

Eric Spencer

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EDUCATION

Loyola University Chicago

Bachelor of Science in Computer Science, Minor in Information Systems

Chicago, IL

expected May 2026

- Dean's List: Fall 2023, Spring 2024
- Trustee Scholarship

EXPERIENCE

ITS Service Desk Technician

Loyola University Chicago

July 2024 – Present

Chicago, IL

- Provide service to user issues pertaining to University technology services
- Use CRMs such as Azure and BI to verify identity and access
- Process over 50 tickets a week along with documenting them and providing resolutions

IT Chair

Alpha Kappa Psi, Gamma Iota

May 2024 – Present

Chicago, IL

- Manage and engineer the official organization website utilizing HTML and CSS
- Ensure that the website has no security vulnerabilities by patching sensitive data leaks, handling user credentials in a safe manner, and disabling sensitive files where necessary

Honor Caddie

Oak Park Country Club

Seasonal 2017 – 2024

River Grove, IL

- Provide a friendly experience while also giving advice to players

Undergraduate Research Assistant

Loyola University Chicago

April 2023 – August 2023

Chicago, IL

- Played a pivotal role in studying how Chat-GPT v3.0 understood Pearson CS2 Java Data Structures in collaboration with fellow Computer Science professors and students

PROJECTS

DexVal, Dexcom Alerts System | *Python, Pydexcom API, Pandas, Tensorflow, Pyplot*

- Created a text-alert service for dangerous blood glucose numbers for Dexcom G4-G7 users
- Send data to MySQL to allow statistical analysis of information past the usual 24-hour Dexcom CGM system window

DailyTask | *Swift*

- Programmed an iOS application that notifies users of things that they need to complete daily such as medicine

Portfolio Website | *CSS, HTML, JavaScript*

- Constructed and manage a website that hosts my personal projects and accomplishments in Computer Science

Serenity, Daily Wellness Tracker | *Northwestern University's WildHacks Competition*

- Designed and implemented the website User Experience and the layout of elements on the landing page and wellness chatroom
- Delivered a cohesive project as part of a team in under 24 hours

TECHNICAL SKILLS

Proficient: Java, Python, HTML/CSS, CLI/Git

Experience with: JavaScript, Swift, C, MySQL

RELEVANT COURSEWORK COMPLETED

Data Structures I & II (Java), Computing Tools (Linux), Computer Systems (C), Discrete Structures (LaTeX), Calculus I & II, Microeconomics, Probabilities and Statistics (RStudio)