

Family Rescue – Rosenthal Family Lodge  
(773) 375-8400

(773) 375-8774 TTY

(Also offers counseling and children's services. Accepts male teens accompanying their mothers)

✓ Family Shelter Service- Domestic Violence Services

Crisis Line: (630) 469-5650

Office: (630) 221-8290

(Domestic violence victims)

Guardian Angel Community Services

Crisis Line: (815) 729-1228

Office: (815) 729-0930

TTY: (815) 741-4643

(Domestic violence victims in Will County)

Hamdard Center for Health and Human Services

Crisis Line: (630) 860-9122

Office: (630) 860-2290

(Arab, South Asian and Middle Eastern women and children who are victims of domestic violence)

House of the Good Shepherd

Office: (773) 935-3434 – Intake open 8:30am -5:00pm

(Also offers children's services, legal support and counseling)

### **Transitional and Second-Stage Housing**

Bobbie E. Wright CCMHC

(773) 722-7900

Casa Central

(773) 645-2400

Chicago Housing Authority Victim Assistance Department

Office: (312) 913-7396

(Victim assistance to CHA residents who have been the victim of any type of violence crime including DV that occurred on a CHA property)

Crisis Center for South Suburbia

(708) 429-7255

[www.crisisctr.org](http://www.crisisctr.org)

Neopolitan Lighthouse Shelter  
Crisis Line: (773) 722-0005  
Office: (773) 638-0228  
TTY: (773) 722-0005  
(DV survivors and their children and homeless)  
www.neopolitan.org

Near North Health Service Corporation  
Office: (312) 337-1073  
(Lower income domestic violence victims)

New Hope Community Services- NIA  
Office: (773) 737-9555  
(Counseling services to victims of domestic violence in Englewood, Oak Lawn,  
New City area)

Pillars Community Services/Constance Morris House  
Location: Lagrange Park  
Office: (708) 698-5500  
TTY: (708) 698-5090

Polish-American Association  
Office: (773) 282-8206  
(Domestic violence survivors, particularly Polish speaking residents of Chicagoland,  
abuser services)

Rogers Park Community Council  
Office: (773) 338-7733  
(Victims of domestic violence and other violent crimes)

A Safe Place  
Crisis Line (847) 249-4450  
Office Phone (847) 249-5147  
(Domestic violence victims and abuser services in Lake, Mc Henry, northern Cook  
Counties)

Sarah's Inn

Crisis Line: (708) 386-4225

Office: (708) 386-3305

TTY: (708) 386-3687

(Domestic violence and their children, abuser service)

www.sarahsinn.org

SHALVA

Crisis Line (773) 583-4673

Office: (773) 583-4673

(Jewish women who are victims of domestic violence in Chicago)

South Suburban Family Shelter

Crisis: (877) 335-3020

Office: (708) 798-7737

(Also offers civil & criminal legal advocacy)

www.ssfs1.org

South East Asia Service Center – Violence Prevention Program

Office: (773) 989-7755

Fax: (773) 989-6927

(South East Asian victims of domestic violence or violent crimes in the Uptown Community)

St. Pius V Parish H.O.P.E. Program

Office: (312) 226-6161

(Domestic violence victims)

Turning Point, Inc

Crisis: (800) 892-8900

Office: (815) 338-8081

(Victims of DV, also has services for male, female & adolescent batterers)

Universal Family Connection-DV victim Assistance Program

Crisis Line: (773) 881-1711

(Assists minority women and children from welfare dependent or low income families residing in Chicago)

Wellspring

Crisis Line: (773) 723-2119

Office: (773) 723-2119

(Domestic violence victims (and homeless women))



### **Advocacy Organizations, Service Providers and Support Groups**

Arab-American Family Services  
(708) 559-2237  
[www.arabamericanfamilyservices.org](http://www.arabamericanfamilyservices.org)

Alivio Medical Center  
Crisis Line: (773) 245-1400  
Office: (773) 650-1201  
(Survivors of domestic violence and sexual assault)

Between Friends  
Crisis Line: (800) 603-4357  
Office: (773) 274-5232  
(773) 274-6508 TTY  
[www.betweenfriendschicago.org](http://www.betweenfriendschicago.org)  
(Also offers civil/criminal advocacy and counseling)

Bobby E. Wright CCMHC- DV Services  
Crisis Line: (773) 722-7900  
Office: (773) 722-7900  
(Domestic violence services for victims)

Casa Central  
Office: (773) 645-2400  
(Survivors of domestic violence services)

Center on Halsted  
Crisis: (773) 871-2273  
Office: (773) 472-6469  
(Gay, lesbian, bisexual, transgendered victims/survivors of domestic violence or sexual assault)

Centro Romero, The Women's Project  
Office: (773) 508-5300  
(Latina DV victims; prevention and intervention services to residents of Uptown, Edgewater, Ravenswood, Roger Park)

Chicago Hearing Society Domestic Violence Project  
Office: (773) 248-9121  
TTY: (773) 248-9174  
(Deaf and hard of hearing individuals who are victims of domestic violence)

40-HOUR DOMESTIC VIOLENCE TRAINING MANUAL—CHICAGO METROPOLITAN BATTERED WOMEN'S NETWORK

Neopolitan Lighthouse- WIC Office

Office: (773) 638-0228

(Domestic violence victims and their children who receive WIC)

South Suburban Family Shelter

Crisis: (877) 335-3020

Office: (708) 798-7737

[www.ssfs1.org](http://www.ssfs1.org)

**Substance Abuse Treatment/Counseling Services**

Center for New Horizons Counseling Program

Office: (773) 924-1423

Hamdard Center For Health & Human Services

Crisis: (630) 860-9132

Office: (630) 860-2290

Haymarket House Domestic Violence Counseling Program

Office: (312) 226-7984

(Substance abuse, have partnership with Greenhouse to provide domestic violence services to clients)

**Legal Advocacy/Representation**

Chicago Legal Clinic -Loop

(312) 726-2938

(Other locations in Pilsen and Southside)

Chicago Police Department-Domestic Violence Advocacy Project

Office: (312) 742-5290

(Only DV victims of Chicago Police Department employees)

Cook County State's Attorneys Office

Office: (312) 325-9200

(Domestic violence Division of the State's Attorney's Office)

Office: (312) 988-4200  
(Low/moderate income survivors of domestic violence)

DV Legal Clinic  
Office: (312) 325-9155

### **Immigration Assistance**

Healthcare Alternative Systems – BASTA!  
(773) 745-7107

Korean American Community Services  
(773) 583-5501

Life Span –Loop Location  
(312) 408-1210  
[www.life-span.org](http://www.life-span.org)

Midwest Immigrant & Human Rights Center - a Program of Heartland Alliance  
(312) 435-4550 / (312) 660-1370 .

Midwest Immigrant & Human Right Center  
Office: (312) 660-1370  
(Immigrant victims who need legal assistance regarding their immigrant status)

## Emergency Shelters

### Apna Ghar

(773) 334-4663 24-Hour Hotline

(773) 334-0173 Office

<http://www.apnaghar.org>

(Domestic violence shelter and counseling services for South Asian women and their children)

### A Safe Place

(847) 249-5147 Office

(847) 249-4450 Crisis Line

(Also offers children's services, legal support and counseling)

### Connections for Abused Women & Their Children - Greenhouse Shelter

(773)-278-4110 Office

(773) 278-4566 Crisis Line

(Also offers children's services, legal support and counseling)

[www.cawc.org](http://www.cawc.org)

### Community Crisis Center

(847) 697-2380 Office/Crisis Line

[www.crisiscenter.org](http://www.crisiscenter.org)

(Also offers domestic violence & sexual assault counseling & court advocacy)

### Crisis Center for South Suburbia

(708) 429-7255 Office

(708) 429-7233 Crisis Line

(Also offers counseling, civil & criminal legal advocacy)

[www.crisisctr.org](http://www.crisisctr.org)

### Constance Morris House/The Pillars Community Services

(708) 485-0069 Office

(708) 485-5254 Crisis Line

(Domestic violence survivors and their dependent children, abuser services in the West and Southwest suburban area, also offers counseling)



Requiring Assistance

Ministry  
1-877-286-2523  
(formerly Teen Living)  
1-866-803-8336 ext. 10  
24/7 Text line: (312)625-1858  
National Runaway Switchboard  
1-800-786-2929

Health & Medical Care

Stroger Hospital  
1969 W. Ogden Av., 312-864-6000  
Heartland Health Outreach  
773-275-2586 M-F 8:30 - 5:00  
Planned Parenthood  
1-800-230-7526

Mental Health

Thresholds Mobile Outreach  
North: 1-877-725-0572 M-S  
South: 1-866-712-1100 8-4  
Cook Co. Jail Mental Healthline 773-674-2273

Government Aid

Social Security Administration  
(includes SSI) 1-800-772-1213  
IDHS 1-800-843-6154 (Public Aid)

Veterans Assistance

Jesse Brown Medical Center  
1-800-591-4815  
Hines VA Hospital 708-202-4961  
VA Homeless Hotline 1-877-424-3838  
Veterans Crisis Hotline  
1-800-273-8255

DFSS Community Service Center Locations

Englewood Center 1140 W. 79th St. Chicago, IL 60620 312-747-0200	North Area 845 W. Wilson Av. Chicago, IL 60640 312-744-2580
---	--

Garfield Center—24/7 10 S. Kedzie Av. Chicago, IL 60612 312-746-5400	South Chicago 8650 S. Commercial Chicago, IL 60617 312-747-0500
---	--

King Center 4314 S. Cottage Grove Chicago, IL 60653 312-747-2300	Trina Davila 4312 W. North Av. Chicago, IL 60639 312-744-2014
---	--

Detox, Drug & Alcohol Treatment

Haymarket Center 24/7  
312-226-7984  
MEN: Ext. 348 WOMEN: Ext. 368  
Recovery Point M-F 8:30 - 6:00  
773-303-3000  
Substance Abuse Hotline 24/7  
1-800-821-4357

Legal Aid / Immigration

Metropolitan Tenants Organization  
773-290-4988  
CARPLS 312-738-9200  
ICIRR 1-855-435-7693  
English, Spanish, Polish & Portuguese

Hotlines

Child Abuse or Neglect (DCFS)  
1-800-252-2873  
Domestic Violence 1-877-863-6338  
HIV/STI Hotline 1-800-243-2437  
Rape Crisis 1-800-656-4673  
STOP-IT (Human Trafficking)  
1-877-606-3158  
Suicide Prevention 1-800-273-8255  
Crisis Text line: text START to 741741

CHICAGO DEPARTMENT OF  
**FAMILY & SUPPORT SERVICES**  
BUILD • SUPPORT • EMPOWER

**Youth Referrals**

If youth are experiencing:

- ⇒ **Domestic Violence**— 24 hours a day, 7 days a week, toll -free, confidential , multilingual
  - ⇒ Info on safety planning, shelters, counseling, legal advocacy, civil legal services
  - ⇒ 877-863-6338
- ⇒ **Employment/ Education Reconnection**— Reconnection Hub
  - ⇒ One-stop shop for youth 16-24 yrs old who are disconnected from work and/or school
  - ⇒ 872-703-3211
- ⇒ **Family Conflict**
  - ⇒ CCBYS (Comprehensive Community Based Youth Services Information and Referral Line)
  - ⇒ 877-870-2663
- ⇒ **Homelessness**
  - ⇒ Shelter and emergency services for youth
  - ⇒ 877-286-2523 OR 866-803-8336 x10
- ⇒ **Juvenile Justice**
  - ⇒ Case management for juvenile offenders
  - ⇒ 312-747-3934
- ⇒ **Community Based Outpatient Mental Health Services**
  - ⇒ Non- crisis outpatient mental health referrals, substance abuse, anger management for youth 10-24 yrs old
  - ⇒ 312-746-6084