

ERIC HAGEN

Ottawa, ON | (613) 206-7506

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Experienced **Supervisor** leading team members on-time job completion. Assigned tasks, trained employees, provided feedback, mediated interpersonal conflicts, and implemented company procedures. Excellent **communication** and **listening skills**. As a student studying Computer Engineering, I can confidently say that I have been prepared with the **problem-solving** and **interpersonal skills** required for a job in the field of engineering.

Key Skills

- Experience with Java, Python, HTML, CSS, and JavaScript
- Familiarity with Git and Android Studio
- Teamwork and interpersonal skills from over three years in retail
- High interest in both hardware and software

Experience

Pharmacy Assistant, Shoppers Drug Mart 1317 | May – August 2023

- Data entry.
- Filled prescriptions on time.
- Handled narcotics.
- Communicated with doctors, patients, and other parties.

Supervisor, Shoppers Drug Mart 1317 | July 2019 – August 2023

- Knowledge of all roles and departments.
- Key holder.
- Stocked shelves, performed cashier duties, counted inventory, filled out cash management and banking reports.

Education

BASc Computer Engineering – Engineering Management & Entrepreneurship

Option | September 2022 - Current

University of Ottawa

- Currently building an app with a team for all things cycling-related, such as event coordination, registration, route tracking, and community engagement in android studio for SEG 2105
- Built a simple website using HTML, CSS, and JavaScript with a team for SEG 2900
- Admission Scholarship \$4000

References

Jacob Schumperli – Shoppers Drug Mart, Manager

fsdm1317@shoppersdrugmart.ca

(613) 285-5789

Khaled Youssef – Shoppers Drug Mart, Associate Owner

asdm1317@shoppersdrugmart.ca