# **Eric Gaona Medina**

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#### **PERSONAL PROFILE**

Junior frontend developer with a Diploma in Full Stack Software Development from the Code Institute, also a certified Web Developer from Ceinmark, Bilbao Spain. I'm an adaptable, enthusiastic individual looking to develop new skills whilst building on my existing experience in web development. I am an ambitious, friendly and outgoing life-long learner who can work collaboratively as part of a team and on my own initiative.

### **TECHNICAL AND TRANSFERABLE SKILLS PROFILE**

- Applications: Microsoft Office, Photoshop, WordPress and Dreamweaver
- Programming Languages: Frontend HTML5, CSS, JavaScript Backend - PHP and Python
- Database Systems: MySQL and Mongo DB
- Frameworks: Django, Laravel, Bootstrap and Flask, React
- Digital collaboration tool: Slack
- Excellent Communication Skills and Strong Customer Service Experience
- Languages: Native Spanish / Fluent English

### **EDUCATION**

## July 2019 – July 2020

### Diploma in Full Stack Software Development in Code Institute

- **EricGaona.com:** Is my profile, a website with examples of some of the projects I have worked on. This particular project is coded using JavaScript and React.
- **Dolcetto:** It is an e-commerce website where I used HTML, CSS, Bootstrap, JavaScript, Python, Django, MySQL, Stripe, Heroku and amazon web server, Github.
- **Cookbook:** This website was coded using a mixture of HTML, CSS, Bootstrap, Javascript, JQuery, Python, Flask, MongoDB and Herokus, Github.
- Memory Game: I built this Game using HTML, CSS, Javascript, JQuery and Github.

### 2015 - 2017

### **Certified Web Application Developer in Ceinmark**

### Modules:

- Information systems
- Databases, Programming
- Markup Languages and Information Management Systems
- Web Development in Client Environment
- Web Development in Server Environment
- Deployment of Web Applications
- Web application development project, Business and Entrepreneurship, Internship

## 2015 Inatec Study Centre

Qualifications: Qualified in Creating, Editing and Publishing Websites

## Sept 1991 - June 1996 Bachelor of Science - Unidad Educativa Colegio Arístides Rojas

#### **EMPLOYMENT HISTORY**

### October 2021 - Present

# **Technical Support Analyst**

Accenture, Ireland (Meta)

- Developed deep knowledge within a complex product group.
- Investigated and prioritised advertising issues, raising to a specialist when appropriate for further troubleshooting or debugging.
- Partnered with product support group specialists to determine solutions to advertising bugs and product confusion.
- Facilitated a high-end customer experience related to support for advertising bugs.

# June 2021 – September 2021 Contractor Web Developer

Low Cost Furniture Group, Ireland

- Repaired, maintained and updated all company websites
- Added pages, plugins, new features
- Managed an international freelance web developer team to perform updates in a timely manner
- Problem-solving and solution finding

### April 2020 – June 2021 Self-studying

Covid career break, used time for up-skilling

- The Complete 2020 Web Development course from Udemy
- Laravel (7,8) course from Udemy
- Angular (Edition 2021) from Udemy

# March 2017 – May 2017 Intern Web Developer

Bobysuh Kristo Kalea, 22, 48007 Bilbao, Bizkaia, España

https://www.xn--diseograficobilbao-q0b.com/

- Created, modified and published web pages using WordPress.com
- Met clients to discuss and establish the type of design they wanted and then constructed their website according to brief
- Re-evaluated, updated and revised websites for clients
- Debugging duties

### ADDITIONAL ACHIEVEMENTS/INTERESTS

- Full Clean Driver's License
- I enjoy keeping fit and healthy and regularly practice swimming
- I am keenly interested in travel and in learning new languages