

JEONG WON (ERIC) LEE

Lomita, CA

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GitHub: <https://github.com/Ericlee1783> |

Portfolio: <https://ericlee1783.github.io/portfolio-2/>

SUMMARY

Highly motivated and detail-oriented professional with a Bachelor's degree in Hospitality Management and comprehensive training from the UCLA Extension Coding Bootcamp. Eager and willing to learn about the growing tech industry specifically in Quality Assurance and adapt to a new work environment.

EDUCATION

Full Stack Web Development Boot Camp Certificate: University of California, Los Angeles, Los Angeles, CA

An intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handlebars.js, and ReactJS.

Selenium Webdriver with Python Certificate: Udemy

An online certificate focused on Python programming and using Selenium Webdriver.

Bachelor of Science, Hospitality Management: University of Nevada, Las Vegas, Las Vegas, NV

GPA 3.9 | Dean's Honor List

PROJECTS

Moodie

- Focused on the user's preference to help pick out a movie and a dinner item paired with that specific movie.
- Handled the styling, designing, and the animations for the website using CSS.
- Used CSS, frontend JavaScript, and HTML.

Wine Wizards

- Focused on the user's preference to help pick out a pairing for a good wine and dine.
- Handled data structure using MySQL for the wine database, the design for the results page and routes for each specific wine.
- Used node.js, MySQL, handlebars, and CSS.

Chit Chat

- Enabled users to chat freely among their friends and to customize their own unique profile.
- Handled the layout of the dashboard page and design once the user is logged in, also incorporated the floating button to be able to navigate to other pages of the app.
- Used React.js, MongoDB, and CSS.

EXPERIENCE

Hyatt Corporation, Andaz West Hollywood

Hollywood, CA

Assistant Rooms Manager

Jun. 2023 - Sept. 2023

- Oversaw 20+ employees and inspect their work following the Hyatt guidelines.
- Led and attended staff/board meetings daily to provide updates or new goals.
- Completed daily assigned tasks while assisting in any areas needing coverage.
- Assisted management with any other tasks or any changes to be implemented.
- Completed daily reports highlighting recaps for the department and any follow ups needing attention the following day.

Wynn Resorts

Las Vegas, NV

Front Desk Representative/Status Coordinator

Oct. 2021 - Dec. 2022

- Checked in/out 70+ guests in a 5-star luxury setting daily following the Forbes guideline.
- Coordinated property amenities such as shows, restaurants, and spa with concierge.
- Assisted guests by updating in-house reservations and answering any questions to ensure guest satisfaction.
- Handled guest billing issues and resolved to ensure a smooth check out process.
- Controlled room inventory and communicated with other departments for status.
- Manually posted charges to guest accounts and any adjustments needed at checkout.

Four Seasons Hotels and Resorts

Las Vegas, NV

F&B Intern

Jun. 2022 - July 2022

- Rotated in various outlets within the F&B department to assist and learn about luxury standards of service.
- Participated in group projects and contributed potential ideas for the resort.
- Assisted guests with seating, serving, and noting down any special requests for their orders.
- Effectively communicated with the managers and coworkers to prepare pre-arrival amenities for guests.