1/8/2015 Mokulele Airlines



**Confirmation number:** 

825158

Receipt and Itinerary as ofThu-08Jan2015 11:51 AM

Please print this confirmation for your records. You will need to provide your confirmation number along with a valid, government issued-ID at Check-in. Mokulele cannot provide transportation without proper identification.

## **ERIC POGUE**

2320 N GAINES ST DAVENPORT IA 52804 US

ITINERARY:				
FROM/TO	FLIGHT	STOPS	DEPARTURE	ARRIVAL
HNL ( HONOLULU, OAHU) / JHM ( KAPALUA, MAUI)	MW - 1796	0	Wed-21Jan2015 01:25 PM	Wed-21Jan2015 02:10 PM

Passenger(s)	Charge Description	Original Amount	Amount
POGUE, ERIC	Q - MAIN - Everyday Low Fare/\$20 USD chg fee	64.56 USD	64.56 USD
	TAX - U.S. Federal Excise Tax (7.5%) - HNL	4.84 USD	4.84 USD
	TAX - Security fee - TSA - HNL	5.60 USD	5.60 USD
	TAX - Federal Air Segment Tax - HNL	4.00 USD	4.00 USD
POGUE, REBECCA	Q - MAIN - Everyday Low Fare/\$20 USD chg fee	64.56 USD	64.56 USD
	TAX - U.S. Federal Excise Tax (7.5%) - HNL	4.84 USD	4.84 USD
	TAX - Security fee - TSA - HNL	5.60 USD	5.60 USD
	TAX - Federal Air Segment Tax - HNL	4.00 USD	4.00 USD
POGUE, AARON	Q - MAIN - Everyday Low Fare/\$20 USD chg fee	64.56 USD	64.56 USD
	TAX - U.S. Federal Excise Tax (7.5%) - HNL	4.84 USD	4.84 USD
	TAX - Security fee - TSA - HNL	5.60 USD	5.60 USD
	TAX - Federal Air Segment Tax - HNL	4.00 USD	4.00 USD

ITINERARY:				
FROM/TO	FLIGHT	STOPS	DEPARTURE	ARRIVAL
JHM ( KAPALUA, MAUI) / HNL ( HONOLULU, OAHU)	MW - 1783	0	Wed-28Jan2015 03:45 PM	Wed-28Jan2015 04:30 PM

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Passenger(s)	Charge Description	Original Amount	Amount
POGUE, ERIC	B - MAIN - Everyday Low Fare/\$20USD chg fee	75.72 USD	75.72 USD
	TAX - U.S. Federal Excise Tax (7.5%) - JHM	5.68 USD	5.68 USD
	TAX - Federal Air Segment Tax - JHM	4.00 USD	4.00 USD
POGUE, REBECCA	B - MAIN - Everyday Low Fare/\$20USD chg fee	75.72 USD	75.72 USD
	TAX - U.S. Federal Excise Tax (7.5%) - JHM	5.68 USD	5.68 USD
	TAX - Federal Air Segment Tax - JHM	4.00 USD	4.00 USD
POGUE, AARON	B - MAIN - Everyday Low Fare/\$20USD chg fee	75.72 USD	75.72 USD
	TAX - U.S. Federal Excise Tax (7.5%) - JHM	5.68 USD	5.68 USD
	TAX - Federal Air Segment Tax - JHM	4.00 USD	4.00 USD

Reservation Totals:	Air fare	420.84 USD
	Tax	72.36 USD
	Special Service	0.00 USD
	TOTAL	493.20 USD

	TOTAL PAYMENTS	493.20 USD
Payment Summary:	ERIC POGUE 08Jan2015, VISA XXXXXXXXXXX7621	493.20 USD

## **IMPORTANT INFORMATION**

## **Important Reminders**

For Customer Service issues, please call (866) 260-7070, or send an email to customercare@mokulelehawaii.com, or send a letter to Mokulele Airlines, 73-350 U`u Street, Kailua-Kona, HI 96740.

This receipt does not constitute transportation and serves only as a receipt for payment of flights and services provided by Mokulele Airlines.

Failure to check in by the designated time may result in cancellation of your reservation and no value will remain for any purchased ticket(s). All customers must be at the assigned boarding gate at least 20 minutes prior to departure or your reservation will be subject to cancellation. Please keep in mind that TSA security screening lines may be longer than usual at peak hours and holidays. If you feel you may miss your flight, please contact our Call Center at (866) 260-7070 and we will do our best to assist in getting you confirmed on a later flight.

Customers exceeding a body weight of 350 pounds are not able to be transported by Mokulele Airlines due to limitations of our aircraft.

# Infants

Infants under the age of 2 years (at time of travel) are "free of charge." You must hold the infant on your lap during the entire flight. Infants are granted one free piece of checked in luggage to consist of a car seat, stroller, or baby bag. Mokulele Airlines reserves the right to require a birth certificate as proof of age for all lap infants. If you are not able to present a birth certificate, the applicable fare will be charged. Arrangements for a lap child must be made directly with our Call Center at (866) 260-7070.

## **Recommended Check In and Boarding Times**

Passengers not checked in with adequate time may be considered "late check-ins" and both passenger and bags may not be accommodated on the original flight booked. Reservations are subject to cancellation.

For our Barber's Point/Kalaeloa, Hana, Kahului, Kailua-Kona, Kamuela/Waimea, Kapalua/West Maui, Lanai, and Molokai airports, we observe a 30 minute cutoff for check-in at the ticket counter, and you must be at the gate 20 minutes before your scheduled

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departure time.

For our Honolulu airport, we observe a 45 minute cutoff for check-in at the ticket counter, and you must be at the gate 20 minutes before your scheduled departure time. Passengers departing Honolulu on Fridays, Sundays and holidays should allow an additional 15 to 20 minutes due to longer lines for TSA security screening.

## **Airport Locations**

Most of Mokulele's flights operate from smaller terminals, away from the larger carriers. Here is a list with general directions and parking information. Free parking is limited at the stations that offer that amenity and you will need to obtain a parking permit from the Mokulele Ticket Counter.

Barber's Point/Kalaeloa: Main Terminal building. Free parking is available.

**Hana**: Main Terminal building. Free parking is available.

**Honolulu International**: Commuter Terminal. Parking available for a fee. **Kahului**: Commuter Terminal behind the car rental stand. Parking available for a fee. **Kailua-Kona**: Commuter Terminal, south of the main terminal. Free parking is available.

**Kamuela/Waimea**: Main Terminal building. Parking available for a fee. **Kapalua/West Maui**: Main Terminal building. Parking available for a fee.

**Lanai**: Main Terminal building. Parking available for a fee. **Molokai**: Main Terminal building. Parking available for a fee.

## Luggage Fees

Luggage carried on Mokulele Airlines are subject to the applicable fees as follows:

1st Bag \$15.00 2nd Bag \$20.00 3rd Bag + \$35.00

Over 50 lbs. \$35.00 in addition to the regular bag fee above

Sports Equip \$25.00 Golf bags, surfboards, Bicycles (all carried on a space-available basis)

Normal weight is 16 to 50 pounds (23 kg). There is a maximum weight of 70 pounds per any one piece. Items must have a maximum linear dimension of 45 inches (length + width + height). If any passenger checks in more than two (2) items, each item over two will be accepted on a space-available basis. Mokulele Airlines cannot guarantee transport of excess pieces and you will be responsible to pick up any excess luggage at your designated airport upon arrival. No one piece can be longer than 72 inches. Additional restrictions apply.

#### **Special Requests**

Wheelchairs, unaccompanied minors, luggage, and meet/assist requests will need to be arranged at least 24 hours in advance by contacting our Call Center at (866) 260-7070. Please advise our representative of any needs to make your travel experience a more pleasant one.

#### **Service Animals/Animals In Cabin**

Mokulele Airlines reserves the right to limit the number of pets allowed in cabin to two (2) per flight. You **must** reserve space for your pet prior to travel by contacting our Call Center at (866) 260-7070.

#### Overbooking

Mokulele Airlines reserves the right to overbook flights. In the event of an oversell situation, Mokulele Airlines will do its best to solicit volunteers and provide transportation to all customers in a timely manner.

#### **Call Center Hours of Operation**

The Mokulele Airlines Reservation Call Center is open to assist you 7 days a week, from 6:00 A.M. to 8:00 P.M. Hawai`i Standard Time (HST). Please call (866) 260-7070 [toll free] or (808) 270-8767.

## **Connection Flights**

Mokulele Airlines is NOT responsible for any delays that may affect your connecting flights with other airlines, such as Alaska Airlines, Delta Air Lines, United Airlines, etc. Mokulele Airlines highly recommends that you to allow a minimum 90 minutes to maximum 3 hours between connecting flights from arriving on Mokulele. Our staff will do their best to assist you in the event of delays; however, it is YOUR responsibility to ensure ample time between flights. For international connections to Asia, Europe, and the South Pacific, please allow a maximum 3 hours.

## **General Fare Conditions and Rules**

All fares purchased on Mokulele Airlines are non-refundable and non-transferable, except for Full Fare (Y class) tickets. Any voluntary changes are subject to a \$20.00 change fee plus any difference in fare. No penalties are charged for changes or cancellations performed within 24 hours of initial booking. All passengers are expected to check in on time; please notify Mokulele Airlines if you are delayed. Fares and schedules are subject to change without notice. Please reconfirm your flight(s) 24 hours prior to departure. Honolulu departures require TSA security screening and travelers MUST provide their full name (as shown on the Government I.D. used for travel), date of birth, and gender. Failure to check in before the required time will result in loss of confirmed space and may require a purchase of an entirely new ticket. Mokulele Airlines does not provide same-day standby options. Our Contract of Carriage is available at Mokulele Airline's website – <a href="https://www.mokuleleairlines.com">www.mokuleleairlines.com</a>.

# **Fare Conditions**

- Bookings are valid for up to one (1) year from date of purchase.
- Fare rules may vary based on fares purchased.
- Fares and schedules are subject to change without notice.
- Reservations MUST be changed prior to departure or your ticket has no value. If your plans change, you must contact
  our Reservations Center toll free at (866) 260-7070 PRIOR to departure time. Changes are subject to a \$20.00 change

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- fee (except for certain fares check your individual fare rules), plus any difference in airfare. Infants, while not occupying a seat (lap child), must still be listed on our flight manifest prior to flight time or you could be denied boarding.

  Passengers exceeding a body weight of 350 pounds are currently not able to be transported by Mokulele Airlines.