

TEAM CHARTER

• **Team Name:** GradBird IT Consultants

• **Team Members**

Name of the Member	Phone	Email Address
Daniel Freburg	[REDACTED]	[REDACTED]
Pranavi Konda	732-986-5035	pranavi.konda@lsu.edu
Eric Agyemang	309-750-2963	aggyem2@lsu.edu
[REDACTED]	[REDACTED]	lkonda@lsu.edu

• **Skills and Knowledge Inventory**

Daniel Freburg	Technical Skills Java, C++, HTML, CSS, PHP, Python Communication Skills Professional and Technical Writing, Leadership Skills: IT 168 Graduate Assistant
[REDACTED]	Good Communication Skills Good Leadership skills Technical skills Python, HTML, CSS, SQL, R
Eric Agyemang	Technical Skills Java, C++, HTML, CSS, R, Python, SQL Communication Skills Professional Technical Writing Leadership Skills Business Intelligent Analyst, Managerial position, Administrative assistant, Technical Surveyor, Actuarial Scientist and IT 166 Graduate Assistant
[REDACTED]	Technical Skills Java, HTML, CSS, SQL, Python Good Communication Skills Leadership Skills IT 150 Graduate Assistant

• **Roles and Responsibilities:**

- Leader - responsible for the submission for the deliverable, assign tasks, evaluate performances
- Monitor - assists all members in carrying out members role and responsibilities, checking documents and messages, identifying any missing pieces of information for the specific deliverables.
- Broker – suggests ideas to team members, acts as a mediator between the team and stakeholders.
- Mentor –provides guidance and resources necessary to solve the issues.

Note: The roles are rotated for each deliverable.

• Assigned Leadership Role

Group Leadership	Project Deliverable
██████████	████
██████████	████
Eric Agyemang	████
██████████	████

• Agreed Upon Meeting Times:

The agreeable times that the team would be meeting to work on case deliverables:

- Monday 10.30 AM to 12.00 PM
- Tuesday 8 PM to 10 PM
- Thursday 8 PM to 10 PM
- Saturday 4.30PM to 6.30PM
- Sunday 4.30 PM to 6.30PM

The number of times the team will meet depend on the workload of a specific deliverable.

• Agreed Upon Meeting Location:

Online Zoom Meeting, Study halls

• Team Communications:

- The members of the team will communicate through zoom meetings.
- Outside the zoom meetings the team will communicate using emails and phone.
- Face to face meetings will be held if necessary.
- The documents will be shared and stored in One Drive.
- The team will also collaborate using Microsoft Teams for meetings and for document sharing.

• Team Rules and Expectations

Team goal:

- Learning how to become a better Project Manager.
- Being a good team member.
- To master the course material related to the project and demonstrate that effectively through our deliverables.

Set of team values:

- Collaboratively helping each other to become a better IT project Manager.
- Commitment to the Project and to the team.
- Maintaining a good team attitude.

A code of ethics:

Professional conduct - No plagiarism, Personal respect, Trust, and Responsibility.

Team Rules:

- Attending meetings without delay at the agreed times.
- Update the teams about the progress of the tasks.
- Complete the tasks before due date.
- Follow team values and code of ethics.
- Respond to the messages promptly.

Decision Making:

- Discussing with the team members.
- Taking suggestions from the professor.
- Collaborative decisions.

Resolving Conflicts:

- Having open discussion with the team members.
- Listening to the team member explanations.
- Consulting the Professor when necessary.

Missed meetings:

- Team leader reaches out to the team member to find out the reason for missing the meeting.
- Team leader provides an update of the meeting to the member who missed the meeting.
- If a team member continues to miss the meetings and if necessary, members of the team will make a consensus decision to reorganize the roles of the team.

Dealing with non-contribution:

- Team leader talks to the team member first to know if he/she is facing any difficulty.
- Reorganize the team if necessary, so that each team member can contribute equally.

- **Signatures:**

Agyemang Eric 2968
