

# Eric Squitieri

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Orlando, FL

[Personal Website](#)

Loyal and dedicated professional committed to contributing to organizational success. As a Computer Science student at UCF, I possess foundational skills in C, Python, HTML, and CSS. I am eager to leverage my diverse experience in retail and technology to excel in a dynamic and growth-oriented software development role.

## WORK EXPERIENCE

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### BestBuy – Advisor/Product flow

October 2020 - Current

Orlando, FL

- Resolved customer issues, reducing escalated cases by 30%. | Trained new hires, improving onboarding efficiency.
- Assisted over 50 customers daily, boosting satisfaction scores by 10%.

### Twistee Treat – Shift Lead

June 2017 – October 2020

Riverview, FL

- Led a team of 6-8 employees, effectively managing shifts to reduce wait times by **20%** and improve overall service efficiency.
- Managed inventory levels, implementing trainings that reduced food waste by **10%**, leading to cost savings for the store.
- Ensured compliance with health and safety regulations, keeping a spotless record during inspections and contributing to a safe space.

## PROJECTS

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### Personal website - Creator

- Built using HTML, CSS, and JavaScript, it features a responsive design, dynamic content, and smooth animations.
- Designed a fully responsive website, achieving a 100% user accessibility score across devices

### SimpleC - Creator

- Implemented a lexer and parser using Bison and Flex.
- Developed intermediate code generation capabilities in C, resulting in a 40% reduction in runtime errors during testing phases; implemented rigorous testing protocols that improved overall code reliability and maintainability.

## EDUCATION

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### University of Central Florida -B.S., Computer Science

GPA: 3.0

2021-Current

- Actively contributed to UCF's Robotics Club and KnightHacks, playing a pivotal role in organizing and facilitating coding workshops that enhanced the technical skills of over 50 peers.
- Successfully completed rigorous coursework in **Data Structures, Algorithms, Web Development, Discrete Structures, and AI Programming**, acquiring a strong foundation in both theoretical and practical aspects of computer science.
- Demonstrated technical proficiency by passing the UCF Foundation Exam with a score of **85%**, showcasing a solid grasp of core computer science principles.

**SKILLS:** HTML/CSS, JavaScript, Python, Java, C, Visual Studio Code, Shell