

# Eric J. Pence

## OBJECTIVE

To obtain a position in information technology using skills in software, hardware, and technological devices.

## EXPERIENCE

### Picture Perfect Event Services, Centerville, Ohio

**IT Manager** - June 2021 - Present.

Update and maintain existing websites and software. Maintain booth hardware, weekend support, training, testing, creating new booths, creating digital content for websites, and creating digital content for event clients.

### ASIware, New Carlisle, Ohio

Produce easy-to-use data management products that help human services agencies track client information.

**USER INTERFACE ENGINEER** - January 2019 - July 2020.

Work with current and new client requirement documents to implement changes for the visual interface of the application.

**CONFIGURATION SPECIALIST** - October 2017 - January 2019.

Support developers in completing configuration requests. Lead reviews with customers to discuss configuration changes and future requests.

**INTERN** - January 2017 - October 2017.

Assisting in the creation of custom web application views for clients. Providing assistance during demos and training through web interface and on-site training.

### Greenville City Schools, Greenville, Ohio

**TECHNICAL SUPPORT** - June 2015 - June 2016

Provide technical assistance to teachers and staff as it relates to technology, networking, and relevant devices.

## EDUCATION

### Sinclair Community College, Dayton, Ohio — *website development*

August 2016 - 2018.

### Greenville City Schools, Greenville, Ohio — *High School*

Graduated - June 2016

## ADDITIONAL EXPERIENCE

### Girls Who Code, New Carlisle Public Library

**CLUB FACILITATOR** - 2018

Provide educational coding experience for middle school girls interested in pursuing computer science.

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## SKILLS/FRAMEWORKS

HTML and CSS  
Javascript (ES6)  
React JS  
Express JS  
SASS and LESS  
XML / JSON  
Computer hardware

## SOFTWARE

Visual Studio Code  
NodeJS & NPM  
GIT  
Github  
Adobe Photoshop  
Adobe XD  
Adobe Creative Cloud  
Eclipse  
Microsoft Office

## HARDWARE

Computer assembly  
Printer troubleshooting  
Routers / Switches  
RJ45  
SMART board installation  
Projector installation  
Computer peripherals

## AWARDS

National Technical Honor Society

Runner Up for the Region 8  
C++ Programming challenge  
in the Business Professionals  
Of America 2015.

