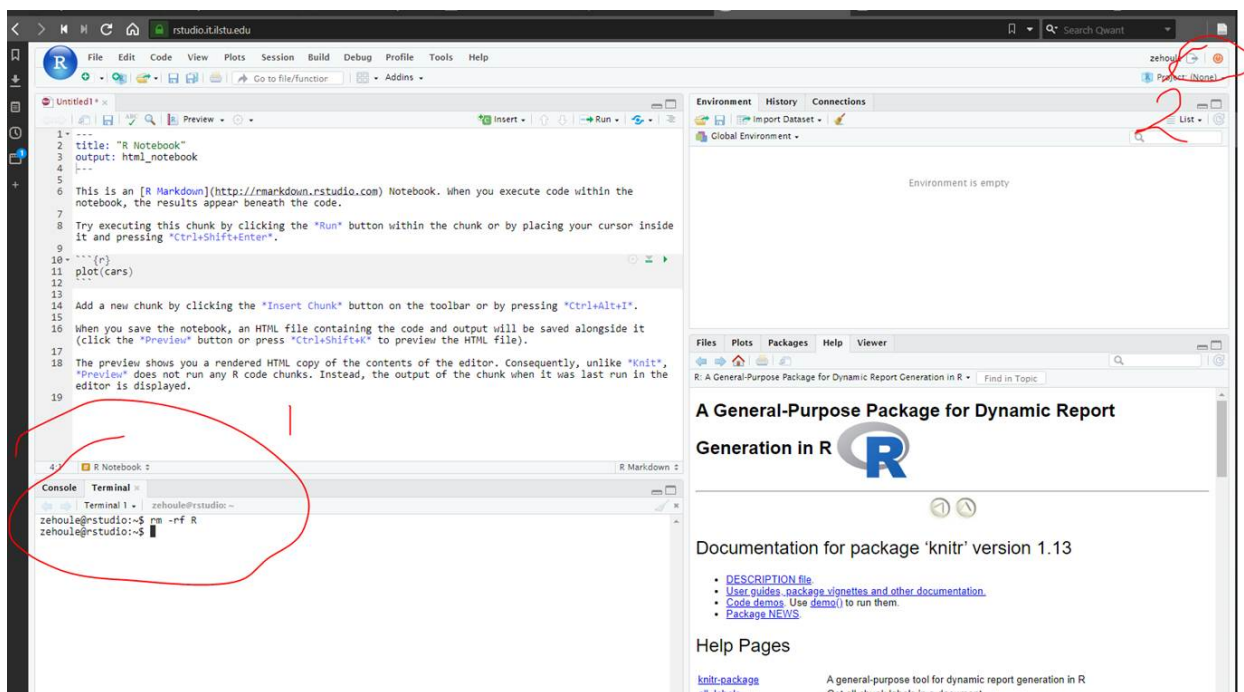# tidyverse install help (from IT)

We have a verifiable way to have your students install tidyverse with no issue. They are going to need to remove their R folder under their profile, which essentially resets their profile to its default state.

Steps:

1. Click terminal at the bottom left, and run the command "rm -rf R" (this will remove all settings for their profile)
2. Log off at the top right (this will prompt a reload R? question, say yes and let it reload.
3. Now run install.packages("tidyverse") and it should go through the entire process without issue. It did take approximately 5-7 minutes for this step to complete.

Cheers,

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