Meten is weten, of toch niet?

@EricBouwers



Waarom zouden we software doormeten?

'You can't control what you can't measure.'

Waarom zouden we software doormeten?

'You can't improve what you can't measure.'

Software metingen worden gebruikt voor:

- Het schatten van kosten en inspanning
- Productiviteit metrieken en modellen
- Data collectie
- Betrouwbaarheid modellen
- Performance evaluaties en modellen
- Structuur en complexiteit metrieken
- Capability-maturity assessments
- Management door metrieken
- Evaluaties van methodieken en tooling
- Kwaliteitsmodellen en -metingen

Welke software metrieken gebruiken jullie?

(Software) Metingen

Wat is meten?

'Formally, we define **measurement** as a mapping from the empirical world to the formal, relational world.'

'A measure is the <u>number or symbol</u> assigned to an <u>entity</u> by this mapping in order to characterize an <u>attribute</u>'

Entiteit

Attribuut

Mapping

Meting

Entiteit

Product:

• Specificaties, Architecture diagrammen, Designs, Code, Test Data, ...

Proces:

Maken van specificaties, Gedetailleerd ontwerp, Testen,

Resources:

Personeel, Teams, Software, Hardware, Kantoren, ...

Attributen

Extern

Bruikbaarheid, Betrouwbaarheid

Intern

Volume, Gestructureerdheid, Functionaliteit

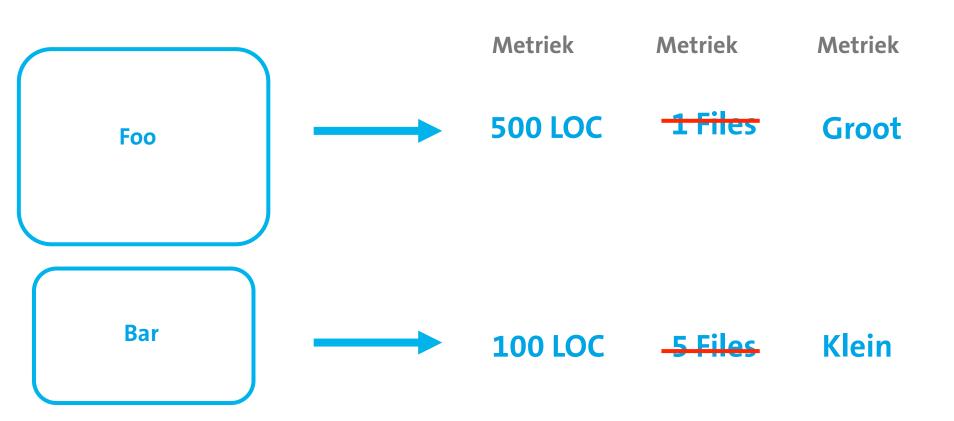
Mapping

Definition Checklist for Source Statement Counts

Definition name: Physical Source Lines of Code					Date:	8/7/92
	(basic definition)					SEI
	Measurement unit: Physical source lines Logical source statements					
Sta	tement type	Definition 4	Data array		Includes	Excludes
	When a line or statement classify it as the type with					
1	Executable	Order	of precedence ->	1	4	
2	Nonexecutable					
3	Declarations			2	. 4	
4	Compiler directives			3	4	
5	Comments					
6	On their own lines			4		4
7	On lines with source of	ode		5	5	4
8	Banners and nonblank	spacers		6		4
9	Blank (empty) commer	nts		7	'	4
10	Blank lines			8	3	4
11						

Representation Condition

Attribuut: Volume



Meetschalen

Type	Toegestane operaties	Voorbeelden
Nominaal	= , ≠	A, B, C, D, E
Ordinaal	= , ≠, < , >	Small, large
Interval	=, ≠, <, >, +, -	Start date
Ratio	All	LOC
Absoluut	All	-

Samenvatting concepten

Attribuut (Lengte)



Entiteit (Kind)

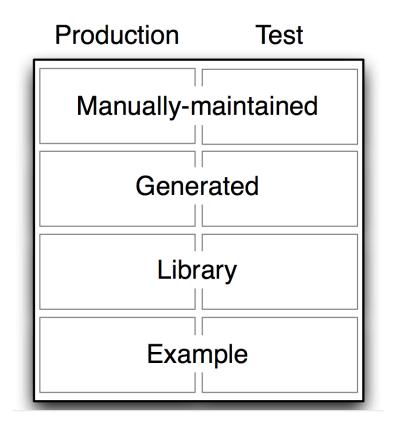
Metriek (cm)

Mapping (Voeten op de grond)

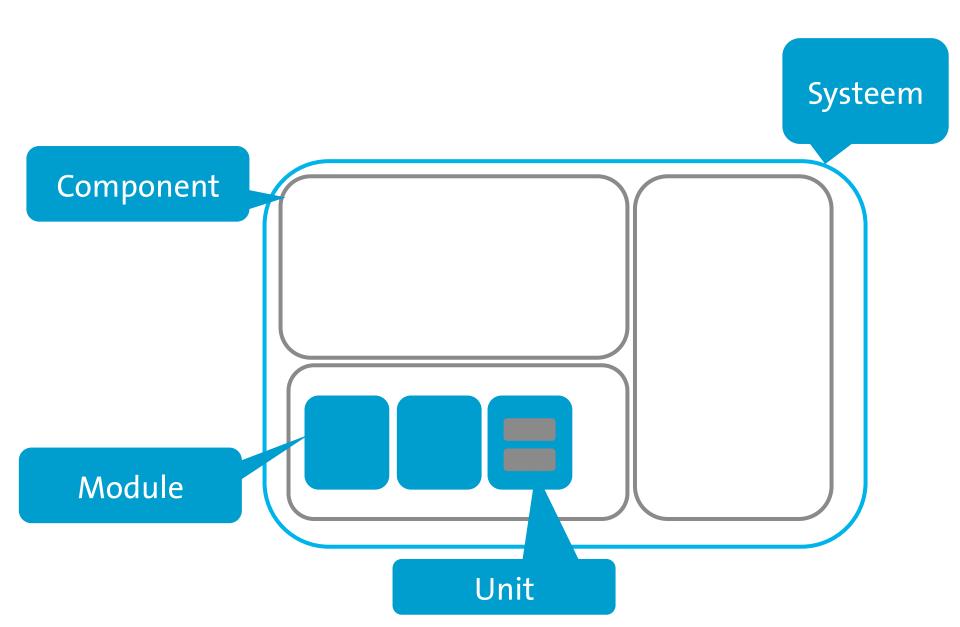
Waarom maakt dit uit?

Het beïnvloedt wat je zou willen ...

Entiteit: systeem



Het maakt uit wie het wil weten ...



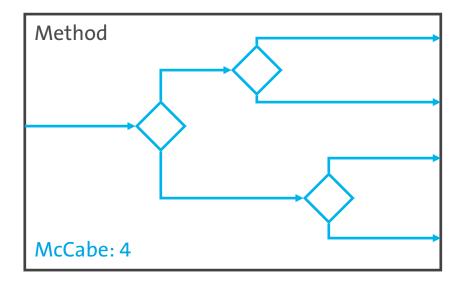
Aggregatie oefening

Van Unit naar Systeem

Unit meting:

T. McCabe, IEEE Transactions on Software Engineering, 1976

- Academisch: aantal onafhankelijke paden in een methode
- Intuïtief: aantal beslispunten in een methode
- Realiteit: het aantal if (for, while,...) statements



Beschikbare data

Voor 4 projecten, per unit:

- Lines of Code
- McCabe complexity

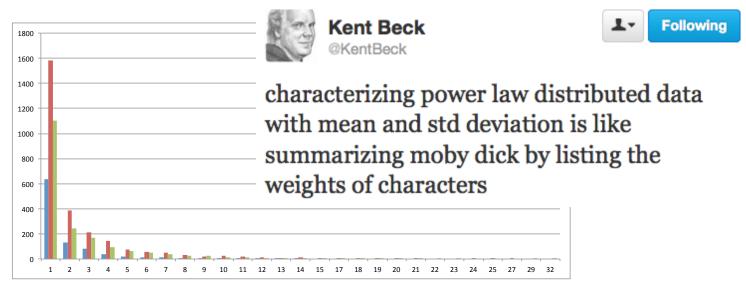
In welk systeem is het testen van de units over het algemeen uitdagender?

Optie 1: Optellen

	Crawljax	GOAL	Checkstyle	Springframework
Totaal McCabe	1814	6560	4611	22937
Totaal LOC	6972	25312	15994	79474
Ratio	0,260	0,259	0,288	0,288

Optie 2: Gemiddelde

	Crawljax	GOAL	Checkstyle	Springframework
Gemiddelde McCabe	1,87	2,45	2,46	1,99

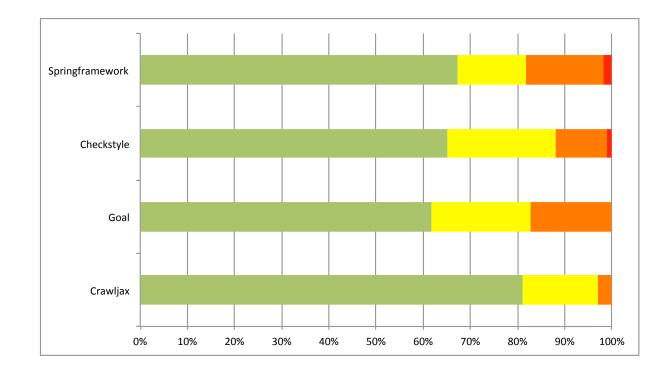


Optie 3: Kwaliteitsprofiel

Cyclomatic complexity	Risk category
1-5	Low
6 - 10	Moderate
11 - 25	High
> 25	Very high

Tel Lines of Code per categorie

Lines of code per risk category				
Low	Moderate	High	Very high	
70 %	12 %	13 %	5 %	



Belangrijke zaken voor metingen

Volume

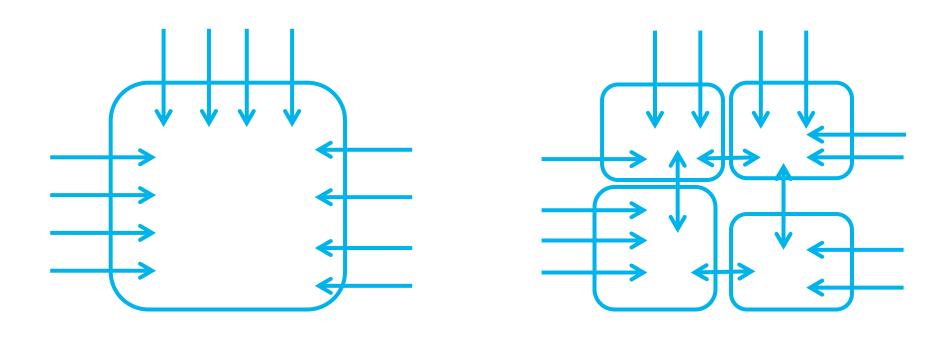
Uitlegbaarheid

Distributie

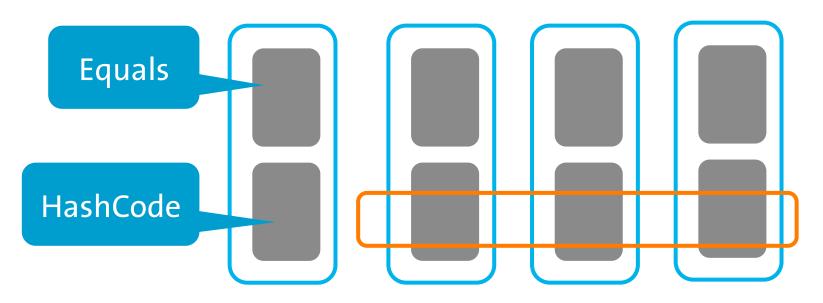
Valkuilen van het meten

One-track metric

Alleen kijken naar het volume



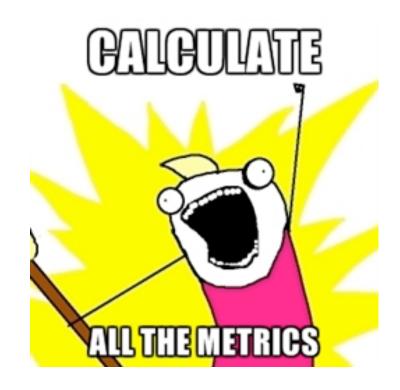
Combinatie van metingen levert meer inzichten op



```
private String aap;
private Number noot;
private Date mies;

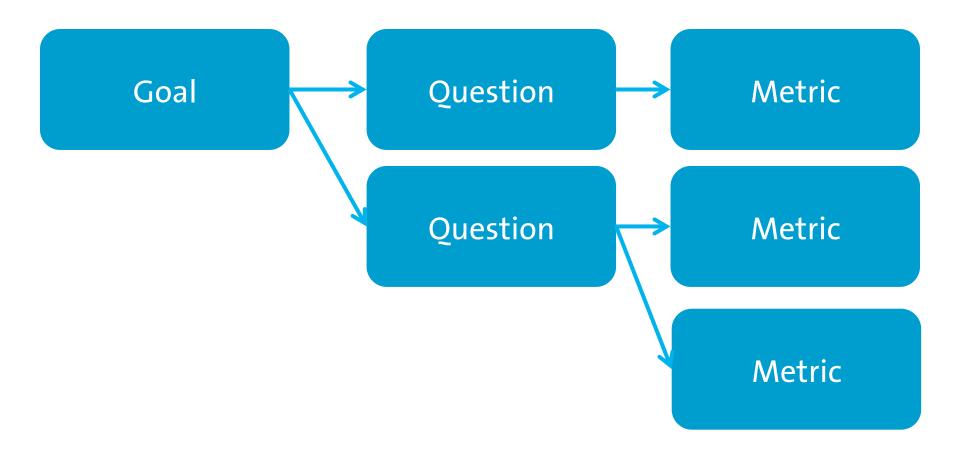
@Override
public int hashCode() {
    final int prime = 31;
    int result = 1;
    result = prime * result + ((aap == null) ? 0 : aap.hashCode());
    result = prime * result + ((mies == null) ? 0 : mies.hashCode());
    result = prime * result + ((noot == null) ? 0 : noot.hashCode());
    return result;
}
```

Metrics Galore



Wat moeten we dan meten?

GQM



GQM - Voorbeeld

Goal	Purpose	Improve	
	Issue	the timeliness of	
	Object (process)	change request processing	
	Viewpoint	from the project manager's viewpoint	
Question	Q1	What is the current change request processing speed?	
Metrics	M1	Average cycle time	
	M2	Standard deviation	
	M3	% cases outside of the upper limit	
Question	Q2	Is the (documented) change request process actually performed?	
Metrics	M4	Subjective rating by the project manager	
	M5	% of exceptions identified during reviews	

Treating the metric

Metric in a bubble

Scope and Scale of NSA Collection

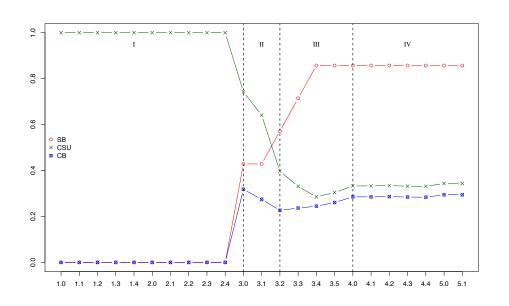
According to figures published by a major tech provider, the Internet carries 1,826 Petabytes of information per day. In its foreign intelligence mission, NSA touches about 1.6% of that. However, of the 1.6% of the data, only 0.025% is actually selected for review. The net effect is that NSA analysts look at 0.00004% of the world's traffic in conducting their mission – that's less than one part in a million. Put another way, if a standard basketball court represented the global communications environment, NSA's total collection would be represented by an area smaller than a dime on that basketball court.

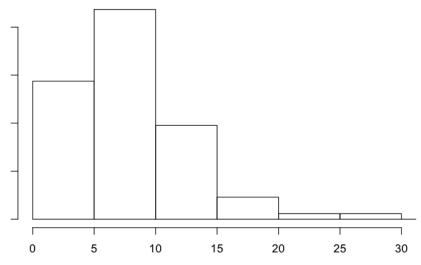
0.23 petabytes aan Facebook foto's

Realtime
entertainment is
62% van
internetverkeer

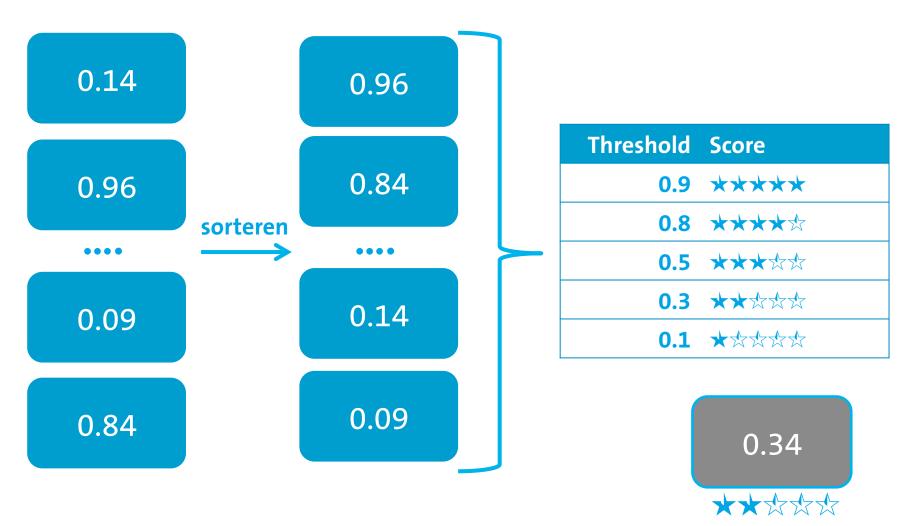
HTTP verkeer is 11.8% van het internetverkeer

Metric in a bubble





Een voorbeeld van context Benchmarking



Valkuilen van het meten

	Te weinig	Te veel
Betekenis	Metric in a bubble	Treating the metric
# metrics	One-track metric	Metrics galore

Samenvatting

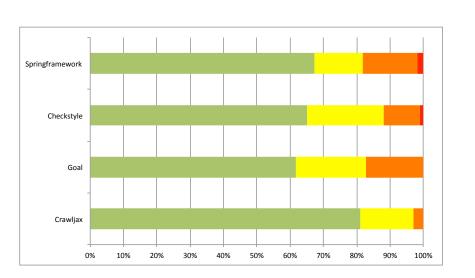
Uitdagingen in meten

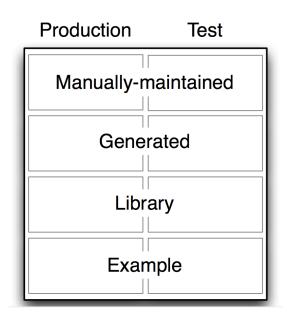
Entiteit

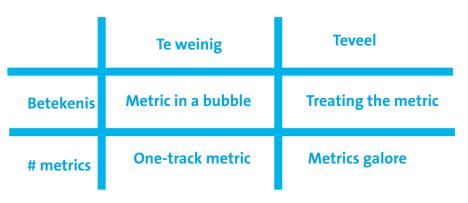
Attribuut

Mapping

Measure







Meten om te weten

Goal

Entiteit – Attribuut – Mapping

Context