**Christopher S. Erickson, MPP** 



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**Collaborative, innovative, critical thinking, mission driven problem solver with a track record of strategic program development, training, mentorship, leadership, and independent sales.**

**Skills**

* Strong ability to learn, apply, and teach technical skills.
* Expert ability to develop and maintain effective customer/vendor relationships across multiple industries.
* Detail oriented with strong communication and organizational skills.
* Excellent time management skills with the ability to manage concurrent projects and processes.
* Excellent critical thinking and problem solving skills.
* Expert ability to work independently and as a member of a team.

**Education and Awards**

**Master of Public Policy** ▶ College of William & Mary ▶ Williamsburg, VA ▶ 2015

* Outstanding Graduate Assistant Award

**Law Enforcement Certification** ▶ Triton College: Cook County Police Academy ▶ River Grove, IL ▶ 2002

* Valedictorian
* Class Commander multiple weeks

**Bachelor of Arts** ▶ Dual Major Pre-Medical Biology and Pre-Medical Chemistry

Trinity International University ▶ Deerfield, IL ▶ 2001

* Dean's List, multiple semesters
* Organic Chemist of the Year
* Student Researcher of the Year

**Certification** ▶

* Lean Management: Provides strong understanding of project coordination including mapping and process workflow. 2018
* UNC Coding Bootcamp: Full Stack Web Developer Curriculum. 2022 (expected)

**Professional Experience**

**Application Consultant, NC**

**BrainLab INC| Chapel Hill, NC | 2020-Present**

* Customer-facing surgical support technician providing case coverage and in-service training for support staff.
* Technician responsible for software installations/updates, troubleshooting/repairing hardware and software issues, microscope and c-arm integrations, and other product installations.
* Serve as the Regional Technical Subject Matter Expert for 2nd level technical escalation in the Mid-Atlantic region with the goals of decreasing the number and length of system issue cases.
* Developed a communication training protocol to be implemented throughout the Mid-Atlantic Region. Initial session completed October 2021 with Regional Director, Area Account Managers, and fellow Application Consultants.

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**Project Manager, Duke Exercise is Medicine (EIM)**

**Duke University, Dept. Orthopaedics| Durham, NC | 2019-2020**

* Interacted with a diverse population of collaborators to create, enhance, and implement projects designed to increase physical activity among patients, employees, students, and City of Durham residents.
* Represented Duke as a member of the City of Durham: Partnership for Healthy Durham. Serving on the physical activity sub-committee under the Obesity, Disease, and Food Access Committee.
* Supervised and advised the Student EIM club lead projects.
* Developed multi-campus connections to enhance student programs including the student activity referral process.
* Organized the 2020 EIM symposium, which included keynote and additional speaker recruitment, venue planning, marketing, and host/event primary contact on the day of the event.

**Business Owner/Operator/Manager**

**ONE Fitness Training, LLC | Durham, NC | 2015 to 2021**

* Managed all aspects from business plan creation, facility set up, sales, human resources, and daily management of the business.
* Mentor for 11 full and part time employees while teaching classes and training clients.

**Real Estate Sales/Management | Chapel Hill, NC | 2015 to Present**

* Actively manage real estate property located in Yorktown, VA.
* Represent/guide buyers and sellers during real estate transactions, approximately 1-2 transactions per year.

**Masters of Public Policy Graduate Student**

**College of William and Mary | Williamsburg, VA | 2013-2015**

* Thomas Jefferson Public Policy Journal Associate Editor and Submission Council Member responsible for reviewing articles for selection, checking cited sources, and completing initial article editing. (2013-2014)
* Research Assistant: Surveyed Virginia coastal communities through phone conversations and documented perceptions of challenges and opportunities surrounding the National Flood Insurance Program’s Community Rating. (2013-2014)
* Elected Student Liaison: Attended the Thomas Jefferson Program in Public Policy board of advisors meetings as the student representative. (2014-2015)
* Internship Coordinator: Lead students through their internship search. Developed individual plans based on future goals. Planned and organized a mock interview and networking event reception for first year students, which required coordinated efforts between recruited interviewers and student career services. (2014-2015)

**Ambassador/Intern**

**NASA DEVELOP Program | Hampton, VA | 2014-2015**

* Coordinated client resource and communications.
* Managed the creation of the initial deliverable through area and literature research.
* Represented the final project at Langley Air Force Base and NASA Headquarters in DC.
* Served as NASA DEVELOP Ambassador representing the program at the College of William and Mary September 2014-April 2015.

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**Manager/Corporate Manager/Personal Trainer**

**Fitness Industry | Durham, NC | 2006-2012**

* Manager on Duty responsible for client engagement, contract sales, and supervising staff.
* Corporate Sales Manager: Developed and maintained external working relationships.
* Developed, implemented, and managed additional revenue sources, including small group training and kettlebell programming.
* Supervised 13 personal trainers as Interim Fitness Director.

**Police Officer/Emergency Medical Technician**

**Village of Northfield | Northfield, IL | 2002-2006**

* Patrolled and responded to service calls covering all aspects of law enforcement and public safety.
* Collaborated with other officers to restructure the department's written policies and procedures.
* Developed, implemented, and managed the department's defensive tactics program. Updated the department's Standard Operating Procedures on Use of Force.
* Coordinated defensive tactics training for multiple officers of various ranks.
* Received multiple public commendations and awards including academy class Valedictorian, Class Commander, Top DUI and Truck Enforcement officer for multiple years.

**References**

* Elaine McBeth: Associate Director of the Thomas Jefferson Program in Public Policy

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(757) 221-2386

* Joseph Fulmer, Medtronic, Associate Sales Representative

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* Joseph McClung: Scientist, East Carolina University

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* Maria Ratliff: Strategic Initiatives Coordinator-Fire Department City of Durham

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* Joyce Shelton: Director of Division of Science, Technology, and Health/University Assessment Officer/Professor of Biology

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