Atlanta, GA (Willing to travel) • [ericwalker74@live.com](mailto:ericwalker74@live.com) • 404-468-7686

# Education

**Georgia State University** Atlanta, GA

Bachelor of Computer Science

Dean’s List Academic Achievement Award

**Redan High School** Stone Mountain, GA

# Experience

**Delta Air Lines, INC** Atlanta, Ga

**Customer Service Agent (Baggage)** March 2018 – Present

* Safely lift, load, unload, and transport baggage, mail, and cargo to and from aircraft, in addition to being responsible for on-time connections by guiding incoming and departing aircraft from the gate positions.
* Safeguard Cargo, baggage, and mail from damage, loss, and weather.

**United Parcel Service** Doraville, GA

**Package Handler** June 2016 – May 2017

* Responsible for loading, unloading, shipping, receiving, scanning, sorting, and stocking packages.
* Managed heavy machinery to complete tasks.

# Leadership & Activities

**Delta Air Lines, INC** Atlanta, Ga

**Customer Service Agent (Baggage)** March 2018 – Present

* Implemented airfield safety procedures to ensure a safe operating environment for personnel and aircraft operation.
* Maintained daily security and safety procedures.
* Organized efficient teams of 3- 6 ramp agents to service aircrafts in a timely manner.

**Skills & Interests**

**Technical:** Web Development, Python, MS Powerpoint

**Language:** Beginner in Spanish

**Interests:** World traveler, PC build technician, Soccer.