**Shelters**

Family Rescue – Rosenthal Family Lodge

Phone: (773) 375-8400

TTY: (773) 375-8774

(Also offers counseling and children's services. Accepts male teens accompanying their mothers)

Family Shelter Service – Domestic Violence Services

Crisis Line: (630) 469-5650

Phone: (630) 221-8290

(Domestic violence victims)

Guardian Angel Community services

Crisis Line: (815) 729-1228

Phone: (815) 729-0930

TTY: (815) 741-4643

(Domestic violence victims in ill County)

Hamdard Center for Health and Human Services

Crisis Line: (630) 860-9122

Phone: (630) 860-2290

(Arab, South Asian and Middle Eastern women and children who are victims of domestic violence)

House of the Good Shepherd

Phone: (773) 935-3434 – Intake open 8:30am -5:00pm

(Also offers children's services, I gal support and counseling)

**Transitional and Second-Stage Housing**

Bobbie E. wright CCMHC

Phone: (773) 722-7900

Casa Central

Phone: (773) 645-2400

Chicago Housing Authority Victim Assistance Department

Phone: (312) 913-7396

(Victim assistance to CHA residents who have been the victim of any type of violence crime including DV that occurred on CHA property)

Crisis Center for South Suburbia

24-Hour Domestic Violence Hotline: 708-429-7233

Phone: (708) 429-7255

[www.crisisctr.org](http://www.crisisctr.org)

Neapolitan Lighthouse Shelter

Crisis Line: (773) 722-0005

Office: (773) 638-0228

TTY: (773) 722-0005

(DV survivors and their children and homeless)

[www.neopolitan.org](http://www.neopolitan.org)

Near North Health Service Corporation

Phone: (312) 337-1073

(Lower income domestic violence victims)

New Hope Community Services – NIA

Phone: (773) 737-9555

(Counseling services to victims of domestic violence in Englewook, Oad Lawn, New City area)

Pillars Community Services/Constance Morris House 

Location: Lagrange Park

Phone: (708) 698-5500

TTY: (708) 698-5090

Polish - American Association

Phone: (773) 282-8206

(Domestic violence survivors, particularly Polish speaking residents of Chicagoland, abuser services)

Rogers Park Community Council

Phone: (773) 338-7733

(Victims of domestic violence and other violent crimes)

A Safe Place

Crisis Line: 847-249-4450

Phone: 847-249-5147

(Domestic violence victims and abuser services in Lake, Mc Henry, northern Cook, Counties)

Sarah’s Inn

Crisis Line: 708-386-4225

Phone: 708-386-3305

TTY: 708-386-3387

(Domestic violence and their children, abuser service)

[www.sarahsinn.org](http://www.sarahsinn.org)

SHALVA

Crisis Line: 773-583-4673

Phone: 773-583-4673

(Jewish women who are victims of domestic violence in Chicago)

South Suburban Family Shelter

Crisis Line: 877-335-3020

Phone: 708-798-7737

(Also offers c 11 & criminal legal advocacy)

[www.ssfs1.org](http://www.ssfs1.org)

South East Asia Service Center — Violence Prevention Program

Phone: 773-989-7755

Fax: 773-98 6927

(South East Asia victims of domestic violence or violent crimes in the Uptown Community)

St. Pius V Parish H.O.P.E. Program

Phone: 312-226-6161

(Domestic violence victims)

Turning Point, Inc

Crisis Line: 800-892-8900

Phone: 815-338-8081

(Victims of DV, also has services for male, female & adolescent batterers)

Universal Family Connection – DV victim Assistance Program

Crisis Line: 773-881-1711

(Assists minority women and children from welfare dependent or low-income families residing in Chicago)

Wellspring

Crisis Line: 773-723-2119

Phone: 773-723-2119

(Domestic violence victims and homeless women)

**Advocacy Organizations, Service Providers and Support Groups**

Arab-American Family Services

Phone: 708-559-2237

[www.arabamericanfamilyservices.org](http://www.arabamericanfamilyservices.org)

Alivio Medical Center

Crisis Line: 773-245-1400

Phone: 773-650-1201

(Survivors of domestic violence and sexual assault)

Between Friends

Crisis Line: 800-603-4357

Phone: 773-274-5232

TTY: 773-274-6508

www.betweenfriendschicago.org

(Also offers civil/criminal advocacy and counseling)

Bobby E. Wright CCMHC – DV Services

Crisis Line: 773-722-7900

Phone: 773-722-7900

(Domestic violence services for victims)

Casa Central

Phone: 773-645-2400

(Survivors of domestic violence services)

Center on Halsted

Crisis Line: 773-871-2273

Phone: 773-472-6469

(Gay, lesbian, bisexual, transgendered victims/survivors of domestic violence or sexual assault)

Centro Romero, The Women's Project

Phone: 773-508-5300

(Latina DV victims; prevention and intervention services to residents of Uptown, Edgewater, Ravenswood, Roger Park)

Chicago Hearing Society Domestic Violence Project

Phone: 773-248-9121

TTY: 773-248-9174

(Deaf and hard of hearing individuals who are victims of domestic violence)

Neapolitan Lighthouse- WIC Office

Phone: 773-638-0228

(Domestic violence victims and their children who receive WIC)

South Suburban Family Shelter

Crisis Line: 877-335-3020

Office: 708-798-7737

vww.ssfsl.org

**Substance Abuse Treatment & Counseling Services**

Center for New Horizons Counseling Program

Phone: 773-924-1423

Hamdard Center for Health & Human Services

Crisis Line: 630-860-9132

Phone: 630-860-2290

Haymarket House Domestic Violence Counseling Program

Phone: 312-226-7984

(Substance abuse, have partnership with Greenhouse to provide domestic violence services to clients)

**Legal Advocacy/Representation**

Chicago Legal Clinic —Loop

Phone: 312-726-2938

(Other locations in Pilsen and Southside)

Chicago Police Department - Domestic Violence Advocacy Project

Phone: 312-742-5290

(Only DV victims of Chicago Police Department employees)

Cook County State's Attorney’s Office

Phone: 312-325-9200

(Domestic violence Division of the State's Attorney's Office)

Metropolitan Family Service – Legal Aid Bureau

Phone: 312-986-4200

(Low/moderate income survivors of domestic violence)

DV Legal Clinic

Phone: 312-325-9155

**Immigration Assistance**

Healthcare Alternative Systems — BASTA!

Phone: 773-745-7107

Korean American Community Services

Phone: 773-583-5501

Life Span – Loop Location

Phone: 312-408-1210

[www.life-span.org](http://www.life-span.org)

Midwest Immigrant & Human Rights Center

Phone: 312-660-1370

Alt Phone: 312-435-4550

(Immigrant victims who need legal assistance regarding their immigrant status)

**Emergency Shelters**

Apna Ghar

24-Hour Hotline: 773-334-4663

Phone: 773-334-0173

<http://www.apnaghar.org>

(Domestic violence shelter and counseling services for South Asian women and their children)

A Safe Place

Crisis Line: 847-249-4450

Phone: 847-249-5147

(Also offers children's services, legal support and counseling)

Greenhouse Shelter – Connections for Abused Women & Their Children

Crisis Line: 773-278-4566

Phone: 773-278-4110

(Also offers children's services, legal support and counseling)

[www.cawc.org](http://www.cawc.org)

Community Crisis Center

Crisis Line: 847-697-2380

Phone: 847-697-2380

[www.crisiscenter.org](http://www.crisiscenter.org)

(Also offers domestic violence & sexual assault counseling & court advocacy)

Crisis Center for South Suburbia

Crisis Line: 708-429-7233

Phone: 708-429-7255

(Also offers counseling, civil & criminal legal advocacy)

[www.crisisctr.org](http://www.crisisctr.org)

Constance Morris House – The Pillars Community Services

Phone: 708-485-0069

Crisis Line: 708-485-5254

(Domestic violence survivors and their dependent children, abuser services in the West and Southwest suburban area, also offers counseling)

**Chicago Department of Family & Support Services (DFSS)**

Need Shelter??? – Go to a police station or hospital to request assistance.

Call 311 for Non-Emergency Services

Call 911 for Emergency Services

**Youth Requiring Assistance**

The Night Ministry

Phone: 877-286-2523

Ignite (formerly Teen Living)

Phone: 866-803-8336 extension 10

TTY: 312-625-1858

National Runaway Switchboard

Phone: 800-786-2929

**Detox, Drug & Alcohol Treatment**

Haymarket Center 24/7

Phone: 312-226-7984 extension 348 (men)

Phone: 312-226-7984 extension 368 (women)

Recovery Point M-F 8:30-6:00pm

Phone: 773-303-3000

Substance Abuse Hotline 24/7

800-821-4357

**Legal Aid / Immigration**

Metropolitan Tenants Organization

Phone: 773-290-4988

CARPLS

Phone: 312-738-9200

ICARR

Phone: 855-435-7693

English, Spanish, Polish & Portuguese

**Health & Medical Care**

Stroger Hospital

1969 W. Ogden Av

Phone: 312-864-6000

Heartland Health Outreach

Phone: 773-275-2586

Hours: M-F 8:30-5:00

Planned Parenthood

Phone: 800-230-7526

**Veterans Assistance**

Jesse Brown Medical Center

Phone: 800-591-4815

Hines VA Hospital

Phone: 708-202-4961

VA Homeless Hotline

Phone: 877-424-3838

Veterans Crisis Hotline

Phone: 800-273-8255

**Hotlines**

Child Abuse or Neglect (DCFS) – 800-252-2873

Domestic Violence 877-863-6338

HIV/STI Hotline 800-243-2437

Rape Crisis 800-656-4673

STOP-IT (Human Trafficking) 877-606-3158

Suicide Prevention 800-273-8255 or text “START” to 741741

**Mental Health**

Thresholds Mobile Outreach – North 877-725-0572 (M-S)

Thresholds Mobile Outreach – South 866-712-1100 (8-4)

Cook County Jail Mental Health Hotline 773-674-2273

**Government Aid**

Social Security Administration (includes SSI) 800-772-1213

IDHS 800-843-6154 (Public Aid)

DFSS Community Service Center Locations

Englewood Center

1140 W. 79th St.

Chicago, IL 60620

312-747-0200

North Area

845 W. Wilson Av.

Chicago, IL 60640

312-744-2580

Garfield Center-—24/7

10 S. Kedzie Av.

Chicago, IL 60612

312-746-5400

South Chicago

8650 S. Commercial

Chicago, IL 60617

312-747-0500

King Center

4314 S. Cottage Grove

Chicago, IL 60653

312-747-2300

Trina Davila

4312 W. North Av.

Chicago, IL 60639

312-744-2014

**Youth Referrals**

If youth are experiencing:

Domestic Violence - 24 hours a day, 7days a week, toll -free, confidential, multilingual

Info on safety planning, shelters, counseling, legal advocacy. civil legal services 877-863-6338

Employment/ Education Reconnection- Reconnection Hub

One-stop shop for youth 16-24 years old who are disconnected from work and/or school

872-703-3211

Family Conflict

Comprehensive Community Based Youth Services Information and Referral Line (CCBYS)

817-870-2663

Homelessness

Shelter and emergency services for youth

877-286-2523 OR 866-803-8336 extension 1O

Juvenile Justice

Case management for juvenile offenders

312-747-3934

Community Based Outpatient Mental Health Services

Non-crisis outpatient mental health referrals, substance abuse, anger management for youth 10-24 years old

312-746-6084

airin Assistance

Ministry

rmer/y Teen Living)

466-803-8336 ext. 10 line: (312)625-1858

National Runaway Switchboard

 1-800-786-2929

# Detox, Drug & Alcohol Treatment



Haymarket Center 24/7 312-226-7984 MEN: Ext. 348 WOMEN: Ext. 368

Recovery Point M-F 8:30 - 6:00 773-303-3000

;ubstance Abuse Hotline 24/7 1-800-821-4357

# Legal Aid / Immigration



Metropolitan Tenants Organization

773-290-4988

CARPLS 312-738-9200

ICARR 1-855-435-7693

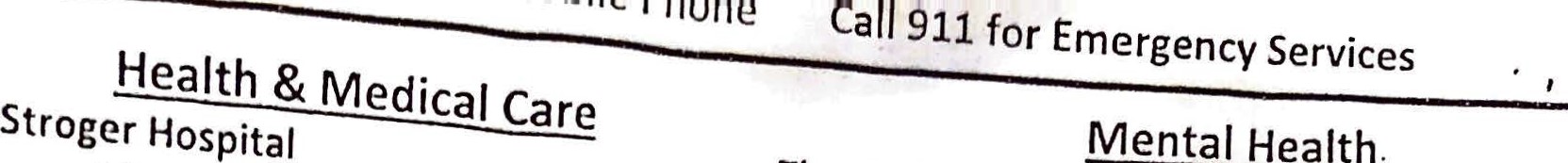
English, Spanish, Polish & Portuguese

1969 W. Ogden Av., 312-864-6000

Heartland Health Outreach

773-275-2586 M-F 8:30 - 5:00

|  |  |
| --- | --- |
|  | |
|  | CHICAGO DEPARTMENT OF  FAMILY & SUPPORT SERVICES. Youth Referrals    BIRD • suee•0RT •  If youth are experiencing:  24 hours a day, days a week, toll —free, confidential , multilingual planning, shelters, counseling, legal advocacy, civil legal services  Violence—  Employment/ Education Reconnection— Reconnection Hub  One-stop shop for youth 16-24 yrs old who are discon.nected from work and/or school -4 872-703-3211  Family Conflict  CCBYS (Comprehensive Community Based Youth Services Information and Referral Line)  877-870-2663  Homelessness  Shelter and emergency services for youth -4 877-286-2523 OR 866-803-8336  Juvenile Justice  Case management for juvenile offenders  -4 312-747-3934  -4 Community Based Outpatient Mental Health Services  Non— crisis outpaåent mental health referrals, substance abuse, anger management for youth 10-24 yrs old  312-746-6084 |
|
|  | |

Planned Parenthood 1-800-230-7526

Veterans Assistance

Jesse Brown Medical Center 

1-800-591-4815

Hines VA Hospital 708-202-4961

VA Homeless Hotline 1-877-424-3838

Veterans Crisis Hotline

1-800-273-8255

Hotlines

Child Abuse or Neglect (DCFS) 1-800-252-2873 Domestic Violence 1-877-863-6338

HIV/STI Hotline 1-800-243-2437

Rape Crisis 1-800-656-4673

STOP-IT (Human Trafficking) 1-877-606-3158

Suicide Prevention 1-800-273-8255

Crisis Text line: text START to 741741 Thresholds Mobile Outreach North: 1-877-725-0572 M-s

South: 1-866-712-1100 8-4

Cook co. Jail Mental Healthiine 773-674-2273

## Government Aid

Social Security Administration (includes SSI) 1-800-772-1213

IDHS 1-800-843-6154 (Public Aid)

## DFSS Community Service Center Locat

|  |  |
| --- | --- |
| Englewood Center | North Area |
| 1140 W. 79th St. | 845 W. Wilson Av. |
| Chicago, IL 60620 | Chicago, IL 60640 |
| 312-747-0200 | 312-744-2580 |
| Garfield Center-—24/7 | South Chicago |
| 10 S. Kedzie Av. | 8650 S. Commercial |
| Chicago, IL 60612 | Chicago, IL 60617 |
| 312-746-5400 | 312-747-0500 |
| King Center | Trina Davila |
| 4314 S. Cottage Grove | 4312 W. North Av. |
| Chicago, IL 60653 | Chicago, IL 60639 |
| 312-747-2300 | 312-744-2014 |

