

CHRISTOPHER S. ERICKSON, MPP

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Collaborative, innovative, critical thinking, mission driven problem solver with a track record of strategic program development, training, mentorship, leadership, and independent sales.

SKILLS

- Strong ability to learn, apply, and teach technical skills.
- Expert ability to develop and maintain effective customer/vendor relationships across multiple industries.
- Detail oriented with strong communication and organizational skills.
- Excellent time management skills with the ability to manage concurrent projects and processes.
- Excellent critical thinking and problem solving skills.
- Expert ability to work independently and as a member of a team.

EDUCATION AND AWARDS

Master of Public Policy ► College of William & Mary ► Williamsburg, VA ► 2015

- Outstanding Graduate Assistant Award

Law Enforcement Certification ► Triton College: Cook County Police Academy ► River Grove, IL ► 2002

- Valedictorian
- Class Commander multiple weeks

Bachelor of Arts ► Dual Major Pre-Medical Biology and Pre-Medical Chemistry

Trinity International University ► Deerfield, IL ► 2001

- Dean's List, multiple semesters
- Organic Chemist of the Year
- Student Researcher of the Year

Certification ►

- Lean Management: Provides strong understanding of project coordination including mapping and process workflow. 2018
- UNC Coding Bootcamp: Full Stack Web Developer Curriculum. 2022 (expected)

PROFESSIONAL EXPERIENCE

Application Consultant, NC

BrainLab INC | Chapel Hill, NC | 2020-Present

- Customer-facing surgical support technician providing case coverage and in-service training for support staff.
- Technician responsible for software installations/updates, troubleshooting/repairing hardware and software issues, microscope and c-arm integrations, and other product installations.
- Serve as the Regional Technical Subject Matter Expert for 2nd level technical escalation in the Mid-Atlantic region with the goals of decreasing the number and length of system issue cases.
- Developed a communication training protocol to be implemented throughout the Mid-Atlantic Region. Initial session completed October 2021 with Regional Director, Area Account Managers, and fellow Application Consultants.

Project Manager, Duke Exercise is Medicine (EIM)
Duke University, Dept. Orthopaedics | Durham, NC | 2019-2020

- Interacted with a diverse population of collaborators to create, enhance, and implement projects designed to increase physical activity among patients, employees, students, and City of Durham residents.
- Represented Duke as a member of the City of Durham: Partnership for Healthy Durham. Serving on the physical activity sub-committee under the Obesity, Disease, and Food Access Committee.
- Supervised and advised the Student EIM club lead projects.
- Developed multi-campus connections to enhance student programs including the student activity referral process.
- Organized the 2020 EIM symposium, which included keynote and additional speaker recruitment, venue planning, marketing, and host/event primary contact on the day of the event.

Business Owner/Operator/Manager
ONE Fitness Training, LLC | Durham, NC | 2015 to 2021

- Managed all aspects from business plan creation, facility set up, sales, human resources, and daily management of the business.
- Mentor for 11 full and part time employees while teaching classes and training clients.

Real Estate Sales/Management | Chapel Hill, NC | 2015 to Present

- Actively manage real estate property located in Yorktown, VA.
- Represent/guide buyers and sellers during real estate transactions, approximately 1-2 transactions per year.

Masters of Public Policy Graduate Student
College of William and Mary | Williamsburg, VA | 2013-2015

- Thomas Jefferson Public Policy Journal Associate Editor and Submission Council Member responsible for reviewing articles for selection, checking cited sources, and completing initial article editing. (2013-2014)
- Research Assistant: Surveyed Virginia coastal communities through phone conversations and documented perceptions of challenges and opportunities surrounding the National Flood Insurance Program's Community Rating. (2013-2014)
- Elected Student Liaison: Attended the Thomas Jefferson Program in Public Policy board of advisors meetings as the student representative. (2014-2015)
- Internship Coordinator: Lead students through their internship search. Developed individual plans based on future goals. Planned and organized a mock interview and networking event reception for first year students, which required coordinated efforts between recruited interviewers and student career services. (2014-2015)

Ambassador/Intern
NASA DEVELOP Program | Hampton, VA | 2014-2015

- Coordinated client resource and communications.
- Managed the creation of the initial deliverable through area and literature research.
- Represented the final project at Langley Air Force Base and NASA Headquarters in DC.
- Served as NASA DEVELOP Ambassador representing the program at the College of William and Mary September 2014-April 2015.

Manager/Corporate Manager/Personal Trainer**Fitness Industry | Durham, NC | 2006-2012**

- Manager on Duty responsible for client engagement, contract sales, and supervising staff.
- Corporate Sales Manager: Developed and maintained external working relationships.
- Developed, implemented, and managed additional revenue sources, including small group training and kettlebell programming.
- Supervised 13 personal trainers as Interim Fitness Director.

Police Officer/Emergency Medical Technician**Village of Northfield | Northfield, IL | 2002-2006**

- Patrolled and responded to service calls covering all aspects of law enforcement and public safety.
- Collaborated with other officers to restructure the department's written policies and procedures.
- Developed, implemented, and managed the department's defensive tactics program. Updated the department's Standard Operating Procedures on Use of Force.
- Coordinated defensive tactics training for multiple officers of various ranks.
- Received multiple public commendations and awards including academy class Valedictorian, Class Commander, Top DUI and Truck Enforcement officer for multiple years.

REFERENCES

- Elaine McBeth: Associate Director of the Thomas Jefferson Program in Public Policy
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(757) 221-2386
- Joseph Fulmer, Medtronic, Associate Sales Representative
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