settle
- Neighborhoods or Boroughs will be clustered into different groups based on common attributes.

## Methodology

- ▶ The crime data will be trimmed and converted from number of crimes per borough per month to crimes per 1000 people per month for better comparison.
- ► Foursquare API will be used to retrieve all venues of each neighborhoods.
- The top 10 most common venue types of each neighborhoods or Borough will be filtered.
- ► The neighborhoods will be then put in different clusters based on similar or common attributes or venues using K-means clustering
- The target audience will be shown the top ten venues of each neighborhood.
- The target audience will be shown the crime levels of all the boroughs

#### Recorded London Crime Data for the past 24 months. Table 1

| :                   |                                 |  |                            |      |        |        |        |        |        |        |  |        |        |        |        |        |        |        |        |        |        |
|---------------------|---------------------------------|--|----------------------------|------|--------|--------|--------|--------|--------|--------|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|                     | MajorText                       | MinorText                                  | Borough                    | Sum  | 201801 | 201802 | 201803 | 201804 | 201805 | 201806 |  | 201903 | 201904 | 201905 | 201906 | 201907 | 201908 | 201909 | 201910 | 201911 | 201912 |
| 0                   | Arson and<br>Criminal<br>Damage | Arson                                      | Barking<br>and<br>Dagenham | 125  | 2      | 3      | 6      | 3      | 4      | 12     |  | 5      | 5      | 11     | 3      | 5      | 3      | 6      | 9      | 8      | í      |
| 1                   | Arson and<br>Criminal<br>Damage | Criminal<br>Damage                         | Barking<br>and<br>Dagenham | 2818 | 135    | 111    | 115    | 122    | 126    | 123    |  | 138    | 130    | 138    | 113    | 134    | 118    | 109    | 109    | 100    | 114    |
| 2                   | Burglary                        | Burglary -<br>Business<br>and<br>Community | Darking                    | 748  | 38     | 33     | 38     | 36     | 24     | 33     |  | 29     | 27     | 22     | 27     | 31     | 35     | 37     | 30     | 30     | 24     |
| 3                   | Burglary                        | Burglary -<br>Residential                  | Barking<br>and<br>Dagenham | 2472 | 143    | 134    | 122    | 75     | 93     | 77     |  | 99     | 96     | 114    | 96     | 71     | 67     | 80     | 97     | 114    | 13     |
| 4                   | Drug<br>Offences                | Drug<br>Trafficking                        | Barking<br>and<br>Dagenham | 145  | 4      | 5      | 7      | 3      | 8      | 6      |  | 6      | 4      | 8      | 6      | 7      | 6      | 6      | 9      | 10     | 2      |
| 5 rows × 28 columns |                                 |  |                            |      |        |        |        |        |        |        |  |        |        |        |        |        |        |        |        |        |        |

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|   | Borough                       | Population | Coordinates                                 |
|---|-------------------------------|------------|---|
| 0 | Barking and Dagenham [note 1] | 194,352    | 51°33′39″N 0°09′21″E / 51.5607°N 0.1557°E / |
| 1 | Barnet                        | 369,088    | 51°37'31"N 0°09'06"W / 51.6252°N 0.1517°W / |
| 2 | Bexley                        | 236,687    | 51°27′18″N 0°09′02″E / 51.4549°N 0.1505°E / |
| 3 | Brent                         | 317,264    | 51°33′32″N 0°16′54″W / 51.5588°N 0.2817°W / |
| 4 | Bromley                       | 317,899    | 51°24′14″N 0°01′11″E / 51.4039°N 0.0198°E / |

Table 2: Top 5 rows of coordinates information obtain from scrapping Wikipedia.

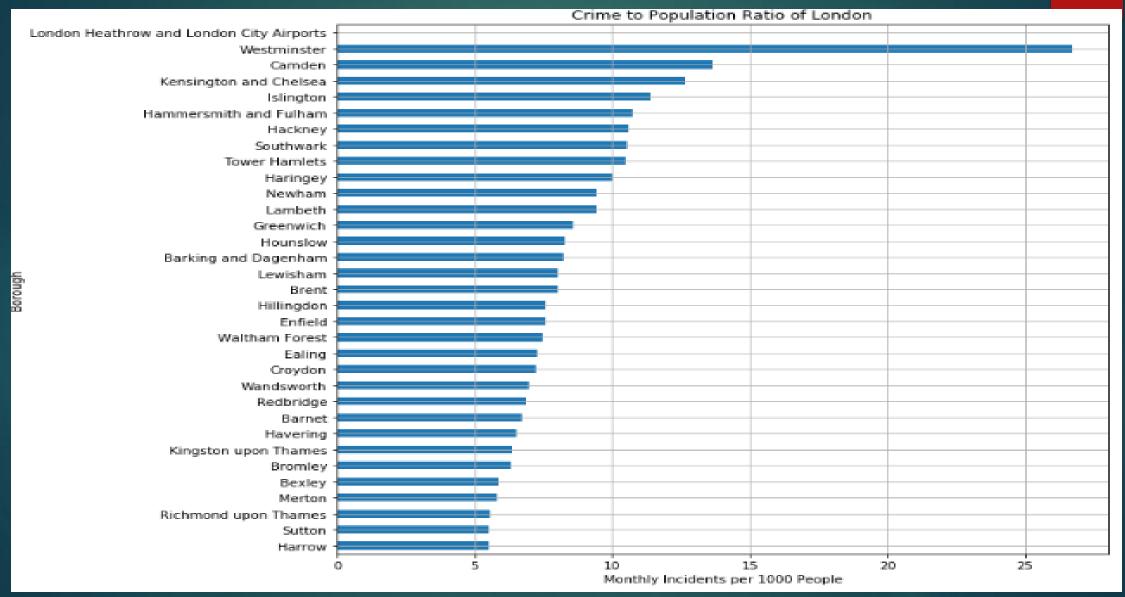
|   | Borough              | Population | Latitude | Longitude |
|---|----------------------|------------|----------|-----------|
| 0 | Barking and Dagenham | 194352     | 51.5607  | 0.1557    |
| 1 | Barnet               | 369088     | 51.6252  | -0.1517   |
| 2 | Bexley               | 236687     | 51.4549  | 0.1505    |
| 3 | Brent                | 317264     | 51.5588  | -0.2817   |
| 4 | Bromley              | 317899     | 51.4039  | 0.0198    |

After some data cleaning and wrangling the information in table 2 was converted into Table 3 below.

## Table 4 show the combine information of the cleaner versions of the coordinate, population and crime data

|    | Borough                | MonthlyAvg  | Population | Latitude | Longitude | CrimeToPop |
|----|------------------------|-------------|------------|----------|-----------|------------|
| 0  | Barking and Dagenham   | 1601.750000 | 194352.0   | 51.5607  | 0.1557    | 8.241490   |
| 1  | Barnet                 | 2486.500000 | 369088.0   | 51.6252  | -0.1517   | 6.736876   |
| 2  | Bexley                 | 1389.041667 | 236687.0   | 51.4549  | 0.1505    | 5.868686   |
| 3  | Brent                  | 2541.333333 | 317264.0   | 51.5588  | -0.2817   | 8.010153   |
| 4  | Bromley                | 2009.333333 | 317899.0   | 51.4039  | 0.0198    | 6.320666   |
| 5  | Camden                 | 3133.208333 | 229719.0   | 51.5290  | -0.1255   | 13.639309  |
| 6  | Croydon                | 2692.958333 | 372752.0   | 51.3714  | -0.0977   | 7.224531   |
| 7  | Ealing                 | 2496.041667 | 342494.0   | 51.5130  | -0.3089   | 7.287841   |
| 8  | Enfield                | 2429.541667 | 320524.0   | 51.6538  | -0.0799   | 7.579906   |
| 9  | Greenwich              | 2267.666667 | 264008.0   | 51.4892  | 0.0648    | 8.589386   |
| 10 | Hackney                | 2724.000000 | 257379.0   | 51.5450  | -0.0553   | 10.583614  |
| 11 | Hammersmith and Fulham | 1915.083333 | 178685.0   | 51.4927  | -0.2339   | 10.717650  |
| 12 | Haringey               | 2633.416667 | 263386.0   | 51.6000  | -0.1119   | 9.998317   |
| 13 | Harrow                 | 1342.750000 | 243372.0   | 51.5898  | -0.3346   | 5.517274   |
| 14 | Havering               | 1574.958333 | 242080.0   | 51.5812  | 0.1837    | 6.505942   |
| 15 | Hillingdon             | 2176.458333 | 286806.0   | 51.5441  | -0.4760   | 7.588608   |

#### Graph 1: Crime rates of the London borough



# Table 5: Popular venues in and around London boroughs (Top 5 rows of the Table)

|   | Borough                 | 1st Most<br>Common<br>Venue | 2nd Most<br>Common Venue | 3rd Most<br>Common<br>Venue | 4th Most<br>Common<br>Venue | 5th Most<br>Common<br>Venue | 6th Most<br>Common<br>Venue | 7th Most<br>Common<br>Venue | 8th Most<br>Common<br>Venue | 9th Most<br>Common<br>Venue | 10th Most<br>Common Venue |
|---|-------------------------|-----------------------------|--------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|---------------------------|
| 0 | Barking and<br>Dagenham | Martial Arts<br>Dojo        | Pool                     | Bus Station                 | Park                        | Supermarket                 | Gym / Fitness<br>Center     | Golf Course                 | Yoga Studio                 | Fish & Chips<br>Shop        | Field                     |
| 1 | Barnet                  | Café                        | Bus Stop                 | Business<br>Service         | Yoga Studio                 | French<br>Restaurant        | Flea Market                 | Fish Market                 | Fish & Chips<br>Shop        | Field                       | Fast Food<br>Restaurant   |
| 2 | Bexley                  | Clothing Store              | Coffee Shop              | Pub                         | Italian<br>Restaurant       | Supermarket                 | Fast Food<br>Restaurant     | Pharmacy                    | Portuguese<br>Restaurant    | Bakery                      | Hotel                     |
| 3 | Brent                   | Coffee Shop                 | Hotel                    | Clothing Store              | Sporting Goods<br>Shop      | Grocery Store               | American<br>Restaurant      | Sandwich Place              | Multiplex                   | Bubble Tea<br>Shop          | Burger Joint              |
| 4 | Bromley                 | Clothing Store              | Coffee Shop              | Bar                         | Burger Joint                | Pizza Place                 | Gym / Fitness<br>Center     | Furniture /<br>Home Store   | Burrito Place               | Sandwich Place              | Café                      |

## Clustering

▶ By using the Foursquare data and K-means clustering, the different boroughs were grouped into different clusters based on similarities of their most popular venues. More detailed steps including one hot coding can be found in my data section. After the clustering was done, the boroughs or neighborhoods were put into 5 clusters i.e. 0 to 4. The tables below show the different boroughs and their clusters.

#### Cluster 0: showing the borough and top 10 popular venue

| Borough CrimeTo  | Labels   | Common<br>Venue    | Common<br>Venue | Common<br>Venue | Common<br>Venue       | Common<br>Venue | Common<br>Venue | Common<br>Venue | Common<br>Venue | Common<br>Venue      | Common<br>Venue |
|------------------|----------|--------------------|-----------------|-----------------|-----------------------|-----------------|-----------------|-----------------|-----------------|----------------------|-----------------|
| 16 Hounslow 8.29 | 1668 0.0 | Bed &<br>Breakfast | Park            | Metro Station   | Chinese<br>Restaurant | Café            | Yoga Studio     | Flea Market     | Fish Market     | Fish & Chips<br>Shop | Field           |

#### Cluster 1: showing the boroughs and the top 10 popular venues

|    | Borough                | CrimeToPop | Cluster<br>Labels | 1st Most<br>Common<br>Venue | 2nd Most<br>Common<br>Venue | 3rd Most<br>Common<br>Venue | 4th Most<br>Common<br>Venue | 5th Most<br>Common<br>Venue | 6th Most<br>Common<br>Venue | 7th Most<br>Common<br>Venue | 8th Most<br>Common<br>Venue | 9th Most<br>Common<br>Venue | 10th Most<br>Common<br>Venue     |
|----|------------------------|------------|-------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|----------------------------------|
| 3  | Brent                  | 8.010153   | 1.0               | Coffee Shop                 | Hotel                       | Clothing<br>Store           | Sporting<br>Goods Shop      | Grocery Store               | American<br>Restaurant      | Sandwich<br>Place           | Multiplex                   | Bubble Tea<br>Shop          | Burger Joint                     |
| 5  | Camden                 | 13.639309  | 1.0               | Hotel                       | Café                        | Coffee Shop                 | Italian<br>Restaurant       | Hotel Bar                   | Pizza Place                 | Train Station               | Breakfast<br>Spot           | Bakery                      | Modern<br>European<br>Restaurant |
| 12 | Haringey               | 9.998317   | 1.0               | Café                        | Fast Food<br>Restaurant     | Italian<br>Restaurant       | Pharmacy                    | Sandwich<br>Place           | Pub                         | Portuguese<br>Restaurant    | Hotel Bar                   | Convenience<br>Store        | Park                             |
| 18 | Kensington and Chelsea | 12.621524  | 1.0               | Café                        | Gym / Fitness<br>Center     | English<br>Restaurant       | Burger Joint                | French<br>Restaurant        | Bakery                      | Juice Bar                   | Clothing<br>Store           | Restaurant                  | Modern<br>European<br>Restaurant |
| 20 | Lambeth                | 9.416575   | 1.0               | Caribbean<br>Restaurant     | Market                      | BBQ Joint                   | Beer Bar                    | Pub                         | Tapas<br>Restaurant         | Restaurant                  | Burger Joint                | Indian<br>Restaurant        | Cocktail Bar                     |
| 23 | Merton                 | 5.798843   | 1.0               | Italian<br>Restaurant       | Supermarket                 | Park                        | Café                        | Bakery                      | Sandwich<br>Place           | Fast Food<br>Restaurant     | Garden<br>Center            | Burger Joint                | Bar                              |
| 27 | Southwark              | 10.535330  | 1.0               | Coffee Shop                 | Pub                         | Hotel                       | Art Gallery                 | English<br>Restaurant       | Hotel Bar                   | Bar                         | Theater                     | Gym / Fitness<br>Center     | Shopping Mall                    |
| 29 | Tower<br>Hamlets       | 10.505301  | 1.0               | Italian<br>Restaurant       | Pizza Place                 | Hotel                       | Coffee Shop                 | Gym / Fitness<br>Center     | Outdoor<br>Sculpture        | Chinese<br>Restaurant       | Grocery Store               | Steakhouse                  | Asian<br>Restaurant              |

#### Cluster 2: Showing the borough and the top 10 venues

|   | Borough | CrimeToPop | Cluster<br>Labels | 1st Most<br>Common<br>Venue | 2nd Most<br>Common<br>Venue | 3rd Most<br>Common<br>Venue | 4th Most<br>Common<br>Venue | 5th Most<br>Common<br>Venue | 6th Most<br>Common<br>Venue | 7th Most<br>Common<br>Venue | 8th Most<br>Common<br>Venue | 9th Most<br>Common<br>Venue | 10th Most<br>Common<br>Venue |
|---|---------|------------|-------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|------------------------------|
| 1 | Barnet  | 6.736876   | 2.0               | Café                        | Bus Stop                    | Business<br>Service         | Yoga Studio                 | French<br>Restaurant        | Flea Market                 | Fish Market                 | Fish & Chips<br>Shop        | Field                       | Fast Food<br>Restaurant      |
|   |         |            |                   |                             |                             |                             |                             |                             |                             |                             |                             |                             |                              |

#### Cluster 3: showing the borough and the top 10 venue

|    | Borough                   | CrimeToPop | Cluster<br>Labels | 1st Most<br>Common<br>Venue | 2nd Most<br>Common<br>Venue | 3rd Most<br>Common<br>Venue | 4th Most<br>Common<br>Venue | 5th Most<br>Common<br>Venue | 6th Most<br>Common<br>Venue | 7th Most<br>Common<br>Venue | 8th Most<br>Common<br>Venue | 9th Most<br>Common<br>Venue | 10th Most<br>Common<br>Venue |
|----|---------------------------|------------|-------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|------------------------------|
| 0  | Barking and<br>Dagenham   | 8.241490   | 3.0               | Martial Arts<br>Dojo        | Pool                        | Bus Station                 | Park                        | Supermarket                 | Gym / Fitness<br>Center     | Golf Course                 | Yoga Studio                 | Fish & Chips<br>Shop        | Field                        |
| 2  | Bexley                    | 5.868686   | 3.0               | Clothing<br>Store           | Coffee Shop                 | Pub                         | Italian<br>Restaurant       | Supermarket                 | Fast Food<br>Restaurant     | Pharmacy                    | Portuguese<br>Restaurant    | Bakery                      | Hotel                        |
| 4  | Bromley                   | 6.320666   | 3.0               | Clothing<br>Store           | Coffee Shop                 | Bar                         | Burger Joint                | Pizza Place                 | Gym / Fitness<br>Center     | Furniture /<br>Home Store   | Burrito Place               | Sandwich<br>Place           | Café                         |
| 6  | Croydon                   | 7.224531   | 3.0               | Pub                         | Coffee Shop                 | Indian<br>Restaurant        | Gym / Fitness<br>Center     | Asian<br>Restaurant         | Portuguese<br>Restaurant    | Italian<br>Restaurant       | Brewery                     | Burger Joint                | Burrito Place                |
| 7  | Ealing                    | 7.287841   | 3.0               | Coffee Shop                 | Italian<br>Restaurant       | Hotel                       | Vietnamese<br>Restaurant    | Park                        | Burger Joint                | Pub                         | Pizza Place                 | Bar                         | Portuguese<br>Restaurant     |
| 8  | Enfield                   | 7.579906   | 3.0               | Coffee Shop                 | Clothing<br>Store           | Pharmacy                    | Department<br>Store         | Shopping<br>Mall            | Sandwich<br>Place           | Restaurant                  | Pub                         | Supermarket                 | Optical Shop                 |
| 9  | Greenwich                 | 8.589386   | 3.0               | Supermarket                 | Coffee Shop                 | Clothing<br>Store           | Pub                         | Plaza                       | Grocery<br>Store            | Fast Food<br>Restaurant     | Discount<br>Store           | Sandwich<br>Place           | African<br>Restaurant        |
| 10 | Hackney                   | 10.583614  | 3.0               | Pub                         | Café                        | Coffee Shop                 | Cocktail Bar                | Bakery                      | Brewery                     | Hotel                       | Vietnamese<br>Restaurant    | Clothing<br>Store           | Grocery Store                |
| 11 | Hammersmith<br>and Fulham | 10.717650  | 3.0               | Pub                         | Indian<br>Restaurant        | Italian<br>Restaurant       | Gastropub                   | Café                        | Japanese<br>Restaurant      | Clothing<br>Store           | German<br>Restaurant        | Portuguese<br>Restaurant    | Polish<br>Restaurant         |

#### Cluster 4: Showing the borough and the top 10 venues

|    | Borough | CrimeToPop | Cluster<br>Labels | 1st Most<br>Common<br>Venue | 2nd Most<br>Common<br>Venue | 3rd Most<br>Common<br>Venue | 4th Most<br>Common<br>Venue | 5th Most<br>Common<br>Venue | 6th Most<br>Common<br>Venue | 7th Most<br>Common<br>Venue | 8th Most<br>Common<br>Venue | 9th Most<br>Common<br>Venue | 10th Most<br>Common<br>Venue |
|----|---------|------------|-------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|------------------------------|
| 24 | Newham  | 9.427102   | 4.0               | Hotel                       | Light Rail<br>Station       | Pharmacy                    | Sandwich<br>Place           | Rafting                     | Chinese<br>Restaurant       | Airport                     | Airport<br>Service          | Dance Studio                | Dumpling<br>Restaurant       |
|    |         |            |                   |                             |                             |                             |                             |                             |                             |                             |                             |                             |                              |

## **Results Section**

- As can be seen from the Cluster 0 (Healthy area) table, there is only one Borough which is Hounslow in this Cluster.
- Some of the most common venues in Hounslow are the metro station, café and the park.
- There is a yoga studio within the top ten common venues and the crime rate is relatively low at 8.3.
- Based on the most common venues in this cluster, this cluster could be described as an average area

- Some of the Boroughs found in cluster 1 include Camden, Kensington and Chelsea, Westminster and Haringey.
- Common venues in this cluster include various kinds of restaurants, gym/fitness centers, coffee shops, pubs and grocery shops.
- This cluster can be seen as a cluster of boroughs with lots of lively venues hence this cluster could be described as a lively area.
- ► There is a massive difference between the crime rates in this cluster with crime rates ranging from 5.7 in Merton to 26.7 in Westminster

- Like cluster 0, there is only one Borough found in Cluster 2.
- Popular venues includes cafe, business service area, flea and fish markets.
- The crime rate is among the lowest in London at 6.7.
- There seem to be lots of business and trading activities taken place in this borough hence describing this cluster as a business area

- Cluster 3 is made up of are Bexley, Barking and Dagenham, Brent, Bromley and Croydon Boroughs just to mention a few.
- Cluster 3 is the largest Cluster which is made up of 20 Boroughs. The common venues in this cluster include coffee shops, different types of restaurants, clothing store, bars and hotels.
- The crime rate range is not as wide as that for cluster 2, ranging from 5.5 in Sutton and Richmond up Thames and 11.4 in Islington.
- It is safe to say that this cluster is fairly safe as the crime rate of 11.4 in Islington is half the crime rate of Westminster in cluster 2.
- Like Cluster 2, based on the common venues found in this Cluster, Cluster 3 could also be described as a lively area.

► The only Borough in this cluster is Newham with a crime rate of 9.4. The most popular venues in Newham include hotels, airport services, duty free shop, light rail station and an airport. It can be deduce that Newham is near a London airport.

#### **Discussion Section**

- ► The venues obtained from exploring the data for London boroughs, shows how lively and busy the city is as majority of the boroughs explored showed lots of lively and busy venues. When it comes to crime rates in the City, it could be very high in Westminster and low in Merton and Sutton
- At the end of this project, London boroughs have been explored by using Foursquare API to give a picture about how each borough looks like in terms of the types and number of venues that exist in that borough
- ► The objective of my task was not to choose a Neighborhood or Borough in London for my target audience but rather show them what different parts of London has to offer and depending on their taste, they choose where to settle after making the decision to move to London.

#### Conclusion

In conclusion I believe the target audience in this case the potential NHS worker will have some information about the various neighborhoods/boroughs in London. The crime rate data will also be vital in determining where he/she would like to settle. This project was done to provide some information about London to help the target audience make a decision and not done to choose settlement location for the target audience.

#### Conclusion

No matter the individual's preference, one thing all humans desire is safety as a result I will say the safest boroughs to live in London are Sutton and Harrow in cluster 3 and Richmond upon Thames in cluster 1 with crime rates of about 5.5 crimes per 1000 people per month. The two most dangerous places to live in London are Camden and Westminster both in cluster 1 with crime rates of 13.6 and 26.7 per 1000 people per month respectively.