



Invoice Date: 11-26-2024

Premise Served: Canadair Bldg 85-173 D411, Windsor Locks, CT 06096
 Customer Type / Reading Type: Commercial / Actual
 Billing Period (Frequency): 10/18/24 to 11/21/24 (Monthly)
 Mthly Usage / Avg Daily Use-(): 58000 / 1706

Current Charges	Meter Size/#	Meter Reading	# Days/Usage	Rate	Amount
Daily Basic Service			34	1.389000	47.23
Water Usage	60954806	7619	58000	.005550	321.90
WICA				.034300	12.66
WRA				-.021100	-7.79
Accumulative Interest					20.88

WATER BILL

Invoice Date: 11-26-2024

Customer: Bombardier

Account #: 00163813

The Public Utilities Regulatory Authority approved a 3.43% **Water Infrastructure and Conservation Adjustment (WICA)** surcharge effective 10/1/24 which is reflected on your bill.

Through WICA, Connecticut Water proactively replaces roughly 1% of water mains each year, improving water quality and reliability at lower costs compared to emergency replacements in the event of a break.

PO; 5700043651 LINE 34 \$394.88

Balances over 30 days old are subject to an interest charge of 1.5% per month. If Payment is not received by 12/21/24, interest charges will accrue on a monthly basis and further collection activity will be initiated.



Amount Due	\$1,786.69
DUE DATE	12/21/24

Customer Service: 1-800-286-5700

For payment options, go to www.ctwater.com.



5
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93 West Main Street
Clinton, CT. 06413-1600



Customer Service: 1 (800) 286-5700



For payment options, go to ctwater.com

Did you Know?

Connecticut Water maintains **9,988 fire hydrants** in our service areas. Each hydrant is inspected annually by our team to ensure they are in working order and ready to protect your community if needed.



Your Customer Rights

If you have a question, complaint or dispute on all or part of a bill, contact us at 800.286.5700. If the matter is not satisfactorily resolved by a customer service representative or manager, you may ask for the company review officer to consider the problem.

If there is a serious illness in your home, please contact us. We will not terminate water service if a doctor certifies the illness within 13 days of a shut-off notice mailing date. Additional information on these and other rights is available at ctwater.com.



What Goes Into Creating High Quality Water

At Connecticut Water, the most important thing we do each day is provide you with clean, reliable drinking water you can trust. Our dedicated team of trained water professionals protect water sources, treat drinking water to meet health standards and test throughout the delivery system to make sure we meet those standards.

Get firsthand insights from our water professionals on how they deliver high-quality water to your tap at www.ctwater.com/waterqualitymonth.



91 % Overall Customer Satisfaction

Our local Connecticut team is always here to support you. It's this commitment to service that consistently earns us top marks in customer satisfaction. Need assistance? Call us at **1.800.286.5700**.

Customer Rights, Rules & Regulations

As a customer, you have the right to dispute a bill, and the right to service during an illness. For more information on customer rights, rules and regulations, please visit ctwater.com, call us at **1.800.286.5700** or email us at customerservice@ctwater.com. Please do not write notes on the bill, or insert with your payment as they may not reach us.

Convenient Ways to Pay Your Bill



Online at: ctwater.com



By phone (24 hours a day) at **1-800-286-5700** with **checking account, credit card, Apple Pay or Google Pay**



Via **check** in the envelope provided (include account number and bill stub)



With **cash** at hundreds of in-person locations (visit ctwater.com for a list)