Cinepolis



Cinepolis is a México-based multinational owner and operator of movie theatres. It is the world's fourth largest movie theater circuit in the world, operating over 700 cinema complexes across 14 countries worldwide.

Project Description

The HDAG team will work to extract insights from Cinepolis' promotional campaigns data (aka. challenges), working directly with the Cinepolis Head of Data Science and data science manager. In particular, the client has expressed interest in the following questions and work. We note that some combination (rather than all) of these questions are likely to be explored over the semester.

1. Exploratory Data Analysis (EDA).

- **Customer analytics** Is there a particular profile of customers that frequently participate in challenges? That frequently accomplish challenges? How is the participation rate of the members changing over time? Is there a delayed effect of the challenges on customers?
- **Revenue analytics -** What type of campaigns, customer targets, and length of campaigns seems to drive higher incremental revenue?
- **Factor analysis -** What external factors play a role in campaign participation? (e.g. email subjects, movie content available, COVID cases, competitors, user's geographic location, etc.)

2. Data Modeling and Visualization

- **Individual user model** what type of promotion will work best to maximize revenue given each individual user's characteristics?
- **Holistic revenue model** what type of promotion will work best for the loyalty customer base as a whole?

Internal Partners: Cinepolis Head of Data Science, Data Science Manager

Datasets: Transactional, demographic, and tracking data for customers and specific campaigns.

<u>Coding Languages</u>: **Python** (PySpark preferred but not necessary).

Specific Skills

- 1. <u>Data Analytics</u>: Exploring, processing and deriving valuable insights from data
- 2. Data Visualization: Creating useful and interactive visualizations
- 3. Machine Learning: Training, testing, and deploying predictive models

Expected Technical Difficulty: **Intermediate**