

# Eric Schwartz

## Software Engineer

City: Annapolis, MD

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## SKILLS

JavaScript, Ruby on Rails, React, jQuery, SQL, HTML, CSS, Git, Redis, Resque, Minitest, Jasmine

## EXPERIENCE

### **CallTrackingMetrics** - *Millersville, MD*

#### **Senior Software Engineer** - *September 2023 — Present*

##### **Software Engineer** - *June 2021 — September 2023*

- Develop a robust contact center SaaS application built in Ruby on Rails
- Design, create, and maintain an integration with Google Analytics 4 from the ground up
- Create a “universal mappings” architecture to streamline mapping sets across multiple integrations
- Build out an integration with Google’s Dialogflow AI chat bot platform
- Improve user experience by building reactive components with JavaScript and jQuery
- Optimize asynchronous processes using Resque, a Redis-backed library for background jobs
- Fix customer reported bugs across the application
- Onboard and mentor junior engineers
- Demo and collaborate on new product features with current and prospective customers
- Work with product managers to plan out the design and implementation of new features for myself and other engineers, including the creation of spec docs and Jira tickets
- Participate as the engineering team representative in our company’s Customer Experience (CX) committee

### **Solution Street** - *Herndon, VA*

#### **Software Consultant** - *September 2017 — June 2021*

- Developed enterprise resource planning (ERP) software designed for large scale project-based companies using a proprietary framework built with JavaScript on top of CanJS
- Populated UI component data and performed CRUD actions using asynchronous RESTful API calls
- Debugged and fixed issues on the Visual Basic .NET server side
- Assisted junior developers and helped get them acquainted with the framework
- Fixed bugs on a repair and returns app built in Ruby on Rails
- Conducted technical interviews for prospective Solution Street employees

### **Front End Developer, LCG Inc.** - *Bethesda, MD*

#### **Bethesda, MD** - *July 2017 — September 2017*

- Improved UX and styling on a content migration project using HTML and CSS
- Ensured that the correct content was displayed across all nodes by working with Drupal CMS

### **Language in Motion** - *Remote*

#### **Software Developer** - *May 2017 — June 2017*

- Developed application to match language tutors with students based on interests and skill level
- Added features, fixed bugs, and worked on styling using React/Redux, Ruby on Rails, and CSS/Sass

## EDUCATION

### **Flatiron School**

*New York, NY - November 2016 — March 2017*

Full Stack Web Development

Ruby on Rails and JavaScript immersive program

### **Lehigh University**

*Bethlehem, PA - September 2007 — May 2011*

B.A Music Theory and Composition

Minor: Music Industry