

Shelters

Family Rescue – Rosenthal Family Lodge

Phone: (773) 375-8400

TTY: (773) 375-8774

(Also offers counseling and children's services. Accepts male teens accompanying their mothers)

Family Shelter Service – Domestic Violence Services

Crisis Line: (630) 469-5650

Phone: (630) 221-8290

(Domestic violence victims)

Guardian Angel Community services

Crisis Line: (815) 729-1228

Phone: (815) 729-0930

TTY: (815) 741-4643

(Domestic violence victims in ill County)

Hamdard Center for Health and Human Services

Crisis Line: (630) 860-9122

Phone: (630) 860-2290

(Arab, South Asian and Middle Eastern women and children who are victims of domestic violence)

House of the Good Shepherd

Phone: (773) 935-3434 – Intake open 8:30am -5:00pm

(Also offers children's services, legal support and counseling)

Transitional and Second-Stage Housing

Bobbie E. wright CCMHC

Phone: (773) 722-7900

Casa Central

Phone: (773) 645-2400

Chicago Housing Authority Victim Assistance Department

Phone: (312) 913-7396

(Victim assistance to CHA residents who have been the victim of any type of violence crime including DV that occurred on CHA property)

Crisis Center for South Suburbia

24-Hour Domestic Violence Hotline: 708-429-7233

Phone: (708) 429-7255

www.crisisctr.org

Neapolitan Lighthouse Shelter

Crisis Line: (773) 722-0005

Office: (773) 638-0228

TTY: (773) 722-0005

(DV survivors and their children and homeless)

www.neapolitan.org

Near North Health Service Corporation

Phone: (312) 337-1073

(Lower income domestic violence victims)

New Hope Community Services – NIA

Phone: (773) 737-9555

(Counseling services to victims of domestic violence in Englewood, Oak Lawn, New City area)

Pillars Community Services/Constance Morris House
Location: Lagrange Park
Phone: (708) 698-5500
TTY: (708) 698-5090

Polish - American Association
Phone: (773) 282-8206
(Domestic violence survivors, particularly Polish speaking residents of Chicagoland, abuser services)

Rogers Park Community Council
Phone: (773) 338-7733
(Victims of domestic violence and other violent crimes)

A Safe Place
Crisis Line: 847-249-4450
Phone: 847-249-5147
(Domestic violence victims and abuser services in Lake, Mc Henry, northern Cook, Counties)

Sarah's Inn
Crisis Line: 708-386-4225
Phone: 708-386-3305
TTY: 708-386-3387
(Domestic violence and their children, abuser service)
www.sarahsinn.org

SHALVA
Crisis Line: 773-583-4673
Phone: 773-583-4673
(Jewish women who are victims of domestic violence in Chicago)

South Suburban Family Shelter
Crisis Line: 877-335-3020
Phone: 708-798-7737
(Also offers c 11 & criminal legal advocacy)
www.ssfs1.org

South East Asia Service Center — Violence Prevention Program
Phone: 773-989-7755
Fax: 773-98 6927
(South East Asia victims of domestic violence or violent crimes in the Uptown Community)

St. Pius V Parish H.O.P.E. Program
Phone: 312-226-6161
(Domestic violence victims)

Turning Point, Inc
Crisis Line: 800-892-8900
Phone: 815-338-8081
(Victims of DV, also has services for male, female & adolescent batterers)

Universal Family Connection – DV victim Assistance Program
Crisis Line: 773-881-1711
(Assists minority women and children from welfare dependent or low-income families residing in Chicago)

Wellspring
Crisis Line: 773-723-2119
Phone: 773-723-2119
(Domestic violence victims and homeless women)

Advocacy Organizations, Service Providers and Support Groups

Arab-American Family Services

Phone: 708-559-2237

www.arabamericanfamilyservices.org

Alivio Medical Center

Crisis Line: 773-245-1400

Phone: 773-650-1201

(Survivors of domestic violence and sexual assault)

Between Friends

Crisis Line: 800-603-4357

Phone: 773-274-5232

TTY: 773-274-6508

www.betweenfriendschicago.org

(Also offers civil/criminal advocacy and counseling)

Bobby E. Wright CCMHC – DV Services

Crisis Line: 773-722-7900

Phone: 773-722-7900

(Domestic violence services for victims)

Casa Central

Phone: 773-645-2400

(Survivors of domestic violence services)

Center on Halsted

Crisis Line: 773-871-2273

Phone: 773-472-6469

(Gay, lesbian, bisexual, transgendered victims/survivors of domestic violence or sexual assault)

Centro Romero, The Women's Project

Phone: 773-508-5300

(Latina DV victims; prevention and intervention services to residents of Uptown, Edgewater, Ravenswood, Roger Park)

Chicago Hearing Society Domestic Violence Project

Phone: 773-248-9121

TTY: 773-248-9174

(Deaf and hard of hearing individuals who are victims of domestic violence)

Neapolitan Lighthouse- WIC Office

Phone: 773-638-0228

(Domestic violence victims and their children who receive WIC)

South Suburban Family Shelter

Crisis Line: 877-335-3020

Office: 708-798-7737

www.ssfsf.org

Substance Abuse Treatment & Counseling Services

Center for New Horizons Counseling Program

Phone: 773-924-1423

Hamdard Center for Health & Human Services

Crisis Line: 630-860-9132

Phone: 630-860-2290

Haymarket House Domestic Violence Counseling Program

Phone: 312-226-7984

(Substance abuse, have partnership with Greenhouse to provide domestic violence services to clients)

Legal Advocacy/Representation

Chicago Legal Clinic —Loop

Phone: 312-726-2938

(Other locations in Pilsen and Southside)

Chicago Police Department - Domestic Violence Advocacy Project

Phone: 312-742-5290

(Only DV victims of Chicago Police Department employees)

Cook County State's Attorney's Office

Phone: 312-325-9200

(Domestic violence Division of the State's Attorney's Office)

Metropolitan Family Service – Legal Aid Bureau

Phone: 312-986-4200

(Low/moderate income survivors of domestic violence)

DV Legal Clinic

Phone: 312-325-9155

Immigration Assistance

Healthcare Alternative Systems — BASTA!

Phone: 773-745-7107

Korean American Community Services

Phone: 773-583-5501

Life Span – Loop Location

Phone: 312-408-1210

www.life-span.org

Midwest Immigrant & Human Rights Center

Phone: 312-660-1370

Alt Phone: 312-435-4550

(Immigrant victims who need legal assistance regarding their immigrant status)

Emergency Shelters

Apna Ghar

24-Hour Hotline: 773-334-4663

Phone: 773-334-0173

<http://www.apnaghar.org>

(Domestic violence shelter and counseling services for South Asian women and their children)

A Safe Place

Crisis Line: 847-249-4450

Phone: 847-249-5147

(Also offers children's services, legal support and counseling)

Greenhouse Shelter – Connections for Abused Women & Their Children

Crisis Line: 773-278-4566

Phone: 773-278-4110

(Also offers children's services, legal support and counseling)

www.cawc.org

Community Crisis Center
Crisis Line: 847-697-2380
Phone: 847-697-2380
www.crisiscenter.org
(Also offers domestic violence & sexual assault counseling & court advocacy)

Crisis Center for South Suburbia
Crisis Line: 708-429-7233
Phone: 708-429-7255
(Also offers counseling, civil & criminal legal advocacy)
www.crisisctr.org

Constance Morris House – The Pillars Community Services
Phone: 708-485-0069
Crisis Line: 708-485-5254
(Domestic violence survivors and their dependent children, abuser services in the West and Southwest suburban area, also offers counseling)

Chicago Department of Family & Support Services (DFSS)

Need Shelter??? – Go to a police station or hospital to request assistance.
Call 311 for Non-Emergency Services
Call 911 for Emergency Services

Youth Requiring Assistance

The Night Ministry
Phone: 877-286-2523

Ignite (formerly Teen Living)
Phone: 866-803-8336 extension 10
TTY: 312-625-1858

National Runaway Switchboard
Phone: 800-786-2929

Detox, Drug & Alcohol Treatment

Haymarket Center 24/7
Phone: 312-226-7984 extension 348 (men)
Phone: 312-226-7984 extension 368 (women)
Recovery Point M-F 8:30-6:00pm
Phone: 773-303-3000

Substance Abuse Hotline 24/7
800-821-4357

Legal Aid / Immigration

Metropolitan Tenants Organization
Phone: 773-290-4988

CARPLS
Phone: 312-738-9200

ICARR
Phone: 855-435-7693
English, Spanish, Polish & Portuguese

Health & Medical Care

Stroger Hospital
1969 W. Ogden Av
Phone: 312-864-6000

Heartland Health Outreach
Phone: 773-275-2586
Hours: M-F 8:30-5:00

Planned Parenthood
Phone: 800-230-7526

Veterans Assistance

Jesse Brown Medical Center
Phone: 800-591-4815

Hines VA Hospital
Phone: 708-202-4961

VA Homeless Hotline
Phone: 877-424-3838

Veterans Crisis Hotline
Phone: 800-273-8255

Hotlines

Child Abuse or Neglect (DCFS) – 800-252-2873
Domestic Violence 877-863-6338
HIV/STI Hotline 800-243-2437
Rape Crisis 800-656-4673
STOP-IT (Human Trafficking) 877-606-3158
Suicide Prevention 800-273-8255 or text “START” to 741741

Mental Health

Thresholds Mobile Outreach – North 877-725-0572 (M-S)
Thresholds Mobile Outreach – South 866-712-1100 (8-4)

Cook County Jail Mental Health Hotline 773-674-2273

Government Aid

Social Security Administration (includes SSI) 800-772-1213

IDHS 800-843-6154 (Public Aid)

DFSS Community Service Center Locations

Englewood Center 1140 W. 79th St. Chicago, IL 60620 312-747-0200	North Area 845 W. Wilson Av. Chicago, IL 60640 312-744-2580	Garfield Center—24/7 10 S. Kedzie Av. Chicago, IL 60612 312-746-5400
South Chicago 8650 S. Commercial Chicago, IL 60617 312-747-0500	King Center 4314 S. Cottage Grove Chicago, IL 60653 312-747-2300	Trina Davila 4312 W. North Av. Chicago, IL 60639 312-744-2014

Youth Referrals

If youth are experiencing:

Domestic Violence - 24 hours a day, 7days a week, toll -free, confidential, multilingual

Info on safety planning, shelters, counseling, legal advocacy. civil legal services 877-863-6338

Employment/ Education Reconnection- Reconnection Hub

One-stop shop for youth 16-24 years old who are disconnected from work and/or school
872-703-3211

Family Conflict

Comprehensive Community Based Youth Services Information and Referral Line (CCBYS)
817-870-2663

Homelessness

Shelter and emergency services for youth
877-286-2523 OR 866-803-8336 extension 10

Juvenile Justice

Case management for juvenile offenders
312-747-3934

Community Based Outpatient Mental Health Services

Non-crisis outpatient mental health referrals, substance abuse, anger management for youth 10-24 years old
312-746-6084